

HOUSE No. 1008

The Commonwealth of Massachusetts

In the Year Two Thousand Nine

An Act relative to unfair claim settlement practices in a consumer's right of choice in collision automobile repairs..

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 Chapter 176D of the General Laws, as appearing in the 2006 Official Edition, is hereby
2 amended in Section 3, by adding a new paragraph (o) to subsection (9) as follows:(o) requiring,
3 suggesting, requesting, or recommending that any claimant or insured should or should not have
4 repairs made in a specified registered repair facility or facilities authorized under section 34O of
5 chapter 90 or otherwise, nor shall an appraiser or employees of an independent appraisal
6 company, insurance company or any of its employees or representatives use coercion or
7 intimidation to cause appraisals or repairs to be made or not made, in any specified repair facility
8 or facilities.