

**HOUSE . . . . . No. 765**

**The Commonwealth of Massachusetts**

PRESENTED BY:

*Michael S. Day*

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act to protect the privacy of 911 callers.

PETITION OF:

NAME:	DISTRICT/ADDRESS:
<i>Michael S. Day</i>	<i>31st Middlesex</i>
<i>Daniel Cullinane</i>	<i>12th Suffolk</i>
<i>Marjorie C. Decker</i>	<i>25th Middlesex</i>
<i>Sal N. DiDomenico</i>	<i>Middlesex and Suffolk</i>
<i>William Driscoll</i>	<i>7th Norfolk</i>
<i>James J. Dwyer</i>	<i>30th Middlesex</i>
<i>Tricia Farley-Bouvier</i>	<i>3rd Berkshire</i>
<i>Sean Garballey</i>	<i>23rd Middlesex</i>
<i>Carmine L. Gentile</i>	<i>13th Middlesex</i>
<i>Kenneth I. Gordon</i>	<i>21st Middlesex</i>
<i>Paul R. Heroux</i>	<i>2nd Bristol</i>
<i>Robert M. Koczera</i>	<i>11th Bristol</i>
<i>Jason M. Lewis</i>	<i>Fifth Middlesex</i>
<i>Joseph W. McGonagle, Jr.</i>	<i>28th Middlesex</i>
<i>Paul McMurtry</i>	<i>11th Norfolk</i>
<i>James R. Miceli</i>	<i>19th Middlesex</i>
<i>Michael O. Moore</i>	<i>Second Worcester</i>
<i>David K. Muradian, Jr.</i>	<i>9th Worcester</i>

<i>Denise Provost</i>	<i>27th Middlesex</i>
<i>José F. Tosado</i>	<i>9th Hampden</i>
<i>Steven Ultrino</i>	<i>33rd Middlesex</i>
<i>Timothy R. Whelan</i>	<i>1st Barnstable</i>

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By Mr. Day of Stoneham, a petition (accompanied by bill, House, No. 765) of Michael S. Day and others relative to audio recordings and written transcripts of phone calls made to the 911 emergency system. The Judiciary.

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[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE HOUSE, NO. 1255 OF 2015-2016.]

**The Commonwealth of Massachusetts**

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**In the One Hundred and Ninetieth General Court  
(2017-2018)**  
\_\_\_\_\_

An Act to protect the privacy of 911 callers.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1 SECTION 1. Chapter 6A of the Massachusetts General Laws, as appearing in the 2008  
2 Edition, is hereby amended by adding the following section:-

3 Section 18M: The audio recording of a call placed to a 911 system for the purpose of  
4 requesting service from a law enforcement, fire, or medical agency is private data on individuals  
5 with respect to the individual making the call, except that a written transcript of the audio  
6 recording is public. A transcript shall be prepared upon request. The person requesting the  
7 transcript shall pay the actual cost of transcribing the call, in addition to any other applicable  
8 costs for transcript preparation. The audio recording may be disseminated to law enforcement  
9 agencies for investigative purposes. The audio recording may be used for public safety and  
10 emergency medical services training purposes.

11           The release of the audio recording of a 911 telephone call without the express written  
12 consent of the caller or the caller's legal representative shall be prohibited, except pursuant to a  
13 court order finding that the right of the public to the release of the recording outweighs the  
14 privacy interests of the individual who made the 911 call or any person involved in the facts or  
15 circumstances relating to the 911 call. This section shall not apply to law enforcement personnel  
16 conducting an investigation where the 911 telephone call is or may be relevant to the  
17 investigation.