

The Commonwealth of Massachusetts

PRESENTED BY:

Ronald Mariano

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act to limit retroactive denials of health insurance claims.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
Ronald Mariano	3rd Norfolk	1/20/2011

By Mr. Mariano of Quincy, a petition (accompanied by bill, House, No. 1204) of Ronald Mariano for legislation to regulate retroactive denials of health insurance claims. Financial Services.

[SIMILAR MATTER FILED IN PREVIOUS SESSION SEE HOUSE, NO. 976 OF 2009-2010.]

The Commonwealth of Massachusetts

In the Year Two Thousand Eleven

An Act to limit retroactive denials of health insurance claims.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 SECTION 1. Section 38 of chapter 118E, as appearing in the 2006 Official Edition of the

2 General Laws, is hereby amended by adding the following new paragraph:—

3	In this paragraph, "retroactive denial of a previously paid claim" means any attempt by
4	the Division to retroactively collect payments already made to a health care provider with respect
5	to a claim by requiring repayment of such payments, reducing other payments currently owed to
6	the provider, withholding or setting off against future payments, or reducing or affecting the
7	future claim payments to the provider in any other manner. The Division shall not impose on any
8	health care provider any retroactive denial of a previously paid claim or any part thereof unless:
9	(a) The Division has provided the reason for the retroactive denial in writing to the

10 health care provider; and

11	(b) The time which has elapsed since the date of payment of the challenged claim
12	does not exceed 12 months. The retroactive denial of a previously paid claim may be permitted
13	beyond 12 months from the date of payment only for the following reasons:
14	(1) The claim was submitted fraudulently;
15	(2) The claim payment was incorrect because the provider or the insured was
16	already paid for the health care services identified in the claim;
17	(3) The health care services identified in the claim were not delivered by the
18	physician/provider;
19	(4) The claim payment is the subject of adjustment with another insurer,
20	administrator, or payor; or
21	(5) The claim payment is the subject of legal action.
22	The Division shall notify a health care provider at least 15 days in advance of the
23	imposition of any retroactive denials of previously paid claims. The health care provider shall
24	have 6 months from the date of notification under this paragraph to determine whether the
25	insured has other appropriate insurance, which was in effect on the date of service.
26	Notwithstanding the contractual terms between the Division and provider, the Division shall
27	allow for the submission of a claim that was previously denied by another insurer due to the
28	insured's transfer or termination of coverage.
29	SECTION 2. Subsection 4(c) of section 108 of chapter 175, as appearing in the 2006
30	Official Edition of the General Laws, is hereby amended by adding at the end thereof the
31	following new subsection:

32	4(d) In this section "retroactive denial of a previously paid claim" means any attempt by
33	an insurer to retroactively collect payments already made to a health care provider with respect
34	to a claim by requiring repayment of such payments, reducing other payments currently owed to
35	the provider, withholding or setting off against future payments, or reducing or affecting the
36	future claim payments to the provider in any other manner.
37	No insurer shall impose on any health care provider any retroactive denial of a previously
38	paid claim or any part thereof unless:
39	(a) The insurer has provided the reason for the retroactive denial in writing to the
40	health care provider; and
41	(b) The time which has elapsed since the date of payment of the challenged claim
42	does not exceed 12 months. The retroactive denial of a previously paid claim may be permitted
43	beyond 12 months from the date of payment only for the following reasons:
44	(1) The claim was submitted fraudulently;
45	(2) The claim payment was incorrect because the provider or the insured was
46	already paid for the health care services identified in the claim;
47	(3) The health care services identified in the claim were not delivered by the
48	physician/provider;
49	(4) The claim payment was for services covered by Title XVIII, Title XIX, or Title
50	XXI of the Social Security Act;
51	(5) The claim payment is the subject of adjustment with another insurer,
52	administrator, or payor; or

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(6) The claim payment is the subject of legal action.

54	An insurer shall notify a health care provider at least 15 days in advance of the imposition
55	of any retroactive denials of previously paid claims. The health care provider shall have 6
56	months from the date of notification under this paragraph to determine whether the insured has
57	other appropriate insurance, which was in effect on the date of service. Notwithstanding the
58	contractual terms between the insurer and provider, the insurer shall allow for the submission of
59	a claim that was previously denied by another insurer due to the insured's transfer or termination
60	of coverage.
61	SECTION 3. Section 8 of chapter 176A, as appearing in the 2006 Official Edition of the
62	General Laws, is hereby amended by adding at the end thereof the following new clause:—
63	(h) In this section "retroactive denial of a previously paid claim" means any attempt by a
63 64	(h) In this section "retroactive denial of a previously paid claim" means any attempt by a corporation to retroactively collect payments already made to a health care provider with respect
64	corporation to retroactively collect payments already made to a health care provider with respect
64 65	corporation to retroactively collect payments already made to a health care provider with respect to a claim by requiring repayment of such payments, reducing other payments currently owed to
64 65 66	corporation to retroactively collect payments already made to a health care provider with respect to a claim by requiring repayment of such payments, reducing other payments currently owed to the provider, withholding or setting off against future payments, or reducing or affecting the
64 65 66 67	corporation to retroactively collect payments already made to a health care provider with respect to a claim by requiring repayment of such payments, reducing other payments currently owed to the provider, withholding or setting off against future payments, or reducing or affecting the future claim payments to the provider in any other manner.
64 65 66 67 68	corporation to retroactively collect payments already made to a health care provider with respect to a claim by requiring repayment of such payments, reducing other payments currently owed to the provider, withholding or setting off against future payments, or reducing or affecting the future claim payments to the provider in any other manner. The corporation shall not impose on any health care provider any retroactive denial of a

72	(b) The time which has elapsed since the date of payment of the challenged claim
73	does not exceed 12 months. The retroactive denial of a previously paid claim may be permitted
74	beyond 12 months from the date of payment only for the following reasons:
75	(1) The claim was submitted fraudulently;
76	(2) The claim payment was incorrect because the provider or the insured was
77	already paid for the health care services identified in the claim;
78	(3) The health care services identified in the claim were not delivered by the
79	physician/provider;
80	(4) The claim payment was for services covered by Title XVIII, Title XIX, or Title
81	XXI of the Social Security Act;
82	(5) The claim payment is the subject of adjustment with another insurer,
83	administrator, or payor; or
84	(6) The claim payment is the subject of legal action.
85	A corporation shall notify a health care provider at least 15 days in advance of the
86	imposition of any retroactive denials of previously paid claims. The health care provider shall
87	have 6 months from the date of notification under this paragraph to determine whether the
88	insured has other appropriate insurance, which was in effect on the date of service.
89	Notwithstanding the contractual terms between the corporation and provider, the corporation
90	shall allow for the submission of a claim that was previously denied by another insurer due to the
91	insured's transfer or termination of coverage.

92	SECTION 4. Section 7 of chapter 176B, as appearing in the 2006 Official Edition of the
93	General Laws, is hereby amended by adding at the end thereof the following new paragraph:—
94	In this paragraph "retroactive denial of a previously paid claim" means any attempt by a
95	corporation to retroactively collect payments already made to a health care provider with respect
96	to a claim by requiring repayment of such payments, reducing other payments currently owed to
97	the provider, withholding or setting off against future payments, or reducing or affecting the
98	future claim payments to the provider in any other manner.
99	The corporation shall not impose on any health care provider any retroactive denial of a
100	previously paid claim or any part thereof unless:
101	(a) The corporation has provided the reason for the retroactive denial in writing to
102	the health care provider; and
103	(b) The time which has elapsed since the date of payment of the challenged claim
104	does not exceed 12 months. The retroactive denial of a previously paid claim may be permitted
105	beyond 12 months from the date of payment only for the following reasons:
106	(1) The claim was submitted fraudulently;
107	(2) The claim payment was incorrect because the provider or the insured was
108	already paid for the health care services identified in the claim;
109	(3) The health care services identified in the claim were not delivered by the
110	physician/provider;
111	(4) The claim payment was for services covered by Title XVIII, Title XIX, or Title
112	XXI of the Social Security Act;

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(5) The claim payment is the subject of adjustment with another insurer,

- administrator, or payor; or
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(6) The claim payment is the subject of legal action.

A corporation shall notify a health care provider at least 15 days in advance of the imposition of any retroactive denials of previously paid claims. The health care provider shall have 6 months from the date of notification under this paragraph to determine whether the insured has other appropriate insurance, which was in effect on the date of service. Notwithstanding the contractual terms between the corporation and provider, the corporation

121 shall allow for the submission of a claim that was previously denied by another insurer due to the

122 insured's transfer or termination of coverage.

SECTION 5. Section 6 of chapter 176G, as appearing in the 2006 Official Edition of the General Laws, is hereby amended by adding at the end thereof the following new paragraph:—

"In this paragraph "retroactive denial of a previously paid claim" means any attempt by a health maintenance organization to retroactively collect payments already made to a health care provider with respect to a claim by requiring repayment of such payments, reducing other payments currently owed to the provider, withholding or setting off against future payments, or reducing or affecting the future claim payments to the provider in any other manner.

- A health maintenance organization shall not impose on any health care provider any
 retroactive denial of a previously paid claim or any part thereof unless:
- (a) The health maintenance organization has provided the reason for the retroactivedenial in writing to the health care provider; and

134	(b) The time which has elapsed since the date of payment of the challenged claim
135	does not exceed 12 months. The retroactive denial of a previously paid claim may be permitted
136	beyond 12 months from the date of payment only for the following reasons:
137	(1) The claim was submitted fraudulently;
138	(2) The claim payment was incorrect because the provider or the insured was
139	already paid for the health care services identified in the claim;
140 141	(3) The health care services identified in the claim were not delivered by the physician/provider;
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142	(4) The claim payment was for services covered by Title XVIII, Title XIX, or Title
143	XXI of the Social Security Act;
144	(5) The claim payment is the subject of adjustment with another insurer,
145	administrator, or payor; or
146	(6) The claim payment is the subject of legal action.
147	A health maintenance organization shall notify a health care provider at least 15 days in
148	advance of the imposition of any retroactive denials of previously paid claims. The health care
149	provider shall have 6 months from the date of notification under this paragraph to determine
150	whether the insured has other appropriate insurance, which was in effect on the date of service.
151	Notwithstanding the contractual terms between the health maintenance organization and
152	provider, the health maintenance organization shall allow for the submission of a claim that was
153	previously denied by another insurer due to the insured's transfer or termination of coverage."

154	SECTION 6. Section 2 of chapter 176I, as appearing in the 2006 Official Edition of the
155	General Laws, is hereby amended by adding at the end thereof the following new paragraph:—
156	"In this paragraph "retroactive denial of a previously paid claim" means any attempt by
157	an organization to retroactively collect payments already made to a health care provider with
158	respect to a claim by requiring repayment of such payments, reducing other payments currently
159	owed to the provider, withholding or setting off against future payments, or reducing or affecting
160	the future claim payments to the provider in any other manner.
161 162	An organization shall not impose on any health care provider any retroactive denial of a previously paid claim or any part thereof unless:
163	(a) The organization has provided the reason for the retroactive denial in writing to
164	the health care provider; and
165	(b) The time which has elapsed since the date of payment of the challenged claim
166	does not exceed 12 months. The retroactive denial of a previously paid claim may be permitted
167	beyond 12 months from the date of payment only for the following reasons:
168	(1) The claim was submitted fraudulently;
169	(2) The claim payment was incorrect because the provider or the insured was
170	already paid for the health care services identified in the claim;
171	(3) The health care services identified in the claim were not delivered by the
172	physician/provider;
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173	(4) The claim payment was for services covered by Title XVIII, Title XIX, or Title

175	(5) The claim payment is the subject of adjustment with another insurer,
176	administrator, or payor; or
177	(6) The claim payment is the subject of legal action.
178	An organization shall notify a health care provider at least 15 days in advance of the
179	imposition of any retroactive denials of previously paid claims. The health care provider shall
180	have 6 months from the date of notification under this paragraph to determine whether the
181	insured has other appropriate insurance, which was in effect on the date of service.
182	Notwithstanding the contractual terms between an organization and provider, the organization
183	shall allow for the submission of a claim that was previously denied by another insurer due to the
184	insured's transfer or termination of coverage.