

HOUSE No. 878

The Commonwealth of Massachusetts

In the Year Two Thousand Nine

An Act to protect consumers of homeowner's insurance..

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 Chapter 175 of the General Laws, as appearing in the 2006 Official Edition, is hereby
2 amended by inserting after section 4C the following section:-

3 Section 4D. The commissioner shall adopt regulations to require that both all insurers
4 licensed to write and engaged in the writing of homeowners insurance in the commonwealth and
5 the joint underwriting association, established in chapter 175C, shall produce a standard outline
6 of coverage written in language prescribed or approved by the commissioner that describe the
7 features of the coverage. Each insurer, including the joint underwriting association, shall be
8 required to provide this information to each policyholder upon the issuance or renewal of a
9 policy.
10 SECTION 2. Within ninety days of the effective date hereof, the commissioner shall
11 begin negotiations with the state insurance commissioners or their equivalents in the other New
12 England states, New York and New Jersey with the goal of agreeing with one or more of those
13 states, through a Memorandum of Understanding, to the creation of a regional Center for
14 Hurricane Research, hereinafter referred to as the center, to be jointly funded and operated. The
center shall employ such expert, clerical, or other assistants as the work of the center may

15 require. The center shall develop criteria for hurricane loss projection models and methodologies
16 that are specific to the coastal northeastern United States and may from time to time adopt
17 revisions to these criteria. In establishing the criteria, the center shall consider any models, model
18 software, methods, principles, standards, data, inputs, manuals, validation studies and output
19 ranges that have the potential for improving the accuracy of or reliability of the hurricane loss
20 projections used in homeowners' insurance rate filings. The criteria developed under this
21 subsection shall be based on actual data on state construction practices, codes, and buildings.
22 Criteria developed by the center for this purpose shall be a public record. SECTION 3. Chapter
23 175, as so appearing is hereby amended by inserting after section 99C the following section:-

24 Section 99D. Insurers filing rates for approval by the commissioner shall submit to the
25 office of the attorney general all hurricane models, model software, methods, principles,
26 standards, data, inputs, manuals, validation studies and output ranges relevant to the insurer's
27 hurricane loss projection model or methodology that is intended to be used during a rate
28 proceeding on an insurer's rate filing in advance of the rate proceeding. All models, model
29 software, methods, principles, standards, data, inputs, manuals, validation studies and output
30 ranges shall be submitted to the office of the attorney general for review no later than ninety days
31 prior to being admitted as evidence during a rate proceeding before the commissioner of
32 insurance. If any insurer fails to submit any item or items required by the office of the attorney
33 general pursuant to this subsection, the commissioner shall direct the insurer to remove the
34 hurricane loss projection from its filing. A trade secret used in designing and constructing a
35 hurricane loss model or methodology, provided by an insurer to the center under this subsection,
36 is confidential and shall not be deemed a public record, as defined in clause Twenty-sixth of
37 section 7 of chapter 4. The office of the attorney general shall maintain custody of any records

38 made confidential by this paragraph using a secure location or website. That portion of a rate
39 proceeding on an insurer's rate filing at which a trade secret is discussed shall be deemed
40 confidential and not open to disclosure under the open meetings law, but may be discussed at a
41 closed meeting as provided for in section 11A ½ of chapter 30A. Employees, volunteers and
42 consultants of the office of the attorney general will be bound not to disclose information made
43 confidential.

44 SECTION 4. Chapter 175, as so appearing, is hereby further amended by inserting after
45 section 99D the following:-

46 Section 99E. Any company that has offered an applicant a policy of homeowners multi-
47 peril insurance, pursuant to section 99B of this chapter or otherwise, shall modify said offer, if
48 requested to do so by the applicant, to reduce the amount of coverage offered upon a showing by
49 the applicant that the amount of coverage originally offered exceeds either the municipally
50 assessed value of the subject property or its market value, as determined by an appraiser licensed
51 pursuant to section 174 of chapter 112. The applicant may request and, if so requested, the
52 offering company must offer a policy containing any coverage amount not lower than either such
53 assessed or appraised value. Applicants may appeal a failure to comply with this subsection to
54 the office of the attorney general.

55 SECTION 5. Chapter 175C of the General Laws, as so appearing, is hereby amended by
56 striking out section 4(f) and inserting in place thereof the following section:-

57 (f) The association shall be governed by a board of 18 directors, who shall serve without
58 compensation. Ten directors shall be elected annually by the members of the association by
59 cumulative voting; 2 directors of associations of insurance agents and brokers doing business in

60 the commonwealth appointed by the commissioner; 4 directors from the general public appointed
61 by the commissioner; and 2 directors from the general public appointed by the attorney general.
62 The 6 directors appointed from the general public by the commissioner of insurance and the
63 attorney general shall serve 3 year terms, staggered in a manner to ensure the annual expiration
64 of the terms of 2 directors, and shall not serve as director for more than 3 consecutive terms. The
65 6 directors appointed from the general public may not have affiliations with the insurance
66 industry and at least 2 shall have a primary residence in Bristol, Plymouth, Barnstable, Dukes or
67 Nantucket counties. Cumulative voting by members shall be permitted at all such
68 elections. SECTION 6. Section 5 of chapter 175C of the General Laws, as appearing in the 2006
69 Official Edition, is hereby amended by striking out in section c the following sentence:-

70 Notwithstanding clause (2), the commissioner shall consider the effects of predicted
71 hurricane losses and the cost of catastrophe reinsurance on the rates charged by voluntary
72 market insurers and the cost of catastrophe reinsurance and the predicted hurricane losses
73 on the association approving rates for homeowners insurance in all territories.

74 SECTION 7. Chapter 175C of the General Laws, as appearing in the 2006 Official
75 Edition, is hereby amended by adding the following section:-

76 Section 10. The association shall offer all eligible applicants a premium installment
77 payment option consisting of nine payments.