

The Commonwealth of Massachusetts

PRESENTED BY:

Sean Garballey

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act updating the terminology and investigative practices related to the protection of persons with disabilities.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
Sean Garballey	23rd Middlesex	1/19/2017
Mathew Muratore	1st Plymouth	
Daniel J. Hunt	13th Suffolk	
Paul J. Donato	35th Middlesex	
Thomas P. Walsh	12th Essex	
Joseph W. McGonagle, Jr.	28th Middlesex	
Sarah K. Peake	4th Barnstable	
Susan Williams Gifford	2nd Plymouth	
Josh S. Cutler	6th Plymouth	
John W. Scibak	2nd Hampshire	
Jason M. Lewis	Fifth Middlesex	
Angelo J. Puppolo, Jr.	12th Hampden	
Barbara A. L'Italien	Second Essex and Middlesex	
Michael J. Barrett	Third Middlesex	
David Paul Linsky	5th Middlesex	
Tackey Chan	2nd Norfolk	
William C. Galvin	6th Norfolk	

James M. Cantwell	4th Plymouth	
Elizabeth A. Poirier	14th Bristol	
Jennifer E. Benson	37th Middlesex	
James J. Dwyer	30th Middlesex	
David F. DeCoste	5th Plymouth	
Claire D. Cronin	11th Plymouth	
Joseph D. McKenna	18th Worcester	
Paul McMurtry	11th Norfolk	
Thomas J. Calter	12th Plymouth	
Adrian Madaro	1st Suffolk	
Alan Silvia	7th Bristol	
James B. Eldridge	Middlesex and Worcester	
Carole A. Fiola	6th Bristol	
Louis L. Kafka	8th Norfolk	
José F. Tosado	9th Hampden	
Denise Provost	27th Middlesex	
John H. Rogers	12th Norfolk	
Thomas M. Stanley	9th Middlesex	
Kimberly N. Ferguson	1st Worcester	
Bruce J. Ayers	1st Norfolk	
Daniel Cullinane	12th Suffolk	
Shaunna L. O'Connell	3rd Bristol	
Bradley H. Jones, Jr.	20th Middlesex	
Hannah Kane	11th Worcester	
Keiko M. Orrall	12th Bristol	
David K. Muradian, Jr.	9th Worcester	
Rady Mom	18th Middlesex	
James R. Miceli	19th Middlesex	
Joan B. Lovely	Second Essex	
Chris Walsh	6th Middlesex	
Daniel M. Donahue	16th Worcester	
Kay Khan	11th Middlesex	
Evandro C. Carvalho	5th Suffolk	
Christine P. Barber	34th Middlesex	
Paul A. Schmid, III	8th Bristol	
David T. Vieira	3rd Barnstable	
Anne M. Gobi	Worcester, Hampden, Hampshire and Middlesex	
Colleen M. Garry	36th Middlesex	

Michael S. Day	31st Middlesex	
Mike Connolly	26th Middlesex	
John C. Velis	4th Hampden	
William Driscoll	7th Norfolk	
Marjorie C. Decker	25th Middlesex	
Kevin G. Honan	17th Suffolk	
James J. O'Day	14th Worcester	
Elizabeth A. Malia	11th Suffolk	
Kenneth I. Gordon	21st Middlesex	
Michael O. Moore	Second Worcester	
Peter V. Kocot	1st Hampshire	
Gerard Cassidy	9th Plymouth	
Natalie Higgins	4th Worcester	
John F. Keenan	Norfolk and Plymouth	
Carolyn C. Dykema	8th Middlesex	
Jonathan Hecht	29th Middlesex	
Todd M. Smola	1st Hampden	
David M. Rogers	24th Middlesex	
Michelle M. DuBois	10th Plymouth	
Nick Collins	4th Suffolk	

By Mr. Garballey of Arlington, a petition (accompanied by bill, House, No. 1958) of Sean Garballey and others for legislation to change the name of the Disabled Persons Protection Commission to the commission for the protection of persons with disabilities and updating the terminology and investigative practices related to the protection of persons with disabilities. Children, Families and Persons with Disabilities.

The Commonwealth of Massachusetts

In the One Hundred and Ninetieth General Court (2017-2018)

An Act updating the terminology and investigative practices related to the protection of persons with disabilities.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 SECTION 1. Section 19 of chapter 19B of the General Laws, as appearing in the 2014

2 Official Edition, is hereby amended by striking out, in lines 126, 139, 280 and 281, 305, 384, 390

3 and 391, and in lines 394 and 395, the words "disabled persons protection commission" and

4 inserting in place thereof, in each instance, the following words:- commission for the protection

5 of persons with disabilities.

6 SECTION 2. Chapter 19C of the General Laws, as appearing in the 2014 Official

7 Edition, is hereby amended by striking out the title and inserting in place thereof the following

8 title:- COMMISSION FOR THE PROTECTION OF PERSONS WITH DISABILITIES.

9 SECTION 3. Section 1 of said chapter 19C, as so appearing, is hereby amended by
10 striking out the definition of "Abuse" and inserting in place thereof the following definition:-

11 "Abuse", an act or omission of a caretaker which results in serious physical or serious 12 emotional injury or abuse per se to a person with a disability; provided, however, that no person 13 shall be considered to be abused for the sole reason that such person is being furnished or relies 14 upon treatment in accordance with the tenets and teachings of a church or religious denomination 15 by a duly accredited practitioner thereof.

SECTION 4. Said section 1 of said chapter 19C, as so appearing, is hereby further
amended by striking out the definition of "Caretaker" and inserting in place thereof the following
definition:-

19 "Caretaker", a person with a disability's parent, guardian, or other person or agency 20 responsible for the person with a disability's health or welfare, whether in the same home as the 21 person with a disability, a relative's home, a foster home or any other location where the 22 caretaker renders assistance.

SECTION 5. Said section 1 of said chapter 19C, as so appearing, is hereby further
 amended by striking out, in line 13, the words "disabled persons protection commission" and
 inserting in place thereof the following words:- commission for the protection of persons with
 disabilities.

SECTION 6. Said section 1 of said chapter 19C, as so appearing, is hereby further
amended by striking out the definitions of "Disabled person", "General counsel" and "Mandated
reporter" and inserting in place thereof the following 2 definitions:-

30 "Mandated reporter", any physician, medical intern, hospital personnel engaged in the
31 examination, care or treatment of persons, medical examiner, dentist, psychologist, nurse,
32 chiropractor, podiatrist, osteopath, public or private school teacher, educational administrator,

33 guidance or family counselor, day care worker, probation officer, social worker, foster parent,
34 police officer, firefighter, paramedic, emergency medical technician, person employed by a state
35 agency as defined by this chapter, person employed by a private agency providing services to a
36 person with a disability, or person employed to provide assistance with activities of daily living
37 to a person with a disability, who in his or her professional capacity shall have reasonable cause
38 to believe that a person with a disability is suffering from a reportable condition.

39 "Person with a disability", a person between the ages of eighteen to fifty-nine, inclusive,
40 who is a person with an intellectual or developmental disability as defined by section 1 of
41 chapter 123B or who is otherwise mentally or physically disabled and as a result of that mental
42 or physical disability is wholly or partially dependent on others to meet that person's daily living
43 needs; provided however, that the term "person with a disability" shall replace the term "disabled
44 person" without changing the meaning.

45 SECTION 7. Said section 1 of said chapter 19C, as so appearing, is hereby further
46 amended by striking out, in lines 38 and 40, the words "disabled person or persons" and inserting
47 in place thereof, in each instance, the following words:- person with a disability.

48 SECTION 8. Said section 1 of said chapter 19C, as so appearing, is hereby further
49 amended by striking out, in line 41, the words "disabled persons" and inserting in place thereof
50 the following words:- persons with a disability.

51 SECTION 9. Said section 1 of said chapter 19C, as so appearing, is hereby further
52 amended by striking out the definition of "Reportable Condition" and inserting in place thereof
53 the following definition:-

54	"Reportable Condition", a serious physical or serious emotional injury sustained by a
55	person with a disability and for which there is reasonable cause to believe resulted from abuse, or
56	reasonable cause to believe that abuse per se exists.
57	SECTION 10. Said section 1 of said chapter 19C, as so appearing, is hereby further
58	amended by striking out the definition of "State agency" and inserting in place thereof the
59	following definition:-
60	"State agency", any agency of the commonwealth that provides services or treatment to
61	persons with a disability including a private entity providing such services or treatment pursuant
62	to a contract, license or agreement with an agency of the commonwealth.
63	SECTION 11. Section 2 of said chapter 19C, as so appearing, is hereby amended by
64	striking out the title and inserting in place thereof, the following title:- Establishment of the
65	commission for the protection of persons with disabilities; membership; terms; compensation;
66	annual report.
67	SECTION 12. Said section 2 of said chapter 19C, as so appearing, is hereby further
68	amended by striking out, in line 2, the first time it appears, the words "disabled persons" and
69	inserting in place thereof the following words:- persons with a disability.
70	SECTION 13. Said section 2 of said chapter 19C, as so appearing, is hereby further
71	amended by striking out, in lines 2 and 3, the words "disabled persons protection commission"
72	and inserting in place thereof the following words:- commission for the protection of persons
73	with disabilities.

74	SECTION 14. Said section 2 of said chapter 19C, as so appearing, is hereby further
75	amended by striking out, in line 5, the words "disabled persons" and inserting in place thereof
76	the following words:- persons with a disability.
77	SECTION 15. Section 3 of said chapter 19C, as so appearing, is hereby amended by
78	striking out, in lines 20 and 21, the words "disabled persons" and inserting in place thereof the
79	following words:- persons with a disability.
80	SECTION 16. Said section 3 of said chapter 19C, as so appearing, is hereby further
81	amended by striking out, in line 22, the word "other".
82	SECTION 17. Said section 3 of said chapter 19C, as so appearing, is hereby further
83	amended by striking out, in line 27, the words "pursuant to section nine".
84	SECTION 18. Said section 3 of said chapter 19C, as so appearing, is hereby further
85	amended by striking out, in lines 28 and 29, the words "disabled persons" and inserting in place
86	thereof the following words:- persons with a disability.
87	SECTION 19. Said section 3 of said chapter 19C, as so appearing, is hereby further
88	amended by inserting in line 32, after the words "sixty-six A" the following: Except as
89	otherwise provided in this chapter, all records containing personal data which are created,
90	collected, used, maintained or disseminated pursuant to this chapter shall not be public records,
91	and shall be governed by the provisions of chapter sixty-six A, the notice provisions of section
92	sixty-three of chapter thirty and the enforcement provisions of section three B of chapter two
93	hundred and fourteen;.

94 SECTION 20. Section 4 of said chapter 19C, as so appearing, is hereby amended by
95 striking out, in line 1, the words "disabled person" and inserting in place thereof the following
96 words:- person with a disability, and subject to the commission's authority to conduct its own
97 investigation.

98 SECTION 21. Said section 4 of said chapter 19C, as so appearing, is hereby further
99 amended by striking out subsection (b) and inserting in place thereof the following subsection:-

100 (b) Refer immediately any such reports, which allege the occurrence of abuse of a person 101 with a disability whose caretaker is a state agency, to the agency within the executive office of 102 health and human services which has jurisdiction over the disability manifested by the person 103 with a disability. As determined and assigned by the commission, either the commission or that 104 agency, subject to the oversight of the commission, shall investigate such abuse as provided in 105 section 5. In a case where a commission investigation is being conducted, the state agency shall 106 take reasonable steps to avoid unnecessary, unwarranted or counterproductive duplication 107 between an internal investigation or inquiry by the agency and the commission's investigation, 108 by utilizing the commission's investigation in lieu of an internal investigation conducted by the 109 agency.

SECTION 22. Subsection (c) of said section 4 of said chapter 19C, as so appearing, is
hereby further amended by striking out the first paragraph and inserting in place thereof the
following paragraph:-

(c) Refer immediately any such reports which allege the occurrence of abuse of a person
with a disability whose caretaker is not a state agency, to the agency within the executive office
of health and human services which the commission determines, based on the person's disability,

116	would most likely provide, license an entity to provide, or contract with or enter into an
117	agreement to provide services or treatment to the person with a disability. As determined and
118	assigned by the commission, either the commission or the agency, subject to the oversight of the
119	commission, shall investigate such abuse as provided in section 5.
120	SECTION 23. Said section 4 of said chapter 19C, as so appearing, is hereby further
121	amended by inserting, after subsection (c), the following subsection:-
122	(d) Refer immediately, in accordance with subsections (b) and (c), for the provision of
123	protective services, reports which the commission determines present imminent risk of harm to a
124	person with a disability, regardless of whether any serious injury is presently manifested. The
125	commission may oversee the provision of protective services until such time that the commission
126	determines the risk has been addressed.
127	SECTION 24. Said section 4 of said chapter 19C, as so appearing, is hereby further
128	amended by striking out, in line 35, the words "disabled person" and inserting in place thereof
129	the following words:- person with a disability.
130	SECTION 25. Said section 4 of said chapter 19C, as so appearing, is hereby further
131	amended by striking out, in line 39 and 40, 41, and 42, the words "evaluation and investigation"
132	and inserting in place thereof the following words:- evaluation or investigation.
133	SECTION 26. Said section 4 of said chapter 19C, as so appearing, is hereby further
134	amended by striking out, in line 42, the word "commissioners" and inserting in place thereof the
135	following word:- commission.

136	SECTION 27. Said section 4 of said chapter 19C, as so appearing, is hereby further
137	amended by inserting, in line 46, the after the word "initial" the following words:- evaluation or.
138	SECTION 28. Said section 4 of said chapter 19C, as so appearing, is hereby further
139	amended by inserting after the word "of", in line 56, the third time it appears, the following
140	words:- licensed or.
141	SECTION 29. Said section 4 of said chapter 19C, as so appearing, is hereby further
142	amended by striking out, in line 58, the word "department's" and inserting in place thereof the
143	following word:- agency's.
144	SECTION 30. Section 5 of said chapter 19C, as so appearing, is hereby amended by
145	striking out, in line 1, the words "disabled person" and inserting in place thereof the following
146	words:- person with a disability.
147	SECTION 31. Said section 5 of said chapter 19C, as so appearing, is hereby further
148	amended by inserting after the word "designated", in line 2, the following words:- and assigned.
149	SECTION 32. Said section 5 of said chapter 19C, as so appearing, is hereby further
150	amended by striking out, in lines 2 to 4, inclusive, the words ", the general counsel, or a
151	department within the executive office of health and human services".
152	SECTION 33. Said section 5 of said chapter 19C, as so appearing, is hereby further
153	amended by striking out, in lines 7 and 8, the words "counsel or department of mental health or
154	department of public health" and inserting in place thereof the following words:- department of
155	mental health, department of developmental services or the Massachusetts rehabilitation
156	commission.

157	SECTION 34. Said section 5 of said chapter 19C, as so appearing, is hereby further
158	amended by striking out, in line 9, the words "disabled person's health or safety" and inserting in
159	place thereof the following words:- health or safety of a person with a disability.
160	SECTION 35. Said section 5 of said chapter 19C, as so appearing, is hereby further
161	amended by striking out, in line 12, the words "disabled person's residence and day program, if
162	any" and inserting in place thereof the following words:- any site relevant to the alleged abuse,
163	which may include, but not be limited to, the residence and day program of the person with a
164	disability.
165	SECTION 36. Said section 5 of said chapter 19C, as so appearing, is hereby further
166	amended by striking out, in line 13, the words "disabled person" and inserting in place thereof
167	the following words:- person with a disability.
168	SECTION 37. Said section 5 of said chapter 19C, as so appearing, is hereby further
168 169	SECTION 37. Said section 5 of said chapter 19C, as so appearing, is hereby further amended by striking out, in lines 17 to 19, inclusive, the words "to the general counsel and to the
169	amended by striking out, in lines 17 to 19, inclusive, the words "to the general counsel and to the
169 170	amended by striking out, in lines 17 to 19, inclusive, the words "to the general counsel and to the department of mental health and the department of public health" and inserting in place thereof
169 170 171	amended by striking out, in lines 17 to 19, inclusive, the words "to the general counsel and to the department of mental health and the department of public health" and inserting in place thereof the following words:- and to the department of mental health, department of developmental
169 170 171 172	amended by striking out, in lines 17 to 19, inclusive, the words "to the general counsel and to the department of mental health and the department of public health" and inserting in place thereof the following words:- and to the department of mental health, department of developmental services or the Massachusetts rehabilitation commission, as appropriate.
169 170 171 172 173	amended by striking out, in lines 17 to 19, inclusive, the words "to the general counsel and to the department of mental health and the department of public health" and inserting in place thereof the following words:- and to the department of mental health, department of developmental services or the Massachusetts rehabilitation commission, as appropriate. SECTION 38. Said section 5 of said chapter 19C, as so appearing, is hereby further
169 170 171 172 173 174	amended by striking out, in lines 17 to 19, inclusive, the words "to the general counsel and to the department of mental health and the department of public health" and inserting in place thereof the following words:- and to the department of mental health, department of developmental services or the Massachusetts rehabilitation commission, as appropriate. SECTION 38. Said section 5 of said chapter 19C, as so appearing, is hereby further amended by inserting, in line 22, after the word "ten" the following words:- or any agency
 169 170 171 172 173 174 175 	amended by striking out, in lines 17 to 19, inclusive, the words "to the general counsel and to the department of mental health and the department of public health" and inserting in place thereof the following words:- and to the department of mental health, department of developmental services or the Massachusetts rehabilitation commission, as appropriate. SECTION 38. Said section 5 of said chapter 19C, as so appearing, is hereby further amended by inserting, in line 22, after the word "ten" the following words:- or any agency employing said mandated reporter.

178	SECTION 40. Said section 5 of said chapter 19C, as so appearing, is hereby further
179	amended by striking out, in line 33, the words "disabled person" and inserting in place thereof
180	the following words:- person with a disability.
181	SECTION 41. Said section 5 of said chapter 19C, as so appearing, is hereby further
182	amended by striking out, in line 43 and 44, the words "facility named in the report, if any," and
183	inserting in place thereof the following words:- any site relevant to the report.
184	SECTION 42. Said section 5 of said chapter 19C, as so appearing, is hereby further
185	amended by striking out, in line 45, the words "in the same facility".
186	SECTION 43. Said section 5 of said chapter 19C, as so appearing, is hereby further
187	amended by striking out, in lines 46 and 47, the words "the general counsel, the department of
188	mental health and the department of public health" and inserting in place thereof the following
189	words:- and to the department of mental health, department of developmental services or the
190	Massachusetts rehabilitation commission, as appropriate,.
191	SECTION 44. Said section 5 of said chapter 19C, as so appearing, is hereby further
192	amended by striking out, in line 50, the words "disabled person" and inserting in place thereof
193	the following words:- person with a disability.
194	SECTION 45. Said section 5 of said chapter 19C, as so appearing, is hereby further
195	amended by striking out, in line 52, the words ", the general counsel, the attorney general".
196	SECTION 46. Said section 5 of said chapter 19C, as so appearing, is hereby further
197	amended by striking out, in line 54, the word "six" and inserting in place thereof the following
198	word:- three.

199	SECTION 47. Said section 5 of said chapter 19C, as so appearing, is hereby further
200	amended by striking out, in lines 56, 58, and 61, the word "misconduct" and inserting in place
201	thereof, in each instance, the following word:- abuse.
202	SECTION 48. Said section 5 of said chapter 19C, as so appearing, is hereby further
203	amended by striking out, in lines 63, 73, 75, 77 and 78, the words "disabled person" and
204	inserting in place thereof, in each instance, the following words:- person with a disability.
205	SECTION 49. Said section 5 of said chapter 19C, as so appearing, is hereby further
206	amended by striking out, in line 77, the word "or" as third appearing.
207	SECTION 50. Said section 5 of said chapter 19C, as so appearing, is hereby further
208	amended by inserting, in line 79, after the word "caretaker" the following words:-; or (d) another
209	criminal offense has occurred which has caused harm to a person with a disability.
210	SECTION 51. Section 6 of said chapter 19C, as so appearing, is hereby amended by
211	striking out the first paragraph and inserting in place thereof the following paragraph:-
212	The commission, acting through state agencies within the executive office of health and
213	human services designated by the commission for the purpose of providing protective services,
214	as necessary to prevent further abuse in cases investigated pursuant to this chapter and subject to
215	the oversight of the commission, shall:-
216	SECTION 52. Said section 6 of said chapter 19C, as so appearing, is hereby further
217	amended by striking out, in lines 10 and 15, the words "disabled person" and inserting in place
218	thereof, in each instance, the following words:- person with a disability.

219	SECTION 53. Section 7 of said chapter 19C, as so appearing, is hereby amended by
220	striking out, in lines 1 and 2, the words "the general counsel, the department of mental health or
221	the department of public health," and inserting in place thereof the following words:- the
222	department of mental health, the department of developmental services or the Massachusetts
223	rehabilitation commission.
224	SECTION 54. Said section 7 of said chapter 19C, as so appearing, is hereby further
225	amended by striking out, in line 4, the words "disabled person" and inserting in place thereof the
226	following words:- person with a disability.
227	SECTION 55. Said section 7 of said chapter 19C, as so appearing, is hereby further
228	amended by striking out, in lines 5 and 6, the words ", counsel or department" and inserting in
229	place thereof the following words:- or agency.
230	SECTION 56. Said section 7 of said chapter 19C, as so appearing, is hereby further
231	amended by striking out, in lines 6 and 7, the words "disabled person" and inserting in place
232	thereof the following words:- person with a disability.
233	
	SECTION 57. Said section 7 of said chapter 19C, as so appearing, is hereby further
234	SECTION 57. Said section 7 of said chapter 19C, as so appearing, is hereby further amended by striking out, in line 9, the words ", counsel or department" and inserting in place
234 235	
	amended by striking out, in line 9, the words ", counsel or department" and inserting in place
235	amended by striking out, in line 9, the words ", counsel or department" and inserting in place thereof the following words:- or agency.
235 236	amended by striking out, in line 9, the words ", counsel or department" and inserting in place thereof the following words:- or agency. SECTION 58. Said section 7 of said chapter 19C, as so appearing, is hereby further
235 236 237	amended by striking out, in line 9, the words ", counsel or department" and inserting in place thereof the following words:- or agency. SECTION 58. Said section 7 of said chapter 19C, as so appearing, is hereby further amended by striking out, in lines 12, 13, 16, 17 and 18, 20 and 21, 22, and 29, the words

240	SECTION 59. Said section 7 of said chapter 19C, as so appearing, is hereby further
241	amended by striking out, in lines 33 and 34, the words ", counsel or department" and inserting in
242	place thereof the following words:- or agency.
243	SECTION 60. Said section 7 of said chapter 19C, as so appearing, is hereby further
244	amended by striking out, in line 35, the words "disabled person" and inserting in place thereof
245	the following words:- person with a disability.
246	SECTION 61. Said section 7 of said chapter 19C, as so appearing, is hereby further
247	amended by striking out, in line 37, the words ", counsel or department" and inserting in place
248	thereof the following words:- or agency.
249	SECTION 62. Said section 7 of said chapter 19C, as so appearing, is hereby further
250	amended by striking out, in lines 39 and 40, 46, 47 and 48, 59 and 61, the words "disabled
251	person" and inserting in place thereof, in each instance, the following words:- person with a
252	disability.
253	SECTION 63. Said section 7 of said chapter 19C, as so appearing, is hereby further
254	amended by striking out, in line 62, the words ", counsel or department" and inserting in place
255	thereof the following words:- or agency.
256	SECTION 64. Said section 7 of said chapter 19C, as so appearing, is hereby further
257	amended by striking out, in lines 65, 67 and 68, the words "disabled person" and inserting in
258	place thereof, in each instance, the following words:- person with a disability.

259	SECTION 65. Section 8 of said chapter 19C, as so appearing, is hereby amended by
260	striking out, in the title, the words "disabled person" and inserting in place thereof the following
261	words:- persons with a disability.
262	SECTION 66. Said section 8 of said chapter 19C, as so appearing, is hereby amended by
263	striking out, in line 2, the words "disabled person" and inserting in place thereof the following
264	words:- person with a disability.
265	SECTION 67. Said section 8 of said chapter 19C, as so appearing, is hereby further
266	amended by striking out, in line 6, the words "disabled persons" and inserting in place thereof
267	the following words:- persons with a disability.
268	SECTION 68. Section 9 of said chapter 19C, as so appearing, is hereby amended by
269	striking out subsection (d), and inserting in place thereof the following subsection:-
270	(d) refer any matters for which there is reason to believe that misconduct has occurred by
271	a contractor with or licensee of a state agency or by such contractor's or licensee's agent, to the
272	state agency contracting with or licensing such party for termination of such contract or license
273	or for such other action as may be deemed appropriate by such state agency.
274	SECTION 69. Section 10 of said chapter 19C, as so appearing, is hereby amended by
275	striking out, in lines 4 and 5, the words "and shall report in writing within forty-eight hours after
276	such oral report".
277	SECTION 70. Said section 10 of said chapter 19C, as so appearing, is hereby further
278	amended by striking out, in line 7, the words "disabled person" and inserting in place thereof the
279	following words:- person with a disability.

280	SECTION 71. Said section 10 of said chapter 19C, as so appearing, is hereby further
281	amended by striking out, in line 10, the word "six" and inserting in place thereof the following
282	word:- three.
283	SECTION 72. Said section 10 of said chapter 19C, as so appearing, is hereby further
284	amended by inserting, in line 12, after the word "file" the following word:- a.
285	SECTION 73. Said section 10 of said chapter 19C, as so appearing, is hereby further
286	amended by striking out, in lines 13, 19, and 29, the words "disabled person" and inserting in
287	place thereof, in each instance, the following words:- person with a disability.
288	SECTION 74. Said section 10 of said chapter 19C, as so appearing, is hereby further
289	amended by striking out, in lines 32 and 33, the words "oral and written reports" and inserting in
290	place thereof, the following words:- a report.
291	SECTION 75. Section 11 of said chapter 19C, as so appearing, is hereby amended by
292	striking out, in line 6, the words ", the general counsel or".
293	SECTION 76. Said section 11 of said chapter 19C, as so appearing, is hereby further
294	amended by striking out, in line 9, the words "disabled person" and inserting in place thereof the
295	following words:- person with a disability.
296	SECTION 77. Said section 11 of said chapter 19C, as so appearing, is hereby further
297	amended by inserting, in line 33, after the word "writing." the following words:- The
298	commission may investigate the allegation pursuant to section 5.

SECTION 78. Section 12 of said chapter 19C, as so appearing, is hereby amended by striking out, in lines 10 and 11, the words ", in consultation with the secretary of health and human services,".

302 SECTION 79. Said section 12 of said chapter 19C, as so appearing, is hereby further 303 amended by striking out, in line 11, the word "formal".

304 SECTION 80. Said section 12 of said chapter 19C, as so appearing, is hereby further 305 amended by striking out, in lines 12 and 13, the words ", in consultation with the secretary of 306 health and human services,".

307 SECTION 81. Said section 12 of said chapter 19C, as so appearing, is hereby further 308 amended by striking out, in line 13, the words "a formal" and inserting in place thereof the 309 word:- an.

310 SECTION 82. Section 13 of said chapter 19C, as so appearing, is hereby amended by
311 striking out, in the title, the words "disabled person" and inserting in place thereof the following
312 words:- person with a disability.

313 SECTION 83. Said section 13 of said chapter 19C, as so appearing, is hereby further 314 amended by striking out, in line 1, the words "disabled person" and inserting in place thereof the 315 following words:- person with a disability.

316 SECTION 84. Said section 13 of chapter 19C, as so appearing, is hereby further amended 317 by striking out, in line 3, the words "contracting with the commonwealth" and inserting in place 318 thereof the following words:- providing services or treatment to a person with a disability 319 pursuant to a contract, license, or agreement with an agency of the commonwealth.

320	SECTION 85. Said section 13 of chapter 19C, as so appearing, is hereby further amended
321	by striking out, in line 6, the word "a" and inserting in place thereof the following word:- any.
322	SECTION 86. Said section 13 of said chapter 19C, as so appearing, is hereby further
323	amended by striking out, in line 8, the words "disabled person" and inserting in place thereof the
324	following words:- person with a disability.
325	SECTION 87. Section 220 of chapter 111 of the General Laws, as so appearing, is hereby
326	amended by striking out, in lines 20 to 21, the words "disabled persons protection commission"
327	and inserting in place thereof the following words:- commission for the protection of persons
328	with disabilities.