HOUSE No. 1766

The Commonwealth of Massachusetts

PRESENTED BY:

Ellen Story and Katherine M. Clark

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act addressing workplace bullying, mobbing, and harassment, without regard to protected class status.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
Ellen Story	3rd Hampshire	1/11/2013
Katherine M. Clark	Fifth Middlesex	1/11/2013
Cheryl A. Coakley-Rivera	10th Hampden	2/1/2013
Michael R. Knapik	Second Hampden and Hampshire	
Danielle W. Gregoire	4th Middlesex	
Frank I. Smizik	15th Norfolk	
Louis L. Kafka	8th Norfolk	
Ruth B. Balser	12th Middlesex	
Jennifer L. Flanagan	Worcester and Middlesex	
James B. Eldridge	Middlesex and Worcester	1/31/2013
James J. O'Day	14th Worcester	2/1/2013
Paul Brodeur	32nd Middlesex	1/31/2013
Carl M. Sciortino, Jr.	34th Middlesex	
Kay Khan	11th Middlesex	
Denise Andrews	2nd Franklin	1/29/2013
Christine E. Canavan	10th Plymouth	1/30/2013
Kevin G. Honan	17th Suffolk	1/30/2013

Peter V. Kocot	1st Hampshire	1/29/2013
John W. Scibak	2nd Hampshire	1/30/2013
Benjamin Swan	11th Hampden	1/30/2013
John J. Mahoney	13th Worcester	2/1/2013
Brian R. Mannal	2nd Barnstable	
John P. Fresolo	16th Worcester	
Jonathan Hecht	29th Middlesex	
John F. Keenan	Norfolk and Plymouth	<u> </u>
Aaron Vega	5th Hampden	
James T. Welch	Hampden	
Gailanne M. Cariddi	1st Berkshire	
Sonia Chang-Diaz	Second Suffolk	
Thomas M. McGee	Third Essex	
Carlos Henriquez	5th Suffolk	
Patricia A. Haddad	5th Bristol	
Brian M. Ashe	2nd Hampden	
Diana DiZoglio	14th Essex	
John J. Lawn, Jr.	10th Middlesex	<u> </u>
Russell E. Holmes	6th Suffolk	
Denise Provost	27th Middlesex	
Theodore C. Speliotis	13th Essex	
Paul McMurtry	11th Norfolk	

HOUSE No. 1766

By Ms. Story of Amherst and Senator Clark, a joint petition (accompanied by bill, House, No. 1766) of Ellen Story and others for legislation to address workplace bullying, mobbing and harrassment, without regard to protected class status. Labor and Workforce Development.

[SIMILAR MATTER FILED IN PREVIOUS SESSION SEE SENATE, NO. 916 OF 2011-2012.]

The Commonwealth of Massachusetts

In the Year Two Thousand Thirteen

An Act addressing workplace bullying, mobbing, and harassment, without regard to protected class status.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

- The General Laws, as appearing in the 2010 Official Edition, are hereby amended by inserting after chapter 151F the following chapter:-
- 3 Chapter 151G

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- 4 THE HEALTHY WORKPLACE
- 5 Section 1. (a) The General Court finds that:
 - (1) The social and economic well-being of the Commonwealth is dependent upon healthy and productive employees;
 - (2) At least a third of all employees will directly experience health-endangering workplace bullying, abuse, and harassment during their working lives, and this form of mistreatment is approximately four times more prevalent than sexual harassment alone;
 - (3) Workplace bullying, mobbing, and harassment can inflict serious harm upon targeted employees, including feelings of shame and humiliation, severe anxiety, depression, suicidal

- tendencies, impaired immune systems, hypertension, increased risk of cardiovascular disease,
 and symptoms consistent with post-traumatic stress disorder;
 - (4) Abusive work environments can have serious consequences for employers, including reduced employee productivity and morale, higher turnover and absenteeism rates, and increases in medical and workers' compensation claims;
 - (5) If mistreated employees who have been subjected to abusive treatment at work cannot establish that the behavior was motivated by race, color, sex, sexual orientation, national origin, or age, they are unlikely to be protected by the law against such mistreatment;
 - (6) Legal protection from abusive work environments should not be limited to behavior grounded in protected class status as that provided for under employment discrimination statutes; and,
 - (7) Existing workers' compensation plans and common-law tort actions are inadequate to discourage this behavior or to provide adequate relief to employees who have been harmed by abusive work environments.
 - (b) It is the purpose of this chapter:

- (1) To provide legal relief for employees who have been harmed, psychologically, physically, or economically, by deliberate exposure to abusive work environments;
- (2) To provide legal incentive for employers to prevent and respond to abusive mistreatment of employees at work.
- Section 2. For the purposes of this chapter, the following words and phrases shall have the following meanings:-

"Abusive conduct", acts, omissions, or both, that a reasonable person would find abusive, based on the severity, nature, and frequency of the conduct, including, but is not limited to: repeated verbal abuse such as the use of derogatory remarks, insults, and epithets; verbal, nonverbal, or physical conduct of a threatening, intimidating, or humiliating nature; or the sabotage or undermining of an employee's work performance. It shall be considered an aggravating factor if the conduct exploited an employee's known psychological or physical illness or disability. A single act normally shall not constitute abusive conduct, but an especially severe and egregious act may meet this standard;

"Abusive work environment", an employment condition when an employer or one or more its employees, acting with intent to cause pain or distress to an employee, subjects that employee to abusive conduct that causes physical harm, psychological harm, or both;

- 45 "Adverse employment action", an outcome which negatively impacts an employee, 46 including but not limited to: a termination, demotion, unfavorable reassignment, failure to 47 promote, disciplinary action, or reduction in compensation. 48
 - "Constructive discharge", an adverse employment action where:
- 49 (1) the employee reasonably believed he or she was subjected to an abusive work 50 environment;
 - (2) the employee resigned because of that conduct; and,

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- 52 (3) the employer was aware of the abusive conduct prior to the resignation and failed to 53 stop it.
 - "Psychological harm", the impairment of a person's mental health, as established by competent evidence.
 - "Physical harm", the impairment of a person's physical health or bodily integrity, as established by competent evidence.
 - Section 3. (a) No employee shall be subjected to an abusive work environment.
 - (b) No employer or employee shall retaliate in any manner against an employee who has opposed any unlawful employment practice under this chapter, or who has made a charge, testified, assisted, or participated in any manner in an investigation or proceeding under this chapter, including, but not limited to, internal complaints and proceedings, arbitration and mediation proceedings, and legal actions.
 - Section 4. (a) An employer shall be vicariously liable for a violation of section 3 of this chapter committed by its employee.
 - (b) Where the alleged violation of said section 3 does not include an adverse employment action, it shall be an affirmative defense for an employer only that:
 - (1) the employer exercised reasonable care to prevent and correct promptly any actionable behavior; and,
 - (2) the complainant employee unreasonably failed to take advantage of appropriate preventive or corrective opportunities provided by the employer.
- 72 Section 5. (a) An employee may be individually liable for a violation of section 3 of this 73 chapter.
 - (b) It shall be an affirmative defense for an employee only that the employee committed a violation of said section 3 at the direction of the employer, under actual or implied threat of an adverse employment action.

Section 6. It shall be an affirmative defense that:

- (a) The complaint is based on an adverse employment action reasonably made for poor performance, misconduct, or economic necessity; or,
 - (b) The complaint is based on a reasonable performance evaluation; or,
- (c) The complaint is based on an employer's reasonable investigation about potentially illegal or unethical activity.
- Section 7. (a) Where a party is liable for a violation of section 3 of this chapter, the court may enjoin the defendant from engaging in the unlawful employment practice and may order any other relief that is deemed appropriate, including, but not limited to: reinstatement, removal of the offending party from the complainant's work environment, back pay, front pay, medical expenses, compensation for pain and suffering, compensation for emotional distress, punitive damages, and attorney's fees.
- (b) Where an employer is liable for a violation of said section 3 that did not include an adverse employment action, emotional distress damages and punitive damages may be awarded only when the actionable conduct was extreme and outrageous. This limitation does not apply to individually named employee defendants.
 - Section 8. (a) This chapter shall be enforced solely by a private right of action.
- (b) An action under this chapter must be commenced no later than one year after the last act that constitutes the alleged violation of section 3 of this chapter.
- Section 9. (a) Nothing in this chapter shall supersede rights and obligations provided under collective bargaining laws and regulations.
- (b) The remedies provided in this chapter shall be in addition to any remedies provided under any other law, and nothing in this chapter shall relieve any person from any liability, duty, penalty or punishment provided by any other law, except that if an employee receives workers' compensation for medical costs for the same injury or illness pursuant to both this chapter and the workers' compensation law, or compensation under both this chapter and that law in cash payments for the same period of time not working as a result of the compensable injury or illness or the unlawful employment practice, the payments of workers' compensation shall be reimbursed from compensation paid under this chapter.