HOUSE No.

The Commonwealth of Massachusetts

PRESENTED BY:

James M. Murphy

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act to enact emergency financial protections and forebearance for consumers and small business during the COVID-19 pandemic.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
James M. Murphy	4th Norfolk	4/3/2020
Nika C. Elugardo	15th Suffolk	4/7/2020
Maria Duaime Robinson	6th Middlesex	4/7/2020
Christine P. Barber	34th Middlesex	4/7/2020
Richard M. Haggerty	30th Middlesex	4/7/2020
RoseLee Vincent	16th Suffolk	4/7/2020
Diana DiZoglio	First Essex	4/7/2020
Michael J. Finn	6th Hampden	4/7/2020
Danielle W. Gregoire	4th Middlesex	4/7/2020
Kenneth I. Gordon	21st Middlesex	4/7/2020
Tricia Farley-Bouvier	3rd Berkshire	4/7/2020
Kevin G. Honan	17th Suffolk	4/7/2020
Claire D. Cronin	11th Plymouth	4/7/2020
Tackey Chan	2nd Norfolk	4/7/2020
David Paul Linsky	5th Middlesex	4/7/2020
Jay D. Livingstone	8th Suffolk	4/7/2020
Aaron Vega	5th Hampden	4/7/2020

Timothy R. Whelan	1st Barnstable	4/7/2020
John C. Velis	4th Hampden	4/7/2020
Adrian C. Madaro	1st Suffolk	4/7/2020
Michael S. Day	31st Middlesex	4/7/2020
Elizabeth A. Poirier	14th Bristol	4/7/2020
Lori A. Ehrlich	8th Essex	4/7/2020
Louis L. Kafka	8th Norfolk	4/7/2020
Paul McMurtry	11th Norfolk	4/7/2020
Stephan Hay	3rd Worcester	4/7/2020
Tram T. Nguyen	18th Essex	4/7/2020
James Arciero	2nd Middlesex	4/7/2020
David Henry Argosky LeBoeuf	17th Worcester	4/7/2020
Carolyn C. Dykema	8th Middlesex	4/7/2020
William M. Straus	10th Bristol	4/8/2020
Thomas A. Golden, Jr.	16th Middlesex	4/8/2020
Kay Khan	11th Middlesex	4/8/2020
Thomas M. Stanley	9th Middlesex	4/8/2020
Antonio F. D. Cabral	13th Bristol	4/8/2020
Andres X. Vargas	3rd Essex	4/8/2020
Joseph W. McGonagle, Jr.	28th Middlesex	4/8/2020
Jon Santiago	9th Suffolk	4/8/2020
Peter Capano	11th Essex	4/8/2020
Josh S. Cutler	6th Plymouth	4/8/2020
Natalie M. Higgins	4th Worcester	4/8/2020
David T. Vieira	3rd Barnstable	4/8/2020
Mindy Domb	3rd Hampshire	4/8/2020
Bruce J. Ayers	1st Norfolk	4/8/2020
Paul W. Mark	2nd Berkshire	4/8/2020
Lindsay N. Sabadosa	1st Hampshire	4/8/2020
Elizabeth A. Malia	11th Suffolk	4/9/2020
Brian W. Murray	10th Worcester	4/13/2020
Tommy Vitolo	15th Norfolk	4/13/2020
Daniel J. Hunt	13th Suffolk	4/13/2020
Carmine Lawrence Gentile	13th Middlesex	4/13/2020
Bradley H. Jones, Jr.	20th Middlesex	4/13/2020

HOUSE DOCKET, NO. 5014 FILED ON: 4/6/2020

HOUSE No.

By Mr. Murphy of Weymouth, a petition (subject to Joint Rule 12) of James M. Murphy and others relative to emergency financial protections and forebearance for consumers and small business during the COVID-19 pandemic. Consumer Protection and Professional Licensure.

The Commonwealth of Massachusetts

In the One Hundred and Ninety-First General Court (2019-2020)

An Act to enact emergency financial protections and forebearance for consumers and small business during the COVID-19 pandemic.

Whereas, The deferred operation of this act would tend to defeat its purpose, which is to establish forthwith a Moratorium on debt collection during the Governor's COVID 19 emergency declaration, therefore it is hereby declared to be an emergency law, necessary for the immediate preservation of the public peace, safety, health and convenience.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1	SECTION 1.
2	(a) Definitions in this bill:
3	(1) The term "consumer"
4	(A) Means any natural person obligated or allegedly obligated to pay any debt; and
5	(B) Includes a Small business 50 or less full-and part-time employees, including
6	nonprofits obligated or allegedly obligated to pay any debt.

(2) "Creditor" means a person or entity to whom a debt is owed, including a
judgment creditor and any other person or entity that obtains an execution on a debt. Creditors
shall include but not limited to; Financial Institutions, Banks, Credit Unions, Mortgage lenders,
Mortgage brokers, Mortgage loan originators, Consumer finance companies, Money service
businesses, Debt collectors and Loan servicers chartered or licensed in the Commonwealth of
Massachusetts and subject to examination under section 2 of chapter 167.

(3) "Crediting Reporting Agency" means any entity which, for monetary fees, dues, or on a cooperative nonprofit basis, regularly engages in whole or in part in the practice of assembling or evaluating consumer credit information or other information on consumers for the purpose of furnishing consumer reports to third parties, and which uses any means or facility of interstate commerce for the purpose of preparing or furnishing consumer reports.

18 (4) The term "Debt" means any obligation or alleged obligation of a consumer to pay19 money

(A) arising out of a transaction in which the money, property, insurance or services which
 are the subject of the transaction are primarily for personal, family, household, or commercial
 purposes ,whether or not such obligation has been reduced to judgment;

- 23 (B) owed by a business as defined in Section 1(a)(1)(B)
- 24 (C) owed to a governmental entity.
- 25 (D) "Mortgage loan" as defined in section 1 of chapter 255E
- 26 (E) "Student Loans" as defined in section 19A of chapter 15A
- 27 (F) "Credit Cards" as defined in section 37A of chapter 266

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28	(G) "Motor Vehicles" as defined in section 1 of chapter 90

29 (H) "Consumer Lease" as defined in section 93 of chapter 90

(I) Without limitation, included in the definition of "debt" are all obligations secured by
real property; mortgages, whether commercial or residential; all obligations secured by personal
property, including but not limited to motor vehicles and manufactured homes; student loans;
credit card or other payments pursuant to a revolving credit agreement; and payments on any
closed-end credit obligation, including small business loans.

35 (5) "Governmental Entity" means the Commonwealth of Massachusetts, any municipality
36 within the Commonwealth of Massachusetts, any administrative agency or administrative body
37 of the Commonwealth of Massachusetts, and any administrative agency or body of a
38 municipality within the Commonwealth of Massachusetts.

39 (6) "Execution", an attachment, levy, garnishment or other disablement, freeze or seizure
40 of property, whether pre-judgment or post-judgment, to satisfy a debt or a creditor's exercise of a
41 right of setoff to collect a debt; provided, however, that it shall not include self-help repossession
42 of collateral.

43 (7)"Garnishment", a legal or equitable procedure through which the earnings, property or
44 funds of a person are required by a court of competent jurisdiction to be withheld by another
45 entity for payment of a debt to a creditor.

46 SECTION 2: Prohibit Debt Collection, Repossession, and Garnishment of Wages During
47 the Pandemic

48 (a) A creditor or governmental entity upon a consumer demonstrated financial
49 hardship shall not:

50 (1) Commence or take any further actions to prosecute any judicial, administrative, or 51 other action or proceeding against a consumer to collect a debt.

52 (2) Issue or employ any process to or against a debtor in order to collect a debt.

53 (3) Enforce any judgment obtained against a consumer, including, but not limited to,
54 through wage or bank account garnishment;

4) Act to obtain or exercise control over any property of a consumer. This includes without limitation a bar on wage and bank account garnishment, and repossession of chattel. In addition, it includes a bar on termination of any public utilities, including electricity or gas services.

59 (5) Create, perfect, or enforce any lien against property of a consumer.

60 (6) Act to collect, assess, or recover a claim against a consumer.

61 (7) Set off any debt owed to the creditor or governmental entity that is owed by the62 consumer.

63 (8) Deny relief to any consumer who requests forbearance of payments on residential
64 or commercial mortgages, student loans, car payments, credit card payments, lines of credit or
65 other debts due to hardships caused by the coronavirus crisis.

66 (b) Any deadline for any creditor, governmental entity, or consumer to act under any
67 statute, rule, or other law shall be tolled for the duration of this act.

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- 68 (c) Any writs of execution are stayed.
- 69 (d) Any property garnished or attached after March 10, 2020, shall be returned to the
 70 debtor with 15 business days for the enactment of this statute.
- 71 SECTION 3: Preventing default during the state of emergency
- (a) No creditor or governmental entity shall demand payment of any debt from a
 consumer for the duration of this act. Notwithstanding this provision, creditors and governmental
 entity may send consumers regular monthly statements.
- (b) No consumer shall be in default on any debt owed to any creditor or governmental
 entity for failure to make payments during the duration of this Act.
- (c) No creditor or governmental entity shall assess any monetary charge or penalty of
 any kind—including but not limited to interest and late fees—on any debt owed by a consumer
 for the duration of this Act.
- 80 (d) No interest shall accrue on any judgment entered by a Massachusetts court for the
 81 duration of this Act.
- (e) Upon termination of this act, no creditor shall require a lump sum payment or
 assess any monetary charge or penalty of any kind—including but not limited to interest and late
 fees—on any debt owed by a consumer for the duration of this Act. After forbearance, a servicer
 must work with the borrower on a permanent workout option to help maintain or reduce monthly
 payment amounts as necessary, including a loan modification.
- 87 SECTION 4: Limiting Communications from Debt Collectors During State of88 Emergency

(a) For the purposes of this section only, the term "debt" means any obligation or
alleged obligation of a consumer to pay money --- arising out of a transaction in which the
money, property, insurance or services that are the subject of the transaction are primarily for
personal, family household or commercial purposes, whether or not such obligation has been
reduced to judgment.

- 94 (b) For the purposes of this section only, the term "debt collector" means any person 95 or entity who uses an instrumentality of interstate commerce or the mails in any business the 96 principal purpose of which is the collection of a debt, or who regularly collects or attempts to 97 collect, directly or indirectly, a debt owed or due or asserted to be owed or due another.
- 98 (c) No debt collector shall communicate with any consumer or any member of their99 household in order to collect a debt, other than in writing.
- 100 (d) All written communications from a debt collector to a consumer must include a101 notice that states the following:
- 102 "There will be no enforcement of the debt, including applicable remedies (termination, 103 repossession, eviction, garnishment, bank attachment, lawsuits or threats of lawsuits, etc.) for the 104 period of the COVID-19 emergency plus 90 days. No fees or default interest rates will be 105 assessed during this period. You will be given time after the end of the emergency period (90 106 days) to repay any past due obligations."
- 107 SECTION 5: Suspension of All Negative Consumer Credit Reporting During the108 Pandemic.

109	No creditor or governmental entity shall report any negative consumer information to the
110	Credit Reporting Agencies during the duration of this Act. Credit Reporting Agencies shall be
111	prohibited from lowering a consumer's credit score during the duration of this Act.
112	SECTION 6: Powers
113	(a)The Attorney General and the Division of Banks shall have the power to enact rules
114	and regulations in furtherance on this act.
115	This Act shall remain in effect for 90 days after the end of the Massachusetts State of

116 Emergency.