

HOUSE No. 968

The Commonwealth of Massachusetts

PRESENTED BY:

Ronald Mariano

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act relative to insurance companies and quality measures.

PETITION OF:

NAME:

Ronald Mariano

DISTRICT/ADDRESS:

3rd Norfolk

[SIMILAR MATTER FILED IN PREVIOUS SESSION
SEE HOUSE, NO. 1014 OF 2007-2008.]

The Commonwealth of Massachusetts

In the Year Two Thousand and Nine

AN ACT RELATIVE TO INSURANCE COMPANIES AND QUALITY MEASURES.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 SECTION 1. Section 2, chapter 32A, of the General Laws, as appearing in the 2006 Official
2 Edition, is hereby amended by adding the following definitions:

3 “Quality”, the degree to which health services for individuals and populations increase the
4 likelihood of the desired health outcomes and are consistent with current professional
5 knowledge.

6 “Cost efficiency”, the degree to which health services are utilized to achieve a given outcome or
7 given level of quality.

8 “Physician performance evaluation”, a system designed to measure the quality and cost
9 efficiency of a physician’s delivery of care and which shall include quality improvement
10 programs, pay for performance programs, public reporting on physician performance or ratings
11 and the use of tiering networks.

12 SECTION 2. Section 21, chapter 32A of the General Laws is hereby amended by adding after
13 the last sentence, the following:

14 The commission shall not implement or contract with a carrier as defined in section 2 of chapter
15 176O for the implementation of a physician performance evaluation program as defined in
16 section 1 unless the program has the following minimum attributes:

17 Public disclosure regarding the methodologies, criteria and algorithms under consideration 180
18 days before any performance evaluations of physicians are applied.

19 Meaningful input by independent practicing physicians and biostatisticians in a timely fashion
20 that will ensure that the measures being used are clinically important and understandable to
21 patients and physicians and that the tools used for performance evaluations are fair and
22 appropriate;

23 A mechanism to ensure data accuracy and validity that includes a feedback cycle of not less than
24 120 days prior to the public reporting of the data, which accepts corrections to errors from
25 multiple sources, including the physician being evaluated, assesses the causes of the error(s)
26 and improves the overall evaluation system.

27 A mechanism to provide the physician being evaluated with patient level drill down
28 information on any cost efficiency measures used in the evaluation and patient lists for any
29 quality measures that are used in the evaluation that includes a list of patients counted towards
30 each quality measure, as well as the interventions for each patient that counted towards that
31 measure.

32 Each quality measure shall have a reasonable target set for each measure and shall not allow the
33 target level to be open-ended.

34 If a quality measure is to be constructed across multiple conditions then the measure shall be
35 case mix adjusted.

36 A consensus process shall be in place to provide proper weighting of more important quality
37 measures at a higher weight and the equal weighting of all measures shall not be used as a
38 default.

39 Sample sizes used in the development of quality measures should not be increased by adding the
40 number of interventions and the number of opportunities across multiple health conditions to
41 create an adherence ratio, without appropriate statistical adjustment of such a process.

42 Adherence must be assessed at a physician group practice level rather than at the individual
43 physician level.

44 Sample sizes used in the development of cost efficiency measures must be large enough to
45 provide valid information.

46 Information physicians are rated on must be current to reflect physicians' current practices of
47 care for their patients, be appropriately risk adjusted and include appropriate attribution,
48 definition of specialty and adjustments for unusual medical situations. Physicians should be
49 measured only on conditions appropriate to their specialties.

50 Use of preventive care and under-use measures should not be considered as part of cost
51 efficiency measurements.

52 Recommendations by which the physician can improve the results of the evaluation reporting.

53 An evaluation plan that uses assignment by tiering shall include a uniform tier assignment
54 protocol and shall have a statistically significant difference in rating calculations in order to shift
55 a physician from one tier to another. Separate categories shall be created for physicians for who
56 cannot be evaluated in a statistically reliable manner. Said categorization shall not result in
57 higher co-payments for patients being treated by physicians in these separate categories. Said
58 plans shall also employ a data driven process to determine which medical specialties to tier.

59 Uniform tiering should be assigned to group practices so as not to add additional administrative
60 burdens to physicians' practices.

61 Accuracy regarding tiering is critical to avoid the unintended consequences of limiting access to
62 care and introducing risk adversity. Information should be disseminated in such a fashion that
63 results are both understandable and comprehensive enough to promote education and quality
64 improvement.

65 Increasing data accuracy must be approached as a continuous quality improvement (CQI) project
66 aimed at improving the evaluation system itself.

67 SECTION 3. No carrier as defined in section 2 chapter 176O of the General Laws shall establish
68 a physician performance evaluation program unless the program has the following minimum
69 attributes:

70 Public disclosure regarding the methodologies, criteria and algorithms under consideration 180
71 days before any performance evaluations of physicians are applied.

72 Meaningful input by independent practicing physicians and biostatisticians in a timely fashion
73 that will ensure the measures being used are clinically important and understandable to patients
74 and physicians and the tools used for performance evaluations are fair and appropriate;

75 A mechanism to ensure data accuracy and validity that includes a feedback cycle of not less than
76 120 days prior to the public reporting of the data, which accepts corrections to errors from
77 multiple sources, including the physician being evaluated, assesses the causes of the error(s)
78 and improve the overall evaluation system.

79 A mechanism to provide the physician being evaluated with patient level drill down
80 information on any efficiency measures used in the evaluation and patient lists for any quality
81 measures that are used in the evaluation.

82 Each quality measure shall have a reasonable target set for each measure and shall not allow the
83 target level to be open-ended.

84 If a quality measure is to be constructed across multiple conditions then the measure shall be
85 case mix adjusted.

86 A consensus process shall be in place to provide proper weighting of more important quality
87 measures at a higher weight and the equal weighting of all measure shall not be used as a default.

88 Sample sizes used in the development of quality measures should not be increased by adding the
89 number of interventions and number of opportunities across multiple health conditions to create
90 an adherence ratio. Adherence must be assessed at a physician group practice level rather than at
91 the individual physician level.

92 Recommendations by which the physician can improve the results of the evaluation reporting.

93 An evaluation plan that uses assignment by tiering shall include a uniform tier assignment
94 protocol and shall have a statistically significant difference in rating calculations in order to shift
95 a physician from one tier to another. Separate categories shall be created for physicians who
96 cannot be evaluated in a statistically reliable manner. Said categorization shall not result in
97 higher co-payments for patients being treated by physicians in these separate categories. Said
98 plans shall also employ a data driven process to determine which medical specialties to tier.

99 Uniform tiering should be assigned to group practices so as not to add additional administrative
100 burdens to physicians' practices.

101 Accuracy regarding tiering is critical to avoid the unintended consequences of limiting access to
102 care and introducing risk adversity. Information should be disseminated in such a fashion that
103 results are both understandable and comprehensive enough to promote education and quality
104 improvement.

105 Increasing data accuracy must be approached as a continuous quality improvement (CQI) project
106 aimed at improving the evaluation system itself.