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# The Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Public Health Bureau of Environmental Health Community Sanitation Program 67 Forest Street, Suite # 100 Marlborough, MA 01752

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November 5, 2019

David H. Tuttle, Superintendent Worcester County House of Corrections and Jail 5 Paul X. Tivnan Drive West Boylston, MA 01583(electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

# Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Worcester County House of Corrections and Jail on October 25 and 28, 2019 accompanied by Officer Terrance Ward and Sergeant Noe Bard III, Environmental Health and Safety Officers and Lieutenant Eric Locke. Violations noted during the inspection are listed below including 159 repeat violations.

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Amy Medeiros

Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Carol A. Mici, Commissioner, DOC Thomas Turco, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit

Noe Bard III, EHSO Terrance Ward, EHSO

Diane M. Cook, WSCO Policy, Accreditation & Program Development Coordinator

Margaret Lee, Administrative Assistant, West Boylston Board of Health Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

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# HEALTH AND SAFETY VIOLATIONS

(\* indicates conditions documented on previous inspection reports)

# **Entrance**

Superintendent's Office

Unable to Inspect – Locked

Waiting Area

No Violations Noted

Fisher Conference Room

No Violations Noted

Hallway

No Violations Noted

Assistant Deputy Superintendent's Office

Unable to Inspect - Locked

Deputy's Office

Unable to Inspect - Locked

**Staff Locker Room** 

No Violations Noted

Staff Bathroom

No Violations Noted

**Control Room** 

No Violations Noted

Control Bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty

Key Room

No Violations Noted

**Herman Building** 

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.343\* Electric Fixtures in Cell: No electrical outlet in all cells

A2 Block

**Control Booth** 

No Violations Noted

Control Bathroom

No Violations Noted

Day Room

No Violations Noted

Chemical Storage Room

Paper Goods Storage

No Violations Noted

Staff Room

No Violations Noted

Slop Sink Room (Upstairs)

No Violations Noted

Cells (Upstairs)

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 45

Showers (Upstairs)

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2

Slop Sink (Downstairs)

No Violations Noted

Cells (Downstairs)

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 53

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 49, 50, 57, 58, 59, and 61

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 50

Showers (Downstairs)

Unable to Inspect – In Use

Hallway

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, lights out

Storage Closets

No Violations Noted

# A1 Block

**Control Booth** 

105 CMR 451.353 Interior Maintenance: Ceiling vent not secured to ceiling

Control Bathroom

No Violations Noted

Day Room

No Violations Noted

Room # 1

No Violations Noted

*Room # 2* 

No Violations Noted

*Room # 3* 

No Violations Noted

Storage #4

Storage # 5

No Violations Noted

Room # 6

No Violations Noted

Slop Sink (Upstairs)

No Violations Noted

Cells (Upstairs)

105 CMR 451.123\* Maintenance: Toilet damaged in cell # 16

Showers (Upstairs)

105 CMR 451.130 Hot Water: Shower water temperature recorded at 120°F

Slop Sink (Downstairs)

No Violations Noted

Cells (Downstairs)

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 25

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 17, 18, and 26

105 CMR 451.103 Mattresses: Mattress damaged in cell # 28 and 30

Showers (Downstairs)

No Violations Noted

Rec Area

No Violations Noted

MAXI B

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

Control

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator temperature recorded at 45°F

105 CMR 451.353 Interior Maintenance: Ceiling tiles loose

Control Bathroom

105 CMR 451.123 Maintenance: Wall damaged

105 CMR 451.123 Maintenance: Paper towel dispenser damaged

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

**Lower Right Tier** 

Day Room

No Violations Noted

Slop Sink

No Violations Noted

Showers

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 1

Cells

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 112, 122, 126, 132, and 142 Interior Maintenance: Floor paint damaged in cell # 108, 124, 140, 144, and 152

**Lower Left Tier** 

Day Room

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, lights out

Cells

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 125, 129, and 145

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 133

Showers

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

Slop Sink

No Violations Noted

Chemical Closet

105 CMR 451.123 Maintenance: Wet mop stored upside down

**Lower Disciplinary Unit** 

Unable to Inspect – Not Used

**Upper Left Tier** 

Day Room

No Violations Noted

Cells

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 312, 320, 326, 328, 334, 346,

and 350

Slop Sink

No Violations Noted

Showers

No Violations Noted

**Upper Disciplinary Unit** 

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1

**Upper Right Tier** 

Day Room

105 CMR 451.345\* Illumination in Common Passage Ways and Areas: Inadequate lighting, light out

(Unable to Inspect Cell #4 – No Longer Used)

Cells

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 307, 309, 311, 313, 331, and 333

105 CMR 451.103 Mattresses: Mattress damaged in cell # 341

Showers

No Violations Noted

Slop Sink

No Violations Noted

Chapel

Office (Right of Altar)

Unable to Inspect - Locked

**Health Services** 

Interview Room # 1

No Violations Noted

Interview Room # 2

No Violations Noted

Infirmary Ward Bunk Room

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

Bathroom & Shower

105 CMR 451.123\* Maintenance: Grout missing between wall tiles in shower

105 CMR 451.123 Maintenance: Wall tile damaged in shower

105 CMR 451.123 Maintenance: Grout dirty in shower

Examiner's Room

No Violations Noted

Nurse's Room

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

**Pharmacy** 

No Violations Noted

Mental Health Offices

No Violations Noted

Break Room

No Violations Noted

Supply Room w/o Sink

No Violations Noted

Inmate Bathroom

No Violations Noted

Staff Bathroom

No Violations Noted

Supply Closet with Sink

No Violations Noted

Biohazard Storage

No Violations Noted

**Central Control** 

No Violations Noted

Control Bathroom

105 CMR 451.123\* Maintenance: Walls dirty

105 CMR 451.123 Maintenance: Light shield not secured on ceiling

**Property** 

No Violations Noted

**Gymnasium** 

Slop Sink Closet (Hallway)

No Violations Noted

Basketball Court

105 CMR 451.350\*Structural Maintenance: Floor damaged105 CMR 451.350\*Structural Maintenance: Wall damaged105 CMR 451.350\*Structural Maintenance: Ceiling damaged105 CMR 451.353\*Interior Maintenance: Ceiling paint damaged

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, lights out

(Unable to Inspect Showers – Not Used)

*Inmate Toilets & Showers* 

Hot Water: Hot water temperature recorded at 103°F at handwash sink # 1

Booth

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator gaskets damaged

Staff Bathroom

No Violations Noted

**Bathroom without Showers** 

No Violations Noted

**VISITING ROOM** 

*Inmate Visiting Side* 

105 CMR 451.353\* Interior Maintenance: Counter top damaged in booth # 10, 12, and 14 105 CMR 451.353\* Interior Maintenance: Wall damaged near phone in booth # 19 and 20

Non-Inmate Visiting Side

105 CMR 451.353\* Interior Maintenance: Floor paint damaged throughout area 105 CMR 451.353\* Interior Maintenance: Wall panel not secured in booth # 6

Female Handicapped Bathroom

No Violations Noted

Male Handicapped Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

MAXI C

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

Control Booth

Booth Bathroom

No Violations Noted

**Upper Tier** 

Left-Side Day Room

No Violations Noted

Right-Side Day Room

No Violations Noted

Cells

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 408 and 450

105 CMR 451.103 Mattresses: Mattress damaged in cell # 410

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 440

Showers

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1

Slop Sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking

Old Segregation

Unable to Inspect – Not Used

**Lower Tier** 

Left-Side Day Room

No Violations Noted

Right-Side Day Room

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, lights out

Cells

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 220 Interior Maintenance: Wall damaged in cell # 227

Slop Sink

No Violations Noted

Showers

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, and 3

Segregation

Unable to Inspect – Not Used

Chemical Area

No Violations Noted

**Deignan Building** 

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

Control Booth

Control Booth Bathroom

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink

**Upper West** 

Showers

105 CMR 451.123\* Maintenance: Floor tiles damaged outside of showers 105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Light rusted in shower # 2

Cells

No Violations Noted

Slop Sink Room

No Violations Noted

Bathroom

105 CMR 451.123\* Maintenance: Sink basin damaged at sink # 1 and 2 105 CMR 451.123 Maintenance: Paint damaged on partition in stall # 1

**Lower West** 

**Showers** 

105 CMR 451.123\* Maintenance: Floor tiles damaged outside of showers

Bathroom

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123 Maintenance: Paint damaged on partition in stall # 1 and 2

105 CMR 451.123 Maintenance: Urinal out-of-order

Cells

105 CMR 451.353\* Interior Maintenance: Wooden door damaged in cell # 41

Common Area

No Violations Noted

Interview Room

No Violations Noted

Dry Storage

No Violations Noted

Chemical Closet

No Violations Noted

**Lower East** 

Showers

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

Bathroom

105 CMR 451.123\* Maintenance: Paint damaged on partition in stall # 2
105 CMR 451.123 Maintenance: Wall tile damaged in stall # 2
105 CMR 451.123 Maintenance: Shower curtain damaged in stall # 2
105 CMR 451.123 Maintenance: Paint damaged on partition in stall # 1

Cells

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in cell # 2

Slop Sink Room

No Violations Noted

**Upper East** 

Slop Sink Room

No Violations Noted

Cells

No Violations Noted

**Showers** 

105 CMR 451.123\* Maintenance: Paint damaged on access panel in shower # 2
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123 Maintenance: Access panel rusted in shower # 1

Bathroom

105 CMR 451.123 Maintenance: Floor paint damaged

Mini 5 Building

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

**Booth** 

No Violations Noted

Booth Bathroom

No Violations Noted

**Corridor 2 (Right Side)** 

TV Room

105 CMR 451.353 Interior Maintenance: Floor damaged

Showers

105 CMR 451.123 Maintenance: Wood bench damaged

Cells

105 CMR 451.350\* Structural Maintenance: Wall damaged in cell # 6

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 3, 9, and 10

105 CMR 451.353 Interior Maintenance: Floor damaged in cell # 11

**Middle Corridor** 

Chow Area

Unable to Inspect – In Use

Weight Room

Unable to Inspect – In Use

Chemical Closet

Office

Unable to Inspect - Locked

Corridor 1 (Left Side)

Hallway

No Violations Noted

Showers

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faceplates missing on shower and tub

faucet in shower # 1

105 CMR 451.123\* Maintenance: Shower # 2 out-of-order

Office with Bathroom

Unable to Inspect - Locked

Cells

105 CMR 451.350\* Structural Maintenance: Ceiling damaged above bed in cell # 13

**Food Service** 

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Staff Dining Room

Unable to Inspect – Under Construction

Staff Serving Line

Unable to Inspect - Under Construction

Spice Closet

No Violations Noted

Staff Bakery

No Violations Noted

Inmate Food Prep Area

No Violations Noted

Milk Cooler

No Violations Noted

Produce Cooler

No Violations Noted

Prep Cooler

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

Tool Storage

No Violations Noted

Control

No Violations Noted

Control Bathroom

FC 5-205.15(B)\* Plumbing System, Operations and Maintenance: Plumbing system not maintained

in good repair, hot water handle leaking at handwash sink

Freezer

No Violations Noted

Dry Goods

No Violations Noted

Entry 5 Area (Near Dry Goods)

No Violations Noted

Receiving Area

No Violations Noted

Chemical Closet

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained

in good repair, slop sink leaking

Dishwasher Area

No Violations Noted

3-Compartment Sink # 1 and 2

No Violations Noted

Pasta Room

No Violations Noted

Can Room

No Violations Noted

Inmate Serving Area

No Violations Noted

Inmate Bathroom

No Violations Noted

**School** 

Office (near entrance)

No Violations Noted

Education Director's Office

No Violations Noted

Deputy's Office

No Violations Noted

Break Area in Hall

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, gaskets damaged on right side refrigerator

Teacher's Office

No Violations Noted

Male Staff Bathroom

Classroom # 5

No Violations Noted

Manager of Re-Entry/Intake Office

No Violations Noted

Classroom # 4

No Violations Noted

Classroom # 3

No Violations Noted

Classroom # 2

No Violations Noted

Social Worker's Office

No Violations Noted

Female Staff Bathroom

No Violations Noted

Slop Sink Room

No Violations Noted

Library

No Violations Noted

Parole Office

No Violations Noted

Captain's Office

No Violations Noted

Receiving

County Lock Up

105 CMR 451.103 Mattresses: Mattress damaged in cell # 6

Holding Area # 1

No Violations Noted

Intake Cages

No Violations Noted

Holding Area # 2

No Violations Noted

Shakedown

No Violations Noted

Property Room

No Violations Noted

Records

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator gaskets damaged

Record's Bathroom

105 CMR 451.123\* Maintenance: Sink faucet rusted

Utility Closet

No Violations Noted

Offices/Medical

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in back offices

ID Room

No Violations Noted

Classification

No Violations Noted

**Maintenance Corridor** 

Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Staff Bathroom inside Office

No Violations Noted

Laundry Area

105 CMR 451.353 Interior Maintenance: One washing machine broken

Tool Crib

No Violations Noted

Electrical Shop

No Violations Noted

Maintenance Break Room

No Violations Noted

Welding Area

No Violations Noted

EHSO Office (Waste Log)

No Violations Noted

**Modular Administration Building** 

Lobby

Waiting Area

No Violations Noted

Male Bathroom

Unable to Inspect – In Use

Female Bathroom

105 CMR 451.123\* Maintenance: Wall tiles damaged

451-19(2)-West Boylston-Worcester-Report 11-5-19

Mail Room

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

**Control 3** 

105 CMR 451.353\* Interior Maintenance: Floor damaged throughout break area

Control Bathroom

105 CMR 451.123\* Maintenance: Floor tiles missing and damaged

Hot Water: Hot water temperature recorded at 100°F at handwash sink

**Special Services Corridor** 

Armorer's Office

No Violations Noted

Female Bathroom

No Violations Noted

Slop Sink Room

Unable to Inspect - Locked

Male Bathroom

No Violations Noted

D-Board Office

No Violations Noted

Dispatch

No Violations Noted

Evidence Closet

Unable to Inspect – Locked

3 Offices

No Violations Noted

Female Locker Room

105 CMR 451.123\* Maintenance: Wall cracked in handicapped shower 105 CMR 451.123 Maintenance: Floor dirty in handicapped shower

Male Locker Room

105 CMR 451.123 Maintenance: Floor dirty in handicapped shower

Staff Training Room A & B

Unable to Inspect – In Use

Special Services Office

No Violations Noted

2<sup>nd</sup> Floor

Personnel Offices

Break Room

No Violations Noted

Copy Room

No Violations Noted

Closet with Microwave

No Violations Noted

Deputy's Office/Legal

No Violations Noted

Facility Director's Office

No Violations Noted

North Male Bathroom (near slop sink)

No Violations Noted

Slop Sink Room

Unable to Inspect – Locked

North Female Bathroom (near slop sink)

No Violations Noted

Programs Support Office

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

South Male Bathroom

No Violations Noted

South Female Bathroom

No Violations Noted

Internal Affairs

No Violations Noted

Trap

Pedestrian Trap

No Violations Noted

Bathroom in Pedestrian Trap

No Violations Noted

Visits Waiting Area

105 CMR 451.353\* Interior Maintenance: Baseboard damaged near trap and door leading to exterior

**Modular Gym** 

Inmate Bathroom # 104

105 CMR 451.124\* Water Supply: No hot water supplied to handwash sink

105 CMR 451.124\* Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

Staff Bathroom # 105

105 CMR 451.123\* Maintenance: Wall access panel rusted

Sprinkler Room/Mop Closet

No Violations Noted

Storage Room # 108

No Violations Noted

Gym

105 CMR 451.350\* Structural Maintenance: Wall damaged 105 CMR 451.141\* Screens: Several screens damaged

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, lights out

105 CMR 451.360 Protective Measures: Birds nest in window

Control # 102

No Violations Noted

# **Modular Infirmary**

# 2<sup>nd</sup> Floor

Inmate Bathroom # 244

105 CMR 451.123\* Maintenance: Wall tiles missing 105 CMR 451.123\* Maintenance: Floor tiles damaged

105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink

*Office # 256* 

No Violations Noted

Holding Cell

No Violations Noted

Nurse's Station # 233

No Violations Noted

Room # 234

No Violations Noted

*Slop Sink # 245* 

No Violations Noted

Room # 236

No Violations Noted

Male Bathroom # 243

105 CMR 451.123\* Maintenance: Ceiling water damaged

105 CMR 451.123\* Maintenance: Wood left unfinished under sink and toilet

*X-Ray Room # 242* 

No Violations Noted

Room # 237

No Violations Noted

Slop Sink Room # 238

Lieutenant's Office # 239

105 CMR 451.141 Screens: Screen damaged at end of hallway

Room # 241

No Violations Noted

Mental Health Office # 248

No Violations Noted

Parole Office # 250

105 CMR 451.141\* Screens: Screens damaged

Dentist Office # 253

105 CMR 451.353\* Interior Maintenance: Dentist chair padding damaged

Room # 254

No Violations Noted

Diabetic Office (in Room # 254)

No Violations Noted

Office # 246

Unable to Inspect – Not Used

Female Bathroom # 258

105 CMR 451.123\* Maintenance: Floor tiles missing

*Nurse's Office # 232* 

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

Break Room (Medical Records) # 214

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

Room # 230

Unable to Inspect - Not Used

Cell # 226-229

Unable to Inspect - Not Used

Handicapped Shower

Unable to Inspect - Not Used

Captain's Office

Unable to Inspect – Locked

Optometrist's Office # 222

No Violations Noted

Administrator's Office

No Violations Noted

Supply Closets

Cell # 206-209

Unable to Inspect - Not Used

DOL Unit

Unable to Inspect – Not Used

Medical Closet (End of Hallway)

105 CMR 451.350 Structural Maintenance: Ceiling leaking

1st Floor

Mod Med Line

Unable to Inspect - Not Used

Classrooms

Unable to Inspect – Not Used

Hallway between Classrooms

105 CMR 451.353\* Interior Maintenance: Door frame damaged and rusted on door leading to exterior

Roll Call Room (New)

105 CMR 451.141\* Screens: Screens damaged

Classroom Office

Unable to Inspect - Not Used

Roll Call Room (Old)

Unable to Inspect – Not Used

Break Area

Unable to Inspect - Not Used

Bathroom # 108

Unable to Inspect – Not Used

*Slop Sink # 109* 

Unable to Inspect – Not Used

Storage Area

Unable to Inspect - Not Used

### **Modular Visiting Area**

# **Visiting Sections**

Section A (Non-Inmate Side)

No Violations Noted

Classifications Office

No Violations Noted

Additional Offices

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

Section B (Non-Inmate Side)

Section C (Non-Inmate Side)

No Violations Noted

Social Workers Office

Unable to Inspect – Locked

Section A-C (Inmate Side)

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged and missing

**Back Area** 

Bathroom near Slop Sink

105 CMR 451.123\* Maintenance: Floor dirty

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 66°F

105 CMR 451.123\* Maintenance: Faucet fixture dirty

105 CMR 451.353\* Interior Maintenance: Floor tiles missing outside bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

Slop Sink

105 CMR 451.353\* Interior Maintenance: Floor tiles missing

Social Worker Interview Area

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

IP Break Room

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

Inmate Interview Room

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

Side Door Exit to Yard

105 CMR 451.353\* Interior Maintenance: Floor tiles missing at door

Receiving

Entrance Hallway

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged 105 CMR 451.350\* Structural Maintenance: Door window broken

105 CMR 451.353\* Interior Maintenance: Wall damaged

Personal Property #1

Unable to Inspect – Not Used

Chemical Room

No Violations Noted

Personal Property # 2

Unable to Inspect – Not Used

Urinalysis

105 CMR 480.500(A)(3) Procedures; Records; Record-Keeping Log: Food stored in refrigerator with medications

Urinalysis Office

Slop Sink Room

No Violations Noted

Inmate Bathroom # 119

105 CMR 451.123\* Maintenance: Wall and wall tiles damaged near toilet

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.123\* Maintenance: Hole in floor near toilet

105 CMR 451.123\* Maintenance: Ceiling vent not secured to ceiling

Staff Bathroom # 120

105 CMR 451.126 Hot Water: Hot water temperature recorded at 90°F

*Shower # 118* 

105 CMR 451.123\* Maintenance: Shower floor dirty

*Shower # 117* 

No Violations Noted

Processing Area

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

Waiting Room

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Break Area

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

**Back Area** 

Sally Port

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

Clothing Room

105 CMR 451.353\* Interior Maintenance: Floor tile damaged 105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.353\* Interior Maintenance: Access panel not secure to ceiling

Court Storage

Unable to Inspect – Not Used

Cells

105 CMR 451.350 Structural Maintenance: Ceiling damaged in cell # 105

**VOC Laundry** 

1st Floor

Inmate Bathroom

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Urinal dirty

105 CMR 451.126\* Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 1 and 2

Laundry

Chemical Storage

No Violations Noted

Clothing Storage Room

No Violations Noted

Office

Unable to Inspect – Locked

Slop Sink Closet

No Violations Noted

Staff Bathroom

105 CMR 451.123\* Maintenance: Floor paint damaged

Classrooms A-D

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out in Classroom C

IT Break Area

No Violations Noted

Hallway

No Violations Noted

# 2<sup>nd</sup> Floor

Room # 203

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water damaged 105 CMR 451.353\* Interior Maintenance: Wall vent missing grille/louver

Room # 210

No Violations Noted

Room # 202

No Violations Noted

**H** Building

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.343\* Electric Fixtures in Cell: No electrical outlet in all cells

Control Booth

105 CMR 451.353\* Interior Maintenance: Floor tiles missing and damaged

Control Bathroom

105 CMR 451.123\* Maintenance: Floor tiles missing in bathroom

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 100°F

Cells

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows Interior Maintenance: Wall paint damaged in cell # 101 and 141 Interior Maintenance: Wall vent blocked in cell # 143 and 150

Day Room

Chemical Room

No Violations Noted

Interview Room

Unable to Inspect – In Use

Showers

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 3, and 4

**I Building** 

Control Booth

105 CMR 451.350\* Structural Maintenance: Ceiling tiles damaged

Control Bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink slow to drain 105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

Cells

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.104 Beds: Bed paint damaged in cell # 167 and 186

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 173

Interview Room

No Violations Noted

Slop Sink

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Day Room

No Violations Noted

**Showers** 

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7 and 8

J Building

Cells

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows 105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 260 and 267

105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink in

cell # 275

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 232 105 CMR 451.104 Beds: Bed paint damaged in cell # 242 and 248

Day Room

No Violations Noted

Slop Sink Room

No Violations Noted

Interview Room

Showers

105 CMR 451.123\* Maintenance: Column outside shower damaged at shower # 3 and 7

105 CMR 451.123\* Maintenance: Floor dirty in shower # 1

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 8 105 CMR 451.123 Maintenance: Soap scum on walls in shower # 5

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 5, 7, and 9

**K** Building

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.343\* Electric Fixtures in Cell: No electrical outlet in all cells

Control Booth

No Violations Noted

Control Bathroom

No Violations Noted

Day Room

105 CMR 451.353\* Interior Maintenance: Seat padding damaged at tables

Cells

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.123 Maintenance: Wall paint damaged in cell # 337

**Showers** 

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 5

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 4, 6, 8, 9, and 10

Chemical Room

105 CMR 451.123 Maintenance: Floor paint damaged

Interview Room

Unable to Inspect – In Use

L Building

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.343\* Electric Fixtures in Cell: No electrical outlet in all cells

Day Room

No Violations Noted

Cells

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows 105 CMR 451.350 Structural Maintenance: Window was leaking in cell # 395

105 CMR 451.350 Structural Maintenance: Window not weathertight, plastic in window in cell # 359

Showers (Unable to Inspect Showers 2-10 – In Use)

No Violations Noted

Chemical Room

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no cold water handle on slop sink

105 CMR 451.123 Maintenance: Floor paint damaged

Interview Room

**Work Release** 

Control Booth

No Violations Noted

**Strip Search Room** 

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water damaged

Chemical Closet

No Violations Noted

Office

Unable to Inspect – Locked

**Day Room** 

No Violations Noted

Storage Room

No Violations Noted

Laundry

No Violations Noted

**Right Corridor** 

Cells

No Violations Noted

Showers

105 CMR 451.123 Maintenance: Wall tile damaged in shower # 1

105 CMR 451.123 Maintenance: Floor tile missing in shower # 2, 3, and 4

Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle broken at handwash

sink # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, leak under handwash sink # 1 Plumbing: Plumbing not maintained in good repair, sink faucet loose at handwash

sink # 3

**Left Corridor** 

Cells

No Violations Noted

Slop Sink Room

No Violations Noted

Showers

105 CMR 451.123\* Maintenance: Floor tiles missing in shower # 3
105 CMR 451.123 Maintenance: Floor tiles missing in shower # 2 and 4

Inmate Bathroom

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink # 2

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 88°F

Chow Hall and Storage Rooms

No Violations Noted

Old Kitchen Area

Unable to Inspect – Not Used

**Tower** 

1<sup>st</sup> Floor

105 CMR 451.353\* Interior Maintenance: Floor dirty

2<sup>nd</sup> Floor

105 CMR 451.350\* Structural Maintenance: Wall damaged 105 CMR 451.353\* Interior Maintenance: Wall paint damaged 105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

105 CMR 451.123\* Maintenance: Floor dirty 105 CMR 451.123\* Maintenance: Toilet dirty

3<sup>rd</sup> Floor

105 CMR 451.350\* Structural Maintenance: Wall damaged 105 CMR 451.353\* Interior Maintenance: Wall board missing

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, missing light bulbs in

light fixture

105 CMR 451.350 Structural Maintenance: Window broken

**Warehouse Building (outside)** 

**Staff Gym** 

Weight Area

105 CMR 451.353 Interior Maintenance: Equipment padding damaged

Female Bathroom/Locker Room

105 CMR 451.123\* Maintenance: Caulking damaged around drain in shower

Male Bathroom /Locker Room

No Violations Noted

Chemical Room

Unable to Inspect – Locked

Office

Unable to Inspect – Locked

Warehouse

Office

Break Area

No Violations Noted

Inmate Bathroom

105 CMR 451.123\* Maintenance: Wall damaged

Staff Bathroom

No Violations Noted

Chemical Room

No Violations Noted

Walk-In Freezer

No Violations Noted

Dry Storage Closet

No Violations Noted

Exterior Cooler # 1

No Violations Noted

Exterior Cooler # 2

No Violations Noted

**Garage/Transport** 

Transportation Office

No Violations Noted

Kitchen Area

No Violations Noted

**Bathroom** 

No Violations Noted

Staff Bathroom

No Violations Noted

Tool Room

No Violations Noted

Wash Room

No Violations Noted

Garage Room

No Violations Noted

Key Control

No Violations Noted

**Annex** 

105 CMR 451.322\* Cell Size: Inadequate floor space

Control Booth

Control Bathroom

No Violations Noted

Visiting Area (outside)

No Violations Noted

Female Staff Bathroom

No Violations Noted

Staff Locker Room

No Violations Noted

Male Staff Bathroom/Storage

No Violations Noted

Visiting Area (inside)

No Violations Noted

Food Service Area

(Unable to Inspect – Under Construction)

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at bubbler outside Food

Service

Dining Area

105 CMR 451.350\* Structural Maintenance: Exterior door not rodent and weathertight

Social Worker's Office

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

Showers

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 4, 8, 11, and 15

Storage/Boiler Room

No Violations Noted

Medical

105 CMR 451.353\* Interior Maintenance: Exam table padding damaged

Chemical Closet with Books

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, lights out 105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, bubbler out-of-order outside

chemical closet

**Toilets** 

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink/toilet unit # 1

105 CMR 451.124\* Water Supply: Insufficient hot water supply in quantity and pressure at handwash

sink/toilet unit # 11, 12, and 13

105 CMR 451.124\* Water Supply: Insufficient water supply in quantity and pressure at handicapped

handwash sink/toilet unit

Sink Area

105 CMR 451.124\* Water Supply: Insufficient cold water supply in quantity and pressure at handwash

sink # L2 and L3

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash

sink # L2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # R1 was clogged

TV Area

No Violations Noted

Sleeping Area

105 CMR 451.350 Structural Maintenance: Door # 103 not rodent and weathertight, water was leaking in

Meeting Room # 1

105 CMR 451.340\* Illumination: Insufficient lighting, light out

Laundry

No Violations Noted

### **Observations and Recommendations**

1. The inmate population was 870 at the time of inspection.

2. There were areas of the Modular Infirmary Building that were no longer used and certain areas had restricted access. Inmates have been re-located to the Health Services Infirmary Ward Bunk Room. The Community Sanitation Program (CSP) requests to be kept apprised of any additional changes to the usage of this building.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at <a href="www.mass.gov/dph/dcs">www.mass.gov/dph/dcs</a> and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at <a href="https://www.mass.gov/dph/fpp">www.mass.gov/dph/fpp</a> and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at <a href="www.mass.gov/dph/fpp">www.mass.gov/dph/fpp</a> and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Medeiros

Environmental Health Inspector, CSP, BEH