

# SENATE . . . . . No. 529

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## The Commonwealth of Massachusetts

PRESENTED BY:

***Linda Dorcena Forry***

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to administrative simplification.

PETITION OF:

NAME:

*Linda Dorcena Forry*

DISTRICT/ADDRESS:

*First Suffolk*

# SENATE . . . . . No. 529

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By Ms. Forry, a petition (accompanied by bill, Senate, No. 529) of Linda Dorcena Forry for legislation relative to evidence of coverage to be delivered to covered adults by health, dental and vision care providers. Financial Services.

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[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE SENATE, NO. 587 OF 2015-2016.]

## The Commonwealth of Massachusetts

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In the One Hundred and Ninetieth General Court  
(2017-2018)  
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An Act relative to administrative simplification.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           SECTION 1. Section 12 of Chapter 176O of the General Laws, as appearing in the 2012  
2   Official Edition, is hereby amended by striking out subsections (b) and (c) and inserting in place  
3   thereof the following subsections:--

4           (b) A carrier or utilization review organization shall make a determination regarding the  
5   medical necessity of a proposed admission, procedure or service that requires a determination  
6   within two working days of obtaining all necessary information. For purposes of this section,  
7   "necessary information" shall include the results of any face-to-face clinical evaluation or second  
8   opinion that may be required. In the case of a determination to approve an admission, procedure  
9   or service, the carrier or utilization review organization shall notify the provider rendering or  
10   requesting the service within 24 hours. In the case of an adverse determination, the carrier or

utilization review organization shall notify the provider rendering or requesting the service within 24 hours, and shall provide written or electronic confirmation of the notification to the insured and the provider within one working day thereafter.

(c) A carrier or utilization review organization shall make a concurrent review determination within one working day of obtaining all necessary information. In the case of a determination to approve an extended stay or additional services, the carrier or utilization review organization shall notify the provider rendering or requesting the service within one working day. In the case of an adverse determination, the carrier or utilization review organization shall notify the provider rendering or requesting the service within 24 hours and shall provide written or electronic notification to the insured and the provider within one working day thereafter. The service shall be continued without liability to the insured until the insured has been notified of the determination.