

**SENATE . . . . . No. 1586**

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**The Commonwealth of Massachusetts**

PRESENTED BY:

*Brian A. Joyce*

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act creating a performance management system for the Commonwealth..

PETITION OF:

NAME:

*Brian A. Joyce*

DISTRICT/ADDRESS:

*Norfolk, Bristol and Plymouth*

**SENATE . . . . . No. 1586**

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By Mr. Joyce, a petition (accompanied by bill, Senate, No. 1586) of Brian A. Joyce for legislation to create flexibility in contracting for public construction. State Administration and Regulatory Oversight.

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[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE SENATE, NO. 1426 OF 2009-2010.]

**The Commonwealth of Massachusetts**

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**In the Year Two Thousand Eleven**  
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An Act creating a performance management system for the Commonwealth..

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1                   SECTION 1. Chapter 7 of the General Laws is hereby amended by inserting the  
2 following section after section 56. Section 57. For the purpose of Sections 57 through 60 of this  
3 chapter the following terms shall have the following meanings:-

4                   "Agency", means an entity of the Executive Branch of State government.

5                   "Executive Office" means the Executive Office for Administration and Finance.

6                   "Goal" means a broad statement that describes the desired long-term results toward which  
7 an agency directs its efforts. Goals support, clarify, and provide direction to the agency's mission  
8 and assist in the application of State resources toward implementation of the managing for results  
9 State comprehensive plan.

10 "Managing for results" means a planning, performance measurement, and budgeting  
11 process that emphasizes use of resources to achieve measurable results, accountability,  
12 efficiency, and continuous improvement in State government programs.

13 "Mission" means the purpose for an agency's existence and includes a description of what  
14 an agency does and for whom it does it.

15 "Objective" means a specific and measurable short-term target for achievement of an  
16 agency's goals and includes a description of the desired results and a target date for  
17 accomplishment.

18 (1) "Performance measure" means a quantitative or qualitative indicator used to  
19 assess whether an agency is meeting its goals and objectives.

20 (2) "Performance measure" includes the following:

21 (i) an efficiency measure that quantifies the relationship between measures of the  
22 inputs used to produce goods or services and the measures of the outputs of these activities;

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24 (ii) an input measure that quantifies the amount of resources used to provide  
25 goods and services;

26 (iii) an outcome measure that quantifies the results an agency achieves or the  
27 benefits citizens receive from an agency's activities;

28 (iv) an output measure that quantifies the amount of goods and services produced  
29 by the agency; and

30 (v) a quality measure that quantifies or describes:

31 1. the effectiveness of the agency in meeting agency

32 objectives;

33 2. aspects of the satisfaction that customers may or may not

34 have with State goods or services; or

35 3. how State goods or services compare to some external or

36 internal standard.

37 "State comprehensive plan" means a statement of goals which serve as a broad directive  
38 for improving or making more cost effective State resources and services. The plan shall include  
39 no more than 10 statewide goals and 50 to 100 performance measures that describe the statewide  
40 progress towards its goals.

41 "StateStat" means the accountability process described in Section 60 of this chapter.

42

43 "Strategic plan" means a statement of direction implemented by an agency to carry out its  
44 mission.

45 SECTION 3. Chapter 7 of the General Laws is hereby amended by inserting  
46 the following section after section 58

47 59. Review of State Comprehensive Plan

48 (a) Review and update goals, objectives and measures of State comprehensive  
49 plan.- The Executive Office shall review and update as necessary:

50 (1) the goals developed in the managing for results State comprehensive plan; and  
51 (2) the plan's objectives and performance measures.

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53 (b) Selection of six goals.- Except as otherwise provided in this subtitle, on or before  
54 July 1 of each year an agency, in conjunction with the Executive Office, shall select no more  
55 than six agency goals that are:

56 (1) compatible with the managing for results State comprehensive plan; or

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58 (2) consistent with the agency's mission if the goals identified in the managing for  
59 results State comprehensive plan do not apply to the agency.

60 (c) Submission of agency strategic plan with budget.- Except as otherwise provided in  
61 this subtitle, with its annual budget submission to the Executive Office, an agency shall develop  
62 and submit to the Executive Office as part of the budget process a managing for results agency  
63 strategic plan that shall include:

64 (1) a mission statement;

65 (2) a description of the agency's goals;

66 (3) a description of the objectives and performance measures implemented at the  
67 program level to achieve the agency's goals, including:

68 (i) performance measure statistics for at least the 2 most recently  
69 completed fiscal years; and

70 (ii) performance measure estimates for the current year appropriation and  
71 budget request year;

72 (4) a discussion of the agency's progress in meeting its goals and performance  
73 measures and any challenges the agency has faced in working toward its goals;

74 (5) a description of the internal controls established to ensure reliability of the  
75 data collected for each performance measure; and

76 (6) an identification of the customers and stakeholders served.

77 (d) Documentation of internal controls.- An agency subject to this section shall maintain  
78 documentation of the internal controls established to evaluate performance measures that shall be  
79 subject to review by the State.

80 (e) Reports.-

81 (1) The Executive Office shall provide a report to the Senate Committee on Ways  
82 and Means and House Committee on Ways and Means in January of each year on the contents of  
83 the State comprehensive plan and the State's progress toward the goals outlined in the plan.

84

85 (2) The report shall include details on each agency's progress.

86 (3) The Senate Committee on Ways and Means and House Committee on Ways  
87 and Means may hold hearings after receiving the report.

88 (4) The first report shall be submitted on or before January 31, 2010 and shall  
89 include a presentation of the first managing for results State comprehensive plan.

90 SECTION 4. Chapter 7 of the General Laws is hereby amended by inserting the  
91 following section after section 59

92 60. StateStat Process

93 The Secretary of Administration and Finance shall review the strategic plans and the  
94 State comprehensive plan and may recommend appropriate changes to agency budgets.

95 There is a Statestat process that is managed by the Executive Branch

96 Statestat is an accountability process that involves:

97 The adoption of a strategic plan and the establishment of goals by an agency;

98 The adoption of a comprehensive set of performance and citizen satisfaction  
99 measurements by an agency;

100 Regular and frequent:

101 Submission of timely and accurate data by an agency;

102 Review and analysis of submitted data;

103 Accountability meetings to assess an agency's performance;

104 Continuous review of strategies and tactics used by an agency to meet the goals of the  
105 agency;

106 Continuous assessment of the progress of an agency towards meeting the goals of the  
107 agency.

108            Requiring agency to use process – the Governor may require an agency to participate in  
109 the StateStat process to help facilitate and accelerate the achievement of managing for results  
110 goals and objectives.

111            Reports –

112            Each agency that participates in the StateStat process shall submit a strategic plan and  
113 performance measurement report to the Secretary as part of its annual budget submission.

114            The Report submitted by each agency that participates in the StateStat process shall  
115 contain the information required in section 59 of this chapter.

116                            SECTION 5. This act shall take effect upon passage.