



THE COMMONWEALTH OF MASSACHUSETTS

SHERIFF OF HAMPDEN COUNTY
627 RANDALL ROAD
LUDLOW, MA 01056

MICHAEL J. ASHE, JR.
SHERIFF

TEL: (413) 547-8000
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March 8, 2016

Mr. Scott Koczela
Environmental Health Analyst, CSP, BEH
Comm. of Mass., Dept. of Public Health
Western Region
23 Service Center
Northampton, MA 01060

RE: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional
Facility

Dear Mr. Scott Koczela:

In response to the Department of Public Health Inspection conducted on January 27, 2016 at the Western Massachusetts Regional Women's Correctional Center, please find our corrective action responses.

We are submitting to you the plans of actions which outline corrective measures that we have already completed to achieve compliance.

We are confident that you will find our actions to be satisfactory and in keeping with the highest caliber of service to the Department of Public Health.

We request that you respond, in writing, that our response has been favorably reviewed and accepted by your office.

The Health and Sanitation Inspection was a successful audit and proved beneficial to all of us at the Hampden County Sheriff's Department and Correctional Center.

As in the past, the Department of Public Health continues to be a valuable resource to us.

Sincerely,

A handwritten signature in cursive script that reads "Michael J. Ashe, Jr.".

Michael J. Ashe, Jr.
Sheriff

REPORT OF CONDITIONS

NAME OF FACILITY: Western Massachusetts Regional Women's
Correctional Center

ADDRESS: 701 Center Street, Chicopee, MA 01013

SHERIFF: Michael J. Ashe, Jr.

DATE OF INSPECTION: January 27, 2016

INSPECTED BY: The Department of Public Health Environmental Health
Inspectors, Ms. Amy Riordan Community Sanitation
Program, Scott Koczela Environmental Analyst,
WMRWCC Environmental Health & Fire Safety
Supervisors, Primary Captain Frank Barbaro and
Sgt. Thomas J. Kalil

REPORT SUBMITTED BY: WMRWCC Environmental Health & Fire Safety Officer,
Sergeant Thomas J. Kalil

DATE OF REPORT: March 08, 2016

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Janitor's Closet # AA-114

No Violations Noted

Female Locker Room # AA-119

105 CMR 451.123

Maintenance: Wall damaged

Corrected: Baseboard trim was reattached to the wall on 01/27/2016

Male Locker Room # AA-118

No Violations Noted

ADMINISTRATION AREA

Break Room # AA-147
FC 3-501.16(B)

Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator temperature recorded at 51⁰F
Corrected: Refrigerator was being cleaned at time of inspection. As of 1/27/2016 recent temperatures that were noted on temp sheet are within range of 35*- 40*

Female Staff Bathroom # AA-146

No Violations Noted

Male Staff Bathroom # AA-145

No Violations Noted

Officer's Cubes

No Violations Noted

CENTRAL CONTROL

Bathroom

No Violations Noted

Janitor's Closet # AA-215

No Violations Noted

VISITING AREA

Bathroom # AA-267
105 CMR 451.110(B)

Hygiene Supplies at Handwash Sink: No waste receptacle at handwash sink
Corrected: New waste receptacle was received from Warehouse on 03/02/2016 and placed in bathroom AA-267

Janitor's Closet # AA-215

No Violations Noted

Inmate Bathroom # AA-255

No Violations Noted

Storage # AA-258

No Violations Noted

INTAKE

Intake Room/Search Room # AA-250

No Violations Noted

Inmate Property # AA-248

No Violations Noted

Urinalysis Room # AA-234

No Violations Noted

Janitor's Closet

No Violations Noted

Staff Bathroom # AA-238

No Violations Noted

Cell # 1-3

No Violations Noted

Inmate Bathroom # AA-239
105 CMR 451.126

Hot Water: Hot water temperature recorded at 105⁰F
Corrected 1/30/2016: Maintenance adjusted main mixing valves. Set to 120*.
Last recorded temperature was 112* on 03/07/2016 @ 1:40pm

Room # AA-273

No Violations Noted

Inmate Waiting

No Violations Noted

LAUNDRY

105 CMR 451.110(B)

Hygiene Supplies at Handwash Sink: No waste receptacle at handwash sink
Corrected: Waste receptacle was moved from current location on 1/27/2016
and placed next to handwash sink in the Central Laundry.

CENTRAL STORAGE

Inmate Bathroom # AA-127

No Violations Noted

Janitor's Closet # AA-128

No Violations Noted

Staff Bathroom # AA-129

No Violations Noted

Break Room # AA-131

No Violations Noted

Maintenance Shop

No Violations Noted

SECURITY MANAGEMENT

Staff Bathroom

No Violations Noted

Janitor's Closet # AA-218

No Violations Noted

KITCHEN

Supervisor's Office
105 CMR 590.003(B)(G)(3)

Demonstration: Allergy Awareness Certification expired
Corrected: The allergy awareness certification that had expired has since been updated and revised to reflect January 31, 2021

Staff Bathroom # AB-224

No Violations Noted

Inmate Bathroom # AA-223

No Violations Noted

Secured Storage

No Violations Noted

Dry Storage
FC 3-304.12(A)

Preventing Contamination from Utensils: Service utensil stored below the food container line, scoop stored in product
Corrected: the Styrofoam container was removed on 01/27/2016 at time of inspection.

Janitor's Closet # AB-220

No Violations Noted

Freezer

No Violations Noted

Meat Refrigerator

No Violations Noted

Dairy/Produce Refrigerator

No Violations Noted

3-Bay Sink
FC 4-501.114(C)(2)*

Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration
Corrected: 01/27/2016, The quat container at the time of inspection was empty, thus not registering the proper concentration. The quat container was replaced at time of inspection and retested to the proper concentration of 200ppm

FC 4-101.16

Materials for Construction and Repair; Multiuse: Sponges used in kitchen
Corrected: 01/27/2016, Sponges used in kitchen; all sponges removed from kitchen areas and disposed of at time of inspection. No sponges are to be utilized in any areas of the kitchen

Dishwashing Machine
FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, dishwashing machine drain not aligned with floor drain resulting in standing water on floor.
Corrected: 03/04/2016, Drain was raised and re-aligned with floor drain by facility plumber

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, floor damaged in front of dishwashing machine. Service Desk slip was placed by Food Service Manager on 01/28/2016. Support Service Manager has contacted Vendor for repair of floor.

Serving Line

No Violations Noted

Inmate Dining

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, paint peeling on ceilings and walls. Service Desk slip was placed by Food Service Manager on 01/28/2016. Support Service Manager has contacted Vendor for repair of floor. Support Service team has begun to repair and paint wall

Culinary Kitchen

FC 4-101.16

Materials for Construction and Repair; Multiuse: Sponges used in kitchen
Corrected: 01/27/2016, Sponges used in kitchen; all sponges removed from kitchen areas and disposed of at time of inspection. No sponges are to be utilized in any areas of the kitchen

Staff Dining

No Violations Noted

Staff Bathroom # AB-209

No Violations Noted

Staff Bathroom # AB-210

No Violations Noted

Receiving

No Violations Noted

Waste Hold Room

No Violations Noted

MEDICAL

Dental Office # AA-326

No Violations Noted

Dental Operations # AA-325

No Violations Noted

Dental Office # AA-345

No Violations Noted

Medical Break Room # AA-349

No Violations Noted

Inmate Bathroom # AA-332

105 CMR 480.300(A)

Packaging, Labeling, and Shipping: Biohazard bag used for non-medical waste
Corrected: 01/28/2016, Biohazard waste receptacle and bag was removed from inmate bathroom

Staff Bathroom # AA-348

No Violations Noted

Exam Rooms

No Violations Noted

Medical Waste
105 CMR 480.500(A)(3)* Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training
Please see note at end of report

Janitor's Closet # AA-337
No Violations Noted

Tub Room
No Violations Noted

PRISON INDUSTRY

Barber Shop
No Violations Noted

Inmate Bathroom # AB-349
105 CMR 451.111 Inmate Toilet Supplies: Inmates not supplied with sufficient supply of soap
Corrected: 02/29/2016. Soap re-placed in dispenser.

Staff Bathroom # AB-350
No Violations Noted

PROGRAMS

Classroom # AA-308
No Violations Noted

Inmate Bathroom # AA-309
No Violations Noted

Fitness Room # AA-316
No Violations Noted

Inmate Bathroom # AA-317
No Violations Noted

Janitor's Closet # AB-321
No Violations Noted

Inmate Bathroom # AB-320
No Violations Noted

Break Room # AB-341
No Violations Noted

Staff Bathroom # AB-340
No Violations Noted

Classrooms
No Violations Noted

Library
No Violations Noted

MINIMUM A

Laundry No Violations Noted

Staff Bathroom # HMA-120 No Violations Noted

Inmate Bathroom No Violations Noted

Inmate Handicapped Bathroom # HMA-125 No Violations Noted

Janitor's Closet No Violations Noted

Cells No Violations Noted

MINIMUM B

Laundry No Violations Noted

Staff Bathroom No Violations Noted

Inmate Bathroom # HMA-217 No Violations Noted

Inmate Handicapped Bathroom # HMA-225 No Violations Noted

Janitor's Closet # HMA-224 No Violations Noted

Showers # HMA-216 No Violations Noted

Storage Room # HMA-223 No Violations Noted

Cells No Violations Noted

UNIT 1 ADMINISTRATION

Staff Bathroom # HO-113 No Violations Noted

Triage # HO-111 No Violations Noted

Pre-Trial Office No Violations Noted

Janitor's Closet # HO-105 No Violations Noted

Inmate Bathroom # HO-104 No Violations Noted

UNIT 1A

Janitor's Closet # HOA-116
105 CMR 451.353 Interior Maintenance: Wet mop stored in sink
Corrected: 01/28/2016, Mop removed from sink and advised on duty staff.

Storage Room No Violations Noted

Staff Bathroom # HOA-117 No Violations Noted

Lower Showers No Violations Noted

Upper Showers No Violations Noted

Cells
105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 11
Corrected: 02/19/2016, Vent was unblocked and cleaned by inmate.
105 CMR 451.103 Mattresses: Mattress damaged in cell # 3
Corrected: 02/20/2016, Mattress replaced

UNIT 1B

Janitor's Closet # HOB-119 No Violations Noted

Storage Room # HOB-121 No Violations Noted

Day Area No Violations Noted

Lower Showers

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1, 2, 3, and 4
Corrected: 01/28/2016, Walls cleaned in showers by unit workers.

105 CMR 451.123

Maintenance: Soap scum on curtain of handicapped shower stall
Corrected: 01/28/2016, Shower curtain washed. Shower curtain replaced 03/08/2016.

Upper Showers

No Violations Noted

Staff Bathroom # HOB-120

No Violations Noted

Cells

105 CMR 451.353*

Interior Maintenance: Wall paint damaged in cell # 3

105 CMR 451.353

Interior Maintenance: Floor finish damaged in cell # 2, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, and 24

Maintenance Service Desk slips completed on 01/28/2016 and a plan has been put in place to paint the floors in mentioned cells. The walls in cell # 3 will be painted. At this writing 03/07/2016, all cells in this unit are occupied as this is segregation. As cells become vacant floors will be painted.

UNIT 2 ADMINISTRATION

Conference Room

No Violations Noted

Staff Bathroom # HP-107

No Violations Noted

Inmate Bathroom # HP-104

No Violations Noted

Janitor's Closet # HP-103

No Violations Noted

Triage (HP-105)

105 CMR 451.110(B)

Hygiene Supplies at Handwash Sink: No waste receptacle at handwash sink
Corrected: 01/28/2016, Waste receptacle placed in HP-105 Triage Room and advised Medical Staff.

UNIT 2A

Storage Room # HP-113

No Violations Noted

Laundry Room

No Violations Noted

Janitor's Closet # HPA-115

No Violations Noted

Day Area

No Violations Noted

Staff Bathroom # HPA-116

No Violations Noted

Lower Showers

No Violations Noted

Upper Showers

No Violations Noted

Cells

105 CMR 451.126

Hot Water: Hot water temperature recorded at 100⁰F at handwash sink in cell # 1
Corrected 1/30/2016: Maintenance adjusted mixing valve. Set to 120*.

UNIT 2B

Laundry

No Violations Noted

Staff Bathroom # HPB-18

No Violations Noted

Janitor's Closet # HPB-119

No Violations Noted

Day Area

No Violations Noted

Lower Showers

No Violations Noted

Upper Showers

No Violations Noted

Cells

No Violations Noted

UNIT 3 ADMINISTRATION

Inmate Bathroom # HS-103

No Violations Noted

Janitor's Closet # HS-107

No Violations Noted

Break Room # HS-119

No Violations Noted

Triage # HS-109

No Violations Noted

Staff Bathroom # HS-110

No Violations Noted

UNIT 3A

Laundry
105 CMR 451.126*

Hot Water: Hot water temperature recorded at 87⁰F at handwash sink
Corrected 1/30/2016: Maintenance adjusted mixing valve. Set to 120*.

Janitor's Closet

No Violations Noted

Cells

No Violations Noted

Lower Showers

No Violations Noted

Upper Showers

No Violations Noted

Staff Bathroom # HSA-113

No Violations Noted

Storage Room # HSA-202
105 CMR 451.360*

Protective Measures: Dead insects observed on floor near window
Corrected: 01/28/2016, Storage room floor was swept and dead insects removed. Advised staff to monitor cleanliness of room

Day Area

No Violations Noted

UNIT 3B

Janitor's Closet # HSB-103

No Violations Noted

Laundry
105 CMR 451.130
105 CMR 451.126

Plumbing: Plumbing not maintained in good repair, faucet leaking
Hot Water: Hot water temperature recorded at 87⁰F at handwash sink
Corrected 1/30/2016: Maintenance adjusted mixing valve. Set to 120*.Faucet was tightened repairing leak.

Staff Bathroom # HSB-113
105 CMR 451.126*

Hot Water: Hot water temperature recorded at 80⁰F at handwash sink
Corrected 1/30/2016: Maintenance adjusted mixing valve. Set to 120*.

Lower Showers

No Violations Noted

Upper Showers

No Violations Noted

Day Area

No Violations Noted

Storage Room
105 CMR 451.360*

Protective Measures: Dead insects observed on floor near window
Corrected: 01/28/2016, Storage room floor was swept and dead insects removed. Advised staff to monitor cleanliness of room

Cells

No Violations Noted

Multi-Purpose Room

No Violations Noted

Observations and Recommendations

1. *The inmate population was 274 at the time of inspection*

Medical Waste

105 CMR 480.500(A)(3)* Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training

Corrective Action: According to 105 CMR 480.500(A)(3)

The bloodborne pathogens standard at 29 CFR 1910.1030(g)(2) requires employers to provide training to any employees who have occupational exposure to blood or other potentially infectious materials, such as employees assigned medical or first aid duties by their employers. The standard at 29 CFR 1910.1030(b) defines "occupational exposure" as "reasonably anticipated skin, eye, mucous membrane, or parenteral contact with blood or other potentially infectious materials that may result from the performance of an employee's duties." If an employee is trained in first aid and identified by the employer as responsible for rendering medical assistance as part of his/her job duties, that employee is covered by the bloodborne pathogens standard.

We have attached the "Medical Topics & Infection Control" Lesson Plan and a copy of the Power Point Presentation in the Biohazard Waste Binder kept in Medical for your review. The lesson plan lists blood borne pathogen training.

All fulltime staff at the Western Massachusetts Regional Women's Correctional Center have received "First Aid and CPR" training during in-service training as part of his/her job duties. This calendar year we have begun First Responder Training which is 24 hours for all fulltime staff. The Standards and Training Supervisor will provide training records.

Signed Michael J. Ashe Jr. Dated: 3/09/16
Sheriff Michael J. Ashe Jr.

Signed Patricia A. Murphy Dated: 03/08/2016
Assistant Superintendent, Patricia Murphy

Signed Sgt. Thomas J. Kalil Dated: 3/8/2016
Sergeant Thomas J. Kalil 0566, EHFSO

MJA/dmb
Enclosure

Cc: Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Jay Youmans, Director of Government Affairs
Mary Lou Sudders, Secretary Ex. Office of Health and Human Services
Carol Higgins-O'Brien Commissioner, DOC
James Kelleher, Assistant Superintendent of Operations
Lisa Sanders, RS, CHO, Health Director, Chicopee Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, EOPSS
Jennifer Gaffney, Director, Policy Development and Compliance Unit
Amy Riordan, Environmental Health Inspector, Community Sanitation
Patricia Murphy, Assistant Superintendent
Thomas Rondeau, Standards and Training Supervisor
Sgt. Thomas Kalil, EHSO
P. Captain Frank Barbaro, Environmental Health Officer