

**HOUSE . . . . . No. 827**

---

**The Commonwealth of Massachusetts**

PRESENTED BY:

***Bradford Hill***

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to accessible electronic information technology for persons with disabilities.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
<i>Bradford Hill</i>	<i>4th Essex</i>	<i>1/19/2011</i>

**HOUSE . . . . . No. 827**

---

---

By Mr. Hill of Ipswich, a petition (accompanied by bill, House, No. 827) of Bradford Hill relative to accessible electronic information technology for persons with disabilities. State Administration and Regulatory Oversight.

---

---

[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE HOUSE, NO. 2995 OF 2009-2010.]

**The Commonwealth of Massachusetts**

\_\_\_\_\_  
**In the Year Two Thousand Eleven**  
\_\_\_\_\_

An Act relative to accessible electronic information technology for persons with disabilities.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           That each division and agency of the Commonwealth of Massachusetts be directed to  
2 activate all TTY Messaging – ideally for each active mailbox, but in the minimum assigning at  
3 least one TTY enabled mailbox for each member’s office and administrative unit of government;

4           Any work group that employs or may employ individuals with visual impairments should  
5 be required to download and install helper applications that allow individuals who are blind or  
6 who have visual impairments to work job functions that require the perception of information  
7 that is only visually discernable on a telephone;

8           Any agency of the Commonwealth of Massachusetts that employs Interactive Voice  
9 Response self-service applications should be required to include prompts that allows individuals  
10 who use TTY’s to communicate over the phone to access the self-service applications.