



THE COMMONWEALTH OF MASSACHUSETTS

SHERIFF OF HAMPDEN COUNTY
627 RANDALL ROAD
LUDLOW, MA 01056

TEL: (413) 547-8000
FAX: (413) 589-1851

NICHOLAS COCCHI
SHERIFF

July 31, 2017

Mr. Scott Koczela
Environmental Health Analyst, CSP, BEH
Comm. of Mass., Dept. of Public Health
Western Region
23 Service Center
Northampton, MA 01060

RE: Minimum Health and Sanitation Standards and Inspection Procedures for
Correctional Facility

Dear Mr. Scott Koczela:

In response to the Department of Public Health Inspection conducted on June 14, 2017 at the Western Mass. Regional Women's Correctional Center, please find our corrective action responses.

We are submitting to you the plans of actions which outline corrective measures in order to achieve compliance.

We are confident that you will find our actions to be satisfactory and in keeping with the highest caliber of service to the Department of Public Health.

We request that you respond, in writing, that our response has been favorably reviewed and accepted by your office.

The Health and Sanitation Inspection was a successful audit and proved beneficial to all of us at the Hampden County Sheriff's Department and Correctional Center.

As in the past, the Department of Public Health continues to be a valuable resource to us.

Sincerely,

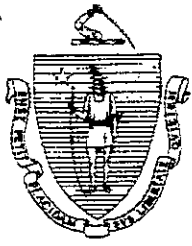
A handwritten signature in black ink, appearing to read "Nicholas Cocchi".

Nicholas Cocchi
Sheriff

NC/db

Enclosure

cc: Jan Sullivan, Acting Director, BEH
Stephen Hughes, Director, CSP, BEH
Timothy Miley, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Lisa Sanders, RS, CHO, Health Director
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Nelson Alves, Director, Policy Development and Compliance Unit
James Kelleher, Superintendent
Patricia Murphy, Assistant Superintendent
Kevin Crowley, Assistant Superintendent
Thomas Rondeau, Standards and Training Supervisor
Lt. Thomas Kalil, EHSO
Sgt. Gary Trueman, EHSO



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
 23 Service Center Road, Northampton, MA 01060
 Phone: 413-586-7525 Fax: 413 784-1037
 TTY 800 769-9991

CHARLES D. BAKER
 Governor

KARYN E. POLITO
 Lieutenant Governor

MARYLOU SUDDERS
 Secretary

MONICA BHAREL, MD, MPH
 Commissioner

Tel: 617-624-6000
 www.mass.gov/dph

June 30, 2017

Nicholas Cocchi, Sheriff
 Western MA Women's Correctional Center
 701 Center Street
 Chicopee, MA 01013

Re: Facility Inspection - Western MA Women's Correctional Center, Chicopee

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Western MA Women's Correctional Center on June 14, 2017 accompanied by Lieutenant Thomas Kalil, EHSO. Violations noted during the inspection are listed below including 3 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

- Male Bathroom # AA-112 No Violations Noted
- Female Bathroom # AA-113 No Violations Noted
- Janitor's Closet # AA-114 No Violations Noted
- Female Locker Room # AA-119 No Violations Noted
- Male Locker Room # AA-118 No Violations Noted

ADMINISTRATION AREA

- Break Room # AA-147 No Violations Noted
- Female Staff Bathroom No Violations Noted

<i>Male Staff Bathroom</i>	No Violations Noted
<i>Officer's Cubicles</i>	No Violations Noted
<u>CENTRAL CONTROL</u>	No Violations Noted
<i>Bathroom</i>	No Violations Noted
<i>Janitor's Closet # AA-215</i>	No Violations Noted
<i>Training/Muster Room # AA-214</i>	No Violations Noted
<u>VISITING AREA</u>	No Violations Noted
<i>Bathroom # AA-267</i>	No Violations Noted
<i>Janitor's Closet # AA-252</i>	No Violations Noted
<i>Inmate Bathroom # AA-255</i>	No Violations Noted
<i>Storage # AA-258</i>	No Violations Noted
<i>Kitchenette # AA-261</i>	No Violations Noted
INTAKE	No Violations Noted
<i>Search Room # AA-250</i>	No Violations Noted
<i>Parole Office # AA-232</i>	No Violations Noted
<i>Inmate Property # AA-248</i>	No Violations Noted
<i>Urinalysis Room # AA-234</i>	No Violations Noted
<i>Janitor's Closet # AA-235</i>	No Violations Noted
<i>Staff Bathroom # AA-238</i>	No Violations Noted
<i>Cells # 1-3</i>	No Violations Noted
<i>Inmate Bathroom # AA-239</i>	No Violations Noted
<i>Break Room # AA-273</i>	No Violations Noted
<i>Inmate Waiting</i>	No Violations Noted
LAUNDRY	No Violations Noted
<u>SUPPPORT SERVICES</u>	
<i>Central Storage</i>	No Violations Noted
<i>Inmate Bathroom # AA-127</i>	No Violations Noted

<i>Janitor's Closet # AA-128</i>	No Violations Noted
<i>Staff Bathroom # AA-129</i>	No Violations Noted
<i>Break Room # AA-131</i>	No Violations Noted
<i>Maintenance Shop</i>	No Violations Noted
Security Management	No Violations Noted
<i>Staff Bathroom # AA-227</i>	No Violations Noted
<i>Janitor's Closet # AA-218</i>	No Violations Noted

KITCHEN

<i>Supervisor's Office</i>	No Violations Noted
<i>Staff Bathroom # AB-224</i>	No Violations Noted
<i>Inmate Bathroom # AB-223</i>	No Violations Noted
<i>Secured Storage</i>	No Violations Noted
<i>Handwash Sink # 1</i>	No Violations Noted
<i>Dry Storage</i>	No Violations Noted
<i>Janitor's Closet # AB-220</i>	No Violations Noted
<i>Freezer</i>	No Violations Noted
<i>Meat Refrigerator</i>	No Violations Noted
<i>Dairy/Produce Refrigerator</i>	No Violations Noted
<i>3-Bay Sink</i>	No Violations Noted
<i>Handwash Sink # 2</i>	No Violations Noted
<i>Ice Machine</i>	No Violations Noted
<i>Dishwashing Machine</i>	No Violations Noted
<i>Handwash Sink # 3</i>	No Violations Noted
<i>Inmate Dining Area</i>	No Violations Noted
<i>Staff Bathroom # AB-210</i>	No Violations Noted
<i>Receiving Dock # AB-212</i>	No Violations Noted
<i>Waste Hold Room # AB-211</i>	No Violations Noted

<i>Dumpster Area</i>	No Violations Noted
Culinary Kitchen	No Violations Noted
<i>Serving Line</i>	No Violations Noted
<i>Dishwashing Machine</i>	No Violations Noted
<i>Handwash Sink</i>	No Violations Noted
<i>Staff Dining Area</i>	No Violations Noted
<i>Staff Bathroom # AB-209</i>	No Violations Noted

MEDICAL

<i>Medical Storage # AA-321</i>	No Violations Noted
<i>Dental Operations # AA-325</i>	No Violations Noted
<i>Dental Office # AA-326</i>	No Violations Noted
<i>Inmate Bathroom # AA-332</i>	No Violations Noted
<i>Lab # AA-333</i>	No Violations Noted
<i>Optometry Office # AA-334</i>	No Violations Noted
<i>Tub/Pumping Room # AA-335</i>	No Violations Noted
<i>OB/GYN Office # AA-336</i>	No Violations Noted
<i>Janitor's Closet # AA-337</i>	No Violations Noted
<i>Vaccine Room # AA-338</i>	No Violations Noted
<i>Clinical Treatment Room # AA-339</i>	No Violations Noted
<i>Staff Bathroom # AA-348</i>	No Violations Noted
<i>Medical Break Room # AA-349</i>	No Violations Noted
<i>Staff Bathroom # AA-350</i>	No Violations Noted
<i>Exam Rooms # 342/343</i>	No Violations Noted
<i>Medical Waste Room # AA-341</i>	No Violations Noted

VOCATIONAL AREA

<i>Prison Industries # AB-356</i>	No Violations Noted
<i>Inmate Bathroom # AB-349</i>	No Violations Noted

Staff Bathroom # AB-350 No Violations Noted
 Computer Lab # AB-351 No Violations Noted
Beauty Salon No Violations Noted
 Storage Room # AB-354 Unable to Inspect – Locked

PROGRAMS

Class Room # AB-308 No Violations Noted
 Inmate Bathroom # AB-309 No Violations Noted
 Storage Room # AB-311 No Violations Noted
 Inmate Bathroom # AB-320 No Violations Noted

Janitor's Closet # AB-321
 105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket
 Corrected: The wet mop was removed from the bucket and hung up to air dry on 06-30-2017

Library # AB-323 No Violations Noted
 Storage Room # AB-325 No Violations Noted
 Classrooms No Violations Noted
 Staff Bathroom # AB-340 No Violations Noted
 Break Room # AB-341 No Violations Noted
Fitness Room # AB-316 No Violations Noted
 Inmate Bathroom # AB-317 No Violations Noted
 Storage Closet # AB-318 No Violations Noted

HOUSING

Minimum A

Showers # HMA-116
 105 CMR 451.130* Hot Water: Shower water temperature recorded at 119°F in shower # 3
 Corrected 06-24-2017 Facility: Plumber adjusted shower temperatures within 100* to 112*. On 07-21-2017 the temperature reading @ 8:40 am was recorded at 103*

Inmate Bathroom # HMA-117 No Violations Noted
 Laundry Room # HMA-119 No Violations Noted
 Staff Bathroom # HMA-120 No Violations Noted

Janitor's Closet # HMA-124 No Violations Noted

Inmate Handicapped Bathroom # HMA-125
No Violations Noted

Cells
105 CMR 451.103 Mattresses: Mattress damaged in cell # 6
Mattress was removed from cell 6 on 06-21-2017. Mattresses have been ordered and delivery is expected on or before 10-01-2017.

Minimum B

Recreation Deck No Violations Noted

Day Room No Violations Noted
Showers # HMA-216

No Violations Noted

Inmate Bathroom # HMA-217 No Violations Noted

Laundry # HMA-219 No Violations Noted

Staff Bathroom # HMA-220 No Violations Noted

Office # HMA-222 No Violations Noted

Storage Room # HMA-223 No Violations Noted

Janitor's Closet # HMA-224 No Violations Noted

Inmate Handicapped Bathroom # HMA-225
No Violations Noted

Cells No Violations Noted

Unit 1 Administration

Inmate Bathroom # HO-104 No Violations Noted

Janitor's Closet # HO-105 No Violations Noted

Pre-Trial Office # HO-107 No Violations Noted

Triage # HO-111 No Violations Noted

Staff Bathroom # HO-113 No Violations Noted

Unit 1A

Sub-Day Room # HOA-113A No Violations Noted

Day Room No Violations Noted

Janitor's Closet # HOA-116 No Violations Noted

Corrected 07-14-2017, Unit 1 B- Shower # 1 2nd level was cleaned and all soap scum on walls removed. Unit Workers were informed and instructed to clean the showers on a daily basis

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1

Corrected 07-14-2017, Unit 1 B- Shower # 1 1st level was cleaned and all soap scum on floors removed. Unit Workers were informed and instructed to clean the showers on a daily basis

Storage # HOB-116

No Violations Noted

Cells

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 18 and 23
Corrected 07-14-2017, blocked vents cleared in cell #18 and #23. Inmates were reminded not to block vents.

Unit 2 Administration

Janitor's Closet # HP-103

No Violations Noted

Inmate Bathroom # HP-104

No Violations Noted

Triage # HP-105

No Violations Noted

Staff Bathroom # HP-107

No Violations Noted

Conference Room # HP-108

No Violations Noted

Storage # HP-118

No Violations Noted

Offices

No Violations Noted

Unit 2A

Storage # HPA-113

No Violations Noted

Sub-Day Room # HPA-113A

No Violations Noted

Sub-Day Room # HPA-113B

No Violations Noted

Laundry

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 135⁰F at handwash sink
Corrected 06-24-17 Facility Plumber adjusted hot water temperatures at sinks within 110 to 130* range. On 7-21-2017 the temperature reading @ 10:15 am was recorded at 114**

Janitor's Closet # HPA-115

105 CMR 451.353

Interior Maintenance: Wet mop not properly stored

Corrected 07-24-2017, Wet mop handle secured on the wall in janitorial closet. Mop hung up to air dry. Unit Workers instructed on the appropriate storage of mop handles & mop heads.

Day Area

No Violations Noted

Staff Bathroom # HOA-117 No Violations Noted

Storage Room # HOA-118 No Violations Noted

Lower Showers

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 4
Corrected 07-14-2017, Unit 1 A- Shower # 4 1st level was cleaned and all soap scum on walls removed. Unit Workers were informed and instructed to clean the showers on a daily basis

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 4
Corrected 07-14-2017, Unit 1 A- Shower # 4 1st level was cleaned and all soap scum on floors removed. Unit Workers were informed and instructed to clean the showers on a daily basis

Upper Shower No Violations Noted

Cells No Violations Noted

Storage # HOA-215 No Violations Noted

Recreation Deck No Violations Noted

Unit 1B

Sub-Day Room # HOB-113A (Cells # 1-4) No Violations Noted

Sub-Day Room # HOB-113B (Cells # 5 and 6) No Violations Noted

Janitor's Closet # HOB-119

105 CMR 451.353 Interior Maintenance: Wet mop not properly stored
Corrected: The wet mop was removed from the floor and hung up to air dry on 07-14-17
On 07-14-17, the Unit Workers were informed and instructed to store mops correctly

Staff Bathroom # HOB-120 No Violations Noted

Storage # HOB-121 No Violations Noted

Recreation Deck No Violations Noted

Lower Showers

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 4
Corrected 07-14-2017, Unit 1 B- Shower # 4 1st level was cleaned and all soap scum on walls removed. Unit Workers were informed and instructed to clean the showers on a daily basis

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 4
Corrected 07-14-2017, Unit 1 A- Shower # 4 1st level was cleaned and all soap scum on floors removed. Unit Workers were informed and instructed to clean the showers on a daily basis

Upper Showers

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1

Staff Bathroom # HPA-116
105 CMR 451.126*

Hot Water: Hot water temperature recorded at 136^oF at handwash sink
Corrected 06-24-17 Facility Plumber adjusted hot water temperatures at sinks within
110* to 130* range. On 07-21-2017 the temperature reading @ 10:20 am was recorded
at 110*

Lower Showers
105 CMR 451.123

Maintenance: Soap scum on walls in shower # 4
Corrected 07-14-2017, Unit 2 A- Shower # 4 1st level was cleaned and all soap scum
on walls removed. Unit Workers were informed and instructed to clean the
showers on a daily basis

Upper Showers
105 CMR 451.123

Maintenance: Soap scum on walls in shower # 4
Corrected 07-14-2017, Unit 1 A- Shower # 4 2nd level was cleaned and all soap scum
on floors removed. Unit Workers were informed and instructed to clean the
showers on a daily basis

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 4
Corrected 07-14-2017, Unit 1 A- Shower # 4 2nd level was cleaned and all soap scum
on floors removed. Unit Workers were informed and instructed to clean the
showers on a daily basis

105 CMR 451.123

Maintenance: Ceiling vent dusty
Corrected 07-24-2017, Dust removed from the ceiling vent. Unit workers were directed to
clean vents & instructed on their required upkeep.

Cells
Recreation Deck

No Violations Noted
No Violations Noted

Unit 2B

Sub-Day Room # HPB-113A

No Violations Noted

Laundry

No Violations Noted

Staff Bathroom # HPB-118

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # HPB-119

No Violations Noted

Day Area

No Violations Noted

Lower Showers
105 CMR 451.130

Hot Water: Shower water temperature recorded at 135^o F
Corrected 06-24-2017 Facility Plumber adjusted shower temperatures within 100* to
112* on 07-21-2017 the temperature reading @ 10:25 am was recorded at 102*

Upper Showers

No Violations Noted

Cells No Violations Noted

Unit 3 Administration

Inmate Bathroom # HS-103 No Violations Noted

Janitor's Closet # HS-107 No Violations Noted

Triage # HS-109 No Violations Noted

Staff Bathroom # HS-110 No Violations Noted

Break Room # HS-119 No Violations Noted

Unit 3A

Multi-Purpose Room # HSA-101C
No Violations Noted

Janitor's Closet # HSA-103 No Violations Noted

Sub-Day Room # HSA-105 No Violations Noted

Staff Bathroom # HSA-113
105 CMR 451.123
Maintenance: Ceiling vent dusty
Corrected on 07-14-2017. ceiling vent in Staff Bathroom # HSA113 was cleaned. Unit
Workers were informed and instructed to clean the vents on a regular basis.

Laundry # HSA-104
No Violations Noted

Day Area No Violations Noted

Lower Showers No Violations Noted

Upper Showers No Violations Noted

Storage Room # HSA-202 No Violations Noted

Cells No Violations Noted

Recreation Deck No Violations Noted

Unit 3B

Multi-Purpose Room No Violations Noted

Janitor's Closet # HSB-103 No Violations Noted

Sub-Day Room # HSB-105 No Violations Noted

Staff Bathroom # HSB-113 No Violations Noted

Laundry # HSB-104 No Violations Noted

Day Area No Violations Noted

Lower Showers No Violations Noted

Upper Showers No Violations Noted

Storage # HSB-202 No Violations Noted

Cells

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 10
Corrected 07-14-2017, wall vent was cleared in cell #10. Inmate was informed and instructed not to block the vents.

Recreation Deck No Violations Noted

Observations and Recommendations

1. The inmate population was 255 at the time of inspection.
2. At the time of the inspection construction work was taking place outside the kitchen receiving dock.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

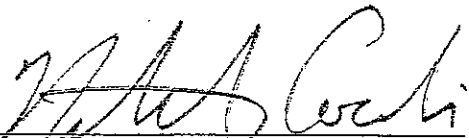
Scott Koczela
Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Timothy Miley, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Patricia Murphy, Superintendent
Lieutenant Thomas Kalil, EHSO
Gary Trueman, EHSO
James Hogan, EHFSSO2
Matt Roman, Standards and Training Supervisor
Lisa Sanders, RS, CHO, Health Director, Chicopee Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Nelson Alves, Director, Policy Development and Compliance Unit

Observations and Recommendations

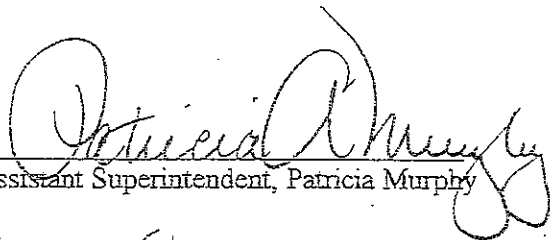
1. The inmate population was 255 at the time of inspection.
2. At the time of the inspection construction work was taking place outside the kitchen receiving dock.

No comments added.



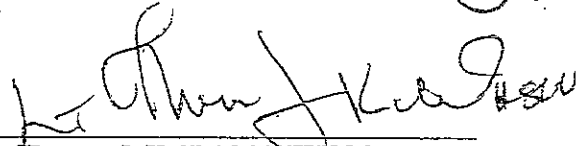
Sheriff Nicholas Cocchi

7/31/17
Date



Assistant Superintendent, Patricia Murphy

07/31/17
Date



Lt. Thomas J. Kalil 0566, CHPSO

7/31/2017
Date