



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Climate and Environmental Health
 Community Sanitation Program
 128 East Mountain Road
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 Lieutenant Governor

KATHLEEN E. WALSH
 Secretary

ROBERT GOLDSTEIN, MD, PhD
 Commissioner

Tel: 617-624-6000
 www.mass.gov/dph

April 24, 2024

Nicholas Cocchi, Sheriff
 Western Massachusetts Women’s Correctional Center
 701 Center Street
 Chicopee, MA 01013 (electronic copy)

Re: Facility Inspection - Western Massachusetts Women’s Correctional Center, Chicopee

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the Western Massachusetts Women’s Correctional Center on April 19, 2024, accompanied by Lieutenant Faith Menard, Environmental Health and Safety Officer (EHSO)/Standards and Training Coordinator. Violations noted during the inspection are listed below including 1 repeat violation:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Scott Koczela
 Environmental Analyst, CSP, BCEH

- cc: Robert Goldstein, MD, PhD, Commissioner, DPH
- Nalina Narain, Director, BCEH
- Steven Hughes, Director, CSP, BCEH
- Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
- Carol A. Mici, Commissioner, DOC (electronic copy)
- Terrence Reidy, Secretary, EOPSS (electronic copy)
- Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)
- Coleen Stocks, Superintendent (electronic copy)
- Lieutenant Faith Menard, EHSO/Standards and Training Coordinator (electronic copy)
- Lisa Sanders, RS, CHO, Health Director, Chicopee Health Department (electronic copy)
- Clerk, Massachusetts House of Representatives (electronic copy)
- Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

Male Bathroom # AA-112
No Violations Noted

Female Bathroom # AA-113
No Violations Noted

Janitor's Closet # AA-114
No Violations Noted

Female Locker Room # AA-119
No Violations Noted

Male Locker Room # AA-118
No Violations Noted

ADMINISTRATION AREA

Break Room # AA-147
No Violations Noted

Female Staff Bathroom
No Violations Noted

Male Staff Bathroom
No Violations Noted

Officer's Cubicles
No Violations Noted

CENTRAL CONTROL

No Violations Noted

Storage Room
No Violations Noted

Bathroom
No Violations Noted

Janitor's Closet # AA-215
No Violations Noted

Training/Muster Room # AA-214
No Violations Noted

VISITING AREA

No Violations Noted

Bathroom # AA-267

No Violations Noted

Janitor's Closet # AA-252

No Violations Noted

Inmate Bathroom # AA-255

No Violations Noted

Storage # AA-258

No Violations Noted

Kitchenette # AA-261

No Violations Noted

INTAKE

No Violations Noted

Search Room # AA-250

No Violations Noted

Parole Office # AA-232

No Violations Noted

Inmate Property # AA-248

No Violations Noted

Urinalysis Room # AA-234

No Violations Noted

Janitor's Closet # AA-235

No Violations Noted

Staff Bathroom # AA-238

No Violations Noted

Cells # 1-3

No Violations Noted

Inmate Bathroom # AA-239

No Violations Noted

Break Room # AA-273

No Violations Noted

Inmate Waiting

No Violations Noted

LAUNDRY

No Violations Noted

SUPPORT SERVICES

Central Storage

No Violations Noted

Inmate Bathroom # AA-127

No Violations Noted

Janitor's Closet # AA-128

No Violations Noted

Staff Bathroom # AA-129

No Violations Noted

Break Room # AA-131

No Violations Noted

Maintenance Shop

No Violations Noted

Security Management

No Violations Noted

Staff Bathroom # AA-227

No Violations Noted

Janitor's Closet # AA-218

No Violations Noted

Contraband Room

No Violations Noted

KITCHEN

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Supervisor's Office

No Violations Noted

Staff Bathroom # AB-224

No Violations Noted

Inmate Bathroom # AB-223

No Violations Noted

Secured Storage

No Violations Noted

<i>Handwash Sink # 1</i>	No Violations Noted
<i>Dry Storage</i>	No Violations Noted
<i>Janitor's Closet # AB-220</i>	No Violations Noted
<i>Freezer</i>	No Violations Noted
<i>Meat Refrigerator</i>	No Violations Noted
<i>Dairy/Produce Refrigerator</i>	No Violations Noted
3-Compartment Sink FC 3-304.14(B)(1)	Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Wet cloth not stored in sanitizer solution
<i>Handwash Sink # 2</i>	No Violations Noted
<i>Ice Machine</i>	No Violations Noted
<i>Dishwashing Machine</i>	No Violations Noted
<i>Handwash Sink # 3 (near Serving Line)</i>	No Violations Noted
<i>Traulsen Cooler FC 4-501.11(B)</i>	Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets damaged
<i>Ventilation Hoods</i>	No Violations Noted
<i>Food Preparation Area (near Hoods)</i>	No Violations Noted
<i>Inmate Dining Area</i>	No Violations Noted
<i>Spice Cage</i>	No Violations Noted

Receiving Dock # AB-212
No Violations Noted

Waste Hold Room # AB-211
No Violations Noted

Dumpster Area
No Violations Noted

Staff Bathroom # AB-209 (in Hallway)
No Violations Noted

Staff Bathroom # AB-210 (in Hallway)
No Violations Noted

Culinary Kitchen
No Violations Noted

Serving Line
No Violations Noted

Dishwashing Machine
No Violations Noted

Handwash Sink
No Violations Noted

Staff Dining Area
No Violations Noted

MEDICAL

Medical Storage # AA-321
No Violations Noted

Dental Operations # AA-325
No Violations Noted

Dental Office # AA-326
No Violations Noted

Office # AA-329
No Violations Noted

Inmate Bathroom # AA-332
No Violations Noted

Lab # AA-333
No Violations Noted

Optometry Office # AA-334
No Violations Noted

Tub/Pumping Room # AA-335
No Violations Noted

OB/GYN Office # AA-336
No Violations Noted

Janitor's Closet # AA-337
No Violations Noted

Vaccine Room # AA-338
No Violations Noted

Clinical Treatment Room # AA-339
No Violations Noted

Linen Room # AA-340
No Violations Noted

Staff Bathroom # AA-348
No Violations Noted

Medical Break Room # AA-349
No Violations Noted

Staff Bathroom # AA-350
No Violations Noted

Exam Rooms # 342/343
No Violations Noted

Medical Waste Room # AA-341
No Violations Noted

Dental Room # AA-345
No Violations Noted

VOCATIONAL AREA

Prison Industries # AB-356
No Violations Noted

Inmate Bathroom # AB-349
No Violations Noted

Staff Bathroom # AB-350
No Violations Noted

Computer Lab # AB-351

No Violations Noted

Beauty Salon # AB-353

No Violations Noted

Storage Room # AB-354

No Violations Noted

PROGRAMS

Storage Room # AB-306

No Violations Noted

Multi-Purpose Room # AA-308

No Violations Noted

Inmate Bathroom # AA-309 (located within Multi-Purpose Room # AA-308)

No Violations Noted

Storage Room # AA-311

No Violations Noted

Inmate Bathroom # AA-320

No Violations Noted

Janitor's Closet # AA-321

No Violations Noted

Library # AA-323

No Violations Noted

Storage Room # AB-325 (located in Hallway)

No Violations Noted

Multi-Purpose Room # AB-330

No Violations Noted

Storage Room # AB-331 (located within Multi-Purpose Room # AB-330)

No Violations Noted

Program Administration Area

Storage Room # AB-339

No Violations Noted

Classrooms

No Violations Noted

Staff Bathroom # AA-340

No Violations Noted

Break Room # AA-341
No Violations Noted

Storage Room # AA-342
No Violations Noted

Fitness Room # AA-316
No Violations Noted

Inmate Bathroom # AA-317
No Violations Noted

Storage Closet # AA-318
No Violations Noted

HOUSING

Minimum A

Showers # HMA-116
No Violations Noted

Inmate Bathroom # HMA-117
No Violations Noted

Laundry Room # HMA-119
No Violations Noted

Staff Bathroom # HMA-120
No Violations Noted

Janitor's Closet # HMA-124
No Violations Noted

Inmate Handicapped Bathroom # HMA-125
No Violations Noted

Cells
No Violations Noted

Minimum B

Recreation Deck
No Violations Noted

Day Room
No Violations Noted

Showers # HMA-216
No Violations Noted

Inmate Bathroom # HMA-217
No Violations Noted

Laundry # HMA-219
No Violations Noted

Staff Bathroom # HMA-220
No Violations Noted

Office # HMA-222
No Violations Noted

Storage Room # HMA-223
No Violations Noted

Janitor's Closet # HMA-224
No Violations Noted

Inmate Handicapped Bathroom # HMA-225
No Violations Noted

Cells
No Violations Noted

Unit 1 Administration

Inmate Bathroom # HO-104
No Violations Noted

Janitor's Closet # HO-105
No Violations Noted

Pre-Trial Office # HO-107
No Violations Noted

Storage Room # HO-108
No Violations Noted

Triage # HO-111
No Violations Noted

Staff Bathroom # HO-113
No Violations Noted

Unit 1A

Janitor's Closet # HOA-118
No Violations Noted

Staff Bathroom # HOA-117
No Violations Noted

Storage Room # HOA-116
No Violations Noted

Multi-Purpose Room # HOA-119
No Violations Noted

Day Room
No Violations Noted

Lower Showers # HOA-122
No Violations Noted

Cells
No Violations Noted

Recreation Deck
No Violations Noted

Sub-Day Room # HOA-113A
No Violations Noted

Upper Showers # HOA-216
No Violations Noted

Upper Storage Room # HOA-215
No Violations Noted

Unit 1B

Sub-Day Room # HOB-113A (Cells # 1-4)
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1 and 2

Sub-Day Room # HOB-113B (Cells # 5 and 6)
No Violations Noted

Janitor's Closet # HOB-119
No Violations Noted

Staff Bathroom # HOB-120
No Violations Noted

Storage # HOB-121
No Violations Noted

Recreation Deck
No Violations Noted

Lower Showers
No Violations Noted

Upper Showers

105 CMR 451.123

105 CMR 451.130*

Maintenance: Soap scum on walls in shower # 2 and 3

Hot Water: Shower water temperature recorded at 94⁰F in shower # 1

Upper Storage # HOB-216

No Violations Noted

Cells

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 108

Unit 2 Administration

Janitor's Closet # HP-103

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handle missing on hot water spigot

Inmate Bathroom # HP-104

No Violations Noted

Triage # HP-105

No Violations Noted

Staff Bathroom # HP-107

No Violations Noted

Conference Room # HP-108

No Violations Noted

Storage # HP-118

No Violations Noted

Storage # HP-122

No Violations Noted

Offices

No Violations Noted

Unit 2A

Storage # HPA-113

No Violations Noted

Sub-Day Room # HPA-113A

No Violations Noted

Sub-Day Room # HPA-113B

No Violations Noted

Laundry

No Violations Noted

Janitor's Closet # HPA-115
No Violations Noted

Day Area
No Violations Noted

Staff Bathroom # HPA-116
No Violations Noted

Lower Showers
No Violations Noted

Upper Showers
No Violations Noted

Cells
No Violations Noted

Recreation Deck
No Violations Noted

Unit 2B

Storage Room # HP-125 (located in Hallway outside Housing Unit # 2B)
No Violations Noted

Sub-Day Room # HPB-113A
No Violations Noted

Laundry
No Violations Noted

Staff Bathroom # HPB-118
No Violations Noted

Recreation Deck
No Violations Noted

Janitor's Closet # HPB-119
No Violations Noted

Day Area
No Violations Noted

Lower Showers
No Violations Noted

Upper Showers
105 CMR 451.130 Hot Water: Shower water temperature recorded at 86⁰F in shower # 2

Cells

No Violations Noted

Unit 3 Administration

Inmate Bathroom # HS-103

No Violations Noted

Office # HS-104

No Violations Noted

Janitor's Closet # HS-107

No Violations Noted

Triage # HS-109

No Violations Noted

Staff Bathroom # HS-110

No Violations Noted

Break Room # HS-119

No Violations Noted

Unit 3A

Multi-Purpose Room # HSA-101C

No Violations Noted

Janitor's Closet # HSA-103

No Violations Noted

Sub-Day Room # HSA-105

No Violations Noted

Staff Bathroom # HSA-113

No Violations Noted

Laundry # HSA-104

No Violations Noted

Day Area

No Violations Noted

Lower Showers

No Violations Noted

Upper Showers

No Violations Noted

Upper Storage # HSA-202

No Violations Noted

Cells

No Violations Noted

Recreation Deck

No Violations Noted

Unit 3B

Janitor's Closet # HSB-103

No Violations Noted

Sub-Day Room # HSB-105

No Violations Noted

Staff Bathroom # HSB-113

No Violations Noted

Laundry # HSB-104

No Violations Noted

Day Area

No Violations Noted

Lower Showers

No Violations Noted

Upper Showers

Unable to Inspect – Under Construction

Upper Storage # HSB-202

105 CMR 451.360

Protective Measures: Building not protected against infestation,
Excessive number of dead bugs observed on floor

Cells

105 CMR 451.353

Interior Maintenance: Wall vent blocked

Recreation Deck

No Violations Noted

Observations and Recommendations

1. The inmate population was 153 at the time of inspection.
2. At the time of the inspection Minimum A and B were unoccupied.
3. Hot water temperature range for showers is 100°F-112°F.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

A handwritten signature in blue ink that reads "Scott Koczela".

Scott Koczela
Environmental Analyst, CSP, BCEH