

The Commonwealth of Massachusetts

PRESENTED BY:

Ruth B. Balser

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act making technical changes to the Betsy Lehman Center for patient safety and medical error reduction enabling statute.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
Ruth B. Balser	12th Middlesex	1/17/2019
Cynthia Stone Creem	First Middlesex and Norfolk	2/1/2019
José F. Tosado	9th Hampden	1/31/2019
Denise Provost	27th Middlesex	1/31/2019
Rebecca L. Rausch	Norfolk, Bristol and Middlesex	2/1/2019

HOUSE DOCKET, NO. 2478 FILED ON: 1/17/2019

By Ms. Balser of Newton, a petition (accompanied by bill, House, No. 1127) of Ruth B. Balser and others relative to making technical changes to the Betsy Lehman Center for patient safety and medical error reduction enabling law. Health Care Financing.

[SIMILAR MATTER FILED IN PREVIOUS SESSION SEE HOUSE, NO. 1218 OF 2017-2018.]

The Commonwealth of Massachusetts

In the One Hundred and Ninety-First General Court (2019-2020)

An Act making technical changes to the Betsy Lehman Center for patient safety and medical error reduction enabling statute.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1	SECTION 1. Chapter 12C of the General Laws is hereby amended by striking out section
2	15, as appearing in the 2014 Official Edition, and inserting in place thereof the following
3	section:-
4	Section 15. (a) For the purposes of this section, the following words shall, unless the
5	context clearly requires otherwise, have the following meanings:
6	"Adverse event", harm to a patient resulting from a medical intervention and not to the

7 underlying condition of the patient.

8	"Agency," any agency of the executive branch of government in the commonwealth,
9	including but not limited to any constitutional or other office, executive office, department,
10	division, bureau, board, commission or committee thereof; or any authority created by the
11	general court to serve a public purpose, having either statewide or local jurisdiction.
12	"Board", the patient safety and medical errors reduction board.
13	"Healthcare-associated infection," an infection that a patient acquires during the course of
14	receiving treatment for other conditions within a healthcare setting.
15	"Lehman center", the Betsy Lehman center for patient safety and medical error reduction.
16	"Incident", an incident which, if left undetected or uncorrected, might have resulted in an
17	adverse event.
18	"Medical error", the failure of medical management of a planned action to be completed
19	as intended or the use of a wrong plan to achieve an outcome.
20	"Patient safety", freedom from accidental injury.
21	"Patient safety information," data and information related to patient safety, including
22	adverse events, incidents, medical errors, or healthcare-associated infections that are collected or
23	maintained by agencies.
24	(b) There shall be established within the center the Betsy Lehman center for patient safety
25	and medical error reduction. The purpose of the Lehman center shall be to serve as a
26	clearinghouse for the development, evaluation and dissemination, including, but not limited to,
27	the sponsorship of training and education programs, of best practices for patient safety and
28	medical error reduction. The Lehman center shall: (1) coordinate the efforts of state agencies

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29 engaged in the regulation, contracting or delivery of health care and those individuals or 30 institutions licensed by the commonwealth to provide health care to meet their responsibilities 31 for patient safety and medical error reduction; (2) assist all such entities to work as part of a total 32 system of patient safety; and (3) develop appropriate mechanisms for consumers to be included 33 in a statewide program for improving patient safety. The Lehman center shall coordinate state 34 participation in any appropriate state or federal reports or data collection efforts relative to patient safety and medical error reduction. The Lehman center shall analyze available data, 35 36 research and reports for information that would improve education and training programs that 37 promote patient safety.

(c) Within the Lehman center, there shall be established a patient safety and medical 38 39 errors reduction board. The board shall consist of the secretary of health and human services, the 40 executive director of the center, the director of consumer affairs and business regulations and the 41 attorney general. The board shall appoint, in consultation with the advisory committee, the 42 director of the Lehman center by a unanimous vote and the director shall, under the general 43 supervision of the board, have general oversight of the operation of the Lehman center. The 44 director may appoint or retain and remove expert, clerical or other assistants as the work of the 45 Lehman center may require. The coalition for the prevention of medical errors shall serve as the 46 advisory committee to the board. The advisory committee shall, at the request of the director, 47 provide advice and counsel as it considers appropriate including, but not limited to, serving as a 48 resource for studies and projects undertaken or sponsored by the Lehman center. The advisory 49 committee may also review and comment on regulations and standards proposed or promulgated 50 by the Lehman center, but the review and comment shall be advisory in nature and shall not be 51 considered binding on the Lehman center.

52 (d) The Lehman center shall develop and administer a patient safety and medical error 53 reduction education and research program to assist health care professionals, health care facilities 54 and agencies and the general public regarding issues related to the causes and consequences of 55 medical error and practices and procedures to promote the highest standard for patient safety in 56 the commonwealth. The Lehman center shall annually report to the governor and the general 57 court relative to the feasibility of developing standards for patient safety and medical error 58 reduction programs for any state department, agency, commission or board to reduce medical 59 errors, and the statutory responsibilities of the commonwealth, for the protection of patients and 60 consumers of health care together with recommendations to improve coordination and 61 effectiveness of the programs and activities.

62 (e) The Lehman center shall (1) identify and disseminate information about evidence-63 based best practices to reduce medical errors and enhance patient safety; (2) develop a process 64 for determining which evidence-based best practices should be considered for adoption; (3) serve 65 as a central clearinghouse for the collection and analysis of existing information on the causes of 66 medical errors and strategies for prevention; and (4) increase awareness of error prevention 67 strategies through public and professional education. The information collected by the Lehman 68 center or reported to the Lehman center shall not be a public record as defined in section 7 of 69 chapter 4, shall be confidential and shall not be subject to subpoena or discovery or introduced 70 into evidence in any judicial or administrative proceeding, except as otherwise specifically 71 provided by law.

(f) Notwithstanding any general or special law to the contrary, the Lehman Center and
each agency that collects or maintains patient safety information may transmit such information,
including personal data under section 1 of chapter 66A, to each other through an agreement, that

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can be an interagency service agreement, that provides for any safeguards necessary to protect
the privacy and security of the information; provided, that the provision of such information is
consistent with federal law.

(g) The Lehman center may adopt rules and regulations necessary to carry out the
purpose and provisions of this section. The Lehman center may contract with any federal, state
or municipal agency or other public institution or with any private individual, partnership, firm,
corporation, association or other entity to manage its affairs or carry out the purpose and
provisions of this section.

(h) The Lehman center shall report annually to the general court regarding the progress
made in improving patient safety and medical error reduction. The Lehman center shall seek
federal and foundation support to supplement state resources to carry out the Lehman center's
patient safety and medical error reduction goals.