



The Commonwealth of Massachusetts
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December 27, 2017

Douglas W. DeMoura, Superintendent
 MCI Concord
 965 Elm Street
 P.O. Box 9106
 Concord, MA 01742

Re: Facility Inspection – MCI Concord

Dear Superintendent DeMoura:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of MCI Concord on December 12, 13, and 14, 2017 accompanied by Sergeant George Frascarelli, Fire Safety/Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 112 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

A BUILDING

Lobby

No Violations Noted

Janitor's Closet

No Violations Noted

Female Bathroom

105 CMR 451.123*

Maintenance: Door paint peeling

Male Bathroom

105 CMR 451.123

Maintenance: Window crank missing

Administration Area

Male Bathroom

No Violations Noted

Janitor's Closet

105 CMR 451.130*
105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, backflow preventer leaking
Interior Maintenance: Wet mop stored in bucket with standing water

Female Bathroom

No Violations Noted

Offices

No Violations Noted

Coffee Station

No Violations Noted

Trap Area

No Violations Noted

Holding Tank

Cell A

No Violations Noted

Cell B

No Violations Noted

B BUILDING

Hallway (on Right)

Front Visitor's Bathroom

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Slop Sink Closet

No Violations Noted

Staff Bathroom

105 CMR 451.123

Maintenance: Light shield missing

Training Room

No Violations Noted

Computer Room

No Violations Noted

Visiting Room

No Violations Noted

Back Room

No Violations Noted

Treasurer's Office Area

No Violations Noted

Inmate Bathroom (Urinalysis Bathroom)

No Violations Noted

Treasurer's Bathroom

No Violations Noted

Treasurer's Kitchenette

No Violations Noted

B Corridor

Vending Machines

No Violations Noted

Inmate Bathroom

No Violations Noted

Slop Sink Room

No Violations Noted

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

No Violations Noted

B Building Control

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functional thermometer in refrigerator

Control Bathroom

No Violations Noted

C BUILDING

Unable to Inspect -Closed

SMU

SMU Property

No Violations Noted

Search Room # C1-3

No Violations Noted

Search Room # C1-4

No Violations Noted

Cell Extraction Room # C1-6

No Violations Noted

Lieutenant Office # C1-7

No Violations Noted

Sergeant Office # C1-8
105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functional thermometer in refrigerator

Property # C1-9

No Violations Noted

Medical Exam Room # C1-10

No Violations Noted

Staff Bathroom # C1-11

No Violations Noted

Slop Sink Room # C1-62

No Violations Noted

Control

No Violations Noted

Bathroom # C1-21B

No Violations Noted

First Tier

Showers

105 CMR 451.123*
105 CMR 451.123*

Maintenance: Soap scum on walls and floor in shower # C1-25, C1-60, and C1-61
Maintenance: Soap scum on bench in shower # C1-60

Cells

105 CMR 451.103

Mattresses: Mattress damaged in cell # 33

Staff Break Room # C1-22

No Violations Noted

Law Library # C1-23

No Violations Noted

Recreational Decks

No Violations Noted

Second Tier

Slop Sink Room # C2-62

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*

Maintenance: Soap scum on walls and floor in shower # C2-25, C2-26, and C2-61
Maintenance: Soap scum on walls in shower # C2-24 and C2-60
Maintenance: Ceiling vent dusty in shower # C2-24
Maintenance: Ceiling vent dusty in shower # C2-25
Maintenance: Floor surface rough in shower # C2-24
Maintenance: Floor paint peeling in shower # C2-25
Maintenance: Baseboard damaged in shower # C2-26

Cells

No Violations Noted

Counselor's Office # C2-22

No Violations Noted

Law Library # C2-23

No Violations Noted

Recreational Deck

No Violations Noted.

D BUILDING

Control Area

No Violations Noted

Food Service Area

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

Storage Area

FC 3-304.12(A)

Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in sugar and flour

Mop Room

FC 5-202.11(A)

Plumbing System, Design: Hot water handle missing on slop sink

Milk Cooler

No Violations Noted

Prep and Leftover Cooler

No Violations Noted

Produce Freezer

No Violations Noted

Vegetable Freezer & Paper Closet

No Violations Noted

Ice Machine

No Violations Noted

Staff Office

No Violations Noted

Staff Bathroom

Unable to Inspect – In Use

Inmate Bathroom

No Violations Noted

Tool Storage Room (outside Inmate Bathroom)

No Violations Noted

Chemical Storage (outside Inmate Bathroom)

FC 7-101.11

Poisonous or Toxic Materials; Original Containers: Cleaning chemicals not labeled properly, original manufactures label missing

<i>Freezer # 6</i>	No Violations Noted
<i>Bread Refrigerator # 5</i>	No Violations Noted
<i>Bakery Storage</i> FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged
<i>Halal Freezer</i>	No Violations Noted
<i>Kosher Freezer</i>	No Violations Noted
<i>Refrigerator Unit</i>	No Violations Noted
<i>Pots and Pans Room</i>	No Violations Noted
<i>Reach-In Warmers</i>	No Violations Noted
South Side	
<i>Kettles and Ovens Hood Area</i>	No Violations Noted
<i>Handwash Sink</i>	No Violations Noted
<i>Tray Prep</i>	No Violations Noted
<i>Traulsen Cooler</i>	No Violations Noted
<i>Old Food Service Line</i>	No Violations Noted
<i>Food Warmers</i>	No Violations Noted
<i>South Side Dining Room</i>	Unable to Inspect – Not in Use
North Side	
<i>Hoods</i>	No Violations Noted
<i>Handwash Sink</i> FC 5-202.12(A)* FC 5-205.15(B)	Plumbing System, Design: Handwashing sinks water temperature recorded at 96°F Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, sink slow to drain

Tray Prep Tables

No Violations Noted

Old Food Service Line
FC 4-903.11(B)(1)*

Protection of Clean Items, Storing: Serving trays not stored in an inverted position

Food Warmers

No Violations Noted

North Side Dining Room

No Violations Noted

Mechanical Warewashing Room
FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room

E BUILDING

Unable to Inspect – Closed

H BUILDING

Basement

H-1 Area

Unable to Inspect – Not in Use

Workout Room

105 CMR 451.353*
105 CMR 451.130

Interior Maintenance: Workout equipment padding damaged
Plumbing: Plumbing not maintained in good repair, bubbler out-of-order

Inmate Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, hot water not working at handsink

First Floor

Control

No Violations Noted

Control Bathroom

No Violations Noted

Gym

105 CMR 451.353
105 CMR 451.353

Interior Maintenance: Workout equipment padding damaged
Interior Maintenance: Light out

Recreational Office

No Violations Noted

Mop Closet (in Gym)

No Violations Noted

CO Office

No Violations Noted

Staff Bathroom

No Violations Noted

<i>Inmate Bathroom</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, cold water not working at handwash sink # 1
<i>Slop Sink Room</i>	No Violations Noted
<i>Barber Shop</i>	No Violations Noted
<i>Barber Shop Closet</i>	No Violations Noted
<i>Library</i>	No Violations Noted
<i>Library Office</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
<i>Library Bathroom</i>	No Violations Noted
<i>Canteen</i>	No Violations Noted
<i>Storage</i>	Unable to Inspect – Locked
Second Floor	
<i>Inmate Bathroom</i> 105 CMR 451.130 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, toilet and urinal out-of-order Plumbing: Plumbing not maintained in good repair, no cold water at handwash sink # 2
<i>Male Staff Bathroom</i>	No Violations Noted
<i>Female Staff Bathroom</i>	Unable to Inspect – Locked
<i>Slop Sink Room</i>	No Violations Noted
<i>Inmate Bathroom</i>	Unable to Inspect –Not Used
Classrooms	
<i>Room # 312</i> 105 CMR 451.141*	Screens: Screen damaged
<i>Room # 313</i> 105 CMR 451.141*	Screens: Screen damaged

Law Library
105 CMR 451.141*

Screens: Screens missing

I BUILDING

Control

No Violations Noted

Handwash Sink Area
105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, floor drain cover not secured

Side Office

No Violations Noted

Storage

No Violations Noted

Back Staff Bathroom
105 CMR 451.350

Structural Maintenance: Back door near bathroom not rodent and weathertight

Back Inmate Bathroom
105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Back Storage Area
105 CMR 451.350*

Structural Maintenance: Roll-down door not weathertight

Paint Shop Inmate Bathroom

Unable to Inspect –Not Used

Tool Control Officer's Bathroom

No Violations Noted

Director of Engineering Office

No Violations Noted

Director of Engineering Bathroom
105 CMR 451.123

Maintenance: Door knob missing

J BUILDING

J Control Corridor

Female Staff Bathroom

No Violations Noted

Male Staff Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Building J Control

No Violations Noted

Staff Bathroom

105 CMR 451.123
105 CMR 451.110(A)

Maintenance: Floor dirty
Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Staff Kitchen and Dining Room

Outside-Dry Storage

No Violations Noted

Back Hallway

No Violations Noted

Refrigerators and Freezer Units

No Violations Noted

Staff Bathroom

No Violations Noted

Baking and Prep Room

No Violations Noted

Walk-in Refrigerator

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

Kitchen Area

Inmate Bathroom

No Violations Noted

Pantry

FC 3-304.12(A)

Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in rice

Kettle Room

No Violations Noted

2-Compartment Sink

No Violations Noted

Handwash Sink

FC 5-202.12(A)

Plumbing System, Design: Handwashing sinks water temperature recorded at 84°F

Dishwashing Area

FC 4-101.111*

Nonfood-Contact Surfaces: Cloth string used for handle on warewash machine, not made of the correct material

3-Compartment Sink

No Violations Noted

Food Service Line

No Violations Noted

Beverage Air Refrigerator No Violations Noted

Ice Machine No Violations Noted

Dining Room No Violations Noted

Janitor's Closet No Violations Noted

Second Floor

Phase II Mental Health

Disciplinary Office No Violations Noted

Inmate Bathroom-Waiting Area No Violations Noted

Staff Bathroom # 1 No Violations Noted

Janitor's Closet No Violations Noted

Staff Bathroom # 2 No Violations Noted

Office/Break Area No Violations Noted

Interview Rooms No Violations Noted

Offices No Violations Noted

Classrooms No Violations Noted

Phase II Classification (through secured door on right)

Staff Break Room No Violations Noted

Female Staff Bathroom No Violations Noted

Janitor's Closet No Violations Noted

Male Staff Bathroom No Violations Noted

Conference Room

No Violations Noted

Offices

No Violations Noted

Slop Sink Room

No Violations Noted

J Housing Units

Unit J1

105 CMR 451.322*

Cell Size: Inadequate floor space in all cells

Common Area

No Violations Noted

Staff Bathroom

105 CMR 451.126

105 CMR 451.130

Hot Water: Hot water temperature recorded at 104⁰F
Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain

CPO Office

Unable to Inspect – Locked

Staff Office

No Violations Noted

First Tier

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 6, 8, and 9

Showers

No Violations Noted

Slop Sink

No Violations Noted

Second Tier

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 20

Showers

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.130

Maintenance: Floor tiles damaged in shower # 1 and 2
Maintenance: Soap scum on walls in shower # 2
Maintenance: Wall board damaged in shower # 2
Plumbing: Plumbing not maintained in good repair, shower # 1 continuously leaking

Third Tier

Cells

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 26

Showers

105 CMR 451.123*

Maintenance: Floor tiles damaged in shower # 2

Slop Sink Closet

No Violations Noted

Unit J2

105 CMR 451.322*

Cell Size: Inadequate floor space in all cells

Common Area

No Violations Noted

Staff Bathroom

105 CMR 451.353*

105 CMR 451.126

Interior Maintenance: Floor paint damaged

Hot Water: Hot water temperature recorded at 106°F

CPO Office

No Violations Noted

Slop Sink Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket with standing water

First Tier

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 6, 7, 12, and 13

Showers

105 CMR 451.123*

105 CMR 451.123

105 CMR 451.123

Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3

Maintenance: Soap scum on walls in shower # 2

Maintenance: Floor tiles damaged in shower # 2

Second Tier

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 16 and 30

Showers

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.123

105 CMR 451.123

Maintenance: Floor surface damaged in shower # 2

Maintenance: Debris in wall vent in shower # 3

Maintenance: Soap scum on shower curtain in # 1

Maintenance: White substance building up and dripping above door in shower # 2

Storage Closet

Unable to Inspect –Not Used

Third Tier

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 35, 37, 41, and 43

Showers

105 CMR 451.123*

Maintenance: Floor tile damaged in shower # 1

Slop Sink Closet

Unable to Inspect –Not Used

Storage Closet

Unable to Inspect –Not Used

Unit J3

105 CMR 451.322* Cell Size: Inadequate floor space in all cells

Common Area

No Violations Noted

Staff Bathroom

105 CMR 451.126 Hot Water: Hot water temperature recorded at 106⁰F

CPO Office

Unable to Inspect – Locked

Staff Office

No Violations Noted

Slop Sink Closet

No Violations Noted

First Tier

Cells

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 1 and 5

Showers (Unable to Inspect Shower # 1 –In Use)

105 CMR 451.123* Maintenance: Floor tile damaged in shower # 2

105 CMR 451.123* Maintenance: Floor paint damaged in shower # 3

Second Tier

Cells

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 23

Showers

105 CMR 451.123* Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3

105 CMR 451.123* Maintenance: Floor tiles damaged at entrance of shower # 3

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 1 and 2

Third Tier

Cells

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged in cell # 38

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 42

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 34

Showers

Unable to Inspect –In Use

Slop Sink Closet

No Violations Noted

Storage Closet

Unable to Inspect –Not Used

Unit J4

105 CMR 451.322*

Cell Size: Inadequate floor space in all cells

Common Area

No Violations Noted

Staff Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 146°F

CPO Office

Unable to Inspect – Locked

Staff Office

No Violations Noted

First Tier

Cells

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Lexan cover broken on wall vent in shower # 2

Slop Sink

Unable to Inspect – Not Used

Second Tier

Cells

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Floor tiles missing in shower # 2

Third Tier

Cells

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Soap scum on shower curtain in shower # 1 and 2

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 2

Slop Sink Closet

No Violations Noted

Storage Closet

Unable to Inspect – Not Used

Unit J5

105 CMR 451.322*

Cell Size: Inadequate floor space in all cells

Common Area

105 CMR 451.353*

Interior Maintenance: Ceiling dirty by wall vent near cell # 45

Staff Bathroom

Unable to Inspect –In Use

CPO Office

No Violations Noted

First Tier

Cells

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123*

Maintenance: Wall board damaged in shower # 1

Slop Sink Closet

No Violations Noted

Second Tier

Cells

No Violations Noted

Showers

No Violations Noted

Third Tier

Cells

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1

105 CMR 451.123*

Maintenance: Debris in wall vent in shower # 1

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 2

Slop Sink Closet

Unable to Inspect –Not Used

Storage Room

Unable to Inspect –Not Used

Unit J6

105 CMR 451.322*

Cell Size: Inadequate floor space in all cells

Common Area

105 CMR 451.353*

Interior Maintenance: Ceiling dirty by wall vent near cell # 31

Staff Bathroom

No Violations Noted

CPO Office

Unable to Inspect – Locked

Staff Office

No Violations Noted

Slop Sink Closet

No Violations Noted

First Tier

Cells

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123*
105 CMR 451.130
105 CMR 451.123
105 CMR 451.123*

Maintenance: Floor damaged in shower # 1
Maintenance: Floor damaged in shower # 2
Maintenance: Wall board damaged in shower # 2
Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 2
Maintenance: Shower curtain damaged in shower # 3
Maintenance: Floor tile damaged in shower # 3

Second Tier

Cells

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Wall board separated from wall above door in shower # 1
Maintenance: Gap between floor tiles and wall board in shower # 2
Maintenance: Walls dirty between tiles and wall board in shower # 2
Maintenance: Shower curtain damaged in shower # 1-3

Third Tier

Cells (Cell # 35 and 36 temporarily out of use)

105 CMR 451.353*
105 CMR 451.353*
105 CMR 451.350*

Interior Maintenance: Ceiling paint damaged in cell # 36
Interior Maintenance: Wall paint damaged in cell # 35 and 36.
Structural Maintenance: Ceiling leaking in cell # 36

Showers

105 CMR 451.123
105 CMR 451.123

Maintenance: Dirt on molding above door in shower # 1 and 2
Maintenance: Shower curtains damaged in shower # 1 and 2

Slop Sink Closet

Unable to Inspect –Not Used

Storage

Unable to Inspect –Not Used

Unit J7

Orientation Rooms

No Violations Noted

J-Building Orientation

No Violations Noted

Health Service Unit

Staff Break Room # C-119A
105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils left uncovered

Back Storage # C-120A

No Violations Noted

Female Staff Bathroom # C-121

No Violations Noted

Med Room # C-122

Unable to Inspect – Not in Use

Nurse's Control Area

No Violations Noted

Med Room # C-124

No Violations Noted

Med Room # C-125B

No Violations Noted

Exam Room # C-126

No Violations Noted

X-Ray Room # C-127

No Violations Noted

Dental Exam Room # C129 and C130

No Violations Noted

Exam Room # C-118A

No Violations Noted

Medical Director's Office # C-117A

No Violations Noted

Office # C-116A

No Violations Noted

Phlebotomy Room # C-114A

Unable to Inspect – Locked

Psychiatrist Office # C-113A

No Violations Noted

Nurse Practitioner's Office # C-112A

No Violations Noted

Medical Exam Room

No Violations Noted

Trauma Room 1 # C-111A

No Violations Noted

Biohazard/Medical Waste # C-110A

105 CMR 480.500(A)(2) Procedures; Records; Record-Keeping Log: Generator lacked written procedures pertaining to the storage within the facility, policy did not clearly outline where the waste was stored

Optometry Room # C-108A

Unable to Inspect –In Use

Bathroom # C-107

No Violations Noted

Holding Cell # 102-104

No Violations Noted

Medical Record Supervisor Room # 132

No Violations Noted

Slop Sink # 133

No Violations Noted

Medical Unit Cells

105 CMR 451.124*

Water Supply: Insufficient water supply in quantity and pressure at bubbler in hallway outside of medical unit cells

Cell # 102-112

No Violations Noted

Slop Sink

No Violations Noted

Records # 109

No Violations Noted

Shower Unit

No Violations Noted

K BUILDING

Staff Bathroom # C-101

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottles

Inmate Bathroom # C-102

No Violations Noted

Janitor's Closet

No Violations Noted

Protestant Chapel

No Violations Noted

Catholic Chapel

No Violations Noted

Islamic Chapel

105 CMR 451.350*

Structural Maintenance: Ceiling windows leaking in opening area

Security Staff Room

No Violations Noted

Storage Room

No Violations Noted

L BUILDING

Inmate Processing Common Area

No Violations Noted

Property

No Violations Noted

Offices

No Violations Noted

Staff Break Room

No Violations Noted

Staff Bathroom

No Violations Noted

Clothing Room

No Violations Noted

Clothing Issue Room

No Violations Noted

Search Chair Room

No Violations Noted

Inmate Bathroom
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink # 2 out-of-order

Laundry/Storage

No Violations Noted

Upstairs Office

No Violations Noted

Upstairs Office Bathroom
105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, handwash sink cold water handle stuck

Dorms

Laundry Room

No Violations Noted

Office

No Violations Noted

Offices L1-3

Female Bathroom # L1-4

No Violations Noted

Male Bathroom # L1-5

No Violations Noted

Office # L1-7

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gasket dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Dorm Control

105 CMR 451.140*

Adequate Ventilation: Inadequate ventilation, ceiling vent not working

Control Bathroom

No Violations Noted

Dorm L1

Common Area

105 CMR 451.124*

Water Supply: Insufficient water supply in quantity and pressure at bubbler

Janitor's Closet # L1-15

No Violations Noted

Storage # L1-11

No Violations Noted

Bathroom # L1-14

105 CMR 451.123

Maintenance: Floor paint damaged

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, leaking faucet at handwash sink # 4 and 6

Shower Room # L1-13 A & B

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1, 3, 5, 6, 7, 8, and 9

105 CMR 451.123

Maintenance: Floor damaged in shower # 10

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower head broken in shower # 10

105 CMR 451.123*

Maintenance: Floor paint damaged in shower # 4

105 CMR 451.123*

Maintenance: Baseboard damaged in shower # 8

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 6 and 7

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1, 2, 3, 4, and 9

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 5, 7, and 8

105 CMR 451.123

Maintenance: Shower curtain damaged in shower # 6 and 9

105 CMR 451.123

Maintenance: Shower curtain damaged in shower # 6 and 7

Bathroom # L1-12

Unable to Inspect – In Use

Dorm L2

Common Area

No Violations Noted

Bathroom # L1-22

105 CMR 451.123*
105 CMR 451.130

Maintenance: Floor epoxy damaged throughout
Plumbing: Plumbing not maintained in good repair, handwash sink #1 and 3 continuously running

Shower Room # L1-23 A & B

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.130
105 CMR 451.130
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Floor damaged outside showers
Maintenance: Floor damaged in shower # 1, 3, 4, 5, 6, 7, 8, 9, and 10
Maintenance: Wall damaged at shower handle in shower # 4
Plumbing: Plumbing not maintained in good repair, shower # 4 leaking
Plumbing: Plumbing not maintained in good repair, faceplate not secure in shower # 5
Maintenance: Shower curtain damaged in shower # 6
Maintenance: Soap scum on walls in shower # 6, 7, 9, and 10
Maintenance: Wall damaged in shower # 7

Bathroom # L1-24

105 CMR 451.130*
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, toilet # 4 not flushing properly
Maintenance: Ceiling leaking into ceiling light by handwash sinks
Maintenance: Ceiling damaged
Maintenance: Ceiling paint damaged
Maintenance: Floor damaged
Plumbing: Plumbing not maintained in good repair, handwash sink # 2 leaking

Janitor's Closet # L1-21

No Violations Noted

Laundry Area

No Violations Noted

Staff Office

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Modular Units

Unable to Inspect – Closed

OUTSIDE FACILITY

Store House

Box #1 – Walk-In Freezer

No Violations Noted

Box #2 – Walk-In Refrigerator

FC 6-501.11*
FC 4-501.11(A)*
FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, lights out
Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged
Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

Box #3

No Violations Noted

Inmate Break Room

No Violations Noted

Chemical Storage Room # 4

105 CMR 451.353

Interior Maintenance: Light out

Slop Sink Room

105 CMR 451.353

105 CMR 451.130

Interior Maintenance: Wet mop stored in bucket with standing water

Plumbing: Plumbing not maintained in good repair, hot water handle leaking

Male Bathroom

105 CMR 451.123*

105 CMR 451.130

Maintenance: Ceiling vent dusty

Plumbing: Plumbing not maintained in good repair, hot and cold water handle leaking at handwash sink

Freezer #5 – Storage

Unable to Inspect –Under Construction

Cooler #6 – Storage

105 CMR 451.353

Interior Maintenance: Wall damaged

Walk-in Refrigerator # 7

FC 6-501.11*

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, lights out

Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

Freezer (In Walk-in Refrigerator # 7)

No Violations Noted

Staff Office

No Violations Noted

Staff Bathroom

105 CMR 451.126

105 CMR 451.130

Hot Water: Hot water temperature recorded at 61°F

Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink

Recycling Area

105 CMR 451.141

Screens: Screen missing

Inmate Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 61°F

4-Compartment Sink

No Violations Noted

2nd Floor

Dry Goods Storage Room

105 CMR 451.353*

Interior Maintenance: Ceiling paint peeling

Slop Sink Room

105 CMR 451.353

Interior Maintenance: Light out

Bathroom

105 CMR 451.123

Maintenance: Light out

VEHICLE TRAP

Control Area

No Violations Noted

Staff Bathroom

105 CMR 451.123

Maintenance: Light out

TOWERS

Tower # 1

Unable to Inspect –Closed

Tower # 2

105 CMR 451.141*

Screens: Screen missing

105 CMR 451.353

Interior Maintenance: Wall left unfinished

Tower # 3

105 CMR 451.350*

Structural Maintenance: Soffit damaged on outside of tower

105 CMR 451.141*

Screens: Screen damaged

Tower # 4

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

105 CMR 451.141*

Screens: Screen damaged

105 CMR 451.350

Structural Maintenance: Window cracked

Tower # 5

Unable to Inspect –Closed

Tower # 6

105 CMR 451.141*

Screens: Screen damaged

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Observations and Recommendations

1. The inmate population was 631 at the time of inspection.
2. Building C, Building E, and the Training Building outside of the facility were not inspected due to being closed and no longer used.
3. The Department recommended numbering all showers throughout the institution. This will assist the Department and Department of Correction employees to better recognize where issues exist.
4. The Department has a waiver on file for the privacy partitions for the E Building dated January 17, 2013. This waiver is valid through January 17, 2018.
5. The Department has a waiver on file for the privacy partitions for the C Building dated June 5, 2017. This waiver is valid through June 5, 2022.
6. The Department recommends that the Food Service Manager in the Staff Kitchen also attain an Allergen Awareness Training Certificate.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X -- Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros, MPH
Environmental Health Inspector, CSP, BEH

cc: Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Sergeant George Frascarelli, FS/EHSO
Susan G. Rask, Health Director, Concord Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Nelson Alves, Director, Policy Development and Compliance Unit

