



THE COMMONWEALTH OF MASSACHUSETTS

SHERIFF OF HAMPDEN COUNTY
627 RANDALL ROAD
LUDLOW, MA 01056

NICHOLAS COCCHI
SHERIFF

TEL: (413) 547-8000
FAX: (413) 589-1851

June 29th, 2018

Mr. Scott Koczela
Environmental Health Analyst, CSP, BEH
Comm. of Mass., Dept. of Public Health
Western Region
23 Service Center
Northampton, MA 01060

RE: Minimum Health and Sanitation Standards and Inspection Procedures for
Correctional Facility

Dear Mr. Scott Koczela:

In response to the Department of Public Health Inspection conducted on June 1, 2018 at the Western Mass. Regional Women's Correctional Center, please find our corrective action responses.

We are submitting to you the plans of actions which outline corrective measures in order to achieve compliance.

We are confident that you will find our actions to be satisfactory and in keeping with the highest caliber of service to the Department of Public Health.

We request that you respond, in writing, that our response has been favorably reviewed and accepted by your office.

The Health and Sanitation Inspection was a successful audit and proved beneficial to all of us at the Hampden County Sheriff's Department and Correctional Center.

As in the past, the Department of Public Health continues to be a valuable resource to us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Nicholas Cocchi'.

Nicholas Cocchi

Sheriff

NC/db

enclosure

cc: Jana Ferguson, Director, BEH
Stephen Hughes, Director, CSP, BEH
Timothy Miley, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Lisa Sanders, RS, CHO, Health Director
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Nelson Alves, Director, Policy Development and Compliance Unit
James Kelleher, Superintendent
Patricia Murphy, Assistant Superintendent
Kevin Crowley, Assistant Superintendent
Matt Roman, Standards and Training Director
Lt. Thomas Kalil, EHFSO
Sgt. Gary Trueman, EHFSO



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
23 Service Center Road, Northampton, MA 01060
Phone: 413-586-7525 Fax: 413 784-1037
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Scott.Koczela@massmail.state.ma.us

CHARLES D. BAKER
Governor

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Lieutenant Governor

MARYLOU SUDDERS
Secretary

MONICA BHAREL, MD, MPH
Commissioner

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June 8, 2018

Nicholas Cocchi, Sheriff
Western MA Women's Correctional Center
701 Center Street
Chicopee, MA 01013

Re: Facility Inspection - Western MA Women's Correctional Center, Chicopee

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Western MA Women's Correctional Center on June 1, 2018 accompanied by Lieutenant Thomas Kalil, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 9 repeat violations:

REPORT OF CONDITIONS

NAME OF FACILITY: Western Massachusetts Regional Women's
Correctional Center

ADDRESS: 701 Center Street, Chicopee, MA 01013

SHERIFF: Nicholas Cocchi

DATE OF INSPECTION: June 1, 2018

INSPECTED BY: The Department of Public Health Environmental Health
Inspector, Scott Koczela Environmental Analyst,
WMRWCC Environmental Health & Fire Safety
Lt. Thomas J. Kalil

REPORT SUBMITTED BY: WMRWCC Environmental Health & Fire Safety Officer,
Lt. Thomas J. Kalil

DATE OF REPORT: June 26, 2018

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

Male Bathroom # AA-112 No Violations Noted

Female Bathroom # AA-113 No Violations Noted

Janitor's Closet # AA-114 No Violations Noted

Female Locker Room # AA-119 No Violations Noted

Male Locker Room # AA-118 No Violations Noted

ADMINISTRATION AREA

Break Room # AA-147 No Violations Noted

Female Staff Bathroom No Violations Noted

Male Staff Bathroom No Violations Noted

Officer's Cubicles No Violations Noted

CENTRAL CONTROL No Violations Noted

Bathroom No Violations Noted

Janitor's Closet # AA-215 No Violations Noted

Training/Muster Room # AA-214
No Violations Noted

VISITING AREA No Violations Noted

Bathroom # AA-267 No Violations Noted

Janitor's Closet # AA-252 No Violations Noted

Inmate Bathroom # AA-255 No Violations Noted

Storage # AA-258 No Violations Noted

Kitchenette # AA-261 No Violations Noted

INTAKE

Search Room # AA-250 Interior Maintenance: Ceiling vent dusty
105 CMR 451.353 *Corrected on 06/14/2018: The dust on the vent in the search room was removed and cleaned.*

Parole Office # AA-232 No Violations Noted

Inmate Property # AA-248 No Violations Noted

Urinalysis Room # AA-234 No Violations Noted

Janitor's Closet # AA-235 No Violations Noted

Staff Bathroom # AA-238 No Violations Noted

Cells # 1-3
105 CMR 451.353 Interior Maintenance: Ceiling vent dusty in cell # 2
Corrected on 06/13/2018: The dust on the vent in cell # 2 was removed and cleaned.

Inmate Bathroom # AA-239 No Violations Noted

Break Room # AA-273 No Violations Noted

Inmate Waiting No Violations Noted

LAUNDRY No Violations Noted

SUPPPORT SERVICES

Central Storage No Violations Noted

Inmate Bathroom # AA-127 No Violations Noted

Janitor's Closet # AA-128 No Violations Noted

<i>Staff Bathroom # AA-129</i>	No Violations Noted
<i>Break Room # AA-131</i>	No Violations Noted
<i>Maintenance Shop</i>	No Violations Noted
Security Management	No Violations Noted
<i>Staff Bathroom # AA-227</i>	No Violations Noted
<i>Janitor's Closet # AA-218</i>	No Violations Noted

KITCHEN

<i>Supervisor's Office</i>	No Violations Noted
<i>Staff Bathroom # AB-224</i>	No Violations Noted
<i>Inmate Bathroom # AB-223</i>	No Violations Noted
<i>Secured Storage</i>	No Violations Noted
<i>Handwash Sink # 1</i>	No Violations Noted
<i>Dry Storage</i>	No Violations Noted
<i>Janitor's Closet # AB-220</i>	No Violations Noted

<i>Freezer</i> FC 6-501.12(A)	Maintenance and Operation; Cleaning: Facility not cleaned properly, excessive ice build-up in freezer <i>Corrected on 06/12/2018: Food Service staff and inmate kitchen workers have been reminded to keep the freezer door closed and properly sealed at all times. This ice build-up is an issue during humid times of the year and clean-up of the excessive ice build-up has been added to the Food Service cleaning schedule. The freezer will be shut down for a day to be determined so the freezer can be defrosted. Product will be moved to an alternate freezer during this process.</i>
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<i>Meat Refrigerator</i>	No Violations Noted
<i>Dairy/Produce Refrigerator</i>	No Violations Noted
<i>3-Compartment Sink</i>	No Violations Noted
<i>Handwash Sink # 2</i>	No Violations Noted
<i>Ice Machine</i>	No Violations Noted

<i>Dishwashing Machine</i> FC 4-901.11(A)	Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully <i>Corrected on 06/14/2018: The drying procedure for meal trays was reviewed (the sanitized trays are taken from the dishwasher to the drying rack to fully air dry) with the Food Service staff and a follow up training was given to the kitchen workers for all shifts.</i>
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Handwash Sink # 3 (near Serving Line)

No Violations Noted

Food Preparation Area (near Hoods)

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, metal shavings observed on can opener

Corrected on 6/14/2018: The can opener was removed from its current location and secured in the Secure Storage Room. Food Service staff and kitchen workers were reminded to clean the can opener after every use.

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor damaged

Corrected on 06/14/2018: Phase 3 of the Food Service floor repair has been completed.

Inmate Dining Area

No Violations Noted

Receiving Dock # AB-212

No Violations Noted

Waste Hold Room # AB-211

No Violations Noted

Dumpster Area

No Violations Noted

Staff Bathroom # AB-209 (in Hallway)

Unable to Inspect -- In Use

Staff Bathroom # AB-210 (in Hallway)

No Violations Noted

Culinary Kitchen

No Violations Noted

Serving Line

No Violations Noted

Dishwashing Machine

No Violations Noted

Handwash Sink

No Violations Noted

Staff Dining Area

No Violations Noted

MEDICAL

Medical Storage # AA-321

No Violations Noted

Dental Operations # AA-325

No Violations Noted

Dental Office # AA-326

No Violations Noted

Inmate Bathroom # AA-332

No Violations Noted

Lab # AA-333

No Violations Noted

Optometry Office # AA-334

No Violations Noted

Tub/Pumping Room # AA-335

No Violations Noted

OB/GYN Office # AA-336

No Violations Noted

Janitor's Closet # AA-337

No Violations Noted

Vaccine Room # AA-338 No Violations Noted

Clinical Treatment Room # AA-339
No Violations Noted

Staff Bathroom # AA-348 No Violations Noted

Medical Break Room # AA-349 No Violations Noted

Staff Bathroom # AA-350 No Violations Noted

Exam Rooms # 342/343 No Violations Noted

Medical Waste Room # AA-341 No Violations Noted

Dental Room # AA-345 No Violations Noted

VOCATIONAL AREA

Prison Industries # AB-356 No Violations Noted

Inmate Bathroom # AB-349 No Violations Noted

Staff Bathroom # AB-350 No Violations Noted

Computer Lab # AB-351 No Violations Noted

Beauty Salon # AB-353 No Violations Noted

Storage Room # AB-354 Unable to Inspect – Locked

PROGRAMS

Classroom # AB-306-A No Violations Noted

Inmate Bathroom # AB-309 (located within Classroom # A-308)
No Violations Noted

Storage Room # AB-311 No Violations Noted

Inmate Bathroom # AB-320 No Violations Noted

Janitor's Closet # AB-321 No Violations Noted

Library # AB-323 No Violations Noted

Storage Room # AB-325 No Violations Noted

Classrooms No Violations Noted

Staff Bathroom # AB-340
105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
Corrected on 06/07/2018: paper towels were placed in the dispenser at handwash sink.

Break Room # AB-341 No Violations Noted

Fitness Room # AB-316 No Violations Noted

Inmate Bathroom # AB-317 No Violations Noted

Storage Closet # AB-318 No Violations Noted

HOUSING

Minimum A

Showers # HMA-116
105 CMR 451.123

Maintenance: Ceiling vent dusty
Corrected on 06/22/2018: The vent was cleaned. Residents and staff will continue to monitor and maintain a dust free vent. In addition a Service Desk Request was submitted to have maintenance staff remove the outer grate so the vent may be properly cleaned. To be completed by 07/08/2018.

Inmate Bathroom # HMA-117 No Violations Noted

Laundry Room # HMA-119
105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of Microwave Oven dirty
Corrected on 06/22/2018: The interior of Microwave Oven was cleaned and residents were reminded to wipe down microwave after each use.

Staff Bathroom # HMA-120 No Violations Noted

Janitor's Closet # HMA-124 No Violations Noted

Inmate Handicapped Bathroom # HMA-125
105 CMR 451.123

Maintenance: Ceiling vent dusty
Corrected on 06/22/2018: Ceiling Vent dust was removed. Residents and staff will continue to monitor and maintain a dust free vent. In addition a Service Desk Request was submitted to have maintenance staff remove the outer grate so the vent may be properly cleaned. To be completed by 07/08/2018.

Cells No Violations Noted

Minimum B

Recreation Deck
105 CMR 451.360

Protective Measures: Building not protected against infestation, birds nest observed above camera
Correction Pending: (06/22/2018) The nest will be removed when vacated. Maintenance staff & residents will maintain area surrounding nest until it can be removed.

Day Room No Violations Noted

Showers # HMA-216
105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1
Corrected 06/22/2018: All soap scum on walls removed. We have introduced

new products, Suma and Invade to be utilized once a week to keep up with the Soap Scum on the walls and floors in our stainless showers. We have also reminded staff to inform the unit workers to clean the showers on a daily basis.

Inmate Bathroom # HMA-217 No Violations Noted

Laundry # HMA-219 No Violations Noted

Staff Bathroom # HMA-220 No Violations Noted

Office # HMA-222 No Violations Noted

Storage Room # HMA-223 No Violations Noted

Janitor's Closet # HMA-224 No Violations Noted

Inmate Handicapped Bathroom # HMA-225
No Violations Noted

Cells No Violations Noted

Unit 1 Administration

Inmate Bathroom # HO-104 No Violations Noted

Janitor's Closet # HO-105 No Violations Noted

Pre-Trial Office # HO-107 No Violations Noted

Triage # HO-111 No Violations Noted

Staff Bathroom # HO-113 No Violations Noted

Unit 1A

Sub-Day Room # HOA-113A No Violations Noted

Day Room No Violations Noted

Storage Room # HOA-116 No Violations Noted

Staff Bathroom # HOA-117 No Violations Noted

Janitor's Closet # HOA-118
105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket
Corrected on 06/08/2018: The wet mop was removed from the bucket and the mop was hung up to air dry.

Lower Showers No Violations Noted

Upper Shower No Violations Noted

Cells No Violations Noted

Storage # HOA-215 Unable to Inspect – Locked

Recreation Deck
105 CMR 451.360

Protective Measures: Building not protected against infestation,
birds nest observed above camera

Correction Pending: (06/22/2018) The nest will be removed when vacated.

*Maintenance staff & residents will maintain area surrounding nest until it can be
Removed.*

Unit 1B

Sub-Day Room # HOB-113A (Cells # 1-4)

No Violations Noted

Sub-Day Room # HOB-113B (Cells # 5 and 6)

No Violations Noted

Janitor's Closet # HOB-119

No Violations Noted

Staff Bathroom # HOB-120

No Violations Noted

Storage # HOB-121

No Violations Noted

Recreation Deck

No Violations Noted

Lower Showers

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1

*Corrected 06/22/2018: All soap scum on walls removed. We have introduced
new products, Suma and Invade to be utilized once a week to keep up with the Soap
Scum on the walls and floors in our stainless showers. We have also reminded staff to
inform the unit workers to clean the showers on a daily basis.*

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1, 2, and 3

*Corrected 06/22/2018: All soap scum on floors removed. We have introduced
new products, Suma and Invade to be utilized once a week to keep up with the Soap
Scum on the walls and floors in our stainless showers. We have also reminded staff to
inform the unit workers to clean the showers on a daily basis.*

Upper Showers

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1, 2, 3, and 4

*Corrected 06/22/2018: All soap scum on walls removed. We have introduced
new products, Suma and Invade to be utilized once a week to keep up with the Soap
Scum on the walls and floors in our stainless showers. We have also reminded staff to
inform the unit workers to clean the showers on a daily basis.*

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 1, 2, 3, and 4

*Corrected 06/22/2018: All soap scum on floors removed. We have introduced
new products, Suma and Invade to be utilized once a week to keep up with the Soap
Scum on the walls and floors in our stainless showers. We have also reminded staff to
inform the unit workers to clean the showers on a daily basis.*

Storage # HOB-216

No Violations Noted

Cells

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 17

Corrected on 06/01/2018: The item that was blocking the wall vent in cell # 17 was

removed and inmates were reminded not to block their vents.

Unit 2 Administration

<i>Janitor's Closet # HP-103</i>	No Violations Noted
<i>Inmate Bathroom # HP-104</i>	No Violations Noted
<i>Triage # HP-105</i>	No Violations Noted
<i>Staff Bathroom # HP-107</i>	No Violations Noted
<i>Conference Room # HP-108</i>	No Violations Noted
<i>Storage # HP-118</i>	No Violations Noted
<i>Storage Room # HP-122</i>	No Violations Noted
<i>Offices</i>	No Violations Noted

Unit 2A

<i>Storage # HPA-113</i>	No Violations Noted
<i>Sub-Day Room # HPA-113A</i>	No Violations Noted
<i>Sub-Day Room # HPA-113B</i>	No Violations Noted
<i>Laundry</i>	No Violations Noted
<i>Janitor's Closet # HPA-115</i>	No Violations Noted
<i>Day Area</i>	No Violations Noted
<i>Staff Bathroom # HPA-116</i>	No Violations Noted
<i>Lower Showers</i>	No Violations Noted

Upper Showers
105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1, 2, and 4
Corrected 06/22/2018: All soap scum on walls removed. We have introduced new products, Suma and Invade to be utilized once a week to keep up with the Soap Scum on the walls and floors in our stainless showers. We have also reminded staff to inform the unit workers to clean the showers on a daily basis.

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 2, 3, and 4
Corrected 06/22/2018: All soap scum on floors removed. We have introduced new products, Suma and Invade to be utilized once a week to keep up with the Soap Scum on the walls and floors in our stainless showers. We have also reminded staff to inform the unit workers to clean the showers on a daily basis.

105 CMR 451.123

Maintenance: Ceiling vent dusty
Corrected on 06/22/2018: Ceiling Vent dust was removed. In addition a Service Desk

Request was submitted to have maintenance staff remove the outer grate so the vent may be properly cleaned. To be completed by 07/08/2018.

Cells No Violations Noted

Recreation Deck No Violations Noted

Unit 2B

Sub-Day Room # HPB-113A No Violations Noted

Laundry No Violations Noted

Staff Bathroom # HPB-118 No Violations Noted

Recreation Deck No Violations Noted

Janitor's Closet # HPB-119 No Violations Noted

Day Area No Violations Noted

Lower Showers

105 CMR 451.130 Hot Water: Shower water temperature recorded at 124°F
Corrected on 06/05/2018: The main mixing valve was adjusted to the correct temperature and a temperature reading was taken at the shower and was recorded at 108.*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1
Corrected 06/22/2018: All soap scum on walls removed. We have introduced new products, Suma and Invade to be utilized once a week to keep up with the Soap Scum on the walls and floors in our stainless showers. We have also reminded staff to inform the unit workers to clean the showers on a daily basis.

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1
Corrected 06/22/2018: All soap scum on floors removed. We have introduced new products, Suma and Invade to be utilized once a week to keep up with the Soap Scum on the walls and floors in our stainless showers. We have also reminded staff to inform the unit workers to clean the showers on a daily basis.

Upper Showers No Violations Noted

Cells No Violations Noted

Unit 3 Administration

Inmate Bathroom # HS-103 No Violations Noted

Janitor's Closet # HS-107 No Violations Noted

Triage # HS-109 No Violations Noted

Staff Bathroom # HS-110 No Violations Noted

Break Room # HS-119 No Violations Noted

Unit 3A

Multi-Purpose Room # HSA-101C

No Violations Noted

Janitor's Closet # HSA-103 No Violations Noted

Sub-Day Room # HSA-105 No Violations Noted

Staff Bathroom # HSA-113 No Violations Noted

Laundry # HSA-104 No Violations Noted

Day Area No Violations Noted

Lower Showers Unable to Inspect shower # 3 – In Use
No Violations Noted

Upper Showers No Violations Noted

Storage Room # HSA-202 No Violations Noted

Cells No Violations Noted

Recreation Deck No Violations Noted

Unit 3B

Janitor's Closet # HSB-103 No Violations Noted

Sub-Day Room # HSB-105 No Violations Noted

Staff Bathroom # HSB-113
105 CMR 451.123 Maintenance: Ceiling vent dusty
Corrected on 06/22/2018: Ceiling Vent dust was removed.

Laundry # HSB-104
105 CMR 451.353 Interior Maintenance: Debris observed behind clothes dryers
Corrected on 06/22/2018: Debris was removed from behind clothes dryer and Laundry Workers were reminded to clean behind dryers on a daily basis.

Day Area No Violations Noted

Lower Showers
105 CMR 451.123 Maintenance: Standing water observed outside shower # 4
Corrected 06/08/2018: Inmates were reminded to towel off in the shower stalls to eliminate standing water outside of the showers.

Upper Showers No Violations Noted

Storage # HSB-202 No Violations Noted

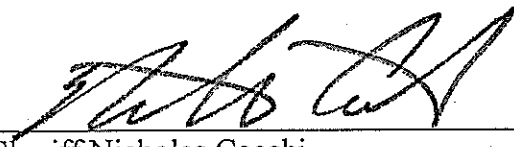
Cells No Violations Noted

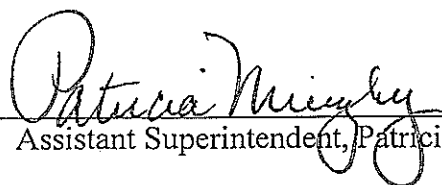
Recreation Deck No Violations Noted

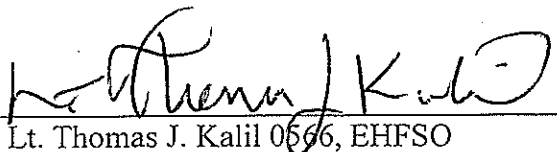
Observations and Recommendations

1. The inmate population was 208 at the time of inspection.
2. At the time of the inspection the hot water system was undergoing maintenance which resulted in higher than normal hot water temperatures.
At the time of inspection plumbers were in the process of removing a gas water heater and adding new piping for the Laundry Room Washers which resulted in the water temperatures fluctuating hotter than normal.
3. Standing water was observed outside one of the lower showers in Unit 3B. The Department recommends that inmates towel off inside the shower stalls to limit the amount of standing water.
Inmates were reminded to towel off in the shower stalls to eliminate standing water outside of the showers.

cc: Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Patricia Murphy, Superintendent
Lieutenant Thomas Kalil, EHSO
Gary Trueman, EHSO
Michael Doherty, EHFSO2
Matthew Roman, Director, Standards and Training Supervisor
Lisa Sanders, RS, CHO, Health Director, Chicopee Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Nelson Alves, Director, Policy Development and Compliance Unit

Signed  Dated: 7-3-18
Sheriff Nicholas Cocchi

Signed  Dated: 06/29/2018
Assistant Superintendent, Patricia Murphy

Signed  Dated: 6/29/2018
Lt. Thomas J. Kalil 0566, EHFSO

