

HOUSE No. 3130

The Commonwealth of Massachusetts

In the Year Two Thousand Nine

An Act prohibiting deceptive billing practices by cellular telephone service providers..

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 Section 12(d) of Chapter 159 of the General Laws is hereby amended by inserting after
2 the words “telegraph line”, the following: “means of cellular telephone services”.

3 Section 12 of Chapter 159 is hereby amended by inserting after section 12(d) of said
4 Chapter the following:

5 (e) The department shall have jurisdiction over all wireless service providers doing
6 business within the commonwealth. Said department shall draft and promulgate regulations
7 providing guidelines for billing practices to be established for said wireless service providers,
8 including but not limited to (1) consumers are entitled to an itemized bill at no cost to the
9 consumer; (2) design a bill in which government mandated taxes and provider surcharges appear
10 separately; (3) label the separate columns “Government Fees and Taxes” and Provider
11 Surcharges; (4) include a brief explanation of each line item surcharge for both government and
12 private line item surcharges; and, (5) include all charges for a billing cycle on a single bill.