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January 29, 2018

Peter J. Koutoujian, Sheriff
 Middlesex County Sheriff's Office
 400 Mystic Avenue
 Medford, MA 02155

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Middlesex County Jail and House of Corrections on January 19, 22, and 23, 2018 accompanied by Sergeant Shane Cassidy, EHSO; Captain William Buckley, EHSO; Deputy Dan Finn, and Captain Daniel Lee. Violations noted during the inspection are listed below including 78 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

CHECKPOINT BUILDING

<i>Janitor's Closet</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Control Desk</i>	No Violations Noted

PODULAR BUILDING

Lobby	No Violations Noted
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<i>Water Fountain</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
Administration Wing	
<i>Female Bathroom</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i>	Unable to Inspect – Locked
<i>Kitchenette</i>	No Violations Noted
Visiting Area	
<i>Visitor's Side</i>	No Violations Noted
Central Control	
<i>Bathroom</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
Attorney Visit Hallway	
<i>Janitor's Closet</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Visiting Control Room</i>	No Violations Noted
<i>Inmate Bathroom</i> 105 CMR 451.123	Maintenance: Floor dirty

Urinalyses Room

Unable to Inspect – Locked

Visiting Area – Inmate Side

No Violations Noted

Entrance Hallway for Pod A & B

Nurse's Station

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Caseworker's Office

No Violations Noted

Pod A

Common Area

No Violations Noted

Storage Cage (Barber Shop)

No Violations Noted

Janitor's Closet

No Violations Noted

Pod Storage Room

No Violations Noted

Lower Level Shower Area # 1-5

105 CMR 451.124*

105 CMR 451.123

Water Supply: Insufficient water supply in quantity and pressure in shower unit # 4
Maintenance: Soap scum observed on bench in shower # 5

Lower Cells

105 CMR 451.126*

105 CMR 451.130

Hot Water: Hot water temperature recorded at 90°F in cell # 1-24
Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 1-09, 1-15, and 1-21

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, toilet clogged in cell # 1-04

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 1-01

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 1-13

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1-24

Upper Level Shower Area # 6-10

105 CMR 451.123 Maintenance: Handwash sink out-of-order
105 CMR 451.123 Maintenance: Ceiling damaged outside shower # 9
105 CMR 451.123 Maintenance: Walls dirty outside shower # 9
105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 6, 8, and 9

Upper Cells

105 CMR 451.113* Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # 2-27
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 2-05
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 2-14 and 2-23
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 2-03
105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 2-20
105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 2-17
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2-11 and 2-12

Pod B

Common Area

No Violations Noted

Counselor's Office

No Violations Noted

Storage Cage (Barber Shop)

No Violations Noted

Janitor's Closet

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, light out

Storage Room (Small)

105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

Storage Room (Large)

No Violations Noted

Lower Level Shower Area

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1
105 CMR 451.123 Maintenance: Mold observed on ceiling outside shower # 1

Lower Cells

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 1-16
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # 1-01, 1-03, 1-05, 1-13, 1-14, 1-15, 1-26, 1-28, and 1-29
105 CMR 451.123 Maintenance: Black substance observed on handwash sink in cell # 1-03, 1-05, and 1-16
105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1-31
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1-13 and 1-15
105 CMR 451.353 Interior Maintenance: Floor surface cracked in cell # 1-07
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 1-26

Upper Level Shower Area

105 CMR 451.123 Maintenance: Light out in shower # 6

Upper Cells

105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 2-19
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 2-04 and 2-06
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 2-12 and 2-17
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-02, 2-22, and 2-24
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 2-02, 2-05, 2-12, and 2-24
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, handwash sink rusted in cell # 2-02

Entrance Hallway for Pod C & D

Nurse's Station

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Office

No Violations Noted

Pod C

Common Area

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Storage Cage (Barber Shop)

No Violations Noted

Janitor's Closet

No Violations Noted

Storage Room

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

Counselor/Interview Office

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, thermometer broken in refrigerator

Multi-Purpose Room

No Violations Noted

Lower Level Shower Area

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 1, 3, 4, and 5
105 CMR 451.123* Maintenance: Floor dirty in shower # 5
105 CMR 451.123 Maintenance: Shower curtain dirty in shower # 5

Lower Cells

105 CMR 451.126* Hot Water: Hot water temperature recorded at 90°F in cell # 1-29
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 1-24
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # 1-25
105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1-21

Upper Level Shower Area # 6-10

105 CMR 451.123* Maintenance: Shower # 7 out-of-order
105 CMR 451.130 Hot Water: Shower water temperature recorded at 90°F in shower # 6
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 6

Upper Cells

105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 2-21, 2-25, and 2-26
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 2-14
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 2-31
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 2-31

Pod D

Common Area

No Violations Noted

Storage Cage (Barber Shop)

No Violations Noted

Janitor's Closet

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, backflow preventer leaking on slop sink

Counselor/Interview Room

No Violations Noted

Multi-Purpose Room

No Violations Noted

Pod Storage Room

No Violations Noted

Lower Level Shower Area

105 CMR 451.123* Maintenance: Shower # 3 out-of-order
105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower unit # 2
105 CMR 451.123 Maintenance: Ceiling paint damaged outside shower # 1

Lower Cells

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 1-09 and 1-15
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-28
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # 1-02 and 1-14

Upper Level Shower Area

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Handwash sink pulling away from wall
Maintenance: Pooling water outside shower # 1
Maintenance: Ceiling vents dusty outside all showers

Upper Cells

105 CMR 451.130
105 CMR 451.130
105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-24 and 2-32
Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 2-18, 2-23, and 2-27
Interior Maintenance: Floor paint damaged in cell # 2-21

Pod F

Administration Area

No Violations Noted

Female Staff Bathroom

No Violations Noted

Janitor's Closet

105 CMR 451.344*
105 CMR 451.353*

Illumination in Habitable Areas: Light not functioning properly, light not working
Interior Maintenance: Ceiling vent dusty

Male Staff Bathroom

No Violations Noted

Medical Office

105 CMR 451.126

Hot Water: Hot water temperature recorded at 100°F

Block

Janitor's Closet

No Violations Noted

Barber Shop

No Violations Noted

Storage

No Violations Noted

Lower Showers

No Violations Noted

Lower Cells

No Violations Noted

Assessment Office

No Violations Noted

Library/Multi-Purpose Room

No Violations Noted

Case Worker's Office

No Violations Noted

Upper Cells

No Violations Noted

Upper Showers # 1-10
105 CMR 451.123

Maintenance: Soap scum on walls in shower # 8

Common Area

No Violations Noted

Dorm # 3 and 4 Landing

Male Bathroom

No Violations Noted

Female Bathroom

Unable to Inspect - Locked

Janitor's Closet

No Violations Noted

Storage/Med Pass

No Violations Noted

Medical Office

Unable to Inspect - Locked

Classroom # 2

No Violations Noted

Multi-Purpose Hallway

No Violations Noted

Storage Room # 1 and 2

No Violations Noted

Classroom A and B

No Violations Noted

Dorm # 3

Sleeping Area

No Violations Noted

Common Area

No Violations Noted

Toilet Area

105 CMR 451.124*

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 5

105 CMR 451.124

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 6

105 CMR 451.124*

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 6 and 7

Sink Area

105 CMR 451.124
105 CMR 451.123

Water Supply: Insufficient water supply in quantity and pressure at both water bubblers
Maintenance: Walls dirty around handwash sink

Shower Area

105 CMR 451.123
105 CMR 451.124

Maintenance: Drain flies observed in shower # 3
Water Supply: Insufficient water supply in quantity and pressure in shower unit # 3

Janitor's Closet

No Violations Noted

Case Worker's Office

Unable to Inspect – In Use

Barber Shop

No Violations Noted

Dorm # 4

Barber Shop

No Violations Noted

Case Worker's Office

Unable to Inspect – Locked

Janitor's Closet

105 CMR 451.130
105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, backflow preventer leaking
Interior Maintenance: Unlabeled chemical bottle

Shower Area

105 CMR 451.123

Maintenance: Floor dirty in shower # 1 and 3

Toilet Area

105 CMR 451.123
105 CMR 451.123
105 CMR 451.130

Maintenance: Strong urine odor present
Maintenance: Floor dirty in toilet stall # 2, 4, and 5
Plumbing: Plumbing not maintained in good repair, toilet clogged in stall # 8

Sink Area

105 CMR 451.126*
105 CMR 451.126

Hot Water: Hot water temperature recorded at 92⁰F at handwash sink # 3
Water Supply: No hot water supplied to handwash sink # 2

Common Area

No Violations Noted

Sleeping Area

No Violations Noted

Pod E

Administration Area

Female Staff Bathroom

Unable to Inspect – Locked

Janitor's Closet

No Violations Noted

<i>Male Staff Bathroom</i>	Unable to Inspect – Locked
<i>Offices</i>	No Violations Noted
<i>Nurse's Station</i>	Unable to Inspect – Locked
Block	
<i>Janitor's Closet</i>	No Violations Noted
<i>Barber Shop</i>	No Violations Noted
<i>Storage Room</i>	No Violations Noted
<i>Segregation Showers</i> 105 CMR 451.123	Maintenance: Floor dirty in shower # 1, 3, 5, and 6
<i>Segregation Cells</i>	No Violations Noted
<i>Classroom Assessment</i>	No Violations Noted
<i>Library</i>	No Violations Noted
<i>Caseworker's Office</i>	No Violations Noted
<i>Upper Cells</i> 105 CMR 451.140	Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 2-02 and 2-11
<i>Upper Showers</i> 105 CMR 451.123 105 CMR 451.123	Maintenance: Soap scum observed on floor in shower # 1, 2, and 3 Maintenance: Debris in floor drain in shower # 2
Dorm # 1 and 2 Landing	
<i>Shift Administrator's Office</i>	Unable to Inspect – Locked
<i>Janitor's Closet</i>	No Violations Noted
<i>Male Staff Bathroom</i>	No Violations Noted
<i>Female Staff Bathroom</i>	Unable to Inspect - Locked

Storage/Med Pass

No Violations Noted

Medical Office

Unable to Inspect - Locked

Classroom # 1

No Violations Noted

Dorm # 1

Sleeping Area

No Violations Noted

Common Area

No Violations Noted

Toilet Area

105 CMR 451.124

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 8

105 CMR 451.123

Maintenance: Door missing at toilet stall # 2

105 CMR 451.123

Maintenance: Floor dirty in toilet stall # 7

Sink Area

105 CMR 451.126*

Water Supply: No hot water supplied to handwash sink # 3

105 CMR 451.126

Hot Water: Hot water temperature recorded at 100⁰F at handwash sink # 2

Shower Area

105 CMR 451.123*

Maintenance: Mold observed on caulking around shower control in shower # 1

105 CMR 451.123

Maintenance: Floor drain clogged in shower # 3

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Case Worker's Office

No Violations Noted

Barber Shop

No Violations Noted

Dorm # 2

Barber Shop

No Violations Noted

Case Worker's Office

No Violations Noted

Janitor's Closet

No Violations Noted

Shower Area

105 CMR 451.123*

Maintenance: Mold observed on caulking in shower # 6 and 7

105 CMR 451.123

Maintenance: Mold observed on caulking in shower # 8

105 CMR 451.123

Maintenance: Ceiling vent rusted in shower # 8

<i>Toilet Area</i> 105 CMR 451.126	Unable to Inspect Stall # 4-8 – In Use Water Supply: No hot water supplied to handwash sink # 1
<i>Sink Area</i>	No Violations Noted
<i>Common Area</i>	No Violations Noted
<i>Sleeping Area</i>	No Violations Noted
<u>Intake and Discharge</u>	
<i>Deputy's Office</i>	No Violations Noted
<i>Janitor's Closet</i>	Unable to Inspect – Locked
<i>Administrative Office</i>	No Violations Noted
<i>Holding Tank # 2</i>	Unable to Inspect – In Use
<i>Shake Room # 1 & 2</i>	No Violations Noted
<i>Holding Cell # 1</i>	No Violations Noted
<i>Institutional Property</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
<i>Desk Area</i>	No Violations Noted
<i>Sally Port</i>	No Violations Noted
<i>Old Shower Room # 1</i>	No Violations Noted
<i>Holding Cell # 1-6</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, water continually running in cell # 3
<i>Break Room</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, disposable silverware left uncovered
<i>Male Bathroom</i>	No Violations Noted

Female Bathroom
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink not draining properly

Inmate Property Room
105 CMR 451.353
105 CMR 451.353

Interior Maintenance: Washer out-of-order
Interior Maintenance: Pooling water on floor around washer

Change Room # 1 and 2

No Violations Noted

A & B Hall Entrance

Janitor's Closet

No Violations Noted

Teacher's Office

Unable to Inspect – Locked

Hall A

No Violations Noted

Hall B

No Violations Noted

Food Service Area

Staff Dining Room
FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gasket damaged on right side refrigerator

FC 3-501.16(A)

Limitation of Growth of Organisms, Temperature and Time Control: Potentially hazardous food not held at the proper hot holding temperature, soup temperature recorded at 120°F

FC 4-903.11(B)(2)

Protection of Clean Items, Storing: Single-service items not stored in an inverted position

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Supply Dock

Loading Dock

No Violations Noted

Surplus Storage Room

No Violations Noted

Storage Room

No Violations Noted

Back of Kitchen

Supply Room # 2 (Dry Storage)

No Violations Noted

<i>Culinary Arts Storage Cabinet</i>	No Violations Noted
<i>Chemical Supply Closet</i>	No Violations Noted
<i>Daily Cleaning Cabinet</i>	No Violations Noted
<i>Kitchen Staff Break Room</i>	No Violations Noted
<i>Supply Room # 1</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Rack Spray Area</i>	No Violations Noted
Main Kitchen Area	
<i>Cooler # 1</i>	No Violations Noted
<i>Warmer # 1 & 2</i>	No Violations Noted
<i>Serving Line</i>	No Violations Noted
<i>Handwash Sink – Near Pots and Pans Sink</i>	
FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged around floor drain
<i>Pots and Pan Sink</i>	No Violations Noted
Mechanical Warewash Area	
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, grease trap access panel rusted
<i>Warewash Machine</i>	No Violations Noted
<i>Handwash Sink after Warewash Machine</i>	
FC 6-301.11	Numbers and Capacity; Handwashing Facilities: No soap at handwash sink
<i>Inmate Coffee Area</i>	No Violations Noted

<i>Diet Area/Serving Line # 2</i>	No Violations Noted
<i>Warmer # 3 & 4</i>	No Violations Noted
<i>Refrigerator # 2</i>	No Violations Noted
<i>McCall Proofer # 1</i>	No Violations Noted
<i>3 Warmers (under hoods)</i> FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, light out under hood
<i>Prep Tables and Sinks</i> FC 5-205.15(B)*	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, uncovered floor drain under single bay prep sink
FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, hot water continually running on prep sink near kettles
<i>Ice Machine # 4</i>	No Violations Noted
<i>Ice Machine # 2</i>	No Violations Noted
<i>Handwash Sink (after ice machine # 2)</i>	No Violations Noted
<i>Kettle Area</i>	No Violations Noted
<i>Walk-in Refrigerator # 2</i>	No Violations Noted
<i>Spice Cabinet</i>	No Violations Noted
<i>Walk-in Refrigerator # 1</i>	No Violations Noted
<i>Hood Area with Warmers</i> FC 6-501.11	Maintenance and Operation; Repairing: Facility not in good repair, lights not working under hoods
<i>Walk-in Freezer</i>	No Violations Noted
<i>Sallyport/Changing Area</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted

Officer's Area/Office

No Violations Noted

Culinary Arts Program Kitchen

Classroom

No Violations Noted

McCall Refrigerator

No Violations Noted

Proofers

No Violations Noted

Walk-in Freezer

No Violations Noted

Hood Area

No Violations Noted

Handwash Sink

No Violations Noted

3-Bay Sink

No Violations Noted

Prep Sink

No Violations Noted

Prep Tables

No Violations Noted

Walk-in Refrigerator

No Violations Noted

Health Service Unit

ISO # 1 & 2

No Violations Noted

Nurse's Pantry

No Violations Noted

Janitor's Closet

No Violations Noted

Risk Cell # 1 & 2
105 CMR 451.130

Unable to Inspect Risk Cell # 1 – In Use
Plumbing: Plumbing not maintained in good repair, water continually running in risk cell # 2

Private Rooms # 1-4
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water continually running at handwash sink in room # 2

Ward A

No Violations Noted

<i>Storage Room</i>	No Violations Noted
<i>Handicap Shower Room</i> 105 CMR 451.123	Maintenance: Soap scum observed on walls in shower
<i>Nurse's Station and Bathroom</i>	No Violations Noted
<i>Cleaning Utility Room</i>	No Violations Noted
<i>Storage Room # 1</i>	No Violations Noted
<i>Storage Room # 2</i>	No Violations Noted
<i>Holding</i>	No Violations Noted
<i>Ward B</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, water continually running at handwash sink/toilet unit # 2
105 CMR 451.123	Maintenance: Soap scum observed on walls in shower # 1
<i>Pharmacy</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Physical Therapy (Treatment Room # 4)</i>	No Violations Noted
<i>Treatment Room # 1</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Treatment Room # 2</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, cold water continually running at handwash sink
105 CMR 451.126	Hot Water: Hot water temperature recorded at 80°F at handwash sink
105 CMR 451.124	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink
<i>Medical Waste Storage</i>	No Violations Noted
<i>Treatment Room # 3</i>	No Violations Noted
<i>Coordinator's Office</i>	No Violations Noted

Lab
No Violations Noted

Dental Room
Unable to Inspect – In Use

Infectious Disease Office
No Violations Noted

Psychiatry Office
No Violations Noted

Exam Room # 2
No Violations Noted

Exam Room # 1
No Violations Noted

HSU Administration Hallway

Male Bathroom
Unable to Inspect – In Use

Female Bathroom
No Violations Noted

Medical Records
No Violations Noted

Health Service Administrator's Office
No Violations Noted

Classifications Building

Main Level

Lobby
105 CMR 451.350 Structural Maintenance: Window panes broken at entrance

Janitor's Closet
No Violations Noted

Female Bathroom
105 CMR 451.123* Maintenance: Toilet # 2 out-of-order
105 CMR 451.123* Maintenance: Window broken

Male Bathroom
105 CMR 451.130* Plumbing: No backflow preventer on sink
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, drain cover missing in slop sink
105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure at slop sink
105 CMR 451.123 Maintenance: Toilet paper holder broken

Control Area
105 CMR 451.350* Structural Maintenance: Windows not weathertight and structurally sound
105 CMR 451.350* Structural Maintenance: Several window panes broken
105 CMR 451.350* Structural Maintenance: Window sills and wall near windows damaged

Roll Call Room

No Violations Noted

Old Administration Wing

First Floor

Offices

No Violations Noted

Storage Closet

No Violations Noted

Female Bathroom

No Violations Noted

Tool Crib Area

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, backflow preventer missing on slop sink

Tool Crib Bathroom

No Violations Noted

Mail Room

105 CMR 451.353*

105 CMR 451.200*

Interior Maintenance: Ceiling tiles missing
Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

Canteen Area

No Violations Noted

Second Floor

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

Male Bathroom # 2

105 CMR 451.123

Maintenance: Strong urine odor present

New Male Locker Room

105 CMR 451.353

Interior Maintenance: Floor dirty throughout

Male Locker Room Bathroom

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.123*

Maintenance: Window broken
Maintenance: Water stained ceiling tiles
Maintenance: Screen missing

Male Shower Room

No Violations Noted

Classifications & Old Infirmary Hallway

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

Offices

No Violations Noted

Female Bathroom

105 CMR 451.123*

Maintenance: Wall damaged around window

Male Bathroom # 1
105 CMR 451.123* Maintenance: Window broken
105 CMR 451.124* Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink
105 CMR 451.123* Maintenance: Wall paint damaged

Old Shower Room
No Violations Noted

Staff Break Room
105 CMR 451.353* Interior Maintenance: Wall paint damaged
105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, disposable silverware left uncovered

Offices
105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained in copy room

Third Floor
105 CMR 451.350* Structural Maintenance: Several window panes broken throughout area
105 CMR 451.141* Screens: Screens damaged throughout area
105 CMR 451.353 Interior Maintenance: Floor dirty throughout area

Male Locker Room
105 CMR 451.353 Interior Maintenance: Floor dirty

Male Locker Room Bathroom
105 CMR 451.123* Maintenance: Wall paint damaged near soap dispenser # 3
105 CMR 451.123* Maintenance: Floor paint damaged
105 CMR 451.123 Maintenance: Dead bugs in light shield
105 CMR 451.123 Maintenance: Light out in toilet stall # 2
105 CMR 451.123 Maintenance: Toilet fixtures dirty in stall # 2
105 CMR 451.123 Maintenance: Showers dirty

Female Locker Room
Unable to Inspect – Locked

Officer's Weight Room
105 CMR 451.350* Structural Maintenance: Window panes broken
105 CMR 451.353 Interior Maintenance: Floor dirty

Lower Report

A & B Side Cells
Unable to Inspect – No longer in use due to lack of natural lighting

Training Center

First Floor

Barber Area
No Violations Noted

Library
No Violations Noted

Meeting Room
No Violations Noted

Offices and Classroom

105 CMR 451.353

Interior Maintenance: Ceiling tiles water damaged in classroom after library

Bathroom

105 CMR 451.350

Structural Maintenance: Window broken

105 CMR 451.123

Maintenance: Ceiling tiles water stained

Storage Room

105 CMR 451.130*

Plumbing: No backflow preventer on slop sink

Chapel

105 CMR 451.350

Structural Maintenance: Window panes broken

Second Floor

Main Laundry

105 CMR 451.350*

Structural Maintenance: Window broken

105 CMR 451.353

Interior Maintenance: Light shield missing on lights near dryer units

Inmate Bathroom

105 CMR 451.350*

Structural Maintenance: Window broken

Officer's Bathroom

105 CMR 451.123*

Maintenance: Wall paint peeling on brick wall

105 CMR 451.123*

Maintenance: Window cracked

105 CMR 451.124*

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

Laundry Storage

No Violations Noted

Main Level

Old Wing Day Room

No Violations Noted

Side Entry Stairs

No Violations Noted

HUMV Dorm Room

No Violations Noted

Dorm Bathroom

105 CMR 451.124*

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 1 and 2

105 CMR 451.123

Maintenance: Wall paint damaged outside handicap shower

105 CMR 451.123

Maintenance: Ceiling vent dusty near showers

First Tier

Control

No Violations Noted

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

A & B Side

105 CMR 451.320* Cell Size: Inadequate floor space in all cells
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # B17
105 CMR 451.353* Interior Maintenance: Ceiling damaged in cell # A12
105 CMR 451.353 Interior Maintenance: Ceiling damaged in cell # B5, B9, and B24

Bathroom and Shower Area

105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 4
105 CMR 451.124* Water Supply: Insufficient water supply in quantity and pressure in shower unit # 11
105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink
105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 4, 8, and 11

C & D Side (Administrative Segregation and Segregation Unit)

Unable to Inspect – Under Construction

Shower Room # D23

Unable to Inspect – Under Construction

Second Tier

105 CMR 451.353* Interior Maintenance: Multiple cell windows painted
105 CMR 451.350 Structural Maintenance: Window pane broken in stairway

Nurse's Room

Unable to Inspect – Locked

Control

No Violations Noted

E & F Side

105 CMR 451.320* Cell Size: Inadequate floor space in all cells
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 12
105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # E16 and outside cell # F19
105 CMR 451.103 Mattresses: Mattress damaged in cell # F13
105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in cell # E16

Bathroom and Shower Area

105 CMR 451.123* Maintenance: Floor drain not draining properly in shower # 3
105 CMR 451.123 Maintenance: Ceiling damaged in shower # 1 and 9
105 CMR 451.126 Water Supply: No hot water supplied to handwash sink
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water handle leaking at slop sink

Janitorial Cage

105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket
105 CMR 451.353 Interior Maintenance: Standing water left in bucket

G & H Side

105 CMR 451.320* Cell Size: Inadequate floor space in all cells
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # H8
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # G7, G23, and H16
105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # G5, H4, H11, and H25
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, discolored water observed coming from handwash sink in cell # H17

Gym

105 CMR 451.350* Structural Maintenance: Windows not weathertight and structurally sound

Gym Office

No Violations Noted

Staff Bathroom

105 CMR 451.110(A)*

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Stairway to Third Tier

No Violations Noted

Third Tier

105 CMR 451.353*

Interior Maintenance: Multiple cell windows painted

Day Room

No Violations Noted

Control

No Violations Noted

Offices

No Violations Noted

I & J Side

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 75⁰F in cell # J5

105 CMR 451.103

Mattresses: Mattress damaged in cell # J20

105 CMR 451.353

Interior Maintenance: Wall cracked in cell # J20 and J26

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at handwash sink in cell # J19

Bathroom and Shower Area

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, hot water continually running at handwash sink

Janitor's Closet

No Violations Noted

K & L Side

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.350

Structural Maintenance: Window pane broken in cell # K1

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # L9

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # K5

105 CMR 451.103

Mattresses: Mattress damaged in cell # K2 and K7

105 CMR 451.353

Interior Maintenance: Debris on floor in cell # L25

CWP Building

Unable to Inspect – Closed

Work Release Building

House # 1

First Floor

Hallway

No Violations Noted

Infirmary

No Violations Noted

Control

No Violations Noted

Office

No Violations Noted

Bathroom

No Violations Noted

Bedrooms

105 CMR 451.353

Interior Maintenance: Wall paint damaged in room # 1

Food Service Area

Dining Room

FC 6-202.15(A)(3)*

Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

Kitchen

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 3-temperature control knobs missing on stove

Second Floor

Stairway

No Violations Noted

Hallway

No Violations Noted

Bedrooms

No Violations Noted

Bathroom

105 CMR 451.123

Maintenance: Screen missing

Stairway to Basement

No Violations Noted

Basement

Laundry Room

105 CMR 451.353

Interior Maintenance: Dryer out-of-order

Boiler Room

Unable to Inspect – Locked

Chemical Storage Room

No Violations Noted

Day Room Between Houses

No Violations Noted

House # 2

First Floor

Hallway

No Violations Noted

Night Shift Office
105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

Officer's Bathroom

No Violations Noted

Bedrooms

No Violations Noted

Administration Office

No Violations Noted

Second Floor

Hallway

No Violations Noted

Bathroom
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123

Maintenance: Counter top cracked near sink # 2
Maintenance: Curtain missing for toilet stall # 1 and 2
Maintenance: Mop stored in bucket

Bedrooms
105 CMR 451.350

Structural Maintenance: Emergency exit door not weathertight, weather stripping damaged

Third Floor

Bedrooms
105 CMR 451.141

Screens: Screen damaged in room # 7

Basement

Day Room

No Violations Noted

Property

Unable to Inspect -- Locked

Bathroom
105 CMR 451.130
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Hot Water: Shower water temperature recorded at 90°F in shower # 1
Maintenance: Shower curtain missing for shower # 1
Maintenance: Soap scum observed on shower curtain in shower # 2 and 4
Maintenance: Toilet # 1 removed

Storage Room

Unable to Inspect -- Locked

WAREHOUSE

No Violations Noted

Office

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Old Walk-in Freezer

No Violations Noted

Back Freezer and Refrigerator

No Violations Noted

Observations and Recommendations

1. The inmate population was 885 at the time of inspection.
2. During the inspection the Department recommended:
 - a. Re-numbering the bedrooms within the Work Release houses; and
 - b. Updating the list of individuals who have completed the Bloodborne Pathogen Training that is stored in the medical waste binder within HSU.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

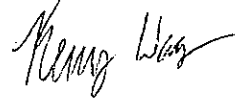
To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kerry Wagner, MPH
Environmental Health Inspector, CSP, BEH

cc: Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Shawn Jenkins, Special Sheriff
Osvaldo Vidal, Superintendent of Operations
Sergeant Shane Cassidy, EHSO
Captain William Buckley, EHSO
Richard Berube, Director, Billerica Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Nelson Alves, Director, Policy Development and Compliance Unit

