



THE COMMONWEALTH OF MASSACHUSETTS

SHERIFF OF HAMPDEN COUNTY
627 RANDALL ROAD
LUDLOW, MA 01056

NICHOLAS COCCHI
SHERIFF

March 5, 2018

TEL: (413) 547-8000
FAX: (413) 589-1851

Mr. Scott Koczela
Environmental Health Analyst, CSP, BEH
Comm. of Mass., Dept. of Public Health
Western Region
23 Service Center
Northampton, MA 01060

RE: Minimum Health and Sanitation Standards and Inspection Procedures for
Correctional Facility

Dear Mr. Scott Koczela:

In response to the Department of Public Health Inspection conducted on January 26, 2018 at the Western Mass. Regional Women's Correctional Center, please find our corrective action responses.

We are submitting to you the plans of actions which outline corrective measures in order to achieve compliance.

We are confident that you will find our actions to be satisfactory and in keeping with the highest caliber of service to the Department of Public Health.

We request that you respond, in writing, that our response has been favorably reviewed and accepted by your office.

The Health and Sanitation Inspection was a successful audit and proved beneficial to all of us at the Hampden County Sheriff's Department and Correctional Center.

As in the past, the Department of Public Health continues to be a valuable resource to us.

Sincerely,

A handwritten signature in black ink, appearing to read "Nick Cocchi", written over a horizontal line.

Nicholas Cocchi

Sheriff

NC/db



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
23 Service Center Road, Northampton, MA 01060
Phone: 413-586-7525 Fax: 413 784-1037
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Lieutenant Governor

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Secretary

MONICA BHAREL, MD, MPH
Commissioner

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February 5, 2018

Nicholas Cocchi, Sheriff
Western MA Women's Correctional Center
701 Center Street
Chicopee, MA 01013

Re: Facility Inspection - Western MA Women's Correctional Center, Chicopee

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Western MA Women's Correctional Center on January 26, 2018 accompanied by Lieutenant Thomas Kalil, EHSO and Corporal Michael Doherty. Violations noted during the inspection are listed below including 5 repeat violations:

Officer's Cubicles No Violations Noted

CENTRAL CONTROL

No Violations Noted

Bathroom No Violations Noted

Janitor's Closet # AA-215 No Violations Noted

Training/Muster Room # AA-214 No Violations Noted

VISITING AREA

No Violations Noted

Bathroom # AA-267 No Violations Noted

Janitor's Closet # AA-252 No Violations Noted

Inmate Bathroom # AA-255 No Violations Noted

Storage # AA-258 No Violations Noted

Kitchenette # AA-261 No Violations Noted

INTAKE

No Violations Noted

Search Room # AA-250
105 CMR 451.123

Maintenance: Soap scum on walls in shower
Corrected , 02-28-2018 Search Room Shower was cleaned and all soap scum on walls removed. Intake Workers were informed and instructed to clean the showers on a daily basis.

105 CMR 451.123

Maintenance: Soap scum on floor in shower
Corrected , 02-28-2018 Search Room Shower was cleaned and all soap scum on floors removed. Intake Workers were informed and instructed to clean the showers on a daily basis.

Parole Office # AA-232 No Violations Noted

Inmate Property # AA-248 No Violations Noted

Urinalysis Room # AA-234 No Violations Noted

Janitor's Closet # AA-235 No Violations Noted

Staff Bathroom # AA-238 No Violations Noted

Cells # 1-3 No Violations Noted

Inmate Bathroom # AA-239 No Violations Noted

Break Room # AA-273 No Violations Noted

Ice Machine No Violations Noted

Dishwashing Machine No Violations Noted

Handwash Sink # 3 No Violations Noted

Food Preparation Area (near hoods)

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, floor damaged
Corrective Action by July 1, 2018. Floor to be repaired in Food Service Area (near
hoods). The Support Services Dept. along with the approved vendor will begin the
process to get the floor repaired. Completion date by July 1, 2018

Inmate Dining Area No Violations Noted

Receiving Dock # AB-212 No Violations Noted

Waste Hold Room # AB-211 No Violations Noted

Dumpster Area No Violations Noted

Staff Bathroom # AB-209 (in hallway)
No Violations Noted

Staff Bathroom # AB-210 (in hallway)
No Violations Noted

Culinary Kitchen No Violations Noted

Serving Line No Violations Noted

Dishwashing Machine No Violations Noted

Handwash Sink No Violations Noted

Staff Dining Area No Violations Noted

MEDICAL

Medical Storage # AA-321 No Violations Noted

Dental Operations # AA-325 No Violations Noted

Dental Office # AA-326 No Violations Noted

Inmate Bathroom # AA-332 No Violations Noted

Lab # AA-333 No Violations Noted

Optometry Office # AA-334 No Violations Noted

Tub/Pumping Room # AA-335 No Violations Noted

OB/GYN Office # AA-336 No Violations Noted

Janitor's Closet # AA-337 No Violations Noted

| | |
|---------------------------------|---------------------|
| Fitness Room # AB-316 | No Violations Noted |
| <i>Inmate Bathroom # AB-317</i> | No Violations Noted |
| <i>Storage Closet # AB-318</i> | No Violations Noted |

HOUSING

Minimum A

| | |
|----------------------------------------------|---------------------|
| <i>Showers # HMA-116</i> | No Violations Noted |
| <i>Inmate Bathroom # HMA-117</i> | No Violations Noted |
| <i>Laundry Room # HMA-119</i> | No Violations Noted |
| <i>Staff Bathroom # HMA-120</i> | No Violations Noted |
| <i>Janitor's Closet # HMA-124</i> | No Violations Noted |
| <i>Inmate Handicapped Bathroom # HMA-125</i> | No Violations Noted |
| <i>Cells</i> | No Violations Noted |

Minimum B

| | |
|----------------------------------------------|---------------------|
| <i>Recreation Deck</i> | No Violations Noted |
| <i>Day Room</i> | No Violations Noted |
| <i>Showers # HMA-216</i> | No Violations Noted |
| <i>Inmate Bathroom # HMA-217</i> | No Violations Noted |
| <i>Laundry # HMA-219</i> | No Violations Noted |
| <i>Staff Bathroom # HMA-220</i> | No Violations Noted |
| <i>Office # HMA-222</i> | No Violations Noted |
| <i>Storage Room # HMA-223</i> | No Violations Noted |
| <i>Janitor's Closet # HMA-224</i> | No Violations Noted |
| <i>Inmate Handicapped Bathroom # HMA-225</i> | No Violations Noted |
| <i>Cells</i> | |

| | |
|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 105 CMR 451.103 | <p>Mattresses: Mattress damaged in cell # 22</p> <p>Mattress was removed from the unit on 01-27-2018. An order for 10 additional replacement mattresses was placed with MassCor on 02-27-2018 expected delivery date by 06-30-2018.</p> |
|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Recreation Deck

No Violations Noted

Unit 1B

Sub-Day Room # HOB-113A (Cells # 1-4)

No Violations Noted

Sub-Day Room # HOB-113B (Cells # 5 and 6)

No Violations Noted

Janitor's Closet # HOB-119

105 CMR 451.353*

Interior Maintenance: Wet mop not properly stored

Corrected: The wet mop was inverted and stored the correct way and hung up to air dry on 01/26/2018, the Unit Workers were informed and instructed to store mops correctly

Staff Bathroom # HOB-120

No Violations Noted

Storage # HOB-121

No Violations Noted

Recreation Deck

No Violations Noted

Lower Showers

Unable to Inspect shower # 4 – In Use

No Violations Noted

Upper Showers

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2, 3, and 4

Corrected 02-23-2018, Unit 1 B- Shower # 2, #3, and # 4, Upper Shower level was cleaned and all soap scum on walls removed. A new product to remove soap scum was used. Unit Workers were informed and instructed to clean the showers on a daily basis

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1

Corrected 02-23-2018, Unit 1 B- Shower # 1 Upper Shower level was cleaned and all soap scum on walls removed. A new product to remove soap scum was used. Unit Workers were informed and instructed to clean the showers on a daily basis

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 2, 3, and 4

Corrected 02-23-2018, Unit 1 B- Shower # 2, #3, and # 4, Upper Shower level was cleaned and all soap scum on floors removed. A new product to remove soap scum was used. Unit Workers were informed and instructed to clean the showers on a daily basis

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 1

Corrected 02-23-2018, Unit 1 B- Shower # 1 Upper Shower level was cleaned and all soap scum on floor removed. A new product to remove soap scum was used. Unit Workers were informed and instructed to clean the showers on a daily basis

Storage # HOB-216

No Violations Noted

Cells

No Violations Noted

Recreation Deck No Violations Noted

Janitor's Closet # HPB-119 No Violations Noted

Day Area No Violations Noted

Lower Showers Unable to Inspect –In Use

Upper Showers Unable to Inspect –In Use

Cells No Violations Noted

Unit 3 Administration

Inmate Bathroom # HS-103 No Violations Noted

Janitor's Closet # HS-107 No Violations Noted

Triage # HS-109 No Violations Noted

Staff Bathroom # HS-110 No Violations Noted

Break Room # HS-119 No Violations Noted

Unit 3A

Multi-Purpose Room # HSA-101C
No Violations Noted

Janitor's Closet # HSA-103 No Violations Noted

Sub-Day Room # HSA-105 No Violations Noted

Staff Bathroom # HSA-113 No Violations Noted

Laundry # HSA-104 No Violations Noted

Day Area No Violations Noted

Lower Showers
No Violations Noted

Upper Showers No Violations Noted

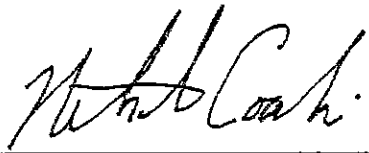
Storage Room # HSA-202 No Violations Noted

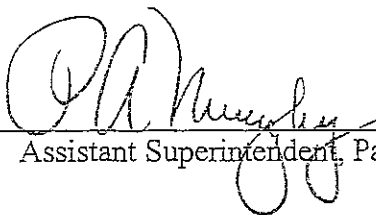
Cells No Violations Noted

Recreation Deck No Violations Noted

Observations and Recommendations

1. The inmate population was 238 at the time of inspection.

Signed  Dated: 3-5-18
Sheriff Nicolas Cocchi

Signed  Dated: 03/02/2018
Assistant Superintendent, Patricia Murphy

Signed  Dated: 3/2/2018
Lt. Thomas J. Kalil 0566, EHFSO

cc: Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Patricia Murphy, Superintendent
Lieutenant Thomas Kalil, EHSO
Gary Trueman, EHSO
Michael Doherty, EHFSO2
Thomas Rondeau, Standards and Training Supervisor
Lisa Sanders, RS, CHO, Health Director, Chicopee Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Nelson Alves, Director, Policy Development and Compliance Unit