



THE COMMONWEALTH OF MASSACHUSETTS
SHERIFF OF HAMPDEN COUNTY
627 RANDALL ROAD
LUDLOW, MA 01056

MICHAEL J. ASHE, JR.
SHERIFF

TEL: (413) 547-8000
FAX: (413) 589-1851

July 26, 2016

Mr. Scott Koczela
Environmental Health Analyst, CSP, BEH
Comm. of Mass., Dept. of Public Health
Western Region
23 Service Center
Northampton, MA 01060

RE: Minimum Health and Sanitation Standards and Inspection Procedures for
Correctional Facility

Dear Mr. ^{Scott} Koczela:

In response to the Department of Public Health Inspection conducted on June 10th, 2016 at the Western Mass. Regional Women's Correctional Center, please find our corrective action responses.

We are submitting to you the plans of actions which outline corrective measures in order to achieve compliance.

We are confident that you will find our actions to be satisfactory and in keeping with the highest caliber of service to the Department of Public Health.

We request that you respond, in writing, that our response has been favorably reviewed and accepted by your office.

The Health and Sanitation Inspection was a successful audit and proved beneficial to all of us at the Hampden County Sheriff's Department and Correctional Center.

As in the past, the Department of Public Health continues to be a valuable resource to us.

Sincerely,

A handwritten signature in black ink that reads "Michael J. Ashe, Jr." in a cursive style.

Michael J. Ashe, Jr.
Sheriff

MJA/db
Enclosure

cc: Jan Sullivan, Acting Director, BEH
Stephen Hughes, Director, CSP, BEH
Timothy Miley, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Lisa Sanders, RS, CHO, Health Director
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Jennifer Gaffney, Director, Policy Development and Compliance Unit
James Kelleher, Asst. Superintendent of Operations at HCSD
Patricia Murphy, Assistant Superintendent
Connie Burke, Asst. Deputy Superintendent
Thomas Rondeau, Standards and Training Supervisor
Sgt. Thomas Kalil, EHSO
P. Captain Frank Barbaro, EHSO

REPORT OF CONDITIONS

NAME OF FACILITY: Western Massachusetts Regional Women's
Correctional Center

ADDRESS: 701 Center Street, Chicopee, MA 01013

SHERIFF: Michael J. Ashe, Jr.

DATE OF INSPECTION: June 10, 2016

INSPECTED BY: The Department of Public Health Environmental Health
Inspector, Scott Koczela Environmental Analyst,
WMRWCC Environmental Health & Fire Safety
Supervisor, Sgt. Thomas J. Kalil, Officer Andrew Adams

REPORT SUBMITTED BY: WMRWCC Environmental Health & Fire Safety Officer,
Sergeant Thomas J. Kalil

DATE OF REPORT: July 25, 2016

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

Male Bathroom # AA-112 No Violations Noted

Female Bathroom # AA-113 No Violations Noted

Janitor's Closet # AA-114 No Violations Noted

Female Locker Room # AA-119 No Violations Noted

Male Locker Room # AA-118 No Violations Noted

ADMINISTRATION AREA

Break Room # AA-147 No Violations Noted

Female Staff Bathroom No Violations Noted

Male Staff Bathroom No Violations Noted

Officer's Cubicles No Violations Noted

CENTRAL CONTROL

Bathroom No Violations Noted
Janitor's Closet # AA-215 No Violations Noted

VISITING AREA

Bathroom # AA-267 No Violations Noted
Janitor's Closet # AA-252 No Violations Noted
Inmate Bathroom # AA-255 No Violations Noted
Storage # AA-258 No Violations Noted

INTAKE

Intake/Search Room # AA-250 No Violations Noted
Inmate Property # AA-248 No Violations Noted
Urinalysis Room # AA-234 No Violations Noted
Janitor's Closet # AA-235 No Violations Noted
Staff Bathroom # AA-238 No Violations Noted
Cells # 1-3 No Violations Noted
Inmate Bathroom # AA-239 No Violations Noted
Office # AA-273 No Violations Noted
Inmate Waiting No Violations Noted

LAUNDRY No Violations Noted

CENTRAL STORAGE

Inmate Bathroom # AA-127 No Violations Noted
Janitor's Closet # AA-128 No Violations Noted
Staff Bathroom # AA-129 No Violations Noted
Break Room # AA-131 No Violations Noted
Maintenance Shop No Violations Noted

SECURITY MANAGEMENT No Violations Noted

Staff Bathroom # AA-227 No Violations Noted

Janitor's Closet # AA-218 No Violations Noted

KITCHEN

Supervisor's Office No Violations Noted

Staff Bathroom # AB-224 No Violations Noted

Inmate Bathroom # AA-223 No Violations Noted

Secured Storage No Violations Noted

Dry Storage No Violations Noted

Janitor's Closet # AB-220 No Violations Noted

Freezer No Violations Noted

Meat Refrigerator No Violations Noted

Dairy/Produce Refrigerator No Violations Noted

3-Bay Sink No Violations Noted

Dishwashing Machine
FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor damaged in front of dishwashing machine
Date of Corrected Action: Floor to be repaired in Food Service in Front of Dishwashing Machine. The Support Services Dept. along with the approved vendor will begin the process to get the floor repaired. Completion date by October 31, 2016.

Culinary Kitchen No Violations Noted

Serving Line No Violations Noted

Inmate Dining Area No Violations Noted

Staff Dining Area No Violations Noted

Staff Bathroom # AB-209 No Violations Noted

Staff Bathroom # AB-210 No Violations Noted

Receiving # AB-212 No Violations Noted

Waste Hold Room No Violations Noted

Dumpster Area No Violations Noted

MEDICAL

Dental Operations # AA-325 No Violations Noted

Dental Office # AA-326
105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
Corrected: 07-22-2016. Paper Towel Dispenser mounted to wall by Facility Plumber
and Paper Towels were added to dispenser.

Inmate Bathroom # AA-332 No Violations Noted

Lab # AA-333 No Violations Noted

Optometry Office # AA-334 No Violations Noted

Tub Room # AA-335 No Violations Noted

Dental Office # AA-345 No Violations Noted

OB/GYN Office # AA-336 No Violations Noted

Janitor's Closet # AA-337 No Violations Noted

Staff Bathroom # AA-348 No Violations Noted

Medical Break Room # AA-349 No Violations Noted

Staff Bathroom # AA-350 No Violations Noted

Exam Rooms No Violations Noted

Medical Waste No Violations Noted

PRISON INDUSTRY

Inmate Bathroom # AB-349 No Violations Noted

Staff Bathroom # AB-350 No Violations Noted

Barber Shop # AB-353 No Violations Noted

Storage Room # AB-354 No Violations Noted

PROGRAMS

Classroom # AA-308 No Violations Noted

Inmate Bathroom # AB-309 No Violations Noted

Fitness Room # AB-316 No Violations Noted

<i>Inmate Bathroom # AB-317</i>	No Violations Noted
<i>Storage Closet # AB-318</i>	No Violations Noted
<i>Inmate Bathroom # AB-320</i>	No Violations Noted
<i>Janitor's Closet # AB-321</i>	No Violations Noted
<i>Library # AB-323</i>	No Violations Noted
<i>Storage Room # AB-325</i>	No Violations Noted
<i>Classrooms</i>	No Violations Noted
<i>Staff Bathroom # AB-340</i>	No Violations Noted
<i>Break Room # AB-341</i>	No Violations Noted

MINIMUM A

<i>Showers # HMA-116</i>	No Violations Noted
<i>Inmate Bathroom # HMA-117</i>	No Violations Noted
<i>Laundry # HMA-119</i>	No Violations Noted
<i>Staff Bathroom # HMA-120</i>	No Violations Noted

Janitor's Closet # HMA-124
105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket
Corrected 07-15-2016: Mop was removed from bucket and hung up on wall to air dry.

<i>Inmate Handicapped Bathroom # HMA-125</i>	No Violations Noted
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<i>Cells</i>	No Violations Noted
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MINIMUM B

<i>Showers # HMA-216</i>	No Violations Noted
<i>Inmate Bathroom # HMA-217</i>	No Violations Noted
<i>Laundry # HMA-219</i>	No Violations Noted
<i>Staff Bathroom # HMA-220</i>	No Violations Noted
<i>Storage Room # HMA-223</i>	No Violations Noted

Janitor's Closet # HMA-224 No Violations Noted

Inmate Handicapped Bathroom # HMA-225
No Violations Noted

Cells No Violations Noted

UNIT 1 ADMINISTRATION

Inmate Bathroom # HO-104 No Violations Noted

Janitor's Closet # HO-105 No Violations Noted

Pre-Trial Office # HO-107 No Violations Noted

Triage # HO-111 No Violations Noted

Staff Bathroom # HO-113 No Violations Noted

UNIT 1A

Sub-Day Room # HOB-113A No Violations Noted

Janitor's Closet # HOB-116 No Violations Noted

Staff Bathroom # HOB-117 No Violations Noted

Storage Room No Violations Noted

Lower Showers No Violations Noted

Upper Showers No Violations Noted

Cells No Violations Noted

UNIT 1B

Sub-Day Room # HOB-113A (Cells # 1-4)
No Violations Noted

Sub-Day Room # HOB-113B (Cells # 5 and 6)
Unable to Inspect – In Use

Janitor's Closet # HOB-119 No Violations Noted

Staff Bathroom # HOB-120 No Violations Noted

Lower Showers
105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1
Corrected 07-22-2016, Unit 1B- Shower 1st level was cleaned and all soap scum
on walls removed. Unit Workers were informed and instructed to clean the
showers on a daily basis.

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1
Corrected 07-22-2016. Unit 1B- Shower 1st level was cleaned and all soap scum on floors removed. Unit Workers were informed and instructed to clean the showers on a daily basis.

Upper Showers

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 5, 6, 7, and 8
Corrected 07-22-2016; Unit 1B -2nd tier shower 5, 6, 7, & 8 had soap scum. it was cleaned and all soap scum on walls removed. Unit workers were informed and instructed to clean the showers every day

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 5, 6, 7, and 8
Corrected 07-22-2016; Unit 1B -2nd tier shower 5, 6, 7, & 8 had soap scum. it was cleaned and all soap scum on floors removed. Unit workers were informed and instructed to clean the showers every day

Storage # HOB-216 No Violations Noted

Cells No Violations Noted

UNIT 2 ADMINISTRATION

Janitor's Closet # HP-103 No Violations Noted

Inmate Bathroom # HP-104 No Violations Noted

Triage # HP-105 No Violations Noted

Staff Bathroom # HP-107 No Violations Noted

Conference Room # HP-108 No Violations Noted

Offices No Violations Noted

UNIT 2A

Storage Room # HPA-113 No Violations Noted

Sub-Day Room # HPA-113A No Violations Noted

Laundry Room No Violations Noted

Janitor's Closet # HPA-115 No Violations Noted

Day Area No Violations Noted

Staff Bathroom # HPA-116 No Violations Noted

Lower Showers No Violations Noted

Upper Showers Unable to Inspect – In Use

Cells No Violations Noted

UNIT 2B

<i>Sub-Day Room # HPB-113A</i>	No Violations Noted
<i>Laundry</i>	No Violations Noted
<i>Staff Bathroom # HPB-118</i>	No Violations Noted
<i>Janitor's Closet # HPB-119</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket <i>Corrected 07-15-2016: Mop was removed from bucket and hung up on wall to air dry.</i>
<i>Day Area</i>	No Violations Noted
<i>Lower Showers</i>	No Violations Noted
<i>Upper Showers</i>	No Violations Noted
<i>Cells</i>	No Violations Noted

UNIT 3 ADMINISTRATION

<i>Inmate Bathroom # HS-103</i>	No Violations Noted
<i>Janitor's Closet # HS-107</i>	No Violations Noted
<i>Triage # HS-109</i>	No Violations Noted
<i>Staff Bathroom # HS-110</i>	No Violations Noted
<i>Break Room # HS-119</i>	No Violations Noted

UNIT 3A

<i>Multi-Purpose Room # HSA-101C</i>	No Violations Noted
<i>Janitor's Closet # HSA-103</i>	No Violations Noted
<i>Sub-Day Room # HSA-105</i>	No Violations Noted
<i>Staff Bathroom # HSA-113</i>	No Violations Noted
<i>Laundry</i>	No Violations Noted
<i>Day Area</i>	No Violations Noted
<i>Lower Showers</i>	No Violations Noted
<i>Upper Showers</i>	No Violations Noted

Storage Room # HSA-202 No Violations Noted

Cells No Violations Noted

UNIT 3B

Multi-Purpose Room No Violations Noted

Janitor's Closet # HSB-103 No Violations Noted

Sub-Day Room # HSB-105 No Violations Noted

Staff Bathroom # HSB-113 No Violations Noted

Laundry

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 93°F at handwash sink
*Corrected 06-14-2016: Facility Plumber adjusted mixing valves at Mechanical room for Laundry Room hand wash sink in Unit 3B. Temperatures were checked and +121 *F was noted.*

Day Area No Violations Noted

Lower Showers No Violations Noted

Upper Showers No Violations Noted

Storage Room # HSB-202 No Violations Noted

Cells No Violations Noted

Observations and Recommendations

1. The inmate population was 269 at the time of inspection.
2. The Sub-Day Room # HOB-113B in Unit 1B could not be inspected due to a disorderly inmate.

Signed Michael J. Ashe Jr. Dated: 7/26/16
Sheriff Michael J. Ashe Jr.

Signed C. Burke Dated: 7/26/16
Assistant Deputy Superintendent, Connie Burke

Signed Sgt. Thomas J. Kafil Dated: 7/26/2016
Sergeant Thomas J. Kafil 0566, EHFSSO

cc: Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Timothy Miley, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
James Kelleher, Superintendent
Patricia Murphy, Assistant Superintendent
Sergeant Thomas Kalil, EHSO
Lisa Sanders, RS, CHO, Health Director, Chicopee Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Jennifer Gaffney, Director, Policy Development and Compliance Unit