



The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Public Health  
Bureau of Environmental Health  
Community Sanitation Program  
180 Beaman Street, West Boylston, MA 01583  
Phone: 508-792-7880 Fax: 508-792-7706  
TTY: 508-835-9796

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Lieutenant Governor

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Commissioner

Tel: 617-624-6000  
www.mass.gov/dph

March 9, 2018

Steven P. Kenneway, Superintendent  
MCI Shirley  
P.O. Box 1218  
Shirley, MA 01464

Re: Plan of Correction – MCI Shirley

Dear Superintendent Kenneway:

The Massachusetts Department of Public Health (Department) has received your Plan of Correction dated February 21, 2018. After review, the Department finds the plan appropriately addresses all of the violations noted in the report with the following exception:

The 248 CMR Massachusetts Plumbing Code requires shower hot water temperatures to be between 100°F and 112°F. Please confirm the hot water temperatures meet the above requirements for all showers.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

Kerry Wagner, MPH  
Environmental Health Inspector, CSP, BEH

cc: Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Jessica Caffin, EHSO  
James Garreffo, RS, CHO, Director, Nashoba Associated Boards of Health  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Daniel Bennett, Secretary, EOPSS  
Nelson Alves, Director, Policy Development and Compliance Unit





The Commonwealth of Massachusetts  
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23 Service Center Road, Northampton, MA 01060  
Phone: 413-586-7525 Fax: 413 784-1037  
TTY 800 769-9991

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July 24, 2018

Nicholas Cocchi, Sheriff  
Western MA Women's Correctional Center  
701 Center Street  
Chicopee, MA 01013

Re: Plan of Correction - Western MA Women's Correctional Center, Chicopee

Dear Sheriff Cocchi:

The Massachusetts Department of Public Health (Department) has received your Plan of Correction in response to my inspection on June 1, 2018. After review, the Department finds the plan appropriately addresses all of the violations noted.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

Scott Koczela  
Environmental Analyst, CSP, BEH

cc: Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Patricia Murphy, Superintendent  
Lieutenant Thomas Kalil, EHSO  
Gary Trueman, EHSO  
Michael Doherty, EHFSO2  
Thomas Rondeau, Standards and Training Supervisor  
Lisa Sanders, RS, CHO, Health Director, Chicopee Board of Health  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Daniel Bennett, Secretary, EOPSS  
Nelson Alves, Director, Policy Development and Compliance Unit





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July 24, 2018

Nicholas Cocchi, Sheriff  
Western Massachusetts Recovery and Wellness Center  
155 Mill Street  
Springfield, MA 01108

Re: Plan of Correction - Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi:

The Massachusetts Department of Public Health (Department) has received your Plan of Correction dated July 16, 2018. After review, the Department finds the plan appropriately addresses all of the violations noted.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

Scott Koczela  
Environmental Analyst, CSP, BEH

cc: Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Della Blake, Superintendent  
Tina Mole, Standards and Training Coordinator  
Gary Trueman, EHSO  
Elizabeth Hanna, Classification Director  
Helen R. Caulton Harris, H&HS, Director, Springfield Board of Health  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate ✓  
Daniel Bennett, Secretary, EOPSS  
Nelson Alves, Director, Policy Development and Compliance Unit





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July 25, 2018

Michael Bellotti, Sheriff  
Norfolk County Correctional Center  
P.O. Box 149  
200 West Street  
Dedham, MA 02027

Re: Plan of Correction - Norfolk County House of Correction, Dedham

Dear Sheriff Bellotti:

The Massachusetts Department of Public Health (Department) has received your Plan of Correction dated July 13, 2018. After review, the Department finds the plan appropriately addresses all of the violations noted.

In regards to the issue of overcrowding, the Department appreciates the limitations of correctional facilities and the need to accommodate the ever-increasing population; however we remain concerned with the overcrowded conditions.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

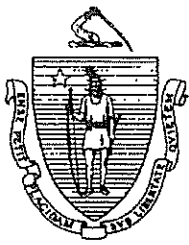
Sincerely,

Patrick Wallace  
Environmental Health Inspector, CSP, BEH

cc: Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Gerard Horgan, Superintendent  
Sergeant Dave Munchback, EHSO  
Catherine Cardinale, Health Director, Dedham Board of Health  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Daniel Bennett, Secretary, EOPSS  
Nelson Alves, Director, Policy Development and Compliance Unit







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July 26, 2018

Kristie Ladouceur, Superintendent  
Pondville Correctional Center  
P.O. Box 146  
Norfolk, MA 02056

Re: Plan of Correction - Pondville Correctional Center, Norfolk

Dear Superintendent Ladouceur:

The Massachusetts Department of Public Health (Department) has received your Plan of Correction in response to my inspection on May 11, 2018. After review, the Department finds the plan appropriately addresses all of the violations noted.

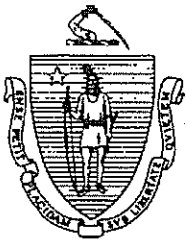
Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

Amy R. Jordan, MPH  
Field Supervisor, EA III, CSP, BEH

cc: Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Jeffrey Arruda, EHSO  
Betsy Fijol, Administrative Assistant, Norfolk Board of Health  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Daniel Bennett, Secretary, EOPSS  
Nelson Alves, Director, Policy Development and Compliance Unit





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August 2, 2018

Michael Rodrigues, Superintendent  
MCI Concord  
965 Elm Street  
P.O. Box 9106  
Concord, MA 01742

Re: Plan of Correction – Northeastern Correctional Center, Concord

Dear Superintendent Rodrigues:

The Massachusetts Department of Public Health (Department) has received your Plan of Correction dated July 24, 2018. After review, the Department finds the plan appropriately addresses all of the violations noted.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

Amy Riordan, MPH  
Field Supervisor, EA III, CSP, BEH

cc: Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Greg McCann, Deputy Superintendent  
Greg Cebula, EHSO/FSO  
Susan G. Rask, RS, Health Director, Concord Health Department  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Daniel Bennett, Secretary, EOPSS  
Nelson Alves, Director, Policy Development and Compliance Unit





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August 14, 2018

Allison Hallett, Superintendent  
MCI Framingham  
P.O. Box 9007  
99 Loring Drive  
Framingham, MA 01704

Re: Plan of Correction – MCI Framingham

Dear Superintendent Hallett:

The Massachusetts Department of Public Health (Department) has received your Plan of Correction dated August 3, 2018 in response to my inspection on June 7 and 8, 2018. After review, the Department finds the plan appropriately addresses all of the violations noted in the report with the following exceptions:

1. The Department requests the corrective actions taken and estimated date of completion for the following unaddressed violation:
  - a. Standing water in bucket in the Lower Level Janitor's Closet of ATU East.
2. Please indicate if the water temperature is now within compliance in the Bathroom of Brewster 1.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

Amy Medeiros, MPH  
Environmental Health Inspector, CSP, BEH

cc: Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Tuan Nguyen-Le, EHSO/FSO  
Samuel Wong, PhD, REHS/RS, Director, Framingham Health Department  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Daniel Bennett, Secretary, EOPSS  
Nelson Alves, Director, Policy Development and Compliance Unit





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August 14, 2018

Steven P. Kenneway, Superintendent  
MCI Shirley  
P.O. Box 1218  
Shirley, MA 01464

Re: Plan of Correction – MCI Shirley

Dear Superintendent Kenneway:

The Massachusetts Department of Public Health (Department) has received your Plan of Correction in response to my inspection on May 21, 23, and 24, 2018. After review, the Department finds the plan appropriately addresses all of the violations noted in the report with the following exceptions:

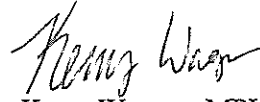
1. Your Plan of Correction (POC) states the ceiling insulation damaged within the Gym is receiving quotes for repairs and awaiting approval for capital funding. The Department remains concerned with the violations noted in regards to the ceiling insulation damaged within the Gym and asks you provide a plan describing the interim measures you have implemented to ensure the health and safety of inmates and staff. In addition we ask to be kept apprised of the capital funding progress.
2. In regards to the issue of overcrowding, the Department appreciates the limitations of correctional facilities and the need to accommodate the ever-increasing population; however we remain concerned with the overcrowded conditions.





Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

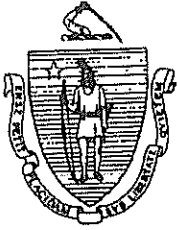
Sincerely,



Kerry Wagner, MPH  
Environmental Health Inspector, CSP, BEH

cc: Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Jessica Caffin, EHSO  
James Garreffo RS, CHO, Director, Nashoba Associated Boards of Health  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
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August 31, 2018

Brad Cowen, Superintendent  
MCI Norfolk  
2 Clark Street  
Norfolk, MA 02056

Re: Plan of Correction – MCI Norfolk

Dear Superintendent Cowen:

The Massachusetts Department of Public Health (Department) has received your letter dated August 7, 2018 regarding the precautions your facility is taking related to the heat conditions at MCI Norfolk. Thank you for taking the time to address the matters that were discussed during our visit on July 9, 2018. The efforts that you have taken demonstrate your commitment to the rectifying the matter.

Should you have any questions please don't hesitate to contact me at the address above.

Sincerely,

Amy Rjordan, MPH  
Field Supervisor, EAIII, CSP, BEH

cc: Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Monica Bharel, Commissioner, Department of Public Health  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Sergeant Michael Berksza, EHSO  
Betsy Fijol, Administrative Assistant, Norfolk Board of Health  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Daniel Bennett, Secretary, EOPSS  
Nelson Alves, Director, Policy Development and Compliance Unit





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August 31, 2018

Michael Rodrigues, Superintendent  
MCI Concord  
965 Elm Street  
P.O. Box 9106  
Concord, MA 01742

Re: Plan of Correction – MCI Concord

Dear Superintendent Rodrigues:

The Massachusetts Department of Public Health (Department) has received your Plan of Correction in response to my inspection on July 12, 2018. After review, the Department finds the plan appropriately addresses all of the violations noted.

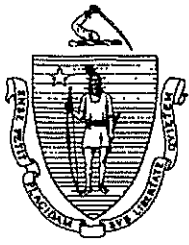
Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

Kerry Wagner, MPH  
Environmental Health Inspector, CSP, BEH

cc: Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Monica Bharel, Commissioner, Department of Public Health  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Sergeant George Frascarelli, FS/EHSO  
Maurice Campbell, FSO  
Susan G. Rask, Health Director, Concord Board of Health  
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August 29, 2018

Douglas DeMoura, Superintendent  
MCI Cedar Junction  
P.O. Box 100  
South Walpole, MA 02071

Re: Plan of Correction – MCI Cedar Junction, Walpole

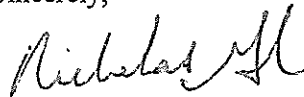
Dear Superintendent DeMoura:

The Massachusetts Department of Public Health (Department) has received your Plan of Correction in response to my inspection on May 29 and 30, 2018. After review, the Department finds the plan appropriately addresses all of the violations noted in the report with the following exceptions:

1. Your POC does not provide a date of completion for work which requires Capital funding. While the Department understands you do not have control over the funding required for capital projects, we cannot approve any item that does not identify a reasonable time frame for repair. The Department remains concerned with the uncorrected violations which are “pending funding” and ask that you provide a plan describing the interim measures you have implemented to ensure the health and safety of inmates and staff. In addition, we ask to be kept apprised of the DCAMM funding progress; and
2. In regards to the issue of overcrowding, the Department appreciates the limitations of correctional facilities and the need to accommodate the ever-increasing population; however we remain concerned with the overcrowded conditions.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,



Nicholas Gale  
Environmental Health Inspector, CSP, BEH

cc: Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Richard Souther, EHSO  
Robin L. Chappell, MS, RS, Health Director, Walpole Board of Health  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate ✓  
Daniel Bennett, Secretary, EOPSS  
Nelson Alves, Director, Policy Development and Compliance Unit





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August 31, 2018

Douglas DeMoura, Superintendent  
 MCI Cedar Junction  
 P.O. Box 100  
 South Walpole, MA 02071

Re: Plan of Correction – MCI Cedar Junction, Walpole

Dear Superintendent DeMoura:

The Massachusetts Department of Public Health (Department) has received your Plan of Correction in response to my inspection on July 12, 2018. We appreciate your commitment to address concerns raised during the inspection.

While the updated information on the airflow testing recently conducted by MCI-Cedar Junction staff confirming that the airflow in some units exceeded the ventilation standard of 15 cubic feet per minute as required by the American Correctional Association (ACA) is helpful information, it is not determinative of whether all units within the facility are adequately ventilated. However, given that the steps you have implemented appropriately address the violations noted, the Department finds the plan acceptable. We recommend that both temperature and airflow be monitored on a regular basis to maintain compliance.

Thank you for your prompt attention to this matter. Should you have any questions please contact me at the address listed above.

Sincerely,

Nicholas Gale  
 Environmental Health Inspector, CSP, BEH

- cc: Jana Ferguson, Director, BEH  
 Steven Hughes, Director, CSP, BEH  
 Monica Bharel, MD, MPH, Commissioner, Department of Public Health  
 Marylou Sudders, Secretary, Executive Office of Health and Human Services  
 Thomas Turco, Commissioner, DOC  
 Richard Souther, EHSO  
 Robin L. Chappell, MS, RS, Health Director, Walpole Board of Health  
 Clerk, Massachusetts House of Representatives  
 Clerk, Massachusetts Senate  
 Daniel Bennett, Secretary, EOPSS  
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August 29, 2018

Pamela MacEachern, Superintendent  
MASAC in Plymouth  
Myles Standish State Forest  
South Carver, MA 02366

Re: Plan of Correction – MASAC in Plymouth, South Carver

Dear Superintendent MacEachern:

The Massachusetts Department of Public Health (Department) has received your Plan of Correction in response to my inspection on June 7, 2018. After review, the Department finds the plan appropriately addresses all of the violations noted in the report with the following exceptions:

1. Where you indicate “toilet and hand wash facilities are located within close proximity to this area,” the Department remains concerned with the lack of handwash sinks in the Intake Trailer, the Medical Treatment Room near Central Control, and the Medication Room in the HSU inside C Dorm;
2. Where you indicate “toilet and hand wash facilities are located within close proximity to this area,” the Department remains concerned with the lack of a handwash sink in the Counselor Building for staff to use following the usage of the portable toilets. The Department recommends installing a handwash sink in this building so the staff does not need to leave the area to wash their hands; and
3. In regards to the issue of overcrowding, the Department appreciates the limitations of correctional facilities and the need to accommodate the ever-increasing population; however we remain concerned with the overcrowded conditions.

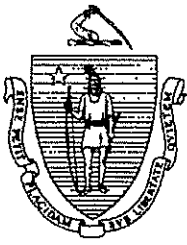
Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,



Nicholas Gale  
Environmental Health Inspector, CSP, BEH

cc: Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Dave Dufresne, EHSO  
Michelle Roberts, MA, CHO, Health Director, Plymouth Health Department  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Daniel Bennett, Secretary, EOPSS  
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August 29, 2018

Thomas M. Hodgson, Sheriff  
Bristol County Jail, Ash Street Facility  
400 Faunce Corner Road  
Dartmouth, MA 02747

Re: Plan of Correction - Bristol County Jail, Ash Street Facility, New Bedford

Dear Sheriff Hodgson:

The Massachusetts Department of Public Health (Department) has received your Plan of Correction in response to my inspection on June 13, 2018. After review, the Department finds the plan appropriately addresses all of the violations noted.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

Nicholas Gale  
Environmental Health Inspector, CSP, BEH

cc: Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Steven Sousa, Superintendent  
Lieutenant Andrew Mitzan, EHSO  
Damon Chaplin, Health Director, New Bedford Health Department  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate ✓  
Daniel Bennett, Secretary, EOPSS  
Nelson Alves, Director, Policy Development and Compliance Unit





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Bureau of Environmental Health  
Community Sanitation Program  
5 Randolph Street, Canton, MA 02021  
Phone: 781-828-7700 Fax: 781-828-7703

CHARLES D. BAKER  
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KARYN E. POLITO  
Lieutenant Governor

MARYLOU SUDDERS  
Secretary

MONICA BHAREL, MD, MPH  
Commissioner

Tel: 617-624-6000  
[www.mass.gov/dph](http://www.mass.gov/dph)

August 29, 2018

James M. Cummings, Sheriff  
Barnstable County Correctional Facility  
6000 Sheriff's Place  
Bourne, MA 02532

Re: Plan of Correction - Barnstable County Correctional Facility, Bourne

Dear Sheriff Cummings:

The Massachusetts Department of Public Health (Department) has received your Plan of Correction dated July 23, 2018. After review, the Department finds the plan appropriately addresses all of the violations noted.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

Nicholas Gale  
Environmental Health Inspector, CSP, BEH

cc: Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
John Rogozenski, Superintendent  
Deputy Brian Chapman, EHSO  
Ken Shaffer, Lieutenant  
Terri Guarino, RS, Health Agent, Bourne Board of Health  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate ✓  
Daniel Bennett, Secretary, EOPSS  
Nelson Alves, Director, Policy Development and Compliance Unit







The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Public Health  
Bureau of Environmental Health  
Community Sanitation Program  
180 Beaman Street, West Boylston, MA 01583  
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August 21, 2018

Peter J. Koutoujian, Sheriff  
Middlesex County Sheriff's Office  
400 Mystic Avenue  
Medford, MA 02155

Re: Plan of Correction – Middlesex County Jail and House of Corrections, Billerica

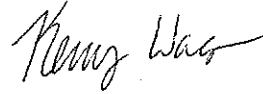
Dear Sheriff Koutoujian:

The Massachusetts Department of Public Health (Department) has received your Plan of Correction in response to my inspection on June 7, 11, and 13, 2018. After review, the Department finds the plan appropriately addresses all of the violations noted in the report with the following exceptions:

1. Please confirm that handwash sinks will be provided hot water within the proper temperature range of 110°F to 130°F.
2. The Department requests the corrective actions for the following violations:
  - a. Gaskets damaged on right side refrigerator in the Staff Dining Room;
  - b. Ceiling damaged in shower # 9 in Pod A; and
  - c. Water continually running in several cells in Pod A.
3. For items that are being evaluated for repair, please provide the estimated dated of repair when they become available.
4. In regards to the issue of overcrowding, the Department appreciates the limitations of correctional facilities and the need to accommodate the ever-increasing population; however we remain concerned with the overcrowded conditions.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,



Kerry Wagner, MPH  
Environmental Health Inspector, CSP, BEH

cc: Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Shawn Jenkins, Special Sheriff  
Osvaldo Vidal, Superintendent of Operations  
Captain William Buckley, EHSO  
Sergeant Shane Cassidy, EHSO  
Richard Berube, Director, Billerica Board of Health  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Daniel Bennett, Secretary, EOPSS  
Nelson Alves, Director, Policy Development and Compliance Unit