

**HOUSE . . . . . No. 1771**

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**The Commonwealth of Massachusetts**

PRESENTED BY:

***George N. Peterson, Jr.***

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

**An Act regarding regulation of directory assistance.**

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
<i>George N. Peterson, Jr.</i>	<i>9th Worcester</i>	<i>1/20/2011</i>
<i>Bradley H. Jones, Jr.</i>	<i>20th Middlesex</i>	<i>2/4/2011</i>

**HOUSE . . . . . No. 1771**

By Mr. Peterson of Grafton, a petition (accompanied by bill, House, No. 1771) of George N. Peterson, Jr., and Bradley H. Jones, Jr., relative to directory assistance charges for handicapped or elderly persons. Telecommunications, Utilities and Energy.

**The Commonwealth of Massachusetts**

**In the Year Two Thousand Eleven**

An Act regarding regulation of directory assistance.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1 SECTION 1. Chapter 159 of the General Laws is hereby amended by striking out  
2 Section 19A, in its entirety, and inserting, in place thereof, the following:

3 Section 19A. Directory assistance; handicapped or elderly customers.

4 "Customers who are certified handicapped or elderly pursuant to regulations promulgated  
5 by the department shall be allowed an unlimited number of directory assistance calls without  
6 charge, and subject to such other terms and conditions as the department finds reasonable;  
7 provided, however, that no rate, fare, toll or charge for directory assistance service may be  
8 charged to users of coin operated telephones.

9 For the purpose of this section, "directory assistance service" or "directory assistance  
10 call" shall mean information given to a customer of a telecommunications company to provide  
11 such customer with a telephone number for another customer within the commonwealth. A  
12 telecommunications company that provides such a service or a service which gives customers

13 information about telephone numbers in another state shall not be required to file a schedule with  
14 the department to offer such service and the department shall have no authority to review or  
15 approve the offering of the latter such service. " .