

**HOUSE . . . . . No. 1035**

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**The Commonwealth of Massachusetts**

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**In the Year Two Thousand Nine**  
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An Act relative to pre-authorization of medical and health care services..

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1 SECTION 1. Chapter 176O is hereby amended by adding the following section:-

2 Section 18.

3 (a) As used in this section, the following words shall, except as otherwise provided, have  
4 the following meanings:-

5 "Pre-authorization", the prospective approval obtained from an insurance carrier prior to  
6 the provision of medical care or health care services which have been determined by the  
7 insurance carrier to be medically necessary and appropriate.

8 (b) A carrier shall pay claims for any and all medical care or health care services for  
9 which a pre-authorization was required by, and received from, the carrier prior to the rendering  
10 of such service, unless:

11 (1) the insured was not a covered person at the time the medical care or health care  
12 services were rendered. Notwithstanding the provisions of this paragraph, a carrier shall not  
13 deny a claim on this basis if the insured's, coverage was retroactively terminated more than one

14 hundred twenty days after the date of the medical care or health care services, provided that the  
15 claim is submitted within ninety days after the date of the medical care or health care services. If  
16 the claim is submitted more than ninety days after the date of the medical care or health care  
17 services, the health plan shall have thirty days after the claim is received to deny the claim on the  
18 basis that the insured was not a covered person on the date of the medical care or health care  
19 services;

20 (2) the submission of the claim with respect to an insured was not timely under the terms  
21 of the applicable provider contract, if the claim is submitted by a provider, or the policy or  
22 contract, if the claim is submitted by the insured;

23 (3) at the time the pre-authorization was issued, the insured had not exhausted contract or  
24 policy benefit limitations based on information available to the health plan at such time, but  
25 subsequently exhausted contract or policy benefit limitations after authorization was issued and  
26 prior to the provision of the medical care or health services for which authorization was received;  
27 provided, however, that the carrier shall notify the provider in advance that the visits authorized  
28 might exceed the limits of the contract or policy and accordingly would not be covered under the  
29 contract or policy;

30 (4) the pre-authorization was based on materially inaccurate or incomplete information  
31 provided by the insured, the designee of the insured, or the health care provider such that if the  
32 correct or complete information had been provided, such pre-authorization would not have been  
33 granted;

34 (5) the physician or provider has substantially failed to perform the proposed medical  
35 care or health care services; or

36           (6) the pre-authorized service was related to a pre-existing condition that was excluded  
37 from coverage.

38           (c) Nothing in this section shall be construed to prohibit a health plan from denying  
39 continued or extended coverage as part of a concurrent review of a health care service.