

# SENATE . . . . . No. 2251

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## The Commonwealth of Massachusetts

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In the Year Two Thousand Twenty-Four  
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SENATE, June 27, 2014.

The committee on Financial Services to whom was referred the (subject to Joint Rule 12) of Brian A. Joyce, Gale D. Candaras, Claire D. Cronin, Ruth B. Balser and other members of the General Court for legislation to improve safety at automated teller machines, reports recommending that the accompanying bill (Senate, No. 2251).

For the committee,  
Anthony W. Petrucci

**SENATE . . . . . No. 2251**

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**The Commonwealth of Massachusetts**

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**In the Year Two Thousand Fourteen**  
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An Act improving safety at Automated Teller Machines.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           There shall be a commission which shall study the pervasiveness and characteristics of  
2 criminal activity at automated teller machines, as well as possible means by which to better  
3 protect users of automated teller machines located in Massachusetts. As part of this evaluation,  
4 the commission shall review the feasibility of utilizing enhanced safety and security features at  
5 bank and non-bank automated teller machines, both enclosed and free-standing, that are located  
6 at financial institutions and commercial locations in the commonwealth. This shall include, but  
7 not be limited to, the following measures:

8           (1) reflective mirrors or surfaces and adequate lighting features in areas surrounding  
9 automated teller machines;

10           (2) surveillance cameras to record all persons entering, exiting and moving within range  
11 of or about an automated teller machine;

12           (3) entry doors equipped with locking devices at an enclosed automated teller machine  
13 facility;

14           (4) a dedicated means to establish an immediate connection to a 911 emergency number  
15 either by a call button or telephone;

16           (5) programming automated teller machines to alert local law enforcement following a  
17 person’s use of an emergency personal identification number;

18           (6) parking restrictions in the area surrounding an enclosed automated teller machine  
19 facility; and

20           The commission shall also develop criteria to categorize, if necessary, differing levels of  
21 security required for automated teller machines based on geographic location in Massachusetts.

22           The commission shall consist of 15 members, 1 of whom shall be the commissioner of  
23 the division of banks or a designee, who shall be the chair of the commission; 1 of whom shall be  
24 the secretary of the executive office of public safety and security or a designee; 1 of whom shall  
25 be the undersecretary of consumer affairs and business regulation or a designee; 2 of whom shall  
26 be the house and senate chairs of the joint committee on financial services; 1 of whom shall be  
27 appointed by the minority leader of the house of representatives; 1 of whom shall be appointed  
28 by the minority leader of the senate; and the following members shall be appointed by the chair  
29 of the commission: 1 member of the Massachusetts Bankers Association, 1 representative of  
30 non-bank automated teller machines, 1 representative of credit unions, 1 representative of the  
31 Massachusetts Chiefs of Police Association, 1 representative of the insurance industry, 1  
32 representative of the Retailers Association of Massachusetts, and 1 representative of a consumer  
33 group. The commission shall file a report with its findings, including any legislative and  
34 regulatory recommendations, with the clerks of the senate and house of representatives, and the  
35 joint committee on financial services, not later than 12 months after the effective date of this act.