

**HOUSE . . . . . No. 952**

---

**The Commonwealth of Massachusetts**

\_\_\_\_\_  
**In the Year Two Thousand Nine**  
\_\_\_\_\_

An Act prohibiting motor vehicle insurance companies from directing insureds to specific auto glass companies for repair of vehicles..

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           **CHAPTER 100B. AUTO GLASS REPAIRS: RESTRICTIONS.**

2           Section 1. Notwithstanding any provisions of any general or special law to the contrary,  
3 no insurance company, third party biller, agent or adjuster for such insurance company that  
4 issues or renews in the commonwealth any policy of insurance covering in whole or in part any  
5 motor vehicle may require that any person insured under said policy use a particular company or  
6 location for the providing of automobile glass replacement or repair services of products insured  
7 in part by that policy. Section 2. No such insurance company, third party biller, agent or adjuster  
8 for such insurance company may engage in any act or practice of intimidation, coercion, threat or  
9 inducement for or against any such insured person to use a particular company or location to  
10 provide such services or products nor shall such insurance company, agent or adjuster provide  
11 for, allow or facilitate telephonic claims information directly to preferred automobile glass repair  
12 shops. Section 3. The provisions of Section 1 and Section 2 of this Act are applicable only to  
13 auto glass repair shops registered under the provisions of chapter 100A, and who will accept

14 payment from insurance companies according to pricing discounts published and set from time  
15 to time by said insurance companies. Any violations of this chapter are subject to the provisions  
16 of chapter 93A.