

The Commonwealth of Massachusetts

PRESENTED BY:

Tom Sannicandro

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying resolution:

Resolutions to protect consumers and enforce the Fair Credit Reporting Act.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
Tom Sannicandro	7th Middlesex	1/14/2015
Brian M. Ashe	2nd Hampden	1/24/2020

HOUSE DOCKET, NO. 1022 FILED ON: 1/14/2015

By Mr. Sannicandro of Ashland, a petition (accompanied by resolutions, House, No. 3164) of Tom Sannicandro and Brian M. Ashe for the adoption of resolutions memorializing the President of the United States and Congress to require consumer reporting agencies to meet the standards of the Fair Credit Reporting Act. Veterans and Federal Affairs.

[SIMILAR MATTER FILED IN PREVIOUS SESSION SEE HOUSE, NO. 3207 OF 2013-2014.]

The Commonwealth of Massachusetts

In the One Hundred and Eighty-Ninth General Court (2015-2016)

Resolutions to protect consumers and enforce the Fair Credit Reporting Act.

- 1 Whereas, the credit history of an individual plays a critical role in their economic health
- 2 and well-being and controls an individual's ability to own or rent a home, buy a car, obtain
- 3 insurance, obtain fairly priced credit and gain employment;
- 4 Whereas, the credit reporting system is riddled with errors and inaccuracies adversely
- 5 affecting millions of Americans with studies showing that 3% to 25% of the over \$200 million

6 credit files contain serious errors;

- 7 Whereas, the Congress passed the Fair Credit Reporting Act in order to protect
- 8 consumers when dealing with credit reporting agencies;

9	Whereas, the Fair Credit Reporting Act requires credit reporting agencies and furnishers
10	to conduct reasonable investigation when a consumer disputes an entry on their credit report and
11	adopt reasonable procedures to ensure accuracy;
12	Whereas, Massachusetts general laws require consumer reporting agencies to conduct
13	reasonable investigations when a consumer disputes an entry on their credit report;
14	Whereas, credit reporting agencies have failed to meet the standards of the Fair Credit
15	Reporting Act and Massachusetts statute in maintaining accurate credit history and in resolving
16	disputes by adopting a highly automated, computer-driven system that precludes any real
17	investigation;
18	Whereas, the failure of credit reporting agencies to meet their duties under the Fair Credit
19	Reporting Act and Massachusetts statute leaves consumers powerless to address debilitating
20	errors on their credit history and causes substantial harm to consumers;
21	Whereas, the Consumer Financial Protection Bureau is the oversight entity for consumer
22	reporting agencies and has the ability to supervise consumer reporting agencies, review their
23	policies and procedures, and take action to require reform; therefore be it
24	Resolved, that the Commonwealth of Massachusetts calls upon the Consumer Financial
25	Protection Bureau to take swift and substantial action to require consumer reporting agencies to
26	meet the standards of the Fair Credit Reporting Act, adopt strict data match and other procedures
27	to ensure the accuracy of credit reports and conduct substantive investigations to resolve
28	disputes; and be it further

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Resolved, that a copy of these resolutions by forwarded by the Clerks of the House of
Representatives and Senate to the President of the United States, the Consumer Financial
Protection Bureau and to members of each branch of Congress from the Commonwealth of
Massachusetts.