

**HOUSE . . . . . No. 1958**

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The Commonwealth of Massachusetts

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**In the Year Two Thousand Nine**  
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Resolve providing for an investigation and study by a special commission relative to the intake procedures of the executive office of health and human services.

1           Resolved, that a special commission to consist of the chairs of the senate and house  
2 committees on mental health and substance abuse, who shall serve as co-chairman of the  
3 commission, 2 members of the senate, 1 to be appointed by the minority leader, 2 members of  
4 the house of representatives, 1 to be appointed by the minority leader, the secretary of the  
5 executive office of health and human services or her designee, 1 member from each department  
6 of said executive office and 1 member to be appointed by the governor is hereby established for  
7 the purpose of making an investigation and study of the intake procedures of agencies that  
8 provide direct services within the said executive office.

9           The commission shall consider that individuals may be inadvertently put at risks,  
10 especially during such tight financial times, by denials of service because their specific  
11 disability(ies) may not fit in to the admissions criteria for one particular agency. For these  
12 individuals, failing natural support systems need to be supplemental or replaced to avert a crisis  
13 situation which will be more costly and potentially dangerous; and that dual diagnosis  
14 individuals who may be resistant treatment; and that when a current support system is neither

15 appropriate or safe for the individual who might need guidance, support, treatment, and/or  
16 guardianship.

17         The commission shall make recommendations about establishing a office of secondary  
18 intake review at the executive office of health and human services level whose mission will be to  
19 (a) evaluate the cases of individuals who do not fit exactly into the admission criteria for existing  
20 agencies but who require services to minimize risks to self or others, who need support services  
21 to maintain hierarchy of needs (such as food, clothing, shelter, etc.), and who obviously need  
22 treatment but are unable to facilitate and navigate the course of the appeals process due to  
23 interacting symptomology, addiction, lack of insight, low intelligence, or who are influenced by  
24 individuals who exploit them and otherwise do not act in the best interest of the individual, or  
25 other factors; (b) determine if cross-agency participation is needed to meet the individual's needs  
26 and (c) refer the individual to the appropriate agency. The commission shall also make  
27 recommendations regarding the process by which cases will be referred to the office of  
28 secondary intake review, taking into consideration that the responsibility will lie with the  
29 respective agencies to make such referrals.

30         The commission shall solicit information and input from non-profit human service  
31 providers in the commonwealth as necessary.

32         The commission shall report to the general court the results of its investigation and study,  
33 and its recommendations, if any, together with drafts of legislation necessary to carry such  
34 recommendations into effect by filing them with the clerk of the senate and the clerk of the house  
35 of representatives on or before June 30, 2009. The commission may issue preliminary or interim  
36 reports to the general court before that date.