

**HOUSE . . . . . No. 3130**

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The Commonwealth of Massachusetts

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**In the Year Two Thousand Nine**  
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An Act prohibiting deceptive billing practices by cellular telephone service providers..

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           Section 12(d) of Chapter 159 of the General Laws is hereby amended by inserting after  
2 the words “telegraph line”, the following: “means of cellular telephone services”.

3           Section 12 of Chapter 159 is hereby amended by inserting after section 12(d) of said  
4 Chapter the following:

5           (e) The department shall have jurisdiction over all wireless service providers doing  
6 business within the commonwealth. Said department shall draft and promulgate regulations  
7 providing guidelines for billing practices to be established for said wireless service providers,  
8 including but not limited to (1) consumers are entitled to an itemized bill at no cost to the  
9 consumer; (2) design a bill in which government mandated taxes and provider surcharges appear  
10 separately; (3) label the separate columns “Government Fees and Taxes” and Provider  
11 Surcharges; (4) include a brief explanation of each line item surcharge for both government and  
12 private line item surcharges; and, (5) include all charges for a billing cycle on a single bill.