

**HOUSE . . . . . No. 164**

**The Commonwealth of Massachusetts**

PRESENTED BY:

*Jon Santiago*

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act improving front-line service coordinators quality of care.

PETITION OF:

NAME:	DISTRICT/ADDRESS:
<i>Jon Santiago</i>	<i>9th Suffolk</i>
<i>Carlos González</i>	<i>10th Hampden</i>
<i>Joseph A. Boncore</i>	<i>First Suffolk and Middlesex</i>
<i>Nick Collins</i>	<i>First Suffolk</i>
<i>Mindy Domb</i>	<i>3rd Hampshire</i>
<i>Carolyn C. Dykema</i>	<i>8th Middlesex</i>
<i>James B. Eldridge</i>	<i>Middlesex and Worcester</i>
<i>Bradford Hill</i>	<i>4th Essex</i>
<i>Russell E. Holmes</i>	<i>6th Suffolk</i>
<i>Kay Khan</i>	<i>11th Middlesex</i>
<i>David Paul Linsky</i>	<i>5th Middlesex</i>
<i>Paul W. Mark</i>	<i>2nd Berkshire</i>
<i>Angelo J. Puppolo, Jr.</i>	<i>12th Hampden</i>
<i>Rebecca L. Rausch</i>	<i>Norfolk, Bristol and Middlesex</i>
<i>Bud L. Williams</i>	<i>11th Hampden</i>

**HOUSE . . . . . No. 164**

By Mr. Santiago of Boston, a petition (accompanied by bill, House, No. 164) of Jon Santiago and others relative to human service coordinator caseload ratios established by the Department of Developmental Services. Children, Families and Persons with Disabilities.

**The Commonwealth of Massachusetts**

**In the One Hundred and Ninety-First General Court  
(2019-2020)**

An Act improving front-line service coordinators quality of care.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1 Chapter 123B of the General Laws as appearing in the 2016 Official Edition is hereby  
2 amended by adding the following

3 Section 1A: Caseload Ratio for DDS Human Service Coordinators.

4 The Department of Developmental Services shall establish a caseload ratio 55:1 for  
5 Human Service Coordinators A/B, D and 6:1 for Human Service Coordinator C no later than  
6 January 1, 2021.