

SENATE No. 2447

The Commonwealth of Massachusetts

In the Year Two Thousand Ten

An Act to promote cost containment, transparency and efficiency in the provision of quality health insurance for individuals and small businesses.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 SECTION 1. Section 38C of chapter 3 of the General Laws, as appearing in the 2008
2 Official Edition, is hereby amended by adding the following subsection:-

3 (e) The division of health care finance and policy shall issue a comprehensive report at
4 least once every 4 years on the cost and public health impact of all existing mandated benefits.
5 In conjunction with this review, the division shall consult with the department of public health
6 and the University of Massachusetts Medical School in a clinical review of all mandated benefits
7 to ensure that all mandated benefits continue to conform to existing standards of care in terms of
8 clinical appropriateness or evidence-based medicine. The division may file legislation that would
9 amend or repeal existing mandated benefits that no longer meet these standards.

10 SECTION 1A. Section 16K of chapter 6A of the General Laws is hereby amended by
11 striking out subsections (a) to (c), inclusive, as so appearing, and inserting in place thereof the
12 following 3 subsections:-

13 (a) There shall be established a health care quality and cost council, which shall
14 be an independent public entity not subject to the supervision and control of any other executive
15 office, department, commission, board, bureau, agency or political subdivision of the
16 commonwealth. The council shall promote public transparency of the quality and cost of health
17 care in the commonwealth, and shall seek to support the long term sustainability of health care
18 reform in the commonwealth by developing recommendations for containing health care costs,
19 while facilitating access to information on health care quality improvement efforts. The council
20 shall disseminate health care quality and cost data to consumers, health care providers and
21 insurers through a consumer health information website under subsections (e) and (g); establish
22 cost containment goals under subsection (h); and coordinate ongoing quality improvement
23 initiatives under subsection (i).

24 (b) The council shall consist of 18 members and shall be comprised of: (1) 9 ex-officio
25 members, including the secretary of health and human services, the secretary of administration
26 and finance, the state auditor, the inspector general, the attorney general, the commissioner of
27 insurance, the commissioner of health care finance and policy, the commissioner of public health
28 and the executive director of the group insurance commission, or their designees; and (2) 9
29 representatives of nongovernmental organizations to be appointed by the governor, 1 of whom
30 shall be a representative of a health care quality improvement organization recognized by the
31 federal Centers for Medicare and Medicaid Services, 1 of whom shall be a representative of the
32 Institute for Healthcare Improvement recommended by the organization's board of directors, 1 of
33 whom shall be a representative of the Massachusetts chapter of the National Association of
34 Insurance and Financial Advisors, 1 of whom shall be a representative of the Massachusetts
35 Association of Health Underwriters, Inc., 1 of whom shall be a representative of the

36 Massachusetts Medicaid Policy Institute, Inc., 1 of whom shall be a expert in health care policy
37 from a foundation or academic institution, 1 of whom shall be a representative of a non-
38 governmental purchaser of health insurance, 1 of whom shall be an organization representing the
39 interests of small businesses and 1 of whom shall be an organization representing the interests of
40 large businesses. At least 1 member of the council shall be a clinician licensed to practice in the
41 commonwealth. Members of the council shall vote annually to elect a chair and an executive
42 committee, which shall consist of 4 council members and the chair. The executive committee
43 shall meet as required to fulfill the mission of the council. Members of the council shall be
44 appointed for terms of 3 years and shall serve until the term is completed or until a successor is
45 appointed. Members shall be eligible to be reappointed and shall serve without compensation,
46 but may be reimbursed for actual and necessary expenses reasonably incurred in the performance
47 of their duties which may include reimbursement for reasonable travel and living expenses while
48 engaged in council business. All council members shall be subject to chapter 268A; provided,
49 however, that the council may purchase from, sell to, borrow from, contract with or otherwise
50 deal with any organization in which any council member is in anyway interested or involved;
51 provided further that such interest or involvement shall be disclosed in advance to the council
52 and recorded in the minutes of the proceedings of the council; and provided further, that no
53 council member having such interest or involvement may participate in any decision relating to
54 such organization.

55 (c) All meetings of the council shall comply with chapter 30A. The council may, subject
56 to chapter 30B and subject to appropriation, procure equipment, office space, goods and services.

57 The executive office of health and human services may provide staff and administrative
58 support as requested by the council; provided, however, that all work completed by the executive

59 office of health and human services shall be subject to approval by the council . The council
60 shall appoint an executive director to oversee the operation and maintenance of the website,
61 ensure compliance with the requirements of this section, and coordinate work completed by the
62 executive office of health and human services and may, subject to appropriation, employ such
63 additional staff or consultants as it deems necessary.

64 The council shall promulgate rules and regulations and may adopt by-laws necessary for
65 the administration and enforcement of this section.

66 SECTION 1B. Said section 16K of said chapter 6A is further amended by striking out
67 subsections (h) and (i), as so appearing, and inserting in place thereof the following 2
68 subsections:-

69 (h) The council, in consultation with its advisory committee, shall develop annual health
70 care cost containment goals. The goals shall be designed to promote affordable, high-quality,
71 safe, effective, timely, efficient, equitable and patient centered health care. The council shall also
72 establish goals that are intended to reduce health care disparities in racial, ethnic and disabled
73 communities. In establishing cost containment goals, the council shall utilize claims data
74 collected from carriers under this section, and information gathered as part of the division of
75 health care finance and policy's public hearings on health care costs under section 6 ½ of chapter
76 118G. For each goal, the council shall identify: the parties that will be impacted; the agencies,
77 departments, boards or councils of the commonwealth responsible for overseeing and
78 implementing the goal; the steps needed to achieve the goal; the projected costs associated with
79 implementing the goal; and the potential cost savings, both short and long-term, attributable to

80 the goal. The council may recommend legislation or regulatory changes to achieve these goals.
81 The council shall publish a report on the progress towards achieving the costs containment goals.

82 (i) The council, in consultation with its advisory committee, shall coordinate and
83 compile data on quality improvement programs conducted by state agencies and public and
84 private health care organizations. The council shall consider programs designed to: improve
85 patient safety in all settings of care; reduce preventable hospital readmissions; prevent the
86 occurrence of and improve the treatment and coordination of care for chronic diseases; and
87 reduce variations in care. The council shall compile information on programs conducted by state
88 agencies and public and private health care organizations and make such information available
89 on the council's consumer health information website. The council may recommend legislation
90 or regulatory changes as needed to further implement quality improvement initiatives.

91 SECTION 2. Chapter 29 of the General Laws is hereby amended by inserting after
92 section 2AAAA the following section:-

93 Section 2BBBB. There shall be established and set up on the books of the
94 commonwealth a separate fund to be known as the High Risk Reinsurance Trust Fund. The
95 commissioner of insurance, in consultation with the secretary of administration and finance and
96 the secretary of health and human services, shall administer a reinsurance program for high-risk
97 individuals covered under products issued under chapter 176J and shall approve the amounts
98 assessed on payers under the methodology established in section 38 of chapter 118G. Those
99 assessments shall be collected in a manner consistent with said chapter 118G; provided,
100 however, that to the extent federal financial participation is received, the commissioner shall
101 adjust the amount assessed accordingly. The commissioner of insurance shall appoint 7

102 representatives of carriers issuing or renewing products in accordance with said chapter 176J to
103 be a members of a board to develop a plan of operations of such high-risk reinsurance program
104 and to monitor the functioning of the program. The commissioner of insurance, in consultation
105 with the secretary of administration and finance and the secretary of health and human services,
106 shall approve the plan of operations of the reinsurance program, the level of reinsurance
107 sponsored by the program, any premium charged for reinsurance, the manner by which
108 expenditures shall be made from the fund to reimburse carriers, as defined section 1 of said
109 chapter 176J, for all costs that the carriers may incur in claims under section 12 of said chapter
110 176J and the level of assessments necessary to pay for costs that are not covered by any
111 reinsurance premiums.

112 Nothing in this section shall prohibit the commissioner of insurance from contracting
113 with a third party to administer the fund.

114 The commissioner of insurance shall adopt regulations as necessary to implement this
115 section. The commissioner of insurance shall, not later than October 1 of each year, file a
116 written, detailed report on the reinsurance program with the joint committee on health care
117 financing, the joint committee on financial services and the house and senate committees on
118 ways and means specifying: (i) the methodology and mechanism used in ascertaining any
119 assessments;(ii) the methodology used for reimbursing eligible carriers; and (iii) the
120 disbursements made by carriers and the amount of those disbursements for the fiscal year ending
121 on the preceding June 30.

122 SECTION 2A. Section 2 of chapter 32A of the General Laws, as appearing in the 2008
123 Official Edition, is hereby amended by adding the following subsection:-

124 (i) “Wellness program”, a program designed to measure and improve individual health by
125 identifying risk factors, principally through diagnostic testing and establishing plans to meet
126 specific health goals which include appropriate preventive measures. Risk factors may include
127 but shall not be limited to demographics, family history, behaviors and measured biometrics.

128 SECTION 2B. Said chapter 32A is hereby further amended by adding the following
129 section:-

130 Section 25. The commission shall, subject to appropriation, negotiate with and purchase,
131 on such terms as it deems to be in the best interest of the commonwealth and its employees, from
132 1 or more entities that can manage a wellness program covering persons in the service of the
133 commonwealth and their dependents, and shall execute all agreements or contracts pertaining to
134 said program. The commission may negotiate a contract for such term not exceeding 5 years as
135 it may, in its discretion, deem to be the most advantageous to the commonwealth; provided,
136 however that said program must be able to evaluate individual and aggregate data, give
137 employees access to their individual information confidentially and allow the commission to
138 receive collective reports summarizing baseline and ongoing data regarding the behavior and
139 well being of enrollees. The commission may reduce premiums or co-payments or offer other
140 incentives to encourage enrollees to comply with the wellness program goals.

141 Beginning 1 year after the end of the fiscal year in which the commission has
142 implemented the wellness program, the commission shall submit an annual report to the
143 governor, the secretary of health and human services, the secretary of administration and finance,
144 the chairs of the joint committee on health care financing, chairs of the house and senate
145 committees on ways and means, the speaker of the house of representatives and the senate

146 president. The report shall include the collective results, including but not limited to, the level of
147 participation among employees, incentives provided for participation, the number and type of
148 screenings and diagnostic tests conducted, the instance of undiagnosed risks defined as out of
149 range diagnostic tests and number of employees seeking and receiving preventative treatment.
150 The commission shall use this information in the negotiating and purchasing, on such terms as it
151 deems in the best interest of the commonwealth and its employees, from 1 or more insurance
152 companies, savings banks or non-profit hospital or medical service corporations, of a policy or
153 policies of group life and accidental death and dismemberment insurance covering persons in the
154 service of the commonwealth and group general or blanket insurance providing hospital,
155 surgical, medical, dental and other health insurance benefits covering persons in the service of
156 the commonwealth and their dependents.

157 Beginning 1 year after the end of the fiscal year in which the commission has
158 implemented the wellness program, the commission shall annually submit a report to the
159 governor, secretary of administration and finance, the chairs of the joint committee on health
160 care financing, the chairs of the house and senate committees on ways and means, the speaker of
161 the house of representatives and the senate president on the savings that have been achieved in
162 procuring such insurance policies since implementing the wellness program.

163 SECTION 3. Chapter 111 of the General Laws is hereby amended by inserting after
164 section 25O the following section:-

165 Section 25P Every health care provider, as defined by section 1 or otherwise licensed
166 under chapter 112, shall track and report quality information at least annually under regulations
167 promulgated by the department.

168 SECTION 4. Section 217 of said chapter 111, as appearing in the 2008 Official Edition,
169 is hereby further amended by inserting after the word “plan”, in line 33, the following words:– ;
170 and

171 (7) administer and grant enrollment waivers under paragraph (4) of subsection (a) of
172 section 4 of chapter 176J; provided, however, that the office of patient protection may grant a
173 waiver to an eligible individual who certifies, under penalty of perjury, that such individual did
174 not intentionally forego enrollment into coverage for which the individual is eligible and that is
175 at least actuarially equivalent to minimum creditable coverage; and provided further, that the
176 office shall establish by regulation standards and procedures for enrollment waivers.

177 SECTION 4A. Chapter 111 of the General Laws is hereby amended by adding
178 the following section: -

179 Section 222. There shall be a commission on falls preventions within the
180 department. The commission shall consist of the commissioner of public health or the
181 commissioner’s designee, who shall chair the commission; the secretary of elder affairs or the
182 secretary’s designee; the director of MassHealth or the director’s designee; and 8 members to be
183 appointed by the governor, 1 of whom shall be a member of the Home Care Alliance of
184 Massachusetts, Inc., 1 of whom shall be a member of the AARP, 1 of whom shall be a member
185 of the Massachusetts Senior Care Association, Inc., 1 of whom shall be a member of the
186 Massachusetts Association of Councils on Aging, Inc. 1 of whom shall be a member of the
187 Massachusetts Medical Society Alliance, Inc., 1 of whom shall be a member of the
188 Massachusetts Assisted Living Facilities Association, 1 of whom shall be a member of Mass

189 Home Care and 1 of whom shall be a member of the Massachusetts Pharmacists Association
190 Foundation, Inc.

191 The commission on falls prevention shall make an investigation and
192 comprehensive study of the effects of falls on older adults and the potential for reducing the
193 number of falls by older adults. The commission shall monitor the effects of falls by older adults
194 on health care costs, the potential for reducing the number of falls by older adults and the most
195 effective strategies for reducing falls and health care costs associated with falls. The commission
196 shall:

197 (1) consider strategies to improve data collection and analysis to identify fall risk, health
198 care cost data and protective factors;

199 (2) consider strategies to improve the identification of older adults who have a high risk
200 of falling;

201 (3) consider strategies to maximize the dissemination of proven, effective fall prevention
202 interventions and identify barriers to those interventions;

203 (4) assess the risk and measure the incidence of falls occurring in various settings;

204 (5) identify evidence-based strategies used by long-term care providers to reduce the rate
205 of falls among older adults and reduce the rate of hospitalizations related to such falls;

206 (6) identify evidence-based community programs designed to prevent falls among older
207 adults;

208 (7) review falls prevention initiatives for community-based settings; and

209 (8) examine the components and key elements of the above falls prevention initiatives,
210 consider their applicability in the commonwealth and develop strategies for pilot testing,
211 implementation and evaluation.

212 The commission on falls prevention shall submit to the secretary of health and human
213 services and the joint committee on health care financing, not later than September 22, an annual
214 report that includes findings from the commission's review along with recommendations and any
215 suggested legislation to implement those recommendations. The report shall include
216 recommendations for:

217 (1) intervention approaches, including physical activity, medication assessment and
218 reduction of medication when possible, vision enhancement and home-modification strategies;

219 (2) strategies that promote collaboration between the medical community, including
220 physicians, long-term care providers and pharmacist to reduce the rate of falls among their
221 patients;

222 (3) programs that are targeted to fall victims who are at a high risk for second falls and
223 that are designed to maximize independence and quality of life for older adults, particularly those
224 older adults with functional limitations;

225 (4) programs that encourage partnerships to prevent falls among older adults and prevent
226 or reduce injuries when falls occur; and

227 (5) programs to encourage long-term care providers in the commonwealth to implement
228 falls prevention strategies which use specific interventions to help all patients avoid the risks for
229 falling in an effort to reduce hospitalizations and prolong a high quality of life.

230 SECTION 4B. Section 2 of chapter 111M of the General Laws, as appearing in the 2008
231 Official Edition, is hereby amended by adding the following subsection:-

232 (d) In determining whether creditable coverage is affordable under subsection (a), the
233 board of the connector shall consider expected enrollee expenditures as the ninetieth percentile
234 of out of pocket costs plus premiums for those enrolled in creditable coverage. For the purposes
235 of this subsection, “out of pocket costs” shall mean the amount paid by an enrollee to satisfy the
236 applicable annual deductible, co-payments and coinsurance, not including monthly premiums.

237 SECTION 5. Section 1 of chapter 118G of the General Laws, as so appearing, is hereby
238 amended by inserting after the definition of “Health maintenance organization” the following
239 definition:-

240 “Health status adjusted total medical expenses”, the total cost of care for the patient
241 population associated with a provider group based on allowed claims for all categories of
242 medical expenses and all non-claims related payments to providers, adjusted by health status,
243 and expressed on a per member per month basis, as calculated under section 6 and the
244 regulations promulgated by the commissioner.

245 SECTION 6. Said section 1 of said chapter 118G, as so appearing, is hereby further
246 amended by inserting after the definition of “Purchaser” the following definition:-

247 “Relative prices”, the contractually negotiated amounts paid to providers by each private
248 and public carrier for health care services, including non-claims related payments and expressed
249 in the aggregate relative to the payer’s network-wide average amount paid to providers, as
250 calculated under section 6 of chapter 118G and regulations promulgated by the commissioner.

251 SECTION 7. Section 6 of said chapter 118G of the General Laws is hereby amended by
252 striking out the fourth and fifth paragraphs, as so appearing, and inserting in place thereof the
253 following 3 paragraphs: -

254 The division shall require the submission of data and other information from each private
255 health care payer offering small or large group health plans including, without limitation: (i)
256 average annual individual and family plan premiums for each payer's most popular plans for a
257 representative range of group sizes, as further determined in regulations, and average annual
258 individual and family plan premiums for the lowest cost plan in each group size that meets the
259 minimum standards and guidelines established by the division of insurance under section 8H of
260 chapter 26; (ii) information concerning the actuarial assumptions that underlie the premiums for
261 each plan; (iii) summaries of the plan designs for each plan; (iv) information concerning the
262 medical and administrative expenses, including medical loss ratios for each plan, using a uniform
263 methodology, and collected under section 21 of chapter 176O; (v) information concerning the
264 payer's current level of reserves and surpluses; and (vi) information on provider payment
265 methods and levels; (vii) health status adjusted total medical expenses by provider group and
266 local practice group and zip code calculated according to a uniform methodology; (viii) relative
267 prices paid to every hospital, physician group, ambulatory surgical center, freestanding imaging
268 center, mental health facility, rehabilitation facility, skilled nursing facility and home health
269 provider in the payer's network, by type of provider and calculated according to a uniform
270 methodology; and (ix) hospital inpatient and outpatient costs, including direct and indirect costs,
271 according to a uniform methodology.

272 The division shall require the submission of data and other information from public
273 health care payers including, without limitation: (i) average premium rates for health insurance

274 plans offered by public payers and information concerning the actuarial assumptions that
275 underlie these premiums; (ii) average annual per-member per-month payments for enrollees in
276 MassHealth primary care clinician and fee for service programs; (iii) summaries of plan designs
277 for each plan or program; (iv) information concerning the medical and administrative expenses,
278 including medical loss ratios for each plan or program; (v) where appropriate, information
279 concerning the payer's current level of reserves and surpluses; (vi) information on provider
280 payment methods and levels, including information concerning payment levels to each hospital
281 for the 25 most common medical procedures provided to enrollees in these programs, in a form
282 that allows payment comparisons between Medicaid programs and managed care organizations
283 under contract to the office of Medicaid; (vii) health status adjusted total medical expenses by
284 provider group and local practice group and zip code calculated according to a uniform
285 methodology; (viii) relative prices paid to every hospital, physician group, ambulatory surgical
286 center, freestanding imaging center, mental health facility, rehabilitation facility, skilled nursing
287 facility and home health provider in the payer's network, by type of provider and calculated
288 according to a uniform methodology; and (ix) hospital inpatient and outpatient costs, including
289 direct and indirect costs, according to a uniform methodology provided, further that the division
290 shall require the submission of data and other such information from each acute care hospital.

291 The division shall publicly report and place on its website information on health status
292 adjusted total medical expenses, relative prices, and hospital inpatient and outpatient costs,
293 including direct and indirect costs under this section on an annual basis; provided, that at least 10
294 days prior to the public posting or reporting of provider specific information the affected
295 provider shall be provided the information for review. The division shall coordinate with
296 Centers for Medicare and Medicaid Services to determine if Centers for Medicare and Medicaid

297 Services can provide the health status adjusted total medical expenses of provider groups that
298 serve Medicare patients.

299 SECTION 8. Section 6C of said chapter 118G is hereby amended by striking out
300 subsection (c), as amended by section 9 of chapter 65 of the acts of 2009, and inserting in place
301 thereof the following subsection:-

302 (c) Information that indentifies individual employees by name or health insurance status
303 shall not be a public record, but the information shall be exchanged with the department of
304 revenue, the commonwealth health insurance connector authority, and the health care access
305 bureau in the division of insurance under an interagency services agreement for the purposes of
306 enforcing this section, sections 3, 6B and 18B of chapter 118H, and sections 3 to 7A, inclusive,
307 of chapter 176Q. Nothing in this section shall prevent the implementation of section 304 of
308 chapter 149 of the acts of 2004. An employer who knowingly falsifies or fails to file with the
309 division any information required by this section or by any regulation promulgated by the
310 division shall be punished by a fine of not less than \$1,000 not more than \$5,000.

311 SECTION 9. Section 3 of chapter 176D of the General Laws, as appearing in the 2008
312 Official Edition, is hereby amended by striking out clause (4) and inserting in place thereof the
313 following clause:-

314 (4) Boycott, coercion and intimidation: (a) entering into any agreement to commit, or by
315 any concerted action committing, any act of boycott, coercion or intimidation resulting in or
316 tending to result in unreasonable restraint of, or monopoly in, the business of insurance; (b) any
317 refusal by a nonprofit hospital service corporation, medical service corporation, insurance or
318 health maintenance organization to negotiate, contract or affiliate with a health care facility or

319 provider because of such facility's or provider's contracts, type of provider licensure or
320 affiliations with any other nonprofit hospital service corporation, medical service corporation,
321 insurance company or health maintenance organization; or (c) any nonprofit hospital service
322 corporation, medical service corporation, insurance company or health maintenance organization
323 establishing the price to be paid to any health care facility or provider by reference to the price
324 paid, or the average of prices paid, to such facility or provider under a contract or contracts with
325 any other nonprofit hospital service corporation, medical service corporation, insurance
326 company, health maintenance organization or preferred provider arrangement.

327 SECTION 10. Said chapter 176D is hereby amended by striking out section 3A and
328 inserting in place thereof the following section:-

329 Section 3A. The following shall be unfair methods of competition and unfair or deceptive
330 acts or practices in the business of insurance by entities organized under chapters 176A, 176B,
331 176G, and 176I or licensed under chapter 175: (i) entering into any agreement to commit or by
332 any concerted action committing any act of, boycott, coercion, intimidation resulting in or
333 tending to result in unreasonable restraint of, or monopoly in, the business of insurance; (ii)
334 refusal to enter into a contract with a health care facility on the basis of the facility's religious
335 affiliation; (iii) seeking to set the price to be paid to any health care facility or provider by
336 reference to the price paid, or the average of prices paid, to that health care facility or provider
337 under a contract or contracts with any other nonprofit hospital service corporation, medical
338 service corporation, insurance company, health maintenance organization or preferred provider
339 arrangement; (iv) refusal to contract or affiliate with a health care facility solely because the
340 facility does not provide a specific service or range of services; (v) selecting or contracting with
341 a health care facility or provider not based primarily on cost, availability and quality of covered

342 services; (vi) refusal to enter into a contract with a health care facility solely on the basis of the
343 facility's governmental affiliation; (vii) arranging for an individual employee to apply for
344 individual health insurance coverage, as defined in chapter 176J, for the purpose of separating
345 that employee from group health insurance coverage to reduce costs for an employer sponsored
346 health plan provided in connection with the employee's employment.

347 SECTION 11. Section 1 of chapter 176J of the General Laws, as appearing in the 2008
348 Official Edition, is hereby amended by inserting after the definition of "Date of enrollment" the
349 following 2 definitions:-

350 "Direct claims incurred", medical claims paid during an applicable 12-month period
351 which pertain only to that specific period, plus any reasonable unpaid claim reserve.

352 "Direct premiums earned", premiums earned during an applicable 12-month period plus
353 the unearned premiums at the beginning of the period less the unearned premiums at the end of
354 the period.

355 SECTION 12. Said section 1 of said chapter 176J, as so appearing, is hereby further
356 amended by striking out the definition of "Eligible individual" and inserting in place thereof the
357 following definition:-

358 "Eligible individual", an individual who is a resident of the commonwealth and who is
359 not seeking individual coverage to reduce costs for an employer-sponsored health plan for which
360 the individual is eligible and which provides coverage that is at least actuarially equivalent to
361 minimum creditable coverage.

362 SECTION 13. Said section 1 of said chapter 176J, as so appearing, is hereby further
363 amended by inserting after the definition of “Mandated benefit” the following definition:-

364 “Medical loss ratio”, the ratio of direct claims incurred and other allowable expenses to
365 direct premiums earned, expressed as a percentage, calculated using data reported by the carrier
366 as prescribed under regulations promulgated by the commissioner;.

367 SECTION 13A. Said section 1 of said chapter 176J, as so appearing, is hereby amended
368 by inserting after the definition of “Prototype plan” the following definition:-

369 “Qualified association”, a Massachusetts nonprofit or not-for-profit corporation or other
370 entity organized and maintained for the purposes of advancing the occupational, professional,
371 trade or industry interests of its association members, other than that of obtaining health
372 insurance, and that has been in active existence for at least 5 years, that comprises at least 100
373 association members and membership in which is generally available to potential association
374 members of such occupation, profession, trade or industry without regard to the health condition
375 or status of a prospective association member or the employees and dependents of a prospective
376 association member.

377 SECTION 13B. Said section 1 of said chapter 176J, as so appearing, is hereby amended
378 by inserting after the definition of “Resident” the following definition:-

379 “Small business group purchasing cooperative”, or “group purchasing cooperative”, a
380 Massachusetts nonprofit or not-for-profit corporation or association, approved as a qualified
381 association by the commissioner under section 13, all the members of which are part of a
382 qualified association which negotiates with 1 or more carriers for the issuance of health benefit

383 plans that cover employees, and the employees' dependents, of the qualified association's
384 members.

385 SECTION 13C. Said section 1 of said chapter 176J, as so appearing, is hereby amended
386 by adding the following definition:-

387 "Wellness program", or "health management program", an organized system designed to
388 improve the overall health of participants through activities that may include, but shall not be
389 limited to, education, health risk assessment, lifestyle coaching, behavior modification and
390 targeted disease management.

391 SECTION 14. Subsection (a) of section 3 of said chapter 176J, as so appearing, is hereby
392 amended by striking out clause (2) and inserting in place thereof the following clause:-

393 (2) A carrier may establish an age rate adjustment that applies to both eligible individuals
394 and eligible small groups; provided, however, that the carrier applies the rate adjustment on a
395 year-to-year basis for both eligible individuals and eligible small groups.

396 SECTION 15. Said section 3 of said chapter 176J, as so appearing, is hereby further
397 amended by adding the following 2 subsections:-

398 (f) The commissioner may conduct an examination of the rating factors used in the small
399 group health insurance market in order to identify whether any expenses or factors
400 disproportionately increase the cost in relation to the risks of the affected small group. The
401 commissioner may adopt changes to regulation promulgated under this chapter to modify the
402 derivation of group base premium rates or of any factor used to develop individual group

403 premiums; provided, however that the commissioner shall only adopt such changes each July 1
404 for rates effective the following January 1.

405 (g) For small group base rate factors applied after July 1, 2010, a carrier shall limit the
406 effect of the application of any single or combination of rate adjustment factors identified in
407 clauses (2) to (6), inclusive, of subsection (a) used in the calculation of an individual's or small
408 group's premium so that the final annual premium charged to an individual or small group shall
409 not increase or decrease by more than an amount established biennially by the commissioner
410 through regulation. The limit established by the commissioner shall not result in an aggregate
411 increase to the base premium rate exceeding 1 per cent.

412 SECTION 16. Clause (1) of subsection (a) of section 4 of said chapter 176J, as so
413 appearing, is hereby amended by striking out the first sentence and inserting in place thereof the
414 following 3 sentences:-

415 Every carrier shall make available to every eligible small business every eligible health
416 benefit plan, including a certificate that evidences coverage issued or renewed to a trust or
417 association, that it makes available to any other eligible small business. A carrier that offers
418 health benefit plans to eligible small groups, as defined by chapter 176J, shall: (i) participate in
419 the nongroup health insurance market by selling nongroup insurance, and (ii) sell nongroup
420 health insurance solely through the connector, as defined in chapter 176Q, and (iii) shall make
421 available to every individual and their eligible dependents every health benefit plan that it makes
422 available to any other eligible individual and small groups through said connector. A carrier may
423 make available to eligible small businesses health benefit plans that are not made available to
424 eligible individuals.

425 SECTION 17. Said subsection (a) of said section 4 of said chapter 176J, as so appearing,
426 is hereby amended by striking out paragraphs (2) to (4), inclusive, and inserting in place thereof
427 the following 3 paragraphs:-

428 (2) A carrier shall enroll eligible individuals and eligible persons, as defined in section
429 2741 of the Health Insurance Portability and Accountability Act of 1996, 42 U.S.C. section
430 300gg-41(b), into a health plan if such individuals or persons request coverage within 63 days of
431 termination of any prior creditable coverage. Coverage shall become effective within 30 days of
432 the date of application, subject to reasonable verification of eligibility.

433 (3) A carrier shall enroll an eligible individual who does not meet the requirements of
434 paragraph (2) into a health benefit plan during the mandatory biannual open enrollment period
435 for eligible individuals and the eligible dependents of those individuals. Each year, the first open
436 enrollment period shall begin on January 1 and end on February 15. The second open enrollment
437 period shall begin on July 1 and end on August 15. All coverage shall become effective on the
438 first day of the month following enrollment. The commissioner shall promulgate regulations for
439 the open enrollment periods permissible under this section. With respect to Trade Act/Health
440 Coverage Tax Credit Eligible Persons, a carrier may impose a pre-existing condition exclusion or
441 waiting period of no more that 6 months following the individual's effective date of coverage if
442 the Trade Act/Health Coverage Tax Credit Eligible Person has had less than 3 months of
443 continuous health coverage before becoming eligible for the health coverage tax credit; or a
444 break in coverage of over 62 days immediately before the date of application for enrollment into
445 the qualified health plan.

446 (4) No policy may require any waiting period if the eligible individual has not had any
447 creditable coverage for the 18 months prior to the effective date of coverage. Notwithstanding
448 paragraph (3), an eligible individual who does not meet the requirements of paragraph (2) may
449 seek an enrollment waiver to permit enrollment not during a mandatory open enrollment period.
450 Enrollment waivers shall be administered and granted by the office of patient protection
451 established by section 217 of chapter 111.

452 SECTION 18. Said subsection (a) of said section 4 of said chapter 176J is hereby further
453 amended by striking out paragraph (3), as appearing in section 17, and inserting in place thereof
454 the following paragraph:-

455 (3) A carrier shall enroll an eligible individual who does not meet the requirements of
456 paragraph (2) into a health benefit plan during the mandatory annual open enrollment period for
457 eligible individuals and their dependents. Each year, the open enrollment period shall begin on
458 July 1 and end on August 15. A carrier shall only enroll an eligible individual who does not
459 meet the requirements of paragraph (2) into a health benefit plan during the open enrollment
460 period. All coverage shall become effective on the first day of the month following enrollment.
461 The commissioner shall promulgate regulations for the open enrollment period permissible under
462 this section. With respect to Trade Act/Health Coverage Tax Credit Eligible Persons, a carrier
463 may impose a pre-existing condition exclusion or waiting period of no more than 6 months
464 following the individual's effective date of coverage if the Trade Act/Health Coverage Tax
465 Credit Eligible Person has had less than 3 months of continuous health coverage before
466 becoming eligible for the health care tax credit; or a break in coverage of over 62 days
467 immediately before the date of application for enrollment into the qualified health plan.

468 SECTION 19. Subsection (b) of said section 4 of said chapter 176J, as appearing in the
469 2008 Official Edition, is hereby amended by striking out clause (1) and inserting in place thereof
470 the following clause:

471 (1) Notwithstanding any other provision in this section, a carrier may deny an eligible
472 individual or eligible small group enrollment in a health benefit plan if the carrier certifies to the
473 commissioner that the carrier intends to discontinue selling that health benefit plan to new
474 eligible individuals or eligible small businesses. A health benefit plan closed to new members
475 may be cancelled and discontinued to all members upon the approval of the division of insurance
476 when such plan has been closed to enrollment for new individuals and small groups and the
477 carrier has complied with the requirements of 42 U.S.C. Sec. 300gg-12; provided that,
478 cancellation of the plan shall be effective on the individual or small group's next enrollment
479 anniversary after such cancellation is approved by the division of insurance. The commissioner
480 may promulgate regulations prohibiting a carrier from using this paragraph to circumvent the
481 intent of this chapter.

482 SECTION 20. Said chapter 176J is hereby amended by striking out section 6 and
483 inserting in place thereof the following section:-

484 Section 6. (a) Notwithstanding any general or special law to the contrary, health benefit
485 plans to be provided to eligible individuals or eligible small businesses and all changes to plan
486 base rates, rating factors and administrative costs shall be submitted to the division of insurance
487 and shall be subject to the approval of the commissioner.

488 (b) Notwithstanding any general or special law to the contrary, the commissioner shall
489 require carriers offering health benefit plans to eligible small businesses and eligible individuals

490 to file all changes to plan base rates, rating factors and administrative costs, at least 90 days
491 before the effective date of the proposed changes. Carriers shall submit information as required
492 by the commissioner, which shall include the current and projected medical loss ratio for plans
493 and the components of projected administrative expenses and financial information, including,
494 but not limited to:

495 (i) underwriting, auditing, actuarial, financial analysis, treasury and investment expenses;

496 (ii) marketing and sales expenses, including, but not limited to, advertising, member
497 relations, member enrollment and all expenses associated with producers, brokers and benefit
498 consultants;

499 (iii) claims operations expenses, including, but not limited to, adjudication, appeals,
500 settlements and expenses associated with paying claims;

501 (iv) medical administration expenses, including, but not limited to, disease management,
502 utilization review and medical management;

503 (v) network operations expenses, including, but not limited to, contracting, hospital and
504 physician relations and medical policy procedures;

505 (vi) charitable expenses, including, but not limited to, contributions to tax-exempt
506 foundations and community benefits;

507 (vii) state premium taxes;

508 (viii) board, bureau and association fees;

509 (ix) depreciation; and

510 (x) miscellaneous expenses described in detail by expense, including any expense not
511 included in clauses (i) to (ix), inclusive.

512 (c) Reporting of administrative expenses under subsection (b) shall be grouped as
513 appropriate into: (i) salary or payroll expenses; (ii) outside personnel expenses; or (iii)
514 outsourced services. The commissioner shall disapprove any proposed change to administrative
515 costs which is excessive, inadequate or unreasonable. The commissioner shall disapprove any
516 change to rating factors that is discriminatory or not actuarially sound. The carriers shall provide
517 the attorney general notice of any such proposed changes to plan base rates, rating factors and
518 administrative costs at least 90 days before their proposed effective date and shall provide the
519 attorney general copies of such information related to the proposed changes as the attorney
520 general may request. The attorney general may make recommendations to the commissioner that
521 proposed changes should be disapproved or that public hearings should be held to determine
522 whether the proposed changes should be disapproved.

523 (d) For base rate changes filed under this section, if a carrier files for an increase in a
524 plan's base rate over the prior year's base rate by an amount that is more than 150 per cent of
525 the prior calendar year's percentage increase in the consumer price index for medical care
526 services, as identified by the division of health care finance and policy, or if a carrier files an
527 initial base rate request that is greater than the average base rate for actuarially equivalent plans
528 offered by other carriers by more than 150 per cent of the prior calendar year's base premium
529 rate, such carrier's rate, in addition to being subject to this chapter, shall be presumptively
530 disapproved as excessive by the commissioner as set forth in this section.

531 (1) A carrier shall communicate to all employers and individuals covered under a small
532 group product that the proposed increase has been presumptively disapproved and is subject to a
533 hearing at the division of insurance.(2) The commissioner shall conduct a public hearing and
534 shall advertise it in newspapers in Boston, Brockton, Fall River, Pittsfield, Springfield,
535 Worcester, New Bedford and Lowell or shall notify such newspapers of the hearing.(3) The
536 attorney general may intervene in a public hearing or other proceeding under this subsection.

537 (e) Notwithstanding subsection (d), for base rate changes filed under this section, if a
538 carrier elects to limit its aggregate medical loss ratio for all plans offered under this chapter to no
539 less than 88 per cent, and to limit the amount of any load in the rate for profit and surplus to no
540 more than 1 per cent, such plans shall not be presumptively disapproved as excessive under
541 subsection (d). A carrier making such election shall do so, in writing, to the commissioner when
542 the carrier files changes to base rates or to rating factors under this section. A carrier making
543 such election shall notify all its eligible individuals and eligible small groups in writing at the
544 time of making such election that it has made such election. Nothing in this subsection shall be
545 construed to limit the commissioner's authority to disapprove rates under chapter 175, 176A,
546 176B, or 176G.

547 A carrier making an election under this subsection shall regularly and as requested by the
548 commissioner file with the commissioner documentation reporting that the annual aggregate
549 medical loss ratio for all plans offered under this chapter and the annual aggregate amount of any
550 contribution to profit or surplus derived from all plans offered under this chapter complies with
551 regulations promulgated by the commissioner.

552 If the annual aggregate medical loss ratio for all plans offered under this chapter is
553 less than 88 per cent over the applicable 12-month period, the carrier shall refund the excess
554 premium to its eligible individuals and eligible small groups. A carrier shall communicate
555 within 30 days to all individuals and small groups that were covered under plans during the
556 relevant 12-month period that such individuals and small groups qualify for a refund to be issued
557 under this paragraph, which may take the form of either a refund on the premium for the
558 applicable 12-month period, or if the individual or groups are still covered by the carrier, a credit
559 on the premium for the subsequent 12-month period. The total of all refunds issued shall equal
560 the amount of a carrier's earned premium that exceeds that amount necessary to achieve a
561 medical loss ratio of 88 per cent, calculated using data reported by the carrier as prescribed under
562 regulations promulgated by the commissioner. The commissioner may authorize a waiver or
563 adjustment of this requirement only if it is determined that issuing refunds would result in
564 financial impairment for the carrier.

565 The commissioner shall conduct an annual public hearing on the implementation of this
566 subsection and shall advertise it in newspapers in Boston, Brockton, Fall River, Pittsfield,
567 Springfield, Worcester, New Bedford and Lowell or shall notify such newspapers of the hearing.

568 The attorney general may intervene in any public hearing or other proceeding under this
569 subsection and may require additional information as the attorney general considers necessary to
570 ensure compliance with this subsection.

571 (f) The commissioner shall adopt regulations required under this section.

572 (g) If the commissioner disapproves the rate submitted by a carrier under subsections (d)
573 or (e), the commissioner shall notify the carrier in writing no later than 45 days prior to the

574 effective date of the carrier's rate. The carrier may request a hearing on the disapproval to be
575 held within 15 days of the notice by filing a written request with the division of insurance within
576 10 days of its receipt of such notice. The commissioner shall issue a written decision within 30
577 days after the conclusion of the hearing. The carrier may not implement the disapproved rates,
578 or changes at any time unless the commissioner reverses the disapproval after a hearing or unless
579 a court vacates the commissioner's decision.

580 SECTION 21. Said section 6 of said chapter 176J, as amended by section 20, is hereby
581 further amended by striking out the figure "88", each time that it appears, and inserting in place
582 thereof the following figure:- 90.

583 SECTION 22. Said chapter 176J is hereby amended by striking out section 6, as amended
584 by section 21, and inserting in place thereof the following section:-

585 Section 6. (a) Notwithstanding any general or special law to the contrary, health benefit
586 plans submitted to the division to be provided to eligible individuals or eligible small businesses
587 shall be subject to review by the commissioner.

588 (b) Notwithstanding any general or special law to the contrary, the commissioner shall
589 require carriers offering health benefit plans to eligible small businesses and eligible individuals
590 to file all changes to plan base rates, rating factors and administrative costs, at least 90 days
591 before their proposed effective date. Carriers shall submit information as required by the
592 commissioner, which shall include the current and projected medical loss ratio for plans and the
593 components of projected administrative expenses and financial information, including, but not
594 limited to:

595 (i) underwriting, auditing, actuarial, financial analysis, treasury and investment expenses;

596 (ii) marketing and sales expenses, including, but not limited to, advertising, member
597 relations, member enrollment and all expenses associated with producers, brokers and benefit
598 consultants;

599 (iii) claims operations expenses, including, but not limited to adjudication, appeals,
600 settlements and expenses associated with paying claims;

601 (iv) medical administration expenses, including, but not limited to disease management,
602 utilization review and medical management;

603 (v) network operations expenses, including, but not limited to, contracting, hospital and
604 physician relations and medical policy procedures;

605 (vi) charitable expenses, including, but not limited to, any contributions to tax-exempt
606 foundations and community benefits;

607 (vii) state premium taxes;

608 (viii) board, bureau and association fees;

609 (ix) depreciation; and

610 (x) miscellaneous expenses described in detail by expense, including any expense not
611 included in clause (i) to (ix), inclusive.

612 (c) Reporting of administrative expenses under subsection (b) shall be grouped as
613 appropriate into (i) salary or payroll expenses; (ii) outside personnel expenses; or (iii) outsourced
614 services. The commissioner shall disapprove any change to rating factors that is discriminatory
615 or not actuarially sound. The carriers shall provide the attorney general notice of any such

616 proposed changes to plan base rates, rating factors and administrative costs at least 90 days
617 before their proposed effective date and shall also provide the attorney general copies of such
618 information related to the proposed changes as the attorney general may request. The attorney
619 general may make recommendations to the commissioner that proposed changes should be
620 disapproved or that public hearings should be held to determine whether the proposed changes
621 should be disapproved.

622 (d) The commissioner shall adopt regulations required under this section.

623 SECTION 23. Said chapter 176J is hereby amended by adding the following section:-

624 Section 11. (a) A carrier that offers a health benefit plan that: (i) provides or arranges for
625 the delivery of health care services through a closed network of health care providers; and (ii) as
626 of the close of any preceding calendar year, has a combined total of 5,000 or more eligible
627 individuals, eligible employees and eligible dependents, who are enrolled in health benefit plans
628 sold, issued, delivered, made effective or renewed to qualified small businesses or eligible
629 individuals, shall offer to all eligible individuals and small businesses in at least 1 geographic
630 area at least one plan with either a reduced or selective network of providers, or a plan in which
631 providers are tiered and member cost sharing is based on the tier placement of the provider.

632 The base premium for the reduced or selective network, or tiered network plan shall be at
633 least 10 per cent lower than the base premium of the carrier's most actuarially similar plan with
634 the carrier's non-selective or non-tiered network of providers.

635 (b) A tiered network plan shall only include variations on member cost-sharing between
636 provider tiers, which are reasonable in relation to the premium charged, as long as the carrier
637 provides adequate access to covered services at lower patient cost sharing levels.

638 (c) The commissioner shall determine network adequacy for a tiered network plan based
639 on the availability of sufficient network providers in the carrier's overall tiered network plan .

640 (d) The commissioner shall determine network adequacy for a select network plan based
641 on the availability of sufficient network providers in the carrier's select network of providers.

642 (e) In determining network adequacy under this section the commissioner may consider
643 factors including: the location of providers participating in the plan; employers or members that
644 enroll in the plan; the range of services provided by providers in the plan; and any plan benefits
645 that recognize and provide for extraordinary medical needs of members that may not be
646 adequately dealt with by the providers within the plan network.

647 (f) Carriers may: (i) reclassify provider tiers; or (ii) determine provider participation in
648 selective and tiered plans no more than once per calendar year; provided, however, that carriers
649 may reclassify providers from a higher cost tier to a lower cost tier or add new providers to its
650 selective and tiered plans at any time. If the carrier reclassifies provider tiers or providers
651 participating in a selective plan during the course of an account year, the carrier shall provide
652 affected members of the account with information regarding the plan changes at least 30 days
653 before the changes take effect. Carriers shall provide information on their websites about any
654 tiered or selective plan, including, but not limited to, the providers participating in the plan, the
655 selection criteria for those providers and if applicable, the tier in which each provider is
656 classified.

657 (g) The division of insurance shall report annually on utilization trends of eligible
658 employers and eligible individuals enrolled in plans offered under this section The report shall
659 include the number of members enrolled by plan type, de-identified aggregate demographic, and

660 geographic information on all members and the average direct premium claims incurred for
661 selective and tiered network plans compared to non-selective and non-tiered plans.

662 SECTION 24. Said chapter 176J is hereby further amended by striking out section 11, as
663 inserted by section 23, and inserting in place thereof the following section:-

664 Section 11. (a) A carrier that offers a health benefit plan that: (i) provides or arranges for
665 the delivery of health care services through a closed network of health care providers; and (ii) as
666 of the close of any preceding calendar year, has a combined total of 5,000 or more eligible
667 individuals, eligible employees and eligible dependents, who are enrolled in health benefit plans
668 sold, issued, delivered, made effective or renewed to qualified small businesses or eligible
669 individuals, shall offer to all eligible individuals and small businesses in at least 1 geographic
670 area at least 1 plan with either a reduced or selective network of providers or a plan in which
671 providers are tiered and member cost sharing is based on the tier placement of the provider.

672 The base premium for the reduced or selective or tiered network plan shall be at least 10
673 per cent lower than the base premium of the carrier's most actuarially similar plan with the
674 carrier's non-selective or non-tiered network of providers. The savings may be achieved by
675 means including, but not limited to: (i) the exclusion of providers with similar or lower quality
676 based on the standard quality measure set with higher health status adjusted total medical
677 expenses or relative prices, as determined under section 6 of chapter 118G; or (ii) increased
678 member cost-sharing for members who utilize providers for non-emergency services with similar
679 or lower quality based on the standard quality measure set and with higher health status adjusted
680 total medical expenses or relative prices, as determined under section 6 of chapter 118G.

681 (b) A tiered network plan shall only include variations in member cost-sharing between
682 provider tiers which are reasonable in relation to the premium charged and ensure adequate
683 access to covered services. Carriers shall tier providers based on quality performance as
684 measured by the standard quality measure set and by cost performance as measured by health
685 status adjusted total medical expenses and relative prices. Where applicable quality measures are
686 not available, tiering may be based solely on health status adjusted total medical expenses or
687 relative prices or both.

688 The commissioner shall promulgate regulations requiring the uniform reporting of tiering
689 information, including, but not limited to requiring, at least 90 days before the proposed effective
690 date of any tiered network plan or any modification in the tiering methodology for any existing
691 tiered network plan, the reporting of a detailed description of the methodology used for tiering
692 providers, including: the statistical basis for tiering; a list of providers to be tiered at each
693 member cost-sharing level; a description of how the methodology and resulting tiers will be
694 communicated to each network provider, eligible individuals and small groups; and a description
695 of the appeals process a provider may pursue to challenge the assigned tier level.

696 (c) The commissioner shall determine network adequacy for a tiered network plan based
697 on the availability of sufficient network providers in the carrier's overall network of providers.

698 (d) The commissioner shall determine network adequacy for a selective network plan
699 based on the availability of sufficient network providers in the carrier's selective network.

700 (e) In determining network adequacy under this section the commissioner of insurance
701 may take into consideration factors such as the location of providers participating in the plan and
702 employers or members that enroll in the plan, the range of services provided by providers in the

703 plan and plan benefits that recognize and provide for extraordinary medical needs of members
704 that may not be adequately dealt with by the providers within the plan network.

705 (f) Carriers may: (i) reclassify provider tiers; and (ii) determine provider participation in
706 selective and tiered plans no more than once per calendar year except that carriers may reclassify
707 providers from a higher cost tier to a lower cost tier or add providers to a selective network at
708 any time. If the carrier reclassifies provider tiers or providers participating in a selective plan
709 during the course of an account year, the carrier shall provide affected members of the account
710 with information regarding the plan changes at least 30 days before the changes take effect.
711 Carriers shall provide information on their websites about any tiered or selective plan, including
712 but not limited to, the providers participating in the plan, the selection criteria for those providers
713 and where applicable, the tier in which each provider is classified.

714 (g) The division of insurance shall report annually on utilization trends of eligible
715 employers and eligible individuals enrolled in plans offered under this section. The report shall
716 include the number of members enrolled by plan type, aggregate demographic, geographic
717 information on all members and the average direct premium claims incurred, as defined in
718 section 6, for selective and tiered network products compared to non-selective and non-tiered
719 products.

720 SECTION 25. Said chapter 176J is hereby further amended by adding the following 3
721 sections:-

722 Section 12. (a) The commissioner shall reimburse a carrier in an amount equal to claims
723 costs in a calendar year between an initial threshold and an upper limit attributable to an eligible
724 individual or dependent of an eligible individual. The commissioner shall establish the threshold

725 and limit on an annual basis with increases allowable for medical cost trends in the small group
726 market.

727 (b) A carrier's cost and utilization trends applicable to premiums charged to eligible small
728 businesses shall reflect anticipated reimbursements under this section.

729 (c) Reimbursements to carriers under this section shall be made from the High Risk
730 Reinsurance Trust Fund established in section 2BBBB of chapter 29.

731 (d) The commissioner shall promulgate regulations necessary to implement this section.
732 Nothing in this section shall prohibit the commissioner of insurance from contracting with a third
733 party to administer the fund.

734 Section 13. (a) The commissioner shall promulgate regulations governing the
735 establishment and oversight of small business group purchasing cooperatives. The regulations
736 shall require: (i) that all state-mandated benefits are required under plans procured by approved
737 small business group purchasing cooperatives; (ii) that all such plans offer its enrollees access to
738 wellness programs which, at a minimum, shall be actuarially similar to wellness programs that
739 may be offered through the commonwealth health insurance connector authority; (iii) that the
740 group purchasing cooperative obtain a commitment from 50 per cent of its covered employees
741 that the employees will enroll in the health management programs that the group purchasing
742 cooperative provides; (iv) that the group purchasing cooperative establish reasonable systems,
743 which shall comply with any applicable sections of the Americans with Disability Act and any
744 other federal requirements, under which enrollees can record their participation in, and group
745 purchasing cooperatives can monitor enrollees' participation in, available health management
746 programs; (v) that denial of coverage due to the health condition, age, race or sex of the

747 employees and dependents of qualified association members in a group purchasing cooperative is
748 prohibited; and (vi) that no eligible qualified association member of a small business group
749 purchasing cooperative may be charged a premium rate higher than what the carrier would
750 charge to a similarly-situated eligible small business that is not a participant in a small business
751 group purchasing cooperative.

752 (b) The commissioner shall promulgate regulations governing the application and
753 certification process that a proposed small business group purchasing cooperative shall undergo
754 before the commissioner may certify the group purchasing cooperative as a small business group
755 purchasing cooperative approved to operate in accordance with this section; provided, however,
756 that the commissioner shall only certify 4 group purchasing cooperatives to operate at any given
757 time; provided further, that the commissioner shall certify any application that meets the
758 requirements of this section up to and until the commissioner has certified 4 group purchasing
759 cooperatives. The commissioner shall limit the number of applications that are approved for
760 each small business group cooperative so that in a given year, the total number of covered lives,
761 for each approved group purchasing cooperative, shall not exceed 15,000 lives. Notwithstanding
762 the provisions of this section, once the limit on covered lives is reached, the commissioner shall
763 not approve the application of a new group purchasing cooperative until a previously approved
764 group purchasing cooperative disbands or until the commissioner disapproves a group
765 purchasing cooperative's annual renewal for failure to comply with the terms of this section and
766 any regulations promulgated in accordance with this section.

767 (c) The commissioner shall annually certify that a small business group purchasing
768 cooperative satisfies the requirements of this section. Only a small business group purchasing

769 cooperative that has been certified by the commissioner may procure health care coverage for the
770 benefit of qualified association members.

771 (d) The commissioner shall review the books and records of a small business group
772 purchasing cooperative and the methodology which it confirms the status of qualified
773 associations.

774 (e) Health care coverage procured by a small business group purchasing cooperative
775 shall be sold to qualified association members and may be sold through duly licensed agents, the
776 commonwealth health insurance connector authority or brokers.

777 (f) Member-employers of qualified associations purchasing health coverage within a
778 group purchasing cooperative shall not have more than 50 eligible employees.

779 (g) The commissioner, in consultation with the division of health care finance and policy
780 and the commonwealth health insurance connector authority, shall report and make
781 recommendations, as necessary, on the cost savings to the qualified association members that
782 participate in small business group purchasing cooperatives, the impact, if any, on the
783 establishment of small business group purchasing cooperatives to the risk pool and premium
784 costs in the merged market, and whether the authority of the commissioner to certify small
785 business group purchasing cooperatives should be renewed to the house and senate committees
786 on ways and means and the joint committee on health care financing and financial services
787 within 24 months of the first certification of a small business group purchasing cooperative as
788 defined under this section.

789 Section 14. (a) As a condition of continued offer of small group health, a carrier that, as
790 of the close of a preceding calendar year, has a combined total of at least 5,000 eligible

791 individuals, eligible employees and eligible dependents who are enrolled in health benefit plans
792 sold, issued, delivered, made effective or renewed to qualified small businesses or eligible
793 individuals shall be annually required to file a plan with each group purchasing cooperative for
794 its consideration if a group purchasing cooperative requests such health plan proposals for its
795 next plan year.

796 (b) Health benefit plans offered by carriers to group purchasing cooperatives shall: (i)
797 include all state-mandated benefits; (ii) apply preexisting condition limitations and waiting
798 periods in the same manner as the carrier applies them to small group products offered outside
799 the group purchasing cooperative; (iii) apply open enrollment periods for individuals in the same
800 manner as the carrier applies them for individuals outside the group purchasing cooperative,
801 provided, however that small business group purchasing cooperatives shall establish rules and
802 open enrollment periods for qualified association members to enter or exit group purchasing
803 cooperatives; (iv) apply continuation of coverage provisions in the same manner as the carrier
804 applies those provisions to small group products offered outside the group purchasing
805 cooperative; (v) apply managed care practices in the same manner as the carrier applies those
806 practices to small group products offered outside the group purchasing cooperative; and (vi)
807 apply rating rules, including rating bands, rating factors and the value of rating factors, in the
808 same manner as the carrier applies those rules to small group products offered outside the group
809 purchasing cooperative; provided, that such plans may make limited deviations from these rating
810 factors with the prior approval of the commissioner.

811 (c) Carriers shall comply with a group purchasing cooperative's wellness program's data
812 processing systems to provide information that will enable the group purchasing cooperative to
813 effectively provide guidance to members on targeted wellness programs.

814 SECTION 28. Section 2 of chapter 176M of the General Laws, as appearing in the 2008
815 Official Edition, is hereby amended by inserting after the word “renewal”, in lines 28 and 39, the
816 following words:- , including renewal through the connector,.

817 SECTION 30. Said section 2 of said chapter 176M, as so appearing, is hereby further
818 amended by inserting after the word “market”, in lines 137 and 138, the following words:-
819 including the connector,.

820 SECTION 31. Section 3 of said Chapter 176M, as so appearing, is hereby amended by
821 striking out subsection (d) and inserting in place thereof the following subsection:-

822 (d) As of July 1, 2007, a carrier shall no longer offer, sell or deliver a health plan to a
823 person to whom it does not have such an obligation under an individual policy, contract or
824 agreement with an employer or through a trust or association; provided, however, that a closed
825 guaranteed issue plan or a closed health plan shall be subject to all the other requirements of this
826 chapter. A carrier shall be obligated to renew a closed guarantee issue health plan and a closed
827 plan. A carrier may discontinue a closed guarantee issue health plan or a closed under regulations
828 promulgated by the commissioner.

829 SECTION 32. Section 2 of chapter 176O of the General Laws, as so appearing, is hereby
830 amended by striking out subsection (b) and inserting in place thereof the following subsection:-

831 (b) In establishing said minimum standards, the bureau shall consult and use, where
832 appropriate, standards established by national accreditation organizations. Notwithstanding the
833 foregoing, the bureau shall not be bound by said standards established by such organizations, but
834 wherever the bureau promulgates standards different from said national standards, it shall: (1) be
835 subject to chapter 30A; (2) state the reason for such variation; and (3) take into consideration any

836 projected compliance costs for such variation. In order to reduce health care costs and improve
837 access to health care services, the bureau shall establish by regulation as a condition of
838 accreditation that carriers use uniform standards and methodologies for credentialing of
839 providers, including any health care provider type licensed under chapter 112 that provide
840 identical services. The division shall, before adopting regulations under this section, consult
841 with the division of health care finance and policy, the department of public health, the group
842 insurance commission, the Centers for Medicare and Medicaid Services and each carrier.
843 Accreditation by the bureau shall be valid for a period of 24 months.

844 SECTION 33. Subsection (a) of section 7 of said chapter 176O, as so appearing,
845 is hereby amended by striking out clause (1) and inserting in place thereof the following clause:

846 (1)a list of health care providers in the carrier's network, organized by specialty and by
847 location and summarizing on its internet website for each such provider: (i) the method used to
848 compensate or reimburse such provider, including details of measures and compensation
849 percentages tied to any incentive plan or pay for performance provision; (ii) the provider price
850 relativity, as defined in and reported under section 6 of chapter 118G; (iii) the provider's health
851 status adjusted total medical expenses, as defined in and reported under said section 6 of said
852 chapter 118G; and (iv) current measures of the provider's quality based on measures from the
853 Standard Quality Measure Set, as defined in the regulations promulgated by the department of
854 public health under section 25P of chapter 111; provided, however, that if any specific providers
855 or type of providers requested by an insured are not available in said network, or are not a
856 covered benefit, such information shall be provided in an easily obtainable manner; provided,
857 further, that the carrier shall prominently promote providers based on quality performance as

858 measured by the standard quality measure set and cost performance as measured by health status
859 adjusted total medical expenses and relative prices.

860 SECTION 34. Said chapter 176O of the General Laws is hereby further amended by
861 inserting, after section 9, the following section:-

862 Section 9A. (a) A carrier shall not enter into an agreement or contract with a health care
863 provider if the agreement or contract contains a provision that:

864 (i) limits the ability of the carrier to introduce or modify a select network plan or tiered
865 network plan by granting the health care provider a guaranteed right of participation; (ii) requires
866 the carrier to place all members of a provider group, whether local practice groups or facilities, in
867 the same tier of a tiered network plan; (iii) requires the carrier to include all members of a
868 provider group, whether local practice groups or facilities, in a select network plan on an all-or-
869 nothing basis; or (iv) requires a provider to participate in a new select network or tiered network
870 plan that the carrier introduces without granting the provider the right to opt-out of the new plan
871 at least 60 days before the new plan is submitted to the commissioner for approval;

872 requires or permits the carrier or the health care provider to alter or terminate a contract
873 or agreement, in whole or in part, to affect parity with an agreement or contract with other
874 carriers or health care providers or based on a decision to introduce or modify a select network
875 plan or tiered network plan; or

876 requires or permits the carrier to make any form of supplemental payment unless each
877 such supplemental payment is publicly disclosed to the commissioner as a condition of
878 accreditation, including the amount and purpose of each such payment, and whether or not each

879 such payment is included within the provider's reported relative prices and health status adjusted
880 total medical expenses as under section 6 of chapter 118G.

881 SECTION 35. Said chapter 176O is hereby further amended by adding the following
882 section: -

883 Section 21. (a) Each carrier shall submit an annual comprehensive financial statement to
884 the division detailing carrier costs from the previous calendar year.

885 The annual comprehensive financial statement shall include all of the information in this
886 section and shall be itemized, where applicable, by:

887 market group size, including individual; small groups of 1 to 5, 6 to 10, 11 to 25 and 26
888 to 50; large groups of 50 to 100, 101 to 500, 501 to 1000 and greater than 1000; and

889 line of business, including, individual, general, blanket or group policy of health, accident
890 or sickness insurance issued by an insurer licensed under chapter 175; a hospital service plan
891 issued by a nonprofit hospital service corporation under chapter 176A; a medical service plan
892 issued by a nonprofit hospital service corporation under chapter 176B; a health maintenance
893 contract issued by a health maintenance organization under chapter 176G; insured health benefit
894 plan that includes a preferred provider arrangement issued under chapter 176I; and group health
895 insurance plans issued by the commission under chapter 32A.

896 The statement shall include, but shall not be limited to, the following information:

897 direct premiums earned, as defined in chapter 176J;

898 direct claims incurred, as defined in said chapter 176J;

899 medical loss ratio, as defined by chapter 176J;

900 number of members;

901 number of distinct groups covered;

902 number of lives covered;

903 realized capital gains and losses;

904 net income;

905 accumulated surplus;

906 accumulated reserves;

907 risk-based capital ratio, based on a formula developed by the National Association of

908 Insurance Commissioners;

909 financial administration expenses, including underwriting, auditing, actuarial, financial

910 analysis, treasury and investment expenses;

911 marketing and sales expenses, including advertising, member relations, member

912 enrollment expenses;

913 distributions expenses, including commissions, producers, broker and benefit consultant

914 expenses;

915 claims operations expenses, including adjudication, appeals, settlements and expenses

916 associated with paying claims;

917 medical administration expenses, including disease management, utilization review and
918 medical management expenses;

919 network operational expenses, including contracting, hospital and physician relations and
920 medical policy procedures;

921 charitable expenses, including any contributions to tax-exempt foundations and
922 community benefits

923 board, bureau or association fees;

924 any miscellaneous expenses described in detail by expense, including an expense not
925 included in (i) to (xix), inclusive;

926 payroll expenses and the number of employees on the carrier's payroll;

927 taxes, if any, paid by the carrier to the federal government or to the commonwealth; and
928 any other information deemed necessary by the commissioner.

929 (b)(1) In this subsection, the following words shall have the following meanings:-

930 "Carrier", an insurer licensed or otherwise authorized to transact accident or health
931 insurance under chapter 175; a nonprofit hospital service corporation organized under chapter
932 176A; a nonprofit medical service corporation organized under chapter 176B; a health
933 maintenance organization organized under chapter 176G; and an organization entering into a
934 preferred provider arrangement under chapter 176I; or a third party administrator, a pharmacy
935 benefit manager or other similar entity with claims data, eligibility data, provider files and other
936 information relating to health care provided to residents of the commonwealth and health care

937 provided by health care providers in the commonwealth provided however that “carrier” shall
938 include an entity that offers a policy, certificate or contract that provides coverage solely for
939 dental care services or visions care services.

940 “Self-insured customer”, a self-insured group for which a carrier provides administrative
941 services.

942 “Self-insured group”, a self-insured or self-funded employer group health plan.

943 “Third-party administrator”, a person who, on behalf of a health insurer or purchaser of
944 health benefits, receives or collects charges, contributions or premiums for, or adjusts or settles
945 claims on or for residents of the commonwealth.

946 (2) Any carrier required to report under this section, which provides administrative
947 services to 1 or more self-insured groups shall include, as an appendix to such report, the
948 following information:

949 the number of the carrier’s self-insured customers;

950 the aggregate number of members, as defined in section 1 of chapter 176J, in all of the
951 carrier’s self-insured customers;

952 the aggregate number of lives covered in all of the carrier’s self-insured customers;

953 the aggregate value of direct premiums earned, as defined in said section 1 of said chapter
954 176J, for all of the carrier’s self-insured customers;

955 the aggregate value of direct claims incurred, as defined in said section 1 of said chapter
956 176J, for all of the carrier’s self-insured customers;

957 the aggregate medical loss ratio, as defined in said section of said chapter 176J, for all of
958 the carrier's self-insured customers;
959 net income;
960 accumulated surplus;
961 accumulated reserves;
962 the percentage of the carrier's self-insured customers that include each of the benefits
963 mandated for health benefit plans under chapters 175, 176A, 176B and 176G;
964 administrative service fees paid by each of the carrier's self-insured customers; and
965 any other information deemed necessary by the commissioner.

966 (c) A carrier who fails to file this report on or before April 1 shall be assessed a late
967 penalty not to exceed \$100 per day. The division shall make public all of the information
968 collected under this section. The division shall issue an annual summary report to the joint
969 committee on financial services, the joint committee on health care financing and the house and
970 senate committees on ways and means of the annual comprehensive financial statements by May
971 15. The information shall be exchanged with the division of health care finance and policy for
972 use under section 6 of chapter 118G. The division shall, from time to time, require payers to
973 submit the underlying data used in their calculations for audit.

974 The commissioner may adopt rules to carry out this subsection, including standards and
975 procedures requiring the registration of persons or entities not otherwise licensed or registered by
976 the commissioner, such as third-party administrators, and criteria for the standardized reporting
977 and uniform allocation methodologies among carriers. The division shall, before adopting

978 regulations under this subsection, consult with other agencies of the commonwealth and the
979 federal government and affected carriers to ensure that the reporting requirements imposed under
980 the regulations are not duplicative.

981 (d) If, in any year, a carrier reports a risk-based capital ratio under subsection (a) that
982 exceeds 700 per cent, the division shall hold a public hearing within 60 days. The carrier shall
983 submit testimony on its overall financial condition and the continued need for additional surplus.
984 The carrier shall also submit testimony on how, and in what proportion to the total surplus
985 accumulated, the carrier will dedicate any additional surplus to reducing the cost of health
986 benefit plans or for health care quality improvement, patient safety or health cost containment
987 activities not conducted in previous years. The division shall review such testimony and issue a
988 final report on the results of the hearing.

989 SECTION 36. Section 1 of chapter 176Q of the General Laws, as appearing in the 2008
990 Official Edition, is hereby amended by striking out the definition of “Eligible individuals” and
991 inserting in place thereof the following definition:-

992 “Eligible individual”, an individual who is a resident of the commonwealth not seeking
993 individual coverage to reduce costs for an employer sponsored health plan for which the
994 individual is eligible and which provides coverage that is at least actuarially equivalent to
995 minimum creditable coverage.

996 SECTION 36A. Subsection (s) of section 3 of said chapter 176Q, as so appearing, is
997 hereby amended by adding the following words:- ; provided, that notwithstanding subsection (d)
998 of section 2, no changes to the regulations defining minimum creditable coverage shall take
999 effect until 90 days after the connector gives notice of the changes to the joint committee on

1000 health care finance, the joint committee on public health, the senate and house of representatives
1001 committees on ways and means and the clerks of the senate and house of representatives.

1002 SECTION 37. Section 5 of said chapter 176Q, as so appearing, is hereby amended by
1003 adding the following subsection:-

1004 (e) The connector shall be the sole entity authorized to market or sell nongroup health
1005 plans, as defined in section 1 of chapter 176M.

1006 SECTION 38. Said chapter 176Q is hereby further amended by inserting after section 7
1007 the following section:-

1008 Section 7A. (a) There shall be a small group wellness incentive program to expand the
1009 prevalence of employee wellness initiatives by small businesses. The program shall be
1010 administered by the board of the connector, in consultation with the department of public health.
1011 The program shall provide subsidies and technical assistance for eligible small groups to
1012 implement evidence-based employee health and wellness programs to improve employee health,
1013 decrease employer health costs, and increase productivity.

1014 (b) An eligible small group shall be qualified to participate in the program if:-

1015 (1) the eligible small group purchases group coverage through the connector;

1016 (2) the eligible small group is eligible for federal health care tax credits under the federal
1017 Patient Protection and Affordable Care Act;

1018 (3) the eligible small group offers an evidence-based, employee wellness program, that
1019 meets certain minimum criteria, as determined by the connector board, in collaboration with the
1020 department of public health;

1021 (4) the eligible small group meets certain minimum employee participation requirements
1022 in the qualified wellness program, as determined by the connector board, in collaboration with
1023 the department of public health;

1024 (c) For eligible small groups participating in the program, the connector shall provide an
1025 annual subsidy not to exceed 5 per cent of eligible employer health care costs as calculated by
1026 the employer for credit by the federal government under the Patient Protection and Affordable
1027 Care Act. If the director determines that funds are insufficient to meet the projected costs of
1028 enrolling new eligible employers, the director shall impose a cap on enrollment in the program.

1029 (d) The connector shall coordinate with the department of public health to provide
1030 technical assistance, including grant-writing assistance, to participating eligible small groups in
1031 order to maximize federal grant funding provided under the federal Patient Protection and
1032 Affordable Care Act for the establishment of wellness initiatives by small employers.

1033 (e) The connector shall seek to ensure that all necessary applications and filings
1034 coordinate with and conform to appropriate federal guidelines in order to minimize
1035 administrative burden on participating small groups.

1036 (f) The connector shall report annually to the joint committee on community development
1037 and small business, the joint committee on health care financing and the house and senate
1038 committees on ways and means on the enrollment in the small business wellness incentive
1039 program and evaluate the impact of the program on expanding wellness initiatives for small
1040 groups.

1041 (g) The connector shall promulgate regulations to implement this section.

1042 SECTION 38B. Section 8 of said chapter 176Q, as so appearing, is hereby amended by
1043 adding the following sentence: -

1044 The connector shall not utilize any of the data received from the department of revenue
1045 for any solicitations or advertising.

1046 SECTION 38C. Section 15A of said chapter 176Q, as so appearing, is hereby amended
1047 by striking out the last sentence and inserting in place thereof the following sentence:- The
1048 commission shall commence its meetings not later than September 1, 2010, and shall report its
1049 findings and recommendations, including recommendations for proposed legislation, at least
1050 annually, to the clerks of the senate and house of representatives; provided, that the first report
1051 shall be delivered not later than March 1, 2011.

1052 SECTION 38D. Paragraph (n) of section 5 of chapter 614 of the acts of 1968, as
1053 appearing in section 18 of chapter 777 of the acts of 1981, is hereby amended by striking out, in
1054 line 2, the words “its administrative” and inserting in place thereof the following words:- fees,
1055 administrative.

1056 SECTION 38E. Said section 5 of said chapter 614 is hereby further amended by inserting
1057 after paragraph (n), as so appearing, the following paragraph:-

1058 (n1/2) to fund the capital reserves authorized under paragraph (g) of section 10 and to
1059 fund and administer loans and grant programs for community hospitals and community health
1060 centers;.

1061 SECTION 38F. Section 10 of said chapter 614, as most recently amended by chapter
1062 777 of the acts of 1981, is hereby further amended by adding the following paragraph:-

1063 (g) (i) For the benefit of nonprofit community hospitals and nonprofit community health
1064 centers licensed by the department of public health and meeting the definition of a community
1065 health center under 114.6 CMR 13.00 as either a community health center or a hospital licensed
1066 health center, the authority may create and establish special funds to be known as Community
1067 Hospital and Community Health Center Capital Reserve Funds and, to the extent so created,
1068 shall pay into each such fund any monies appropriated and made available by the commonwealth
1069 for the purposes of such fund, any proceeds from the sale of notes or bonds to the extent
1070 provided in the resolution, trust agreement or indenture of the authority authorizing issuance
1071 thereof, any other monies or funds of the authority that the authority determines to deposit in the
1072 fund and any other monies which may be available to the authority only for the purpose of such
1073 fund from any other source or sources. All monies held in the fund, except as hereinafter
1074 provided, shall be used solely for the payment of the principal of bonds of the authority which
1075 are secured by any such fund as the same mature, which herein shall include becoming payable
1076 by sinking fund installment, the purchase of such bonds, the payment of interest on such bonds,
1077 or the payment of any redemption premium required to be paid when such bonds are redeemed
1078 prior to maturity; provided however, that, monies in a Community Hospital and Community
1079 Health Center Capital Reserve Fund shall not be withdrawn therefrom at any time in such
1080 amount as would reduce the amount of the fund to less than the maximum amount of principal
1081 and interest maturing and becoming due in a succeeding calendar year on outstanding bonds
1082 which are secured by the fund, except for the purpose of paying the principal of and interest on
1083 such bonds maturing and becoming due or for the retirement of such bonds in accordance with
1084 the terms of a contract between the authority and its bondholders and for the payment of which
1085 other monies pledged to secure such bonds are not available. Any income or interest earned by,

1086 or increment to, a Community Hospital and Community Health Center Capital Reserve Fund due
1087 to the investment thereof shall be used by the authority for the purposes of the fund.

1088 (ii) The authority shall not issue bonds which are secured by a Community Hospital and
1089 Community Health Center Capital Reserve Fund at any time if the maximum amount of principal
1090 and interest maturing or becoming due in a succeeding calendar year on such bonds then to be
1091 issued and on all other outstanding bonds of the authority which are secured by a fund will
1092 exceed the amount of such Community Hospital and Community Health Center Capital Reserve
1093 Fund at the time of issuance unless the authority, at the time of issuance of such bonds, shall
1094 deposit in such fund from the proceeds of the bonds so to be issued, or otherwise, an amount
1095 which, together with the amount then in the fund, will be not less than the maximum amount of
1096 principal and interest maturing and becoming due in a succeeding calendar year on such bonds
1097 then to be issued and on all other outstanding bonds of the authority which are secured by any
1098 such fund.

1099 (iii) To assure the continued operation and solvency of the authority for the carrying out
1100 of the public purposes of this act, provision is made in subparagraph (i) for the accumulation in a
1101 Community Hospital and Community Health Center Capital Reserve Fund of an amount equal to
1102 the maximum amount of principal and interest maturing and becoming due in a succeeding
1103 calendar year on all outstanding bonds which are secured by any such fund. In order to further
1104 assure the maintenance of a Community Hospital and Community Health Center Capital Reserve
1105 Fund, there shall be appropriated annually and paid to the authority for deposit in the fund such
1106 sum, if any, as shall be certified by the executive director of the authority to the governor as
1107 necessary to restore the fund to an amount equal to the maximum amount of principal and
1108 interest maturing and becoming due in a succeeding calendar year on the outstanding bonds

1109 which are secured by any such fund. The executive director of the authority shall annually, on or
1110 before December 1, make and deliver to the governor a certificate stating the amount, if any,
1111 required to restore a Community Hospital and Community Health Center Capital Reserve Fund
1112 to the amount aforesaid and the amount so stated, if any, shall be appropriated and paid to the
1113 authority during the then current fiscal year of the commonwealth.

1114 (iv) For the purposes of this paragraph, in computing the amount of a Community
1115 Hospital and Community Health Center Capital Reserve Fund, securities in which all or a
1116 portion of the fund are invested shall be valued at par or, if purchased at less than par, at their
1117 cost to the authority unless otherwise provided in the resolution, trust agreement or indenture
1118 authorizing the issuance of bonds secured by the fund.

1119 (v) For the purposes of this paragraph, the amount of a letter of credit, insurance
1120 contract, surety bond or similar financial undertaking available to be drawn upon and applied to
1121 obligations to which money in the Community Hospital and Community Health Center Capital
1122 Reserve Fund may be applied shall be counted as money in the fund. For the purposes of this
1123 paragraph, in calculating the maximum amount of interest due in the future on variable rate
1124 bonds or bonds with respect to which the interest rate is not at the time of calculation
1125 determinable, the interest rate shall be calculated at the maximum interest rate on such bonds or
1126 such lesser interest rate as shall be certified by the authority as an appropriate proxy for such
1127 variable or nondeterminable interest rate.

1128 (vi) Bonds secured by a Community Hospital and Community Health Center Capital
1129 Reserve Fund shall be issued by the authority solely for the benefit of nonprofit community
1130 hospitals and nonprofit community health centers licensed by the department of public health.

1131 (vii) Notwithstanding any provision of this act to the contrary, no loan shall be made by
1132 the authority to a nonprofit community hospital or nonprofit community health center from the
1133 proceeds of bonds secured by a Community Hospital and Community Health Center Capital
1134 Reserve Fund established under this paragraph unless: (a) the project to be financed by the loan
1135 has been approved by the secretary of health and human services; and (b) the loan and the
1136 issuance and terms of the related bonds have been approved by the secretary of administration
1137 and finance. In connection with any loan to a nonprofit community hospital or nonprofit
1138 community health center under this paragraph, the secretary of health and human services and
1139 the secretary of administration and finance may enter into an agreement with the authority and
1140 the nonprofit community hospital or nonprofit community health center to: (1) require that the
1141 nonprofit community hospital or nonprofit community health center provide financial statements
1142 or other information relevant to the financial condition of the nonprofit community hospital or
1143 nonprofit community health center and its compliance with the terms of the loan; (2) require that
1144 the nonprofit community hospital or nonprofit community health center reimburse the
1145 commonwealth for any amounts the commonwealth transfers to the fund under subparagraph (iii)
1146 to replenish the fund as a result of a loan payment default by the nonprofit community hospital or
1147 nonprofit community health center; and (3) require compliance by the nonprofit community
1148 hospital or nonprofit community health center or the authority with any other terms and
1149 conditions that the secretary of health and human services and the secretary of administration and
1150 finance considers appropriate in connection with the loan.

1151 (viii) When the authority notifies the secretary of administration and finance in writing
1152 that an institution eligible to use the authority under this paragraph is in default as to the payment
1153 of principal or interest on any bonds issued by the authority on behalf of that institution or that

1154 the authority has reasonable grounds to believe that the institution will not be able to make a full
1155 payment when that payment is due, the secretary of administration and finance shall direct the
1156 comptroller to withhold any funds in the comptroller's custody that are due or payable to the
1157 institution until the amount of the principal or interest due or anticipated to be due has been paid
1158 to the authority or the trustee for the bondholders, or until the authority notifies the secretary of
1159 administration and finance that satisfactory arrangements have been made for the payment of the
1160 principal and interest. Funds subject to withholding under this subparagraph shall include, but
1161 not be limited to, federal and state grants, contracts, allocations and appropriations.

1162 (ix) If the authority further notifies the secretary of administration and finance in writing
1163 that no other arrangements are satisfactory, the secretary shall direct the comptroller to make
1164 available to the authority without further appropriation any funds withheld from the institution
1165 under subparagraph (viii). The authority shall apply the funds to the costs incurred by the
1166 institution, including payments required to be made to the authority or trustee for any
1167 bondholders of debt service on any bonds issued by the authority for the institution or payments
1168 to replenish the Community Hospital and Community Health Center Capital Reserve Fund or
1169 required by the terms of any other law or contract to be paid to the holders or owners of bonds
1170 issued on behalf of the institution upon failure or default, or upon reasonable expectation of
1171 failure or default, of the institution to pay the principal or interest on its bonds when due.

1172 (x) Concurrent with any notice from the authority to the secretary of administration and
1173 finance under this paragraph, the authority may notify any other agency, department or authority
1174 of state government that exercises regulatory, supervisory or statutory control over the operations
1175 of the institution. Upon notification, the agency, department or authority shall immediately
1176 undertake reviews to determine what action, if any, that agency, department or authority should

1177 undertake to assist in the payment by the institution of the money due or the steps that the
1178 agencies of the commonwealth, other than the comptroller or the authority, should take to assure
1179 the continued prudent operation of the institution or provision of services to the people served by
1180 the institution.

1181 (xi) Notwithstanding any general or special law to the contrary, in the event that a
1182 nonprofit community hospital or nonprofit community health center fails to reimburse the
1183 commonwealth for any transfers made by the commonwealth to the authority to replenish the
1184 Community Hospital and Community Health Center Capital Reserve Fund under subparagraph
1185 (iii) within 6 months after any such transfer and as otherwise provided under the terms of the
1186 agreement among the nonprofit community hospital or nonprofit community health center, the
1187 authority and the commonwealth authorized under subparagraph (vii), the secretary of
1188 administration and finance may, in the secretary's sole discretion, direct the comptroller to
1189 withhold any funds in the comptroller's custody that are due or payable to the nonprofit
1190 community hospital or nonprofit community health center to cover all or a portion of the amount
1191 the nonprofit community hospital or nonprofit community health center has failed to pay to the
1192 commonwealth to reimburse the commonwealth for any such transfers. All contracts issued by
1193 the group insurance commission, the commonwealth health insurance connector authority and
1194 MassHealth to a third party for the purposes of providing health care insurance paid for by the
1195 commonwealth shall provide that, at the direction of the secretary of administration and finance,
1196 the third party shall withhold payments to a nonprofit community hospital or nonprofit
1197 community health center which fails to reimburse the commonwealth under the agreement
1198 authorized under subparagraph (vii) and shall transfer the withheld amount to the
1199 commonwealth. Any such withheld amounts shall be considered to have been paid to the

1200 nonprofit community hospital or nonprofit community health center for all other purposes of law
1201 and the nonprofit community hospital or nonprofit community health center shall be considered
1202 to have reimbursed the commonwealth for all or a portion of any such transfers to the
1203 Community Hospital and Community Health Center Capital Reserve Fund for purposes of the
1204 agreement authorized under said subparagraph (vii).

1205 (xii) For the purposes of this paragraph, a community hospital or community health
1206 center shall not include a hospital where the ratio of the number of physician residents-in-
1207 training to the number of inpatient beds exceeds 0.25.

1208 SECTION 38G. Section 12 of said chapter 614 is hereby amended by striking out the
1209 last sentence and inserting in place thereof the following sentence:- Except as otherwise
1210 provided in paragraph (g) of section 10, the issuance of revenue bonds under this act shall not
1211 directly, indirectly or contingently obligate the commonwealth or any political subdivision
1212 thereof to levy or to pledge any form of taxation therefor or to make any appropriation for
1213 payment of those bonds.

1214 SECTION 39. Notwithstanding any general or special law to the contrary, the
1215 commissioner of insurance, in consultation with the secretary of administration and finance and
1216 the secretary of health and human services, shall apply for and accept all available federal
1217 funding under section 1001 of the federal Patient Protection and Affordable Care Act to fund the
1218 High Risk Reinsurance Trust Fund established in section 2BBBB of chapter 29. The division of
1219 insurance shall file with the joint committee on health care financing and the house and senate
1220 committees on ways and means a copy of the state application requesting funding concurrently
1221 with the federal government. The commissioner shall also inform the joint committee on health

1222 care financing and the house and senate committees on ways and means in writing of the amount
1223 of funds to be allocated as soon as the commissioner receives notification from the federal
1224 government.

1225 SECTION 40. (a) Notwithstanding any general or special laws to the contrary, there shall
1226 be a special commission to examine proposals to reform the merged market to produce premium
1227 reductions, which shall include limitations on rating adjustment factors and the establishment of
1228 a reinsurance pool.

1229 (b) The commission shall consist of the commissioner of insurance, who shall serve as
1230 chair; the secretary of administration and finance; the commissioner of health care finance and
1231 policy; and 4 members to be appointed by the governor, 3 of whom shall represent carriers and 1
1232 of whom shall be an actuary in good standing with the American Society of Actuaries.

1233 (c) The commission shall conduct a study, which shall include examining the impact of
1234 establishing a reinsurance pool for carriers issuing health benefit plans under chapter 176J,
1235 including the potential impact of a carrier funded reinsurance pool on individual carriers, the
1236 potential impact on the competitive balance in the marketplace and the potential aggregate
1237 impact on premiums for eligible individuals and eligible small groups. The commission shall
1238 make recommendations for a plan of operation for the reinsurance pool to be implemented under
1239 section 12 of chapter 176J of the General Laws that will maximize federal funding and provide
1240 the greatest reduction in premiums for eligible individuals and eligible small groups. The
1241 recommendations shall also include, but shall not be limited to: the source of the funding, the
1242 level of funding sufficient to produce reductions in premiums for the small-group health
1243 insurance market, the amount necessary for the assessment and deposit into the High Risk

1244 Reinsurance Trust Fund established in section 2BBBB of chapter 29 of the General Laws, the
1245 appropriate level of reimbursement to carriers under section 12 of chapter 176J of the General
1246 Laws and the initial threshold and upper limit used in said chapter 176J. The report shall take
1247 into account the following factors:

1248 (1) the financing of the pool through an assessment on surcharge payers under section 38
1249 of chapter 118G of the General Laws;

1250 (2) the availability of federal financing through the federal Patient Protection and
1251 Affordable Care Act; and

1252 (3) the experience of other states in designing and implementing reinsurance pools or
1253 high risk pools.

1254 (d) The commission shall also conduct a study, which shall review the rating factors as
1255 permitted by section 3 of chapter 176J of the General Laws to determine the impact of the
1256 application of each rating factor on premiums of eligible individuals and eligible small groups.
1257 As part of its analysis, the commission shall examine the extent to which establishing a limit on
1258 the application of any single or combination of rate adjustment factors identified in paragraphs
1259 (2) to (6), inclusive of subsection (a) of said section 3 of said chapter 176J, shall result in an
1260 increase to a carrier's base premium rate for the individual and small group insurance market.
1261 The report shall include a detailed analysis of the impact of said limits on a carrier's base rate
1262 premium and shall include estimates of the percentage increase to a carrier's base rate premiums
1263 attributable to a range of limits on adjustment factors.

1264 (e) The commission shall also conduct a study, which shall examine the impact of
1265 limiting the availability of new individual health plans to those offered through the

1266 commonwealth health insurance connector authority. The commission shall examine the current
1267 plan offerings available to individuals as compared to plan offerings available through the
1268 commonwealth health insurance connector authority. The study shall also examine the ability of
1269 the commonwealth health insurance connector authority to market the availability of individual
1270 plans in conjunction with an annual open enrollment period for eligible individuals. The study
1271 shall report on the impact, if any, on premium rates in the merged market as the result of this
1272 proposal. In conducting this study, the commission shall consult with the executive director of
1273 the commonwealth health insurance connector authority, a representative of an employer
1274 association, a representative of a health underwriters association and a representative of a health
1275 care consumer group.

1276 (f) For the purpose of conducting these studies, the commission may contract with an
1277 outside organization with expertise in fiscal analysis of the private insurance market. The
1278 commission shall establish appropriate guidelines and assumptions regarding the health reforms
1279 authorized in this act before engaging an outside organization. In conducting its examination, the
1280 organization shall, to the extent possible, obtain and use actual health plan data; provided
1281 however, that such data shall be confidential and shall not be a public record.

1282 (g) The commission shall meet not later than July 15, 2010 and shall file a report with the
1283 clerks of the senate and house of representatives not later than September 30, 2010.

1284 SECTION 41. Notwithstanding any special or general law to the contrary, the department
1285 of public health, in cooperation with the department of labor and workforce development and the
1286 division of health care finance and policy, shall establish a workplace wellness program to assist
1287 businesses in establishing evidence-based, comprehensive wellness programs for their

1288 employees. The program shall provide informational tools, trainings and direct assistance to
1289 businesses. The program shall also assess existing policies, practices and environmental supports
1290 and develop best practices for workplace wellness programs. The department may also provide
1291 technical assistance to businesses with fewer than 100 employees to apply for grants available in
1292 the federal Patient Protection and Affordable Care Act for the establishment of wellness
1293 programs. The department shall coordinate with the commonwealth connector authority in
1294 providing services to business eligible for a wellness subsidy under section 7A of chapter 176Q
1295 of the General Laws.

1296 SECTION 42. Notwithstanding any general or special law to the contrary, the secretary
1297 of administration and finance, in consultation with the executive director of the commonwealth
1298 connector authority and the commissioner of insurance, shall study the federal requirements for
1299 states to establish a small business health options program through the state exchange by 2014
1300 under the federal Patient Protection and Affordable Care Act. The study shall include an
1301 accelerated implementation plan, with legislation if necessary, for a pilot program to be
1302 administered by the commonwealth health connector authority not later than January 1, 2011.
1303 The recommendations of the study shall be filed with the clerks of the house of representatives
1304 and senate by October 1, 2010.

1305 SECTION 43. Notwithstanding any general or special law to the contrary, carriers, as
1306 defined in section 1 of chapter 176Q of the General Laws may sell nongroup health plans, as
1307 defined in section 1 of chapter 176M of the General Laws solely on a renewal basis to
1308 individuals who had purchased nongroup plans prior to January 1, 2012.

1309 SECTION 44. Notwithstanding any special or general law to the contrary, the
1310 Massachusetts small business development center at the University of Massachusetts, as funded
1311 in item 7007-0800, shall develop and implement a small business health insurance assistance
1312 program to provide free and confidential, technical assistance, counseling and educational tools
1313 for eligible small businesses as defined in chapter 176J of the General Laws, seeking to purchase
1314 small group health insurance. The program shall, to the greatest extent possible, coordinate with
1315 existing chambers of commerce and other small business associations to develop common
1316 materials, conferences and educational seminars for small businesses.

1317 SECTION 45. (a) Notwithstanding any special or general law to the contrary, tier 1 and
1318 tier 2 participating providers shall contract with a carrier to provide one-time supplemental
1319 funding for the purposes of issuing refunds for all health benefit plans issued to eligible
1320 individuals and small groups under chapter 176J of the General Laws. The refund may take the
1321 form of either a refund on the premium for the applicable 12-month period or another form
1322 agreed upon by the parties by contract.

1323 (b) For purposes of this section a tier 1 participating provider is an acute care hospital
1324 licensed by the department of public health that, based on the most recent cost report it filed with
1325 the division of health care finance and policy, referred to in this section as the applicable cost
1326 report, had an annual operating margin greater than 2.5 per cent in each of the past 2 years and
1327 that received more than 50 per cent of its net patient service revenue from private carriers;
1328 provided however, that the operating margin shall be calculated through a consolidated system
1329 financial statement.

1330 (c) For the purposes of this section a tier 2 participating provider is an acute care hospital
1331 licensed by the department of public health that based on the most recent cost report it filed with
1332 the division of health care finance and policy, had an annual operating margin greater than 2.5
1333 per cent in each of the past 2 years and that received more than 35 per cent and less than 50 per
1334 cent of its net patient service revenue from private carriers; provided however, that the operating
1335 margin shall be calculated through a consolidated system financial statement.

1336 (d) The state-wide aggregate amount of one-time supplemental funding generated under
1337 this section from all contracts between participating providers and carriers may not exceed \$100
1338 million. Each tier 1 participating provider's pro rata share of this aggregate amount shall be
1339 equal to 1.25 per cent of such participating provider's net patient service revenue, as determined
1340 from the applicable cost report, or such lesser percentage as may be determined by the division
1341 of health care finance and policy. Each tier 2 participating provider's pro rata share of the state-
1342 wide aggregate amount shall be equal to 0.75 per cent of such participating providers net patient
1343 service revenue, as determined from the applicable cost report, or such lesser percentage as may
1344 be determined by the division of health care finance and policy. The division of health care
1345 finance and policy may audit the books and records of each such participating provider to assure
1346 compliance with this subsection.

1347 (e) The division of health care finance and policy may exempt an acute care hospital
1348 from its total assessment obligation or a portion of the total assessment obligation based on
1349 financial hardship criteria to be developed within 30 days of the effective date of this act;
1350 provided however, that a participating provider with less than 25 days of net working capital
1351 shall be exempt. The financial hardship criteria shall include, but shall not be limited to, a review
1352 of the participating provider's role in providing critical services within a geographic area, the

1353 ability of the provider to finance necessary capital projects, the efficiency and relative prices of
1354 the provider, the amount of provider expenditures for community based programming, a
1355 provider's status as a community disproportionate share hospitals, the provider's level of
1356 reserves and endowments, any impact on the provider by the February 10, 2010 amendments to
1357 211 CMR 43.08, any contract amendments or price reductions made on or after October 1, 2009,
1358 the percentage of net patient revenue from the Commonwealth Care Health Insurance Program
1359 and from organizations providing managed care under the Medicaid program defined in section 8
1360 of chapter 118E, and the provider's activities to reduce health care costs through the better
1361 management of care and utilization.

1362 (f) Funds generated under this section shall be designated for the purpose of reducing
1363 health insurance premiums for eligible individuals and small groups in the commonwealth.
1364 Participating providers and carriers may develop a schedule for transfers by contract, by
1365 September 30, 2010, provided that all transfers are completed on or before September 30, 2012.
1366 The division of insurance shall require the filing of such contracts after execution for the
1367 purposes of ensuring distribution as provided in the contracts. Each carrier that is a party to such
1368 a contract shall report to the division of insurance, at least quarterly and in such form as the
1369 division of insurance shall require, the amount of one-time supplemental funding it has received
1370 from each participating provider and how such supplemental funding shall be refunded to
1371 eligible individuals and small groups under chapter 176J of the General Laws; and shall certify
1372 to the division of insurance, at least quarterly in such form as the division of insurance shall
1373 require, that it has made distribution of such supplemental funding in accordance with the terms
1374 of the applicable contracts. The division of insurance may audit the books and records of each
1375 such carrier to assure compliance with the terms of each certification that it files. The division of

1376 insurance shall issue a public report by October 1, 2010 detailing the participating providers who
1377 have entered into such contracts, the amount of one-time supplemental funding by participating
1378 provider and the estimated aggregate refunds to be provided to eligible individuals and small
1379 groups. The commissioner of insurance may promulgate regulations as necessary to implement
1380 this section.

1381 (g) A tier 1 or tier 2 participating provider shall be exempt from payment obligations
1382 under this section, if such provider either: (1) amends its existing contracts with carriers to
1383 provide the same level of financial relief as the assessment obligation defined by the division of
1384 health care finance and policy, or (2) amends its existing contracts carriers to limit the rate of
1385 increase of any inflation adjustment to rates equal to or less than to the most recent published
1386 rate for medical care inflation in the northeastern United States, by the Bureau of Labor
1387 Statistics. The tier 1 and tier 2 participating provider and relevant carrier shall jointly provide
1388 the division of insurance with a statement that the parties to the contract have amended their
1389 contract.

1390 The method of payments and specific adjustments required to qualify for the exemption
1391 shall be determined by the parties to the contract. The division of insurance shall establish
1392 procedures to assure that the financial value of an amendment to a contract under this subsection
1393 benefits employers and individuals purchasing health care coverage from a carrier on or before
1394 September 30, 2012.

1395 The division of insurance may require additional information from participating providers
1396 as necessary to ensure compliance with this section.

1397 (h) This section shall not be construed as a benchmark or other rationale to oppose
1398 continued efforts to constrain health care costs through negotiation between providers and
1399 carriers.

1400 SECTION 46. Notwithstanding any special or general law to the contrary, the division of
1401 insurance, in consultation with the division of health care finance and policy, shall promulgate
1402 regulations on or before October 1, 2010 to establish a uniform methodology for calculating and
1403 reporting by carriers for the medical loss ratios of health benefit plans under section 6 of chapter
1404 176J, section 21 of chapter 176O and section 6 of chapter 118G of the General Laws. The
1405 uniform methodology for calculating and reporting medical loss ratios shall, at a minimum,
1406 specify a uniform method for determining whether and to what extent an expenditure shall be
1407 considered a medical claims expenditure or an administrative costs expenditure, which shall
1408 include, but not be limited to, a determination of which of these classes of expenditures the
1409 following expenses fall into: (i) financial administration expenses; (ii) marketing and sales
1410 expenses; (iii) distribution expenses; (iv) claims operations expenses; (v) medical administration
1411 expenses, such as disease management, utilization review and medical management activities;
1412 (vi) network operation expenses; (vii) charitable expenses; (viii) board, bureau or association
1413 fees; (ix) state and federal tax expenses, including assessments; (x) payroll expenses; and (xi)
1414 other miscellaneous expenses not included in one of the previous categories. The methodology
1415 shall conform with applicable federal statutes and regulations to the maximum extent possible.
1416 The division shall, before adopting regulations under this section, consult with: the group
1417 insurance commission; the Centers for Medicare and Medicaid Services; the national association
1418 of insurance commissioners; the attorney general; representatives from the Massachusetts
1419 Association of Health Plans; the Massachusetts Medical Society Alliance, Inc.; the

1420 Massachusetts Hospital Association, Inc.; Health Care for All, Inc.; the Blue Cross and Blue
1421 Shield of Massachusetts; the Massachusetts Health Information Management Association; the
1422 Massachusetts Health Data Consortium; a representative from a small business association; and a
1423 representative from a health care consumer group.

1424 SECTION 47. Notwithstanding any special or general law to the contrary, the division of
1425 health care finance and policy, in consultation with the division of insurance, shall promulgate
1426 regulations on or before October 1, 2010 to establish a uniform methodology for calculating and
1427 reporting the health status adjusted total medical expenses, under section 6 of chapter 118G of
1428 the General Laws. The uniform methodology shall apply to a uniform list of provider groups
1429 and their constituent local practice groups and for each zip code in the commonwealth. The
1430 uniform methodology for calculating and reporting total medical expenses under this section
1431 shall, at a minimum: (i) specify a uniform method for calculating total medical expenses based
1432 on allowed claims for all categories of medical expenses, including, but not limited to, acute
1433 inpatient, hospital outpatient, sub-acute such as skilled nursing and rehabilitation, professional,
1434 pharmacy, mental/behavioral health and substance abuse, home health, durable medical
1435 equipment, laboratory, diagnostic imaging and alternative care such as chiropractic and
1436 acupuncture claims, incurred under all fully-insured and self-insured plans; (ii) specify a uniform
1437 method for including in the calculation all non-claims related payments to providers, including
1438 supplemental payments of any type, such as pay-for-performance, infrastructure payments,
1439 grants, surplus payments, lump sum settlements, signing bonuses and government payer shortfall
1440 payments; infrastructure, medical director and health information technology payments; (iii)
1441 specify a uniform method for adjusting total medical expenses by health status; (iv) designate the
1442 minimum patient membership in a local practice group for individual reporting of total medical

1443 expenses by local practice group; (v) specify a uniform method for reporting total medical
1444 expenses in aggregate for all local practice groups that fall below the minimum patient
1445 membership; (vi) specify a uniform method for reporting total medical expenses by zip code
1446 separately for patient members whose plans require them to select a primary care provider, and
1447 patient members whose plans do not require them to select a primary care provider; (vii)
1448 designate and annually update the comprehensive list of provider groups and local practice
1449 groups and zip codes for which payers shall report total medical expenses; and (viii) specify a
1450 uniform format for reporting that includes the raw and adjusted health status score and patient
1451 membership for each local practice group and zip code. The division shall from time to time
1452 require payers to submit the underlying data used in their calculation of total medical expenses
1453 for audit.

1454 SECTION 48. Notwithstanding any special or general law to the contrary, the division of
1455 health care finance and policy, in consultation with the division of insurance, shall promulgate
1456 regulations on or before October 1, 2010 to establish uniform methodology for calculating and
1457 reporting relative prices paid to hospitals, physician groups, other health care providers licensed
1458 under chapter 112 of the General Laws, freestanding surgical centers by each private and public
1459 health care payer under section 6 of chapter 118G of the General Laws. The uniform
1460 methodology for calculating and reporting relative prices under this section shall, at a minimum:
1461 (i) specify a method for basing the calculation on a uniform mix of products and services by
1462 payer that is case mix neutral; (ii) specify a uniform method for including in the calculation all
1463 non-claims related payments to providers, including supplemental payments of any type, such
1464 pay-for-performance, infrastructure payments, grants, surplus payments, lump sum settlements,
1465 signing bonuses, and government payer shortfall payments; (iii) permit reporting of relative price

1466 in the aggregate for all physician groups whose price equals the payer's standard fee schedule
1467 rates; and (vi) designate and annually update the comprehensive list of physician groups for
1468 which payers shall report relative prices.

1469 SECTION 49. Notwithstanding any special or general law to the contrary, the division of
1470 health care finance and policy, in consultation with the division of insurance, shall promulgate
1471 regulations on or before October 1, 2010 to establish uniform methodology for calculating and
1472 reporting inpatient and outpatient costs, including direct and indirect costs, for all hospitals under
1473 section 6 of chapter 118G of the General Laws. The division shall, as necessary and appropriate,
1474 promulgate regulations or amendments to its existing regulations to require hospitals to report
1475 cost and cost trend information in a uniform manner including, but not limited to, uniform
1476 methodologies for reporting the cost and cost trend for categories of direct labor, debt service,
1477 depreciation, advertising and marketing, bad debt, stop-loss insurance, malpractice insurance,
1478 health information technology, medical management, development, fundraising, research,
1479 academic costs, charitable contributions, and operating margins for all commercial business and
1480 for all state and federal government business, including but not limited to Medicaid, Medicare,
1481 insurance through the group insurance commission and Champus. The division shall, before
1482 adopting regulations under this section, consult with the group insurance commission, the
1483 Centers for Medicare and Medicaid Services, the attorney general and representatives from the
1484 Massachusetts Hospital Association, the Massachusetts Medical Society, the Massachusetts
1485 Association of Health Plans, the Blue Cross and Blue Shield of Massachusetts, the
1486 Massachusetts Health Information Management Association the Massachusetts Health Data
1487 Consortium.

1488 SECTION 50. The department of public health shall promulgate regulations under
1489 section 25P of chapter 111 of the General Laws by December 31, 2010 requiring the uniform
1490 reporting of a standard set of health care quality measures for each health care provider facility,
1491 medical group, or provider group in the commonwealth hereinafter referred to as the “Standard
1492 Quality Measure Set.”

1493 The department of public health shall convene a statewide advisory committee which
1494 shall recommend to the department by November 1, 2010 the Standard Quality Measure Set.
1495 The statewide advisory committee shall consist of the commissioner of health care finance and
1496 policy or the commissioner’s designee, who shall serve as the chair; and up to 8 members,
1497 including the executive director of the group insurance commission and the Medicaid director, or
1498 the directors designees; and up to 6 representatives of organizations to be appointed by the
1499 governor including at least 1 representative from an acute care hospital or hospital association, 1
1500 representative from a provider group or medical association or provider association, 1
1501 representative from a medical group, 1 representative from a private health plan or health plan
1502 association, 1 representative from an employer association and 1 representative from a health
1503 care consumer group.

1504 In developing its recommendation of the Standard Quality Measure Set, the advisory
1505 committee shall, after consulting with state and national organizations that monitor and develop
1506 quality and safety measures, select from existing quality measures and shall not select quality
1507 measures that are still in development or develop its own quality measures. The committee shall
1508 annually recommend to the department of public health any updates to the Standard Quality
1509 Measure Set by November 1. For its recommendation beginning in 2011, the committee may
1510 solicit for consideration and recommend other nationally recognized quality measures not yet

1511 developed or in use as of November 1, 2010, including recommendations from medical or
1512 provider specialty groups as to appropriate quality measures for that group's specialty. At a
1513 minimum, the Standard Quality Measure Set shall consist of the following quality measures:

1514 the Centers for Medicare and Medicaid Services hospital process measures for acute
1515 myocardial infarction, congestive heart failure, pneumonia and surgical infection prevention;

1516 the Hospital Consumer Assessment of Healthcare Providers and Systems survey;

1517 the Healthcare Effectiveness Data and Information Set reported as individual measures
1518 and as a weighted aggregate of the individual measures by medical or provider group; and

1519 the Ambulatory Care Experiences Survey.

1520 SECTION 51. Notwithstanding and special or general law to the contrary, eligible
1521 individuals as defined in chapter 176J with existing coverage issued under said chapter 176J that
1522 will expire after the end of open enrollment in 2010 established under section 4 of said chapter
1523 176J may renew coverage on the date that the eligible individual's coverage expires for a term of
1524 less than 1 year until the beginning of open enrollment period in 2011.

1525 SECTION 52. Notwithstanding any general or special law to the contrary, the secretary
1526 of health and human services shall convene an administrative simplification working group
1527 consisting of the following members: the secretary of consumer affairs and business regulation
1528 or the secretary's designee, the commissioner of health care finance and policy or the
1529 commissioner's designee, the commissioner of public health or the commissioner's designee, the
1530 commissioner of insurance or the commissioner's designee, the commissioner of revenue or the
1531 commissioner's designee, the director of the office of Medicaid or the director's designee, the

1532 attorney general or the attorney general's designee, the inspector general or the inspector
1533 general's designee, a representative of the Massachusetts Health Data Consortium, a
1534 representative of the Health Care Quality and Cost Council, a representative of the
1535 Massachusetts Hospital Association, Inc., and the executive director of the commonwealth health
1536 connector authority or the executive director's designee. The group shall identify ways to
1537 streamline state created or mandated administrative requirements in health care, including ways
1538 to reduce health care reporting requirements through maximizing the use of a single all-payer
1539 data base, as administered by the division of health care finance and policy. The group shall hold
1540 its first meeting not later than January 1, 2011 and shall issue a report on or before April 1, 2011.
1541 The report shall include specific steps to be taken by each agency and the agencies collectively to
1542 reduce administrative and filing requirements on health carriers and health care providers, which
1543 shall include, but not be limited to, an interagency agreement to use where necessary, the all-
1544 payer claims data base, and to streamline and coordinate all requests for all other data requests
1545 from health care providers and health plans in the commonwealth.

1546 SECTION 53. Notwithstanding any special or general law to the contrary, the division of
1547 insurance, in consultation with the secretary of health and human services, shall promulgate
1548 regulations on or before December 1, 2010 to promote administrative simplification in the
1549 processing of claims for health care services under health benefit plans by carriers, as defined in
1550 section 1 of chapter 176O of the General Laws. At a minimum, the regulations shall: (1)
1551 establish uniform standards and processes for determining health benefit plan member eligibility
1552 by health care providers; (2) establish standards and processes for providers appeals of denied
1553 claims; and (3) establish a standard authorization form to be submitted by health care providers
1554 to obtain authorization to provide health care services to a member. The division shall, before

1555 adopting regulations under this section, consult with a statewide advisory committee, including
1556 but not limited to, a representative of the Massachusetts Hospital Association, a representative of
1557 the Massachusetts Medical Society, a representative of the Massachusetts Association of Health
1558 Plans, a representative of Blue Cross and Blue Shield of Massachusetts, a representative of the
1559 group insurance commission, the attorney general, a representative of the Centers for Medicare
1560 and Medicaid Services, a representative from an employer association and a representative from
1561 a health care consumer group; and a representative of an association of health care providers
1562 licensed under chapter 112 of the General Laws who is not a medical doctor.

1563 SECTION 54. Notwithstanding any general or special law to the contrary, there
1564 shall be a special commission to study the impact of reducing the number of health benefit plans
1565 that a health care payer may maintain and offer to individuals and employers. The commission
1566 shall consist of the 12 members including: the commissioner of insurance, who shall serve as
1567 chair; the executive director of the commonwealth health insurance connector; a representative
1568 of the Massachusetts Hospital Association, the Massachusetts Medicaid Society, the
1569 Massachusetts Association of Health Plans, the Blue Cross and Blue Shield of Massachusetts,
1570 the Massachusetts Health Information Management Association, the Massachusetts Health Data
1571 Consortium, a MassHealth contracted managed care organization, Associated Industries of
1572 Massachusetts, a health care consumer group; and a representative of an association of health
1573 care providers licensed under chapter 112 of the General Laws who is not a medical doctor. In
1574 conducting its analysis, the commission shall examine:

1575 (i) the administrative costs associated with paying claims and submitting claims for
1576 multiple health benefit plans on health care payers and providers;

1577 (ii) the costs associated with reducing the number of health benefit plans on consumer
1578 and employer choice;

1579 (iii) the impact of limiting the number of health benefit plans on competition between and
1580 among insurance payers, including but not limited to, tiered products, limited network products
1581 and products with a range of cost sharing options; and

1582 (iv) the potential for disruption to the market resulting from closing a health care payer's
1583 existing health benefit plans.

1584 The special commission shall convene not later than October 1, 2010 and shall submit a
1585 report to the clerks of the house and senate not later than December 31, 2010.

1586 SECTION 54A. Notwithstanding any special or general law to the contrary, in
1587 implementing this act, the executive office of health and human services, the department of
1588 public health, the division of health care finance and policy, the division of insurance, the group
1589 insurance commission and any other relevant governmental entities or commissions may
1590 consider the special needs of children and of pediatric patients. In developing or utilizing data
1591 standards, quality measurement systems, wellness initiatives or making comparisons of costs and
1592 prices, policymakers shall consider the special needs of children and of pediatric patients and
1593 may require that comparative data and reports segregate pediatric patients and providers from
1594 adult patients and providers.

1595 SECTION 54B. Notwithstanding any general or special law to the contrary, the division
1596 of insurance, in consultation with the attorney general, shall conduct a study to ensure that the
1597 carrier reporting deadlines included in subsections (b) and (c) of section 6 of chapter 176J of the
1598 General Laws are of the appropriate duration to enable carriers to collect sufficient information

1599 with which to ensure the accuracy of proposed plan changes. If the division determines that a
1600 reporting date of 90 days prior to the effective date of plan changes is inappropriate, the division
1601 shall determine the appropriate length of time for carriers to report plan changes to the division
1602 of insurance and the attorney general and shall make such recommendation to the Legislature.
1603 The study shall be completed by July 31, 2011 and filed with the clerks of the house of
1604 representative and senate, the chairs of the joint committee on health care financing and the
1605 chairs of the house and senate committee on ways and means.

1606 SECTION 54C. There shall be a special commission to identify the capital needs of the
1607 community hospital sector with regard to use of technology and adequacy of facilities, the ability
1608 of the sector to meet the health care needs of the general population in the next decade and
1609 potential sources of capital to meet those needs. The commission shall also evaluate the role of
1610 public programs, payments and regulations in supporting capital accumulation and make
1611 recommendations to advance the ability of the community hospital sector to meet the expected
1612 demand. The commission shall be comprised of the secretary of health and human services, the
1613 commissioner of public health, the secretary of administration and finance, a representative of
1614 the Massachusetts Council of Community Hospitals, a representative of the Massachusetts
1615 Hospital Association, a representative of the Associated Industries of Massachusetts, a
1616 representative of the Massachusetts Business Roundtable, the chief executive officer of the
1617 Massachusetts Health and Educational Facilities Authority, the chief executive officer of Mass
1618 Development, the chairs of the house and senate committees on ways and means, the house and
1619 senate chairs of the joint committee on health care financing, a member of the house of
1620 representatives who shall be chosen by the minority leader, a member of the senate who shall be
1621 chosen by the minority leader, a chief elected local official with a community hospital located in

1622 said community who shall be appointed by the governor, an individual knowledgeable about
1623 demographic trends and hospital utilization who shall be appointed by the governor and an
1624 individual knowledgeable about hospital finance and construction who shall be appointed by the
1625 governor.

1626 The commission shall hold hearings and file a report with the clerks of the house and
1627 senate not later than December 31, 2011.

1628 SECTION 54D. Notwithstanding the provisions of any general or special law to the
1629 contrary, the department of public health shall conduct a study of the commonwealth's
1630 community hospitals, with a particular focus on outmigration of patients and related trends,
1631 including but not limited to an examination of observed effects and their potential causes with
1632 respect to the following:

1633 (1) the impact on individual community hospitals caused by the opening of additional
1634 health care services by providers within the primary service areas of such community hospital, in
1635 terms of changes in the number and types of procedures performed and changes in revenues;

1636 (2) recruitment and retention of personnel; and

1637 (3) changes in payer mix.

1638 The department shall issue a report summarizing its findings and making
1639 recommendations with respect to strengthening community hospitals not later than December 31,
1640 2010, and shall file such report with the joint committee on health care financing.

1641 SECTION 54E. The commissioner of insurance and the attorney general shall report to
1642 the house and senate committees on ways and means and the joint committees on health care

1643 finance and policy not later than January 1, 2012 on the effectiveness of limited and tiered
1644 networks related to the small group market. The report shall include, but not be limited to, an
1645 analysis of the savings that tiered or limited networks create for the small group market, an
1646 analysis of consumer impacts including the desirability of enrollment, consumer access to
1647 primary, secondary and mental health care services, medical utilization and quality of care; an
1648 analysis on whether it is necessary to allow carriers to exclude providers of the same or similar
1649 level of quality, as measured by the standard quality measure set, from tiered or limited networks
1650 that will accept the same levels of geographically-adjusted reimbursement that providers in the
1651 tiered or limited network accept and analysis of whether it is financially necessary to exclude
1652 said providers and the implications on the financial stability of excluded providers; an analysis of
1653 whether said non-contracted providers should have the right to join the limited or tiered network
1654 if the provider willingly accepts the geographically-adjusted rates for services agreed to in the
1655 limited or tiered network; an analysis on the impact of allowing such non-contracted providers to
1656 join said limited or tiered networks to encourage consumer enrollment in said networks and the
1657 implications for enhanced cost savings through enhanced enrollment; and an analysis on the
1658 impact of allowing such non-contracted providers to join said limited or tiered networks on the
1659 sustainability of limited and tiered networks as a method of reducing premiums for the small
1660 group markets.

1661 SECTION 54F. The commissioner's authority to certify small business group purchasing
1662 cooperatives under section 13 of chapter 176J of the General Laws shall expire on December 31,
1663 2014.

1664 SECTION 55. Sections 1, 3 to 7, inclusive, 9 to 15, inclusive, 17, 19, 20, 23, sections 13
1665 and 14 of chapter 176J of the General Laws as inserted by section 25, 31, 34, 39 to 42, inclusive,
1666 and 44 to 54F, inclusive, shall take effect on July 1, 2010.

1667 SECTION 56. Sections 1A, 1B, 2 and section 12 of chapter 176J of the General Laws as
1668 inserted by section 25 shall take effect on October 1, 2010.

1669 SECTION 57. Sections 32 and 35 shall take effect on January 1, 2011.

1670 SECTION 58. Sections 4A, 18, 21, 24, 33 and 38 shall take effect on July 1, 2011.

1671 SECTION 59. Sections 8, 16, 28, 30, 36, 37 to 43, inclusive, shall take effect on July 1,
1672 2012.

1673 SECTION 60. Section 22 shall take effect on July 1, 2012.