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May 24, 2018

Kristie Ladouceur, Superintendent
 Pondville Correctional Center
 P.O. Box 146
 Norfolk, MA 02056

Re: Facility Inspection - Pondville Correctional Center, Norfolk

Dear Superintendent Ladouceur:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of Pondville Correctional Center, on May 11, 2018 accompanied by Jeff Arruda, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 46 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

Dining Area

No Violations Noted

Kitchen

- FC 4-501.114(C)(2)* Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration
- FC 5-205.15(B)* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, faucet leaking when turned on
- FC 6-201.16(A)* Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged near 3-compartment sink
- FC 6-201.16(A)* Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling damaged above pots and pans
- FC 4-502.13(B) Maintenance and Operation, Utensils: Bulk milk dispenser tube not cut at a diagonal and protruding more than 1 inch from chilled dispensing head

Mechanical Warewashing Area

- FC 6-201.16(A)* Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged

Front Dry Storage
FC 3-304.12(A)

Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in sugar

Walk-in Refrigerator/Freezer

No Violations Noted

Office

No Violations Noted

Rear Dry Storage

No Violations Noted

Exterior Freezer

No Violations Noted

Toxic Caustic Room (near Barber Shop)

No Violations Noted

WAREHOUSE

Bulk Storage (Outside)

No Violations Noted

Linens and Toiletries

No Violations Noted

Toxic Caustic

No Violations Noted

Laundry

No Violations Noted

Barber Shop

105 CMR 451.353*

Interior Maintenance: Razors not cleaned prior to storage

House Manager's Office

Unable to Access - Locked

PROPERTY

No Violations Noted

CONTROL

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Female Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Male Bathroom

No Violations Noted

Classroom

105 CMR 451.353

Interior Maintenance: Window shade damaged

Staff Break Room
105 CMR 451.353 Interior Maintenance: Window shade damaged

Staff Bathroom (in Hall)
No Violations Noted

Holding Cell
No Violations Noted

DAY ROOM
No Violations Noted

Library
No Violations Noted

VISITING ROOM
No Violations Noted

H.S.U.
Medical Records/Treatment Room
No Violations Noted

Doctor's Office
No Violations Noted

Nurse's Office
No Violations Noted

Treasurer's Office
No Violations Noted

Administrative Assistant's Office
No Violations Noted

Staff Bathroom
No Violations Noted

Medical Waste Storage (Boiler Room)
No Violations Noted

ADMINISTRATION AREA
No Violations Noted

HOUSING UNITS

1-1

Bathroom
105 CMR 451.123* Maintenance: Soap scum on walls in shower # 2
105 CMR 451.123* Maintenance: Curtain dirty in shower # 1-4
105 CMR 451.123 Maintenance: Grout dirty in shower # 1 and 2
105 CMR 451.123 Maintenance: Ceiling dirty in shower # 1 and 2
105 CMR 451.123 Maintenance: Ceiling paint peeling in shower # 3

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Parole Office

No Violations Noted

Laundry

105 CMR 451.353 Interior Maintenance: Dryer # 2 not connected to the exterior

1-2

Bathroom

105 CMR 451.123* Maintenance: Curtain dirty in shower # 1 and 2
105 CMR 451.123* Maintenance: Floor drain not secure in shower # 2
105 CMR 451.123* Maintenance: Grout moldy in shower # 1
105 CMR 451.123 Maintenance: Ceiling light cracked

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Laundry

No Violations Noted

1-3

Bathroom

105 CMR 451.123 Maintenance: Exhaust fan dusty

Handicapped Bathroom

105 CMR 451.123* Maintenance: Caulking moldy in shower
105 CMR 451.123 Maintenance: Ceiling vent dusty

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

2-1

Work Release

No Violations Noted

Classification

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

Bathroom

No Violations Noted

Slop Sink (in Bathroom)

105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells
105 CMR 451.353* Interior Maintenance: Wall unfinished in cell # 210
105 CMR 451.353* Interior Maintenance: Wall paint damaged in cell # 206 and 208

2-2

Showers

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123

Maintenance: Curtain dirty in shower # 1-5
Maintenance: Exhaust fan dusty
Maintenance: Curtain damaged in shower # 4

Bathroom

No Violations Noted

Cells

105 CMR 451.320*
105 CMR 451.353
105 CMR 451.353*

Cell Size: Inadequate floor space in all cells
Interior Maintenance: Window shade damaged in cell # 216
Interior Maintenance: Wall paint damaged in cell # 221

2-3

2nd Floor Laundry

No Violations Noted

IPS/Operations

105 CMR 451.200*

Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils left uncovered

Showers

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123

Maintenance: Caulking moldy in shower # 3 and 6
Maintenance: Caulking moldy in shower # 1 and 2
Maintenance: Curtain dirty in shower # 1-6
Maintenance: Ceiling vent dusty

Bathroom

No Violations Noted

Cells

105 CMR 451.320*
105 CMR 451.353*
105 CMR 451.353

Cell Size: Inadequate floor space in all cells
Interior Maintenance: Window shade damaged in cell # 237
Interior Maintenance: Window shade damaged in cell # 236

2-4

Bathroom

No Violations Noted

Cells

105 CMR 451.320*
105 CMR 451.353

Cell Size: Inadequate floor space in all cells
Interior Maintenance: Window shade damaged in cell # 258

DUMPSTER AREA

105 CMR 451.371*

Rubbish Storage: Rubbish stored in an unsanitary condition, recycling stored on the ground

GYM

105 CMR 451.350*

Structural Maintenance: Door not rodent and weathertight

CLASSROOMS

No Violations Noted

Observations and Recommendations

1. The inmate population was 150 at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Riordan, MPH
Field Supervisor, EA III, CSP, BEH

cc: Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Jeffrey Arruda, EHSO
Betsy Fijol, Administrative Assistant, Norfolk Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Nelson Alves, Director, Policy Development and Compliance Unit