

HOUSE No. 2754

The Commonwealth of Massachusetts

PRESENTED BY:

Bradford R. Hill

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to accessible electronic information technology for persons with disabilities.

PETITION OF:

NAME:	DISTRICT/ADDRESS:
<i>Bradford R. Hill</i>	<i>4th Essex</i>
<i>Bruce E. Tarr</i>	<i>First Essex and Middlesex</i>
<i>Patricia A. Haddad</i>	<i>5th Bristol</i>
<i>Susan Williams Gifford</i>	<i>2nd Plymouth</i>
<i>Kimberly N. Ferguson</i>	<i>1st Worcester</i>
<i>Leonard Mirra</i>	<i>2nd Essex</i>
<i>Elizabeth A. Poirier</i>	<i>14th Bristol</i>
<i>Leah Cole</i>	<i>12th Essex</i>
<i>Donald H. Wong</i>	<i>9th Essex</i>
<i>Shawn Dooley</i>	<i>9th Norfolk</i>
<i>Susannah M. Whipps Lee</i>	<i>2nd Franklin</i>
<i>Marjorie C. Decker</i>	<i>25th Middlesex</i>
<i>Joan B. Lovely</i>	<i>Second Essex</i>

HOUSE No. 2754

By Mr. Hill of Ipswich, a petition (accompanied by bill, House, No. 2754) of Bradford R. Hill and others relative to accessible electronic information technology for persons with disabilities. State Administration and Regulatory Oversight.

[SIMILAR MATTER FILED IN PREVIOUS SESSION
SEE HOUSE, NO. 2818 OF 2013-2014.]

The Commonwealth of Massachusetts

**In the One Hundred and Eighty-Ninth General Court
(2015-2016)**

An Act relative to accessible electronic information technology for persons with disabilities.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 Section1. Notwithstanding any law to the contrary, each division and agency of the
2 Commonwealth of Massachusetts shall be directed to activate all TTY Messaging ideally for
3 each active mailbox, but in the minimum assigning at least one TTY enabled mailbox for each
4 member’s office and administrative unit of government;

5 Any work group that employs or may employ individuals with visual impairments should
6 be required to download and install helper applications that allow individuals who are blind or
7 who have visual impairments to work job functions that require the perception of information
8 that is only visually discernable on a telephone; agency of the Commonwealth of Massachusetts
9 that employs Interactive Voice Response self-service applications should be required to include

- 10 prompts that allows individuals who use TTY's to communicate over the phone to access the
- 11 self-service applications.