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February 28, 2018

Nicholas Cocchi, Sheriff
 Hampden County Sheriff's Department
 626 Randall Road
 Ludlow, MA 01056

Re: Facility Inspection - Hampden County Jail and House of Correction, Ludlow

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Hampden County Jail and House of Correction on February 15, 16, and 23, 2018 accompanied by Sergeant Gary Trueman, EHSO. Violations noted during the inspection are listed below including 293 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

Female Bathroom # 103
 105 CMR 451.123 Maintenance: Ceiling vent dusty

Male Bathroom # 104
 No Violations Noted

CONTROL

Bathroom
 No Violations Noted

Officer's Station
 No Violations Noted

VISITING

Janitor's Closet # B-139

105 CMR 451.353*

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Interior Maintenance: Ceiling vent dusty

Search Room-1 # 140

No Violations Noted

Search Room-2 # 158

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Female Bathroom # 141

No Violations Noted

Male Bathroom # 142

No Violations Noted

Non-Contact Visiting

105 CMR 451.353*

Interior Maintenance: Countertop damaged in booth # A-5

Back of Visiting (inmate side)

No Violations Noted

Front of Visiting (visitor side)

No Violations Noted

Officer's Station (front of visiting)

No Violations Noted

Staff Bathroom # 150

No Violations Noted

Staff Bathroom # 151

No Violations Noted

Children's Visiting Room # 152

No Violations Noted

MEDICAL

Shower Room # 218

No Violations Noted

Exam Rooms

No Violations Noted

X-Ray Room # A-220

No Violations Noted

Break Room # A-224

No Violations Noted

Bio-Hazard Storage # 259

No Violations Noted

Custodial Room # 290 No Violations Noted

Staff Bathroom # A-294 No Violations Noted

Eye Exam Room # 291 No Violations Noted

DELTA # 4 – RESPIT

Cells No Violations Noted

Day Room No Violations Noted

Office # A-241 No Violations Noted

Kitchenette # 252 No Violations Noted

Maintenance Closet # 254 No Violations Noted

Shower Room No Violations Noted

Storage Room # 255 No Violations Noted

Office # 256 No Violations Noted

DELTA # 4 – TREATMENT

Cells No Violations Noted

Day Room No Violations Noted

Shower Room
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1

Storage Room # 244 No Violations Noted

<i>Storage # A-322</i>	No Violations Noted
<i>Janitor's Closet # 324</i>	No Violations Noted
<i>Staff Bathroom # 305</i>	No Violations Noted
<i>Recreation Deck</i>	No Violations Noted
<i>Day Room</i> 105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance near air supply outlets
<i>Multi-Purpose Room # 316</i> 105 CMR 451.353*	Interior Maintenance: Ceiling tiles water stained
<i>Interview/Exam Room # 318</i>	No Violations Noted
<i>Storage # 407</i>	No Violations Noted
<i>Juice Bar</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, left side faucet not working
<i>Lower Showers # 1-5</i> 105 CMR 451.130 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123*	Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order Maintenance: Light not working in shower # 4 Maintenance: Soap scum on floor in shower # 3, 4, and 5 Maintenance: Drain flies observed in shower # 2 and 4 Maintenance: Wall paint damaged in shower # 5 Maintenance: Floor damaged in shower # 2, 3, 4, and 5 Maintenance: Baseboard damaged in shower # 2, 3, 4, and 5
<i>Upper Showers # 6-10</i> 105 CMR 451.130* 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123*	Plumbing: Plumbing not maintained in good repair, shower # 6 out-of-order Maintenance: Soap scum on floor in shower # 10 Maintenance: Drain flies observed in shower # 9 Maintenance: Floor damaged in shower # 8 Maintenance: Floor damaged in shower # 7, 9, and 10 Maintenance: Baseboard damaged in shower # 7
<u>Davis # 5</u>	
<i>Cells</i>	No Violations Noted
<i>Staff Bathroom # 504</i>	No Violations Noted
<i>Recreation Deck</i>	No Violations Noted

Interview/Exam Room # 518

No Violations Noted

Storage # 536

No Violations Noted

Storage # 607

No Violations Noted

Juice Bar

No Violations Noted

Lower Showers # 1-6

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1-6
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 2, 3, 4, 5, and 6
105 CMR 451.123* Maintenance: Floor damaged in shower # 1-6
105 CMR 451.123* Maintenance: Baseboard damaged in shower # 1, 3, 4, and 5
105 CMR 451.123 Maintenance: Drain flies observed in shower # 1, 3, 4, 5, and 6

Upper Showers # 7-12

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 7, 8, 9, and 10
105 CMR 451.123* Maintenance: Soap scum on walls in shower # 11 and 12
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7, 8, and 9
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 10, 11, and 12
105 CMR 451.123* Maintenance: Floor damaged in shower # 7-12
105 CMR 451.123 Maintenance: Baseboard damaged in shower # 10
105 CMR 451.123* Maintenance: Baseboard damaged in shower # 8, 9, 11, and 12
105 CMR 451.123 Maintenance: Drain flies observed in shower # 8 and 12
105 CMR 451.123* Maintenance: Drain flies observed in shower # 9 and 10

Bravo # 1

Cells

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # 123

No Violations Noted

Storage # 206

No Violations Noted

Staff Bathroom # 104

No Violations Noted

Day Room

105 CMR 451.353* Interior Maintenance: Ceiling dirty, black substance near air supply outlets
105 CMR 451.353* Interior Maintenance: Ceiling tiles water stained above door # 117

Storage # A-121

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5
Maintenance: Soap scum on floor in shower # 1-5
Maintenance: Floor damaged in shower # 1, 2, 3, and 5
Maintenance: Baseboard damaged in shower # 1-5

Upper Showers # 6-10

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123

Maintenance: Soap scum on walls in shower # 7, 8, and 9
Maintenance: Soap scum on floor in shower # 7
Maintenance: Soap scum on floor in shower # 8, 9, and 10
Maintenance: Baseboard damaged in shower # 6-10
Maintenance: Floor damaged in shower # 7, 8, 9, and 10

Bravo # 4

Unable to Inspect – Decommissioned and Not In Use

Bravo # 5

Cells

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1, 7, 8, and 26

Storage # 528

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # 526

No Violations Noted

Chemical Closet # 527

No Violations Noted

Storage # A-521

No Violations Noted

Staff Bathroom # 504

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Interview/Exam Room # 517

No Violations Noted

Juice Bar

No Violations Noted

Upper Storage # 606

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123* Maintenance: Soap scum on floor in shower # 4 and 5
105 CMR 451.123 Maintenance: Floor damaged in shower # 2
105 CMR 451.123* Maintenance: Floor damaged in shower # 3 and 4
105 CMR 451.123* Maintenance: Baseboard damaged in shower # 1-5

Upper Showers # 6-11

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8, 9, and 11
105 CMR 451.123* Maintenance: Soap scum on walls in shower # 7
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7 and 11
105 CMR 451.123 Maintenance: Floor damaged in shower # 10
105 CMR 451.123* Maintenance: Floor damaged in shower # 8 and 9
105 CMR 451.123 Maintenance: Baseboard damaged in shower # 9, 10, and 11
105 CMR 451.123* Maintenance: Baseboard damaged in shower # 7 and 8

Control Tower (serving Charlie # 1 and 2)

No Violations Noted

Staff Bathroom # BR-210

No Violations Noted

Charlie # 1 and 2 Hallway

Staff Bathroom # 162 (outside Charlie # 1)

No Violations Noted

Staff Bathroom # 165 (outside Charlie # 2)

No Violations Noted

Recreation Deck # B-116

No Violations Noted

Charlie # 1

Cells

No Violations Noted

Exercise Room # 9

No Violations Noted

Janitor's Closet # 161

No Violations Noted

Kitchenette # 152

No Violations Noted

Storage # 154

No Violations Noted

Day Room

105 CMR 451.353* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Interview/Exam Room # 151

No Violations Noted

<i>Storage # 183</i>	No Violations Noted
<i>Multi-Purpose Room # 180</i>	No Violations Noted
<i>Storage # 114</i>	No Violations Noted
<i>Office # 112</i>	No Violations Noted
<i>Recreation Deck # A-116</i>	No Violations Noted
<u>Charlie # 3</u>	Unable to Inspect – Decommissioned and Not In Use
<u>Charlie # 4</u>	Unable to Inspect – Decommissioned and Not In Use
<u>Charlie # 5 and 6 Hallway</u>	
<i>Staff Bathroom # 318</i>	No Violations Noted
<i>Storage Room # 319</i>	No Violations Noted
<u>Charlie # 5</u>	
<i>Cells</i> 105 CMR 451.353*	Interior Maintenance: Wall vent rusted in cell # 15
<i>Recreation Deck</i>	No Violations Noted
<i>Staff Bathroom # 303</i>	No Violations Noted
<i>Laundry # 304</i>	No Violations Noted
<i>Storage # A-304</i>	No Violations Noted
<i>Interview/Exam Room # 306</i>	No Violations Noted
<i>Janitor's Closet # 310</i>	No Violations Noted
<i>Storage # 311</i>	No Violations Noted

Lower Showers # 1-6

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1, 2, 3, 5, and 6
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 4
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 2, 3, and 5
105 CMR 451.123* Maintenance: Floor damaged in shower # 1, 2, 3, 5, and 6
105 CMR 451.123* Maintenance: Baseboard damaged in shower # 1-6

Upper Showers # 7-12

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8, 9, and 12
105 CMR 451.123* Maintenance: Soap scum on walls in shower # 7 and 11
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 9 and 12
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 8, 10, and 11
105 CMR 451.123 Maintenance: Floor damaged in shower # 8 and 12
105 CMR 451.123* Maintenance: Floor damaged in shower # 9, 10, and 11
105 CMR 451.123 Maintenance: Baseboard damaged in shower # 12
105 CMR 451.123* Maintenance: Baseboard damaged in shower # 7, 8, 9, 10, and 11
105 CMR 451.123 Maintenance: Ceiling damaged in shower # 12

Charlie # 7 and 8 Hallway

Break Room # 502

No Violations Noted

Female Staff Bathroom # 503

No Violations Noted

Male Staff Bathroom # 504

No Violations Noted

Janitor's Closet # 523

No Violations Noted

Staff Kitchenette # 529

No Violations Noted

Staff Bathroom # 530

No Violations Noted

Staff Bathroom # 540

No Violations Noted

Storage # 546

No Violations Noted

Charlie # 7

Unable to Inspect – Decommissioned and Not In Use

Charlie # 8

Unable to Inspect – Decommissioned and Not In Use

Charlie # 9

Unable to Inspect – Decommissioned and Not In Use

Female Staff Bathroom # 131

No Violations Noted

Male Staff Bathroom # 142

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Jail Industries

Print Shop # 113

No Violations Noted

Print Shop Office # 115

No Violations Noted

Welding Shop # 124

No Violations Noted

Building Trades/Wood Shop

No Violations Noted

Inmate Bathroom # 116

No Violations Noted

Female Staff Bathroom # 118

No Violations Noted

Male Staff Bathroom # 119

No Violations Noted

Janitor's Closet # 120

No Violations Noted

Taylor/Sewing Shop # 133

No Violations Noted

Staff Bathroom # 132

No Violations Noted

Inmate Bathroom # 140

Unable to Inspect --In Use

Maintenance Shop

No Violations Noted

Male Bathroom # 141

No Violations Noted

Tool Crib # 153

No Violations Noted

Locker Room # 155

No Violations Noted

Laundry

No Violations Noted

Barber Shop # 234

No Violations Noted

Chemical Storage Locker

No Violations Noted

ADMINISTRATION

Programs

Male Staff Bathroom # 237

No Violations Noted

Female Staff Bathroom # 238

105 CMR 451.126

Hot Water: Hot water temperature recorded at 87°F at handwash sink

Program Staff Break Room # 240

No Violations Noted

Inner Administration

Female Staff Bathroom # 282

105 CMR 451.126

Hot Water: Hot water temperature recorded at 92°F at handwash sink

Male Staff Bathroom # 283

No Violations Noted

Kitchenette # 288

No Violations Noted

Janitor's Closet # 278

No Violations Noted

Multi-Purpose Area

Inmate Bathroom # 102

105 CMR 451.126

Hot Water: Hot water temperature recorded at 105°F at handwash sink

Female Staff Bathroom # 103

No Violations Noted

Female Staff Locker Room # 105

No Violations Noted

Male Staff Locker Room # 106

No Violations Noted

Janitor's Closet # 108

No Violations Noted

Special Activities Room # 107

No Violations Noted

Storage # 110

No Violations Noted

Offices # 259/260

No Violations Noted

MAIN KITCHEN

Handwash Sink (near kitchen offices)

No Violations Noted

Food Preparation Area

No Violations Noted

3-Compartment Sink

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, drain leaking under right bay (right hand sink)

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, grease trap leaking onto floor (right hand sink)

FC 4-501.114(C)(2)

Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration

Cooler # A-146 (located in special diet area)

FC 3-302.11(A)(1)(b)

Preventing Food and Ingredient Contamination: Preventing cross contamination, ready-to-eat foods not appropriately separated from raw foods

Dairy Cooler # A-125

No Violations Noted

Produce Cooler # B-125

No Violations Noted

Meat Cooler # C-125

No Violations Noted

Ice Machine

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, door damaged on ice machine

Freezer # D-125

FC 6-501.12(A)*

Maintenance and Operation; Cleaning: Facility not cleaned properly, old food observed under storage racks

Dry Food Storage # 145

No Violations Noted

Dishwashing Area

No Violations Noted

Free Standing Fan (located within dishwashing area)

FC 4-601.11(C)

Cleaning of Equipment and Utensils, Objective: Nonfood contact surface dirty, fan guard dusty

Spice Storage Rack

No Violations Noted

Inmate Bathroom # 128

Unable to Inspect - In Use

Bakery

Handwash Sink

No Violations Noted

3-Compartment Sink

FC 4-501.114(C)(2)

Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration

Staff Dining

Handwash Sink

No Violations Noted

Serving Line

No Violations Noted

Female Staff Bathroom # 111

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Male Staff Bathroom # 112

105 CMR 451.123*

Maintenance: Ceiling vent dusty

VEHICLE TRAP

1st Floor

No Violations Noted

Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 105°F at handwash sink

2nd Floor

Office (handwash sink)

No Violations Noted

PRE-RELEASE

Lobby

Female Bathroom # 105

No Violations Noted

Male Bathroom # 106

105 CMR 451.126

Hot Water: Hot water temperature recorded at 135°F at handwash sink

Program Area # A-173

No Violations Noted

Visitation # A-174

No Violations Noted

Multi-Purpose Area # A-175

No Violations Noted

Kitchen Hallway

Maintenance Closet # 192

No Violations Noted

Kitchen Office # 193

No Violations Noted

Repair Shop # 194

No Violations Noted

Dry Storage # 195

No Violations Noted

Intake

Cells # 142 and 143

No Violations Noted

Male Bathroom # 135

No Violations Noted

Female Bathroom # 136

No Violations Noted

Medical

Records

No Violations Noted

Medical Storage # 150

No Violations Noted

Classrooms A and B

No Violations Noted

HOUSING UNITS

East Unit

Cells

No Violations Noted

Janitor's Closet # 205

No Violations Noted

Storage Closet # 207

No Violations Noted

Male Staff Bathroom # 210

No Violations Noted

Female Staff Bathroom # 211

No Violations Noted

West Unit - C.H.A.M.P. Program

Cells

Unable to Inspect –Not Used

Janitor's Closet # 217

No Violations Noted

Storage # 218

No Violations Noted

Male Staff Bathroom # 219

No Violations Noted

Female Staff Bathroom # 220

No Violations Noted

Inmate Bathroom and Showers # 222

No Violations Noted

Day Room

No Violations Noted

WAREHOUSE

Refrigerator # 106

No Violations Noted

Freezer # 106

No Violations Noted

Refrigerator # 107

No Violations Noted

Staff Bathroom # 109

No Violations Noted

Staff Bathroom # 110

No Violations Noted

Vehicle Maintenance

No Violations Noted

Bathroom # 111

No Violations Noted

Office # 113

No Violations Noted