

**SENATE . . . . . No. 483**

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**The Commonwealth of Massachusetts**

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PRESENTED BY:

***Stephen M. Brewer***

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*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to electronic prescribing.

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PETITION OF:

NAME:

*Stephen M. Brewer*

DISTRICT/ADDRESS:

*Worcester, Hampden, Hampshire and  
Middlesex*

**SENATE . . . . . No. 483**

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By Mr. Brewer, a petition (accompanied by bill, Senate, No. 483) of Stephen M. Brewer for legislation relative to electronic prescribing. Health Care Financing.

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**The Commonwealth of Massachusetts**

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**In the Year Two Thousand Eleven**  
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An Act relative to electronic prescribing.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1 SECTION 1. The General Laws are hereby amended by inserting after chapter 111 the  
2 following chapter:-

3 CHAPTER 111O.

4 Massachusetts Electronic Prescribing Act

5 Section 1. Definitions.

6 A. Dispenser means a registered pharmacist or other legal entity licensed, registered or  
7 otherwise permitted by the jurisdiction in which the person practices or in which the entity is  
8 located to dispense drugs for human use by prescriptions.

9 B. Electronic Health Record (EHR) means the aggregate electronic record of health-  
10 related information on an individual that is created and gathered cumulatively across more than  
11 one health care organization and is managed and consulted by licensed clinicians and staff  
12 involved in the individual’s health and care. By these definitions, an EHR is an EMR with

13 extramural interoperability, for example, ability to gather health information from other health  
14 systems.

15 C. Electronic Prescribing or Electronic Prescription (eRx) means the transfer of  
16 prescription information from the prescriber to the pharmacy by electronic means, instead of by  
17 paper, phone, or fax.

18 D. Electronic Transmission means transmission of information in electronic form or the  
19 transmission of the exact visual image of a document by way of electronic equipment.

20 E. Electronic Transmission Device means any mechanism used to facilitate the electronic  
21 transmission of a prescription by any individual authorized to prescribe in this state.

22 F. Patient means the individual for whom the prescriber makes a treatment decision.

23 G. Prescriber means an individual authorized under existing Massachusetts regulation to  
24 write a prescription for a patient under his or her direct care

25 H. Prescription Drug means a drug that may not be dispensed for human use without a  
26 prescription under the laws of the United States and of this State.

27 I. Prescription Drug Order means a prescription for a prescription drug in the state of  
28 Massachusetts as defined under

29 J. Prior Authorization means the process of obtaining prior approval from a health plan,  
30 pharmacy benefits manager or other entity for coverage of a prescription drug or other medical  
31 product or procedure.

32 Section 2. Electronic Prescribing Transmission Standards

33           A. The electronic transmission devices shall transmit information to prescribers and  
34 dispensers in accordance with Section 1860D-4(e)(2) of the Social Security Act, applied without  
35 regard to whether the patient is eligible for benefits under Title XVIII of the Social Security Act  
36 or whether the drug is a “covered Part D drug” within the meaning of the Social Security Act, as  
37 amended or any other covered drug.

### 38           Section 3. Federal Alignment

39           A. Electronic prescribing devices, software and hardware shall be designed in a manner  
40 to support meaningful use of electronic health records as required as part of the ARRA.

41           B. The state shall provide financial incentives to Medicaid providers as described in  
42 Section 4201 of the ARRA and pursue available Federal Financial Participation for these  
43 incentives and the state’s administrative costs associated with the program.

44           C. The state board of pharmacy shall promulgate regulations aligning the state rules for  
45 the electronic transmission of prescriptions with the most recent regulations for such  
46 transmissions with the federal Drug Enforcement Administration [21 CFR Parts 1300, 1304,  
47 1306 and 1311].

### 48           Section 4. Standards for Electronic Transmission of Prescriptions

49           A. All Prescription Drug Orders communicated by way of Electronic Transmission shall:

50           a. Be transmitted directly to a Pharmacist or Registered Pharmacy Technician in a  
51 licensed Pharmacy of the patient’s choice with no intervening person having access to the  
52 Prescription Drug Order.

53           b. Identify the transmitter’s phone number or any other suitable means to contact the  
54 transmitter for verbal and/or written confirmation, the time and date of transmission, and the  
55 identity of the Pharmacy intended to receive the transmission, as well as any other information  
56 required by federal or state law;

57           c. Be transmitted by a prescriber or the designated agent of the prescriber as allowed  
58 under existing state law; and

59           d. Be deemed the original Prescription Drug Order, provided it meets the requirements of  
60 this subsection.

61           B. All Electronic Transmission Devices used to communicate a prescription to a  
62 Pharmacist or Registered Pharmacy Technician in a licensed pharmacy shall:

63           a. Allow any legal Prescription Drug Order to be written and entered into the device  
64 without limitations or interference, including a limited medication list from which a prescriber  
65 can select a medication on the device or non-clinical multiple messaging, prior to submission to a  
66 Pharmacist or Registered Pharmacy Technician in a licensed pharmacy;

67           b. Allow the prescription to be written through a neutral and open platform that does not  
68 use any means, program, or device, including, but not limited to, advertising, instant messaging,  
69 and pop up messaging, to influence or attempt to influence, through economic incentives or  
70 otherwise, the prescribing decision (as defined in clause (f) of the Definitions) of a health care  
71 professional at the point of care (as defined in clause (e) of the Definitions) (i) Clause (b) shall  
72 apply if such means, program, or device is triggered by, initiated by, or is in specific response to,  
73 the input, selection, and/or act of a prescriber or his or her designated agent prescribing a covered

74 outpatient drug or indicating which pharmacy a patient will visit to pick up the prescription or  
75 from which pharmacy the medication is preferred to be delivered.

76 c. In the event that the pharmacy a patient wishes to use is unable to receive the intended  
77 prescription, provide a system for printing the prescription for the patient to bring to the  
78 pharmacy that would prevent a duplicate prescription to be printed or transmitted once the  
79 prescription is final.

80 d. Allow for a written reminder to be provided to the patient at the time of the office visit  
81 pertaining to what prescription has been ordered electronically and to which pharmacy the  
82 prescription was sent.

83 e. Notwithstanding clause (b), electronic transmission devices may show information  
84 regarding a plan's formulary so long as— (i) All covered outpatient drugs and all pharmacies  
85 with a National Council for Prescription Drug Programs identification number (NCPDP #; in and  
86 out of network) available are readily disclosed to the prescriber; (ii) Nothing is designed to  
87 preclude or make more difficult the prescriber's or patient's selection of any particular pharmacy  
88 or covered outpatient drug; and (iii) An electronic prior authorization process for allowing  
89 approval of an exception to the plan formulary or other restriction is available on the device as  
90 described in Section 8 of this Act, providing real-time adjudication.

91 f. Allow a final review of the complete prescription before it is sent to the pharmacy.

92 g. As set forth in clause (b) above, be limited to messages to the prescriber and his or her  
93 staff that are consistent with the pharmaceutical label, substantially supported by scientific  
94 evidence, accurate, up to date, and fact-based, including a fair and balanced presentation of risks  
95 and benefits, and support for better clinical decision-making, such as, alerts to adverse events

96 and access to formulary information. This information must be consistent with the U.S. Food  
97 and Drug Administration regulations for advertising pharmaceutical products and not be  
98 selectively or competitively pushed to the prescriber. The distribution of such information must  
99 not diminish the patient's right to appeal.

100 h. The prescriber may authorize his or her designated agent to communicate a  
101 Prescription Drug Order orally or by way of Electronic Transmission to a Pharmacist or  
102 Registered Pharmacy Technician in a licensed Pharmacy, provided that the identity of the  
103 transmitting agent is included in the order as allowed under existing federal and state laws.

104 i. All electronic equipment for receipt of Prescription Drug Orders communicated by way  
105 of Electronic Transmission shall be maintained against unauthorized access as required by the  
106 HITECH Act.

107 j. Persons other than those bound by a confidentiality agreement or Business Associate  
108 Agreement pertaining to a patient's protected health information shall not have access to  
109 Pharmacy records containing Protected Health Information concerning the Pharmacy's patients  
110 as required by the Health Insurance Portability and Accountability Act.

#### 111 Section 5. Alerts and Notifications

112 A. Alerts and messages provided to a prescriber must be meaningful to the appropriate  
113 delivery of care to a patient. Acceptable alerts and communications shall:

114 a. Be categorized or prioritized based on their clinical importance, including severity and  
115 likelihood of any adverse events;

116           b. Be individually suppressible by the prescriber, if they relate to either rare or minor  
117 adverse events;

118           c. Be able to be overridden by the prescriber so that the prescriber can prescribe his or her  
119 prescription drug of choice for the patient;

120           d. Display the date that the decision support rules underlying each alert or message were  
121 last updated, as well as a link to a general description of the decision support rules and the source  
122 of any financial support received in connection with the development of those rules; or

123           e. Clearly indicate whether the alert or other message relates to the prescription drug's  
124 safety or efficacy for the patient.

125           B. Information provided to a prescriber through an e-prescribing device shall not contain  
126 any material false statements or omissions. For purposes of this Act, a material false statement  
127 or omission is defined as an untrue statement of a material fact or an omission to state a material  
128 fact necessary in order to make the statements made under the circumstances in which they are  
129 made not misleading.

130           C. Any information provided to a prescriber through an e-prescribing device relating to  
131 the safety or efficacy of any drug (including any alerts or other messages) shall include a readily-  
132 accessible citation to any sources that support the accuracy of the information and link directly to  
133 FDA source information.

134           Section 6. Standards for Prior Authorization



135           A. Requests for prior authorization must utilize a standard format for such requests as  
136 defined by the Bureau of Insurance that is consistent with the Medicare Part D Coverage  
137 Determination Request Form.

138           B. Pursuant to paragraph A, key elements to be captured in prior authorization request  
139 form, whether electronic or paper, shall include:

140           a. Patient information data fields, including:

141                   i. Patient name, date of birth, address, phone and gender;

142                   ii. Patient health plan or prescription drug plan name; and

143                   iii. Patient authorizing plan name and identification number.

144           b. Prescriber data fields, including:

145                   i. Prescriber name, phone number and National Provider Identifier (NPI);

146                   ii. Point of Contact (POC) name and phone number, if different than the  
147 prescriber; and

148                   iii. Prescriber business address and fax number.

149           c. Pharmacy information data fields, if transmitting the prescription electronically:

150                   i. Pharmacy name, phone number and Pharmacy National Provider Identifier;

151                   ii. Pharmacy address.

152           d. Prescription drug information data fields, including:

153 i. Name, strength, quantity, dosing schedule of requested drug, day supply and  
154 refills authorized by prescriber;

155 ii. Other medications tried and explanation of results;

156 iii. Drug allergies; and

157 iv. Current clinical findings and management.

158 C. Specific information shall be provided to the prescriber pertaining to acceptable  
159 reasons for a prior authorization approval upon the request of the prescriber and information  
160 shall be provided to the prescriber if the prior authorization is rejected.

161 D. At a minimum, prior authorization shall be granted if the preferred drug:

162 a. Has been ineffective in the treatment of the patient's disease or medical condition, or

163 b. Based on both sound clinical or medical and scientific evidence another drug would  
164 result in better patient outcomes; or

165 c. Is expected to be ineffective based on the known relevant physical, genetic or mental  
166 characteristics of the patient and known characteristics of the prescription drug regimen, is likely  
167 to be ineffective or adversely affect the prescription drug's effectiveness or patient compliance;  
168 or

169 d. Has caused, or based on sound clinical evidence and medical and scientific evidence is  
170 likely to cause, an adverse reaction or other harm to the patient.

171 Section 7. Electronic Prior Authorization

- 172 A. Pursuant to Section 7 of this Act, an electronic prior authorization system shall:
- 173 a. Be aligned with the SCRIPT standard as set forth by the National Council for  
174 Prescription Drug Programs.
- 175 b. Be required as a part of devices, software and hardware systems that facilitate  
176 electronic submission of prescription drug orders;
- 177 c. Utilize a universal format for prior authorization requests to be developed by the  
178 Bureau of Insurance pursuant to Section 7 of this Act;
- 179 i. Notify patient’s preferred pharmacy of pending prior authorization;
- 180 d. Provide specific feedback to the prescriber on acceptable and approvable reasons for  
181 approval of a prior authorization request for a prescription drug prescribed for a patient; and
- 182 e. Provide real-time feedback on the prior authorization request to the prescriber and the  
183 patient’s preferred pharmacy that facilitates an explanation of benefits for the patient with  
184 information on how to appeal the denial of the requested medication.
- 185 B. An advisory committee to the Bureau of Insurance shall be formed to provide input to  
186 the Bureau of Insurance on the design of the universal prior authorization format, including a  
187 comparable paper form when an electronic prescribing device is not used. Members of the  
188 advisory committee shall include:
- 189 a. Two practicing physicians utilizing eRx on a routine basis
- 190 b. One practicing nurse practitioner or physician’s assistant
- 191 c. One pharmacist practicing in an environment where eRx are commonly received

192 d. Two patient advocates

193 e. One representative of the health insurance industry

194 Section 8. This Act shall become effective 120 days after enactment.