

The Commonwealth of Massachusetts

PRESENTED BY:

Tom Sannicandro and Katherine M. Clark

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to real lives.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:	
Tom Sannicandro	7th Middlesex		
Katherine M. Clark	Fifth Middlesex	1/23/2013	
Kimberly N. Ferguson	1st Worcester	1/23/2013	
Paul Brodeur	32nd Middlesex	1/28/2013	
Denise Andrews	2nd Franklin	1/31/2013	
James Arciero	2nd Middlesex	2/1/2013	
Cory Atkins	14th Middlesex	1/29/2013	
Bruce J. Ayers	1st Norfolk	1/31/2013	
Ruth B. Balser	12th Middlesex		
F. Jay Barrows	1st Bristol	1/30/2013	
Matthew A. Beaton	11th Worcester	1/31/2013	
Jennifer E. Benson	37th Middlesex	2/1/2013	
John J. Binienda	17th Worcester	1/31/2013	
Michael D. Brady	9th Plymouth	1/30/2013	
William N. Brownsberger	Second Suffolk and Middlesex	1/31/2013	
Antonio F. D. Cabral	13th Bristol	1/31/2013	
Thomas J. Calter	12th Plymouth	1/28/2013	
Christine E. Canavan	10th Plymouth	1/29/2013	

James M. Cantwell	4th Plymouth	1/31/2013
Gailanne M. Cariddi	1st Berkshire	1/31/2013
Tackey Chan	2nd Norfolk	
Sonia Chang-Diaz	Second Suffolk	1/31/2013
Thomas P. Conroy	13th Middlesex	1/30/2013
Michael A. Costello	1st Essex	
Sean Curran	9th Hampden	
Mark J. Cusack	5th Norfolk	1/24/2013
Josh S. Cutler	6th Plymouth	1/31/2013
Marjorie C. Decker	25th Middlesex	1/31/2013
Viriato Manuel deMacedo	1st Plymouth	1/31/2013
Sal N. DiDomenico	Middlesex and Suffolk	1/31/2013
Geoff Diehl	7th Plymouth	1/29/2013
Stephen L. DiNatale	3rd Worcester	
Diana DiZoglio	14th Essex	2/1/2013
Paul J. Donato	35th Middlesex	2/1/2013
James J. Dwyer	30th Middlesex	
Carolyn C. Dykema	8th Middlesex	2/1/2013
Lori A. Ehrlich	8th Essex	1/30/2013
James B. Eldridge	Middlesex and Worcester	1/28/2013
Tricia Farley-Bouvier	3rd Berkshire	1/28/2013
Robert F. Fennell	10th Essex	2/1/2013
John V. Fernandes	10th Worcester	2/1/2013
Ann-Margaret Ferrante	5th Essex	1/31/2013
Michael J. Finn	6th Hampden	2/1/2013
Jennifer L. Flanagan	Worcester and Middlesex	1/29/2013
William C. Galvin	6th Norfolk	
Paul K. Frost	7th Worcester	2/1/2013
Sean Garballey	23rd Middlesex	1/28/2013
Denise C. Garlick	13th Norfolk	1/23/2013
Kenneth I. Gordon	21st Middlesex	1/30/2013
Danielle W. Gregoire	4th Middlesex	1/29/2013
Patricia A. Haddad	5th Bristol	2/1/2013
Sheila C. Harrington	1st Middlesex	2/1/2013
Jonathan Hecht	29th Middlesex	1/30/2013
Paul R. Heroux	2nd Bristol	1/28/2013
Bradford Hill	4th Essex	1/31/2013
Kate Hogan	3rd Middlesex	2/1/2013
Kevin G. Honan	17th Suffolk	1/30/2013

Bradley H. Jones, Jr.	20th Middlesex	2/1/2013
Brian A. Joyce	Norfolk, Bristol and Plymouth	2/1/2013
Louis L. Kafka	8th Norfolk	
Jay R. Kaufman	15th Middlesex	1/29/2013
Mary S. Keefe	15th Worcester	1/30/2013
John D. Keenan	7th Essex	1/23/2013
Kay Khan	11th Middlesex	1/29/2013
Robert M. Koczera	11th Bristol	1/31/2013
John J. Lawn, Jr.	10th Middlesex	1/29/2013
Jason M. Lewis	Fifth Middlesex	
David Paul Linsky	5th Middlesex	1/28/2013
James J. Lyons, Jr.	18th Essex	2/1/2013
Timothy R. Madden	Barnstable, Dukes and Nantucket	1/28/2013
John J. Mahoney	13th Worcester	
Elizabeth A. Malia	11th Suffolk	1/28/2013
Brian R. Mannal	2nd Barnstable	2/1/2013
Paul W. Mark	2nd Berkshire	1/24/2013
Christopher M. Markey	9th Bristol	1/31/2013
Paul McMurtry	11th Norfolk	1/28/2013
James R. Miceli	19th Middlesex	1/30/2013
Leonard Mirra	2nd Essex	1/28/2013
Michael O. Moore	Second Worcester	1/30/2013
James M. Murphy	4th Norfolk	1/31/2013
Kevin J. Murphy	18th Middlesex	1/31/2013
Harold P. Naughton, Jr.	12th Worcester	2/1/2013
Rhonda Nyman	5th Plymouth	1/30/2013
Shaunna O'Connell	3rd Bristol	1/29/2013
Kathleen O'Connor Ives	First Essex	1/31/2013
James J. O'Day	14th Worcester	1/29/2013
Eugene L. O'Flaherty	2nd Suffolk	2/1/2013
Jerald A. Parisella	6th Essex	1/23/2013
Sarah K. Peake	4th Barnstable	
Alice Hanlon Peisch	14th Norfolk	2/1/2013
William Smitty Pignatelli	4th Berkshire	1/30/2013
Elizabeth A. Poirier	14th Bristol	1/31/2013
Denise Provost	27th Middlesex	
Angelo J. Puppolo, Jr.	12th Hampden	1/23/2013
David M. Rogers	24th Middlesex	1/30/2013

Dennis A. Rosa	4th Worcester	2/1/2013
Jeffrey N. Roy	10th Norfolk	1/26/2013
Jeffrey Sánchez	15th Suffolk	2/1/2013
Paul A. Schmid, III	8th Bristol	1/23/2013
John W. Scibak	2nd Hampshire	2/1/2013
Carl M. Sciortino, Jr.	34th Middlesex	1/30/2013
Theodore C. Speliotis	13th Essex	2/1/2013
Karen E. Spilka	Second Middlesex and Norfolk	1/30/2013
Thomas M. Stanley	9th Middlesex	1/24/2013
Ellen Story	3rd Hampshire	1/29/2013
William M. Straus	10th Bristol	2/1/2013
Benjamin Swan	11th Hampden	1/31/2013
James E. Timilty	Bristol and Norfolk	1/29/2013
Timothy J. Toomey, Jr.	26th Middlesex	2/1/2013
Cleon H. Turner	1st Barnstable	1/26/2013
Chris Walsh	6th Middlesex	1/24/2013
Martin J. Walsh	13th Suffolk	2/1/2013
Daniel A. Wolf	Cape and Islands	1/29/2013
Jonathan D. Zlotnik	2nd Worcester	1/30/2013

HOUSE DOCKET, NO. 1379 FILED ON: 1/16/2013

No. 151 HOUSE • • . .

By Representative Sannicandro of Ashland and Senator Clark, a joint petition (accompanied by bill, House, No. 151) of Tom Sannicandro and others for legislation to assist people with disabilities in realizing their rights and exercising their responsibilities. Children, Families and Persons with Disabilities.

The Commonwealth of Massachusetts

In the Year Two Thousand Thirteen

An Act relative to real lives.

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Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 2	Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:
3 4	Chapter 19B of the General Laws, as appearing in the 2010 Official Edition, is hereby amended by inserting the following three sections:
5 6	Section 19. As used in this section, the following words shall have the following meanings:-
7	(a)"Department", the Department of Developmental Services.
8 9 10 11	"Fiscal intermediary", a financial management service or fiscal intermediary to assist an individual who self-directs in disbursing funds allocated to an individual in their individual budget and in accordance with their person-centered plan. The intermediary shall work at the direction of the individual or an appointed designee identified in the person-centered plan.
12 13	"Individual", an individual eligible to receive services through the Department of Developmental Services.
14 15	"Individual budget", a dollar amount for goods, services and supports specified in the person- centered plan that is under the control and direction of the individual.
16 17	"Person-centered plan", a plan of service for individuals who chose to participate in self- direction.
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18 "Self-determination," an approach to providing services that underpins a self-direction 19 model of service delivery. Self-determination is based on five principles: 20 (1) Freedom, the ability for an individual with disabilities, with chosen family and 21 friends, to plan a life with necessary supports rather than purchase a program; 22 (2) Authority, the ability for an individual to control a certain sum of dollars in order to 23 purchase these supports, with the backing of a social network or circle of friends, if needed; 24 (3) Support, the arranging of resources and personnel, both formal and informal, to assist 25 an individual to live a life in the community, rich in community associations and contributions, 26 and; 27 (4) Responsibility, the acceptance of a valued role in an individual's community through 28 employment, affiliations, spiritual development, and general caring for others, as well as 29 accountability for spending public dollars in ways that are life-enhancing; 30 (5)Confirmation, affirming the central role individuals have in leadership and change. 31 "Self-determination domains", for individuals who choose self-direction these are the 32 domains to be prioritized in their service planning: 33 (1) A place to call home with control over anyone who comes through the front door or 34 otherwise provides any services or supports with freely chosen assistance when necessary; 35 (2) Economic self-sufficiency through supports or funds as needed provided through jobs, 36 self-employment and active or passive pursuit of private dollars 37 (3) Family, friends and other significant relationships of the individual's choosing and 38 receive assistance to develop or maintain these relationships; 39 (4)Community membership with real connections to citizens and memberships in vital 40 community organizations. 41 "Self-direction", a model of service delivery in which services and supports are person-42 centered, person-defined and person-controlled. Self-direction in a service delivery system 43 includes features ensuring that: 44 (1) the individual is central to and directs the decision making process that will determine 45 which supports are utilized; 46 (2) the individual has easy access to information, options, services and supports to enable 47 the individual to self-direct; 48 (3) the service system is flexible so that the individual can tailor their support to meet 49 their unique needs.

- 50 "Support broker", a person chosen by an individual participating in self-direction to assist 51 as dictated by the individual in the development and execution of the person-center plan. This 52 role can include but is not limited to adviser, advocate, facilitator and support staff.
- 53 (b) The general court finds that people with disabilities have the same rights and 54 responsibilities as other citizens and the Commonwealth must assist them to realize those rights 55 and exercise those responsibilities as contributing members of our communities. Further, the 56 general court finds that services should help people achieve quality outcomes regarding personal 57 choices, satisfaction, social integration and increased learning that may lead to rewarding 58 occupations. In order to increase flexibility and choice of services, the Department shall promote 59 the growth of self-determination through a self-direction model of service delivery for persons 60 receiving services and supports funded through the Department.
- 61 (c) The Department shall establish a Self-Determination Advisory Board to evaluate and 62 to advise the Department on efforts to implement self-direction and to participate in educational 63 outreach efforts on self-direction. The Self-Determination Advisory Board shall include 64 individuals participating in self-direction, family members of individuals participating in self-65 direction, providers, service brokers, and representatives of advocacy organizations, including 66 but not limited to: The Arc of Massachusetts, Massachusetts Developmental Disabilities Council, 67 Massachusetts Families Organizing for Change, Massachusetts Advocates Standing Strong, 68 Advocates for Autism of Massachusetts, Massachusetts Down Syndrome Congress, Disability 69 Law Center and the Association of Developmental Disabilities Providers.
- (d)All persons eligible for services through the Department shall be eligible for self direction, including persons with complex medical or behavioral conditions, persons with
 profound intellectual impairments and persons eligible for services through special eligibility.
- 73 (d) The Department shall provide information about self-direction to all persons eligible for services through the Department. (1) The Department shall provide information about self-74 75 direction to a person eligible for services upon: (i) the notification to a person of their priority for 76 services; (ii) the beginning of the development of an individual support plan; (iii) the beginning 77 of the renewal of an individual support plan; (iv) the annual notification of persons who have 78 declined an individual support plan of their option to participate in the individual support plan 79 process. (2) The Department shall encourage individuals entering their Turning 22 program that 80 are prioritized for services to pursue self-direction.
- (e)(1)The Department shall publish information on the self-determination concept and
 self-direction options annually and shall make this information available to the public on the
 Department's website. (2) The Department shall email information on the self-determination
 concept and self-direction options annually to any organization or interested party that agrees to
 forward or post the information on their website and who provides their email address.
 Organizations include: The Arc of Massachusetts, Massachusetts Developmental Disabilities

87 Council, Massachusetts Families Organizing for Change, Massachusetts Advocates Standing

- 88 Strong, Advocates for Autism of Massachusetts, Massachusetts Down Syndrome Congress,
- 89 Disability Law Center and the Association of Developmental Disabilities Providers. (3) The
- 90 Department, in collaboration with the advocacy organizations represented on the Self-
- 91 Determination Advisory Council, shall hold educational forums with families and individuals to
- 92 provide information about self-direction no less than four times annually in each service region.

93 (f) The Department, in collaboration with the advocacy organizations represented on the 94 Self-Determination Advisory Council, shall hold meetings annually with providers to discuss 95 self-direction, how providers can participate, what it means to the present purchase of service 96 system, and how the Department can work with providers to establish self-directed choices 97 within the service system. The Department shall work with providers to help those interested in 98 changing their business model to offer services supporting persons who choose to self-direct. 99 The Department may offer introductory and on-going training to providers and provider staff on 100 the subjects of self-determination, self-direction and the related elements of person-centered

101 planning and individual budgeting.

(g)The Department shall educate all staff, except for staff classified as janitorial,
 maintenance, or secretarial, on self-direction not less than two times annually.

(g) For individuals who choose self-direction, the Department shall implement a person centered planning process. The individual shall direct the development of the person-centered
 plan and shall direct who is involved in the planning process. The person-centered plan shall be
 designed around the self-determination domains.

108 (h) Individuals who choose to self-direct shall receive an allocation of resources based on 109 their assessed needs. The amount of allocation and development of an individual budget shall be 110 determined through a person-centered plan. The Department shall determine an individual's 111 prioritization for services and the amount allocated for an individual's services in a transparent 112 manner. The individual or a legal representative designated by the individual shall be able to 113 utilize resources allocated to them through the individual budget to choose which services and 114 supports best serve the individual's needs and are consistent with meeting goals developed in 115 line with the self-determination domains.

116 (i)(1)Individuals who choose to self-direct shall have access to a support broker to assist 117 in the development of a plan of service and an individual budget in the person-centered planning process, to assist in the purchase of services and to assist in monitoring expenditures through the 118 119 year. The support broker shall be made available through the Department or through a qualified 120 private sector broker of the individual's choice. (ii) The Department shall establish basic 121 competencies that must be met in order to qualify private sector or public sector support brokers 122 in consultation with the Self-Determination Advisory Board. (2) Individuals who choose to self-123 direct shall have access to a state-designated or other qualified fiscal intermediary of the

- 124 individual's choice to assist in the execution of the purchase of services. (3) If an individual
- 125 chooses to utilize a private sector support broker, an allocation for the purchase of this service
- 126 shall be included in the individual's budget. If an individual chooses to utilize a private sector
- 127 fiscal intermediary, an allocation for the purchase of this service shall be included in the
- 128 individual's budget.
- (j) Providers and employees providing services to individuals through self-direction shall
 be eligible for a proportional amount of any additional appropriation designated for the increase
 of salary for workers employed by the Department or its providers.
- (k) Individuals who choose to self-direct shall be surveyed at least once annually about
 their experiences with self-direction and potential improvements to the self-direction model and
 its overall operation.
- (1) The Department shall provide an annual report, after consultation with the SelfDetermination Advisory Board, to the Joint Committee on Children, Families, and Persons with
 Disabilities documenting progress in terms of numbers served through self-direction, ongoing
 improvements to the Department's self-direction program and challenges related to the
 Department's self-direction programs. The annual report shall include an analysis of the annual
 survey of individuals participating in self-direction mandated in section K and strategies to
 address the issues identified in these surveys.
- (m) The Department shall utilize the Home and Community Based Waivers to maximize
 federal reimbursement for services rendered through self-direction and related models. As
 necessary, the Department and Executive Office of Health and Human Services shall amend the
 waiver and take any other steps to ensure that activities or services can be implemented to
 achieve goals under self-determination domains for individuals.
- 147 Section 20. (a)The Department shall establish a contingency fund to assist: (1) 148 Individuals in need of services; (2) Individuals who participate or wish to participate in self-149 direction or self-determination; (3) Individuals with unanticipated, emergency or changing 150 needs; (4) In the case of an individual who chooses to leave a group living arrangement, in order 151 to mitigate impact to providers. (b) The fund shall be comprised of 40% of the savings from the 152 closure of Monson, Glavin and Templeton and other funds as they may be available within the 153 Department's budget and at its discretion. The Department shall make every effort to ensure that 154 the pool will retain sufficient funds for individuals utilizing self-determination and provider mitigation throughout the fiscal year. (c) The Department shall develop a policy related to the 155 156 fund for individuals utilizing self-direction with the assistance of the Self-Determination 157 Advisory Board.
- 158 Section 21. (a) Individuals and their guardians shall have choice of Department services 159 or qualified providers and shall be free to change the individual's services or service provider.

160 When an individual or their guardian requests a change, the Department shall initiate the process161 for requested changes without delay.

162 (b) Upon an individual or their guardian requesting a change of service or service 163 provider for their group residence of or group living situation, the individual or their guardian 164 and the provider shall take steps to see if a resolution to the situation can be reached. If, at any 165 time, the individual feels that a resolution to the situation cannot be reached, the individual or 166 their guardian can request that the following provision be initiated within 7 days of the individual 167 or their guardian notifying the Department: (1) The Department shall assist the individual in 168 developing an alternative living situation, both the Department and the individual will make a 169 good faith effort to determine a suitable alternative; (2) The Department shall work in 170 conjunction with the individual to transfer to an available alternative as expeditiously as possible 171 and taking no longer than 90 days; (3) As necessary, the Department will work with the provider 172 of the residence or group living situation to ensure stability including the use of the contingency

173 fund for mitigation established in Chapter 19B, Section 20.

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shall be included in the individual's budget. If an individual chooses to utilize a private sector
fiscal intermediary, an allocation for the purchase of this service shall be included in the
individual's budget.

(j) Providers and employees providing services to individuals through self-direction shall
be eligible for a proportional amount of any additional appropriation designated for the increase
of salary for workers employed by the Department or its providers.

(k) Individuals who choose to self-direct shall be surveyed at least once annually about
 their experiences with self-direction and potential improvements to the self-direction model and
 its overall operation.

(1) The Department shall provide an annual report, after consultation with the SelfDetermination Advisory Board, to the Joint Committee on Children, Families, and Persons with
Disabilities documenting progress in terms of numbers served through self-direction, ongoing
improvements to the Department's self-direction program and challenges related to the
Department's self-direction programs. The annual report shall include an analysis of the annual
survey of individuals participating in self-direction mandated in section K and strategies to
address the issues identified in these surveys.

(m) The Department shall utilize the Home and Community Based Waivers to maximize
federal reimbursement for services rendered through self-direction and related models. As
necessary, the Department and Executive Office of Health and Human Services shall amend the
waiver and take any other steps to ensure that activities or services can be implemented to
achieve goals under self-determination domains for individuals.

196 Section 20. (a) The Department shall establish a contingency fund to assist: (1) 197 Individuals in need of services; (2) Individuals who participate or wish to participate in self-198 direction or self-determination; (3) Individuals with unanticipated, emergency or changing 199 needs; (4) In the case of an individual who chooses to leave a group living arrangement, in order 200 to mitigate impact to providers. (b) The fund shall be comprised of 40% of the savings from the 201 closure of Monson, Glavin and Templeton and other funds as they may be available within the 202 Department's budget and at its discretion. The Department shall make every effort to ensure that 203 the pool will retain sufficient funds for individuals utilizing self-determination and provider 204 mitigation throughout the fiscal year. (c) The Department shall develop a policy related to the 205 fund for individuals utilizing self-direction with the assistance of the Self-Determination 206 Advisory Board.

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211 (b) Upon an individual or their guardian requesting a change of service or service 212 provider for their group residence of or group living situation, the individual or their guardian 213 and the provider shall take steps to see if a resolution to the situation can be reached. If, at any 214 time, the individual feels that a resolution to the situation cannot be reached, the individual or 215 their guardian can request that the following provision be initiated within 7 days of the individual 216 or their guardian notifying the Department: (1) The Department shall assist the individual in 217 developing an alternative living situation, both the Department and the individual will make a 218 good faith effort to determine a suitable alternative; (2) The Department shall work in 219 conjunction with the individual to transfer to an available alternative as expeditiously as possible 220 and taking no longer than 90 days; (3) As necessary, the Department will work with the provider 221 of the residence or group living situation to ensure stability including the use of the contingency 222 fund for mitigation established in Chapter 19B, Section 20.