Report on Examination of Basic Financial Statements an Additional Information

Year Ended June 30, 2020



### (A Component Unit of the Massachusetts Department of Transportation)

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#### INDEPENDENT AUDITORS' REPORT

To the Administrator of Worcester Regional Transit Authority Worcester, Massachusetts

#### **Report on the Financial Statements**

We have audited the accompanying financial statements of the Worcester Regional Transit Authority (the "Authority"), a component unit of the Massachusetts Department of Transportation, as of and for the year ended June 30, 2020, and the related notes to the financial statements, which collectively comprise the Authority's basic financial statements as listed in the table of contents.

#### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

#### **Auditors' Responsibility**

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### **Opinion**

In our opinion, the financial statements referred to above present fairly, in all material respects, the respective financial position of the Authority as of June 30, 2020, and the respective changes in financial position and cash flows thereof for the year then ended in conformity with accounting principles generally accepted in the United States of America.

#### **Other Matters**

#### Required Supplementary Information

Accounting principles generally accepted in the United States of America require that the management's discussion and analysis and the schedules listed under the required supplementary information section in the accompanying table of contents be presented to supplement the basic financial statements. Such information, although not part of the basic financial statements, is required by the Governmental Accounting Standards Board, who considers it to be an essential part of financial reporting for placing the basic financial statements in an appropriate operational, economic or historical context.

We have applied certain limited procedures to the required supplementary information in accordance with auditing standards generally accepted in the United States of America, which consisted of inquiries of management about the methods of preparing the information and comparing the information for consistency with management's responses to our inquiries, the basic financial statements, and other knowledge we obtained during our audit of the basic financial statements. We do not express an opinion or provide any assurance on the information because the limited procedures do not provide us with sufficient evidence to express an opinion or provide any assurance.

#### Other Information

Our audit was conducted for the purpose of forming opinion on the financial statements that comprise the Authority's basic financial statements. The other information listed under the other information section in the accompanying table of contents is presented for purposes of additional analysis and are not a required part of the basic financial statements. The other information is the responsibility of management. We have applied certain limited procedures to the other information in accordance with auditing standards generally accepted in the United States of America, which consisted of inquiries of management about the methods of preparing the information and comparing the information for consistency with management's responses to our inquiries, the basic financial statements, and other knowledge we obtained during our audit of the basic financial statements. We do not express an opinion or provide any assurance on the information because the limited procedures do not provide us with sufficient evidence to express an opinion or provide any assurance.

#### Other Reporting Required by Government Auditing Standards

In accordance with *Government Auditing Standards*, we have also issued our report dated August 25, 2020 on our consideration of the Authority's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contract, grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the Authority's internal control over financial reporting and compliance.

Roselli, Clark & Associates Woburn, Massachusetts

August 25, 2020

#### MANAGEMENT'S DISCUSSION AND ANALYSIS

As the management of the Worcester Regional Transit Authority (the "Authority"), we offer readers of the financial statements this narrative overview and analysis of the financial activities of the Authority for the fiscal year ended June 30, 2020. We encourage readers to consider the information presented here in conjunction with their review of the basic financial statements, notes to the financial statements, required supplementary information and other information as listed in the table of contents.

#### **Financial Highlights**

- The assets and deferred outflows of financial resources of the Authority exceeded its liabilities and deferred inflows of financial resources at the close of the most recent fiscal year by nearly \$81.8 (total net position).
- The Authority continues to report a deficit in its unrestricted net position. The deficit in the unrestricted net position increased approximately \$290,000 in fiscal year 2020 to approximately \$20.7 million. This deficit is entirely attributable to long-term liabilities associated with the Authority's net other postemployment benefits and pension liabilities, which total over \$22.4 million at June 30, 2020.
- The Authority's long-term debt in the form of a transportation facility note payable decreased to \$3.3 million at June 30, 2020. This long-term debt instrument is scheduled for final maturity in December 2020.
- The Authority issued \$9.6 million in revenue anticipation notes payable in fiscal year 2020, which are set to mature in June 2021.
- The Authority's operations are funded through a state-required computation of net cost of service. Except for the establishment of a small, restricted reserve, the Authority's funding cannot exceed its net cost of service. However, a deficit can result if funding is insufficient to cover expenses. The Authority incurred an approximate \$291,000 deficit in its unrestricted funds, which was entirely the result of its accounting for other postemployment benefits and pensions under accounting principles generally accepted in the United States of America, or GAAP.
- The COVID-19 pandemic and its associated public/private enterprise shutdowns affected the Authority in a variety of ways. Passenger fares were waived beginning in March 2020, which resulted in an approximate \$1.0 million budget shortfall. This shortfall was offset by expense reductions and the receipt of Coronavirus Aid, Relief and Economic Security Act (the "CARES Act") funds. The Authority implemented a number of cost saving measures directly as well as through its contracted transit service operators in response to the COVID-19 pandemic, which included payroll reductions and many budgeted expenses were either deferred, reduced or eliminated entirely.

#### **Overview of the Financial Statements**

The Authority, a component unit of the Massachusetts Department of Transportation, is a special purpose government engaged in a single busines-type activity. The Authority follows enterprise fund reporting. Accordingly, the financial statements are presented using the economic resources measurement focus and the accrual basis of accounting. Enterprise fund statements offer short-term and long-term financial information about the activities and operations of the Authority. These basic financial statements are presented in a manner similar to a private business using the accrual basis of accounting.

This report consists of four parts -(1) management's discussion and analysis; (2) the basic financial statements, (3) required supplementary information, and (4) other information.

Management's discussion and analysis is intended to provide the user of these financial statements an objective and easily readable analysis of the Authority's financial activities based on currently known facts, decisions or conditions.

The statement of net position presents information on all of the Authority's assets, deferred outflows of resources, liabilities, and deferred inflows of resources, with the difference between those categories reported as net position. Over time, increases or decreases in net position may serve as a useful indicator of whether the financial position of the Authority is improving or deteriorating.

The statement of revenues, expenses and changes in net position presents information showing how the Authority's net position changed during the most recent fiscal year. All changes in net position are reported as soon as the underlying event giving rise to the change occurs, regardless of the timing of related cash flows. Thus, revenues and expenses are reported in this statement for some items that will only result in cash flows in future fiscal periods (e.g., uncollected member communities' assessments).

The statement of cash flows presents information on the Authority's cash receipts, cash payments and changes in cash resulting from operating, investing and financing activities.

The basic financial statements are accompanied by notes to the financial statements, which explain information in the basic financial statements in more detail.

In addition to the basic financial statements and accompanying notes, this report also presents certain required supplementary information concerning the Authority's budget to actual results and progress in funding long-term obligations to its employees and retirees.

Finally, this report contains certain other information that is required by the Massachusetts Department of Transportation, or MassDOT.

#### **Statement of Net Position**

The condensed comparative statements of net position for the two most recent fiscal years are as follows:

	June 30,	June 30,	Dollar	Percent
	2020	2019	Change	Change
Assets:				
Current and other assets	\$ 12,148,674	\$ 10,185,648	\$ 1,963,026	19.3%
Capital assets, net	104,762,756	110,445,847	(5,683,091)	-5.1%
Total Assets	116,911,430	120,631,495	(3,720,065)	-3.1%
Deferred Outflows of Resources	2,320,664	1,488,699	831,965	55.9%
Liabilities:				
Long-term liabilities	22,431,060	24,482,331	(2,051,271)	-8.4%
Other liabilities	14,596,277	12,633,251	1,963,026	15.5%
Total Liabilities	37,027,337	37,115,582	(88,245)	-0.2%
Deferred Inflows of Resources	453,623	579,470	(125,847)	-21.7%
Net Position:				
Net investment in capital assets	101,462,756	103,845,847	(2,383,091)	-2.3%
Restricted	968,183	968,183	-	0.0%
Unrestricted	(20,679,805)	(20,388,888)	(290,917)	1.4%
Total Net Position	\$ 81,751,134	\$ 84,425,142	\$ (2,674,008)	-3.2%

As noted earlier, net position may serve over time as a useful indicator of the Authority's financial position. The Authority's total net position decreased by approximately \$2.7 million from the prior year.

The largest portion of the Authority's overall net position reflects its investment in capital assets including land, buildings and improvements, transportation equipment, machinery and equipment, less any related debt used to acquire those assets that is still outstanding. The Authority uses these capital assets to provide transit services to its member communities; consequently, these assets are not available for future spending. Although the Authority's investment in its capital assets is reported net of related debt, the resources needed to repay this debt must be provided from other sources, since the capital assets themselves cannot be used to liquidate these liabilities.

Restricted net position includes amounts restricted for extraordinary expenses. These amounts were accumulated in prior periods in accordance with a formula established under Massachusetts General Laws, or MGL. The use of these funds requires advance approval from MassDOT.

The remaining category represents unrestricted net position, which currently has a deficit balance of approximately \$20.7 million. This deficit is entirely attributable to long-term liabilities associated with the Authority's net other postemployment benefits and pension liabilities, which total over \$22.4 million at June 30, 2020.

#### Statement of Revenues, Expenses and Changes in Net Position

The condensed comparative statements of revenues, expenses and changes in net position for the two most recent fiscal years are as follows:

	Fiscal Year Ended June 30,				Dollar		Percent
	2020 2019			Change	Change		
Revenues:							
Operating revenues	\$	2,406,123	\$	3,306,954	\$	(900,831)	-27.2%
Nonoperating revenues:							
Federal and state assistance		18,974,684		17,207,018		1,767,666	10.3%
Member communities' assessments		5,157,143		4,983,450		173,693	3.5%
Interest income	_	5,439		42,656	_	(37,217)	-87.2%
Total Revenues		26,543,389		25,540,078		1,003,311	3.9%
Expenses:							
Public transportation		25,262,472		24,046,394		1,216,078	5.1%
Administrative and professional		1,194,278		1,081,113		113,165	10.5%
Depreciation and amortization		6,350,055		7,135,197		(785,142)	-11.0%
Interest		251,187		379,883		(128,696)	-33.9%
Other expenses		126,369		128,385		(2,016)	-1.6%
Total Expenses		33,184,361		32,770,972		413,389	1.3%
Change in Net Position Before Capital Contributions		(6,640,972)		(7,230,894)		589,922	-8.2%
Capital Contributions		3,966,964		6,024,624		(2,057,660)	-34.2%
Change in Net Position		(2,674,008)		(1,206,270)		(1,467,738)	121.7%
Net Position:							
Beginning of year	_	84,425,142		85,631,412		(1,206,270)	-1.4%
End of year	\$	81,751,134	\$	84,425,142	\$	(2,674,008)	-3.2%

**Revenues** – Total operating and nonoperating revenues increased approximately \$1.0 million, or 3.9%, year-over-year. Operating revenues decreased nearly \$901,000 year-over-year. The Authority suspended fare collections beginning in March 2020 as a result of the COVID-19 pandemic, which was the primary contributor to a nearly \$875,000 decrease in passenger fare revenues.

Federal and state operating assistance increased nearly \$1.8 million year-over-year. This increase was due primarily to the decrease in operating revenues and budgeted increases in public transportation expenses.

**Expenses** – Total expenses increased over \$413,000, or 1.3%, year-over-year. This increase was due primarily to an approximate \$1.2 million increase in public transportation expenses, which was offset by an approximate \$785,000 decrease in depreciation and amortization expense and nearly \$129,000 decrease in interest expense.

Public transportation expenses increased 5.1% in fiscal year 2020. However, these costs were originally budgeted to increase approximately 6.7%. The Authority implemented a number of cost saving measures directly as well as through its contracted transit service operators in response to the COVID-19 pandemic.

The decrease in depreciation and amortization expense is due to the timing of certain assets becoming fully depreciated. Additionally, recent fiscal years' capital additions have been lower than in the fiscal periods immediately preceding.

The decrease in interest expense is due to the continued repayments on long-term debt.

#### **Capital Asset and Debt Administration**

**Capital Assets** – The Authority's investment in capital assets as of June 30, 2020 totaled approximately \$104.8 million, net of accumulated depreciation. Net capital assets decreased nearly \$5.7 million year-over-year as depreciation expense exceeded current year capital additions.

Additional information on the Authority's net capital assets can be found in the notes to the basic financial statements.

**Long-Term Debt** – At June 30, 2020, the Authority's total general long-term debt decreased \$3.3 million to \$3.3 million. The Authority's sole long-term debt instrument is set for final maturity in December 2020.

The Authority completed a \$9.6 million revenue anticipation note sale in June 2020. This temporary note has a stated interest rate of 2.0% and is scheduled for repayment in June 2021. The Authority received and deferred approximately \$105,000 in premiums associated with this temporary borrowing. As a result, the effective interest rate on this temporary borrowing is 0.88%.

Additional information on the Authority's long-term debt and temporary debt can be found in the notes to the basic financial statements.

#### **Economic Factors and Next Year's Budget**

- The Authority suspended the collection of passenger fares at the onset of the COVID-19 pandemic and continued this policy into fiscal year 2021. The Authority intends to use state and federal operating assistance to offset this revenue loss.
- Member communities' assessments are permitted to increase up to 2 ½% annually plus the member communities' proportionate share of any new services.
- The Authority has received federal awards totaling approximately \$5.0 million in CARES Act awards to assist it in delivery of public transit services in fiscal year 2021.

The above items were considered with the Authority set its preliminary fiscal year 2021 budget in May 2020. The fiscal year 2021 approved budgeted expenses totaled approximately \$28.3 million, of which approximately \$19.5 million of funding is expected from federal and state sources.

#### **Requests for Information**

This financial report is designed to provide a general overview of the Authority's finances for all those with an interest in the Authority's finances. Questions concerning any of the information provided in this report or request for additional financial information should be addressed to the Administrator of the Worcester Regional Transit Authority, 60 Foster Street, Worcester, Massachusetts 01608.

(A Component Unit of the Massachusetts Department of Transportation)

### STATEMENT OF NET POSITION JUNE 30, 2020

Assets:	
Current Assets:	
Cash and cash equivalents	\$ 2,254,101
Receivables, net of allowances:	
Intergovernmental	2,269,267
Member communities	7,588,392
Other	19,420
Prepaid items	17,494
Total Current Assets	12,148,674
Noncurrent Assets:	
Land and land improvements	20,919,303
Depreciable capital assets, net	83,843,453
Total Noncurrent Assets	104,762,756
Total Assets	116,911,430
Deferred Outflows of Resources:	
Other postemployment benefits	782,302
Pensions	1,538,362
Total Deferred Outflows of Resources	2,320,664
	(continued)
	(commuca)

(A Component Unit of the Massachusetts Department of Transportation)

### STATEMENT OF NET POSITION JUNE 30, 2020

Liabilities:	
Current Liabilities:	4.474.000
Accounts payable	1,474,092
Accrued payroll and related costs	9,648
Accrued expenses	43,533
Accrued interest	111,741
Unearned revenues	57,263
Short-term notes payable	9,600,000
Current portion of long-term debt	3,300,000
Total Current Liabilities	14,596,277
Noncurrent liabilities:	
Net other postemployment benefits liability	9,252,389
Net pension liability	13,178,671
Total Noncurrent Liabilities	22,431,060
Total Liabilities	37,027,337
Deferred Inflows of Resources:	
Other postemployment benefits	48,379
Pensions	405,244
Total Deferred Inflows of Resources	453,623
Net Position:	
Net investment in capital assets	101,462,756
Restricted for extraordinary expenses	968,183
Unrestricted	(20,679,805)
Total Net Position	\$ 81,751,134
	(construed)
	(concluded)

See accompanying notes to basic financial statements.

(A Component Unit of the Massachusetts Department of Transportation)

## STATEMENT OF REVENUES, EXPENSES AND CHANGES IN NET POSITION AS OF AND FOR THE YEAR ENDED JUNE 30, 2020

Operating Revenues:	
Passenger fares	\$ 2,223,205
Other operating revenues	182,918
Total Operating Revenues	2,406,123
Operating Expenses:	
Public transportation	25,262,472
Administrative payroll and related expenses	634,298
Professional and other services	559,980
Depreciation and amortization	6,350,055
Other operating expenses	126,369
Total Operating Expenses	32,933,174
Operating Loss	(30,527,051)
Nonoperating Revenues (Expenses):	
Federal assistance	6,603,105
State assistance	12,371,579
Member communities' assessments	5,157,143
Investment income	5,439
Interest expense	(251,187)
Total Nonoperating Revenues (Expenses)	23,886,079
Income Before Capital Contributions	(6,640,972)
Capital Contributions:	
Federal and state assistance	5,308,008
Member municipality and other	335,285
Transfer of Union Station projects	(1,676,329)
Total Capital Contributions	3,966,964
Change in Net Position	(2,674,008)
Net Position:	
Beginning of the year	84,425,142
End of the year	\$ 81,751,134

See accompanying notes to basic financial statements.

#### (A Component Unit of the Massachusetts Department of Transportation)

## STATEMENT OF CASH FLOWS AS OF AND FOR THE YEAR ENDED JUNE 30, 2020

Cash Flows from Operating Activities: Receipts from passenger fares Receipts from other operating revenues Payments to employees Payments to vendors	\$ 2,232,388 192,612 (344,287) (25,665,485)
Net Cash Used in Operating Activities	(23,584,772)
Cash Flows from Noncapital Financial Activities: Proceeds from federal and state operating grants Proceeds from member communities' assessments	19,092,743 4,825,552
Net Cash Provided By Noncapital Financing Activities	23,918,295
Cash Flows from Capital and Related Financing Activities:  Proceeds from capital grants  Proceeds from the issuance of short-term debt  Acquisition and construction of capital assets  Principal repayments on long-term debt  Repayments on short-term debt  Interest payments  Net Cash Provided by Capital and Related Financing Activities	3,966,964 9,600,000 (666,964) (3,300,000) (8,000,000) (180,321) 1,419,679
Cash Flow from Investing Activities: Investment income	5,439
Net Cash Provided by Investing Activities	5,439
Net Increase in Cash and Cash Equivalents	1,758,641
Cash and Cash Equivalents: Beginning of the year End of the year	495,460 \$ 2,254,101
	(continued)

(A Component Unit of the Massachusetts Department of Transportation)

#### STATEMENT OF CASH FLOWS AS OF AND FOR THE YEAR ENDED JUNE 30, 2020

Reconciliation of Operating Loss to Net Cash Used in Operating Activities:

Operating Loss	\$	(30,527,051)
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Adjustments to Reconcile Operating Loss to Net Cash Used In Operating Activities:

Depreciation expense	6,350,055
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Changes in assets, deferred outflows (inflows) of resources and liabilities:

Receivables and other current assets 9,147
Deferred outflows (inflows) of resources (957,812)
Accounts payable and other current liabilities 292,160
Net OPEB and pension liabilities 1,248,729

Net Cash Used in Operating Activities \$ (23,584,772)

(concluded)

See accompanying notes to basic financial statements.

(A Component Unit of the Massachusetts Department of Transportation)

#### NOTES TO BASIC FINANCIAL STATEMENTS AS OF AND FOR THE YEAR ENDED JUNE 30, 2020

#### I. Summary of Significant Accounting Policies

The basic financial statements of the Worcester Regional Transit Authority (the "Authority") have been prepared in conformity with generally accepted accounting principles in the United States of America, or GAAP, as applied to state and local governments. GAAP is prescribed by the Governmental Accounting Standards Board ("GASB"), which is the primary standard-setting body for state and local governmental entities. The following is a summary of the more significant policies and practices used by the Authority.

#### A. Reporting Entity

The Authority, a political subdivision of the Commonwealth of Massachusetts (the "Commonwealth"), provides public mass transportation in the City of Worcester and other communities within Worcester County. The Authority is primarily funded through passenger fares, member communities' assessments and federal and state operating and capital subsidies.

The Authority is governed by an advisory board (the "Board") comprised of representatives from member communities. The Board appoints an administrator to manage the Authority's day-to-day operations. While legally separate, the Authority is considered a component unit of the Commonwealth of Massachusetts Department of Transportation ("MassDOT"), which is a component unit of the Commonwealth, for financial reporting purposes.

#### **B.** Basis of Accounting and Financial Statement Presentation

The Authority is a special purpose government engaged in single business-type activity. The Authority's financial statement are reported using the accrual basis of accounting. Revenues and expenses are when incurred, regardless of the timing of related cash flows.

The Authority's financial statements distinguish operating revenues and expenses from nonoperating items. Operating revenues and expenses generally result from providing mass transit services to the general public. The principal operating revenues are passenger fares. Operating expenses primarily consist of the cost of transit services provided by third parties (see below), salaries and wages, administrative expenses and depreciation. All revenues and expenses not meeting this definition are reported as nonoperating revenues and expenses. The Authority is exempt from all federal and state income taxes and local property taxes.

The cost of transit services provided by third parties primarily represents contracted services with First Transit, Inc. and its wholly-owned subsidiaries Central Mass Transit Management, Inc. and Paratransit Brokerage Services TM, Inc. These entities manage and operate the Authority's fixed route and certain demand response transit services. The majority of the employees of Central Mass Transit Management, Inc. are subject to a collective bargaining agreement, which expires in August 2022.

#### C. Assets, Liabilities, and Deferred Outflows/Inflows of Resources and Net Position

<u>Deposits</u> – The Authority's cash and cash equivalents are considered to be cash on hand, demand deposits and short-term investments with original maturities of three months or less from the date of acquisition. The Authority reports its investments at fair value.

<u>Receivables</u> – Member communities' assessments are generally collected subsequent to the year of assessment; accordingly, the Authority reports receivables from member communities' assessments at year end. Additionally, intergovernmental receivables are reported at year end.

<u>Federal and State Contract Assistance</u> – The Federal Transit Administration ("FTA") approved the use of federal capital funds for operating expenses for the fiscal year ended June 30, 2020. Any amounts unallowed by the FTA will be ultimately due from the Commonwealth and the member communities. Generally, state contract assistance ranges between 50% and 75% of the Authority's net cost of service (as defined under MassDOT guidelines), unless otherwise agreed upon by the parties.

<u>Member Communities' Assessments</u> – Annual increases to member communities' assessments are limited to 2 ½% plus their proportionate share of new transit service costs incurred during the year.

<u>Prepaid Items</u> – Certain payments to vendors reflect costs applicable to future accounting periods and may be recorded as prepaid items in the financial statements.

<u>Capital Assets</u> – Capital assets, which include land, construction in-progress, buildings and improvements, transportation equipment (i.e., buses and vans) and office equipment are reported at historical cost. All material purchases and construction costs are capitalized at the date of acquisition or construction, respectively, if expected lives are deemed greater than two years. The costs of normal maintenance and repairs that do not add to the value of the asset or materially extend assets lives are not capitalized.

Capital assets (excluding land and construction in-progress) are depreciated by the Authority on a straight-line basis over the following estimated useful lives:

Buildings and improvements 3 to 40 years
Transportation equipment 5 to 12 years
Office equipment and other 5 to 15 years

<u>Revenue Recognition</u> – Revenue is recognized when services are performed and the Authority has completed all performance obligations. Unearned revenue represents receipts for which the Authority has not met all revenue recognition criteria.

<u>Long-Term Debt</u> – Long-term debt is reported as liabilities in these basic financial statements. Bond premiums and discounts are deferred and amortized over the life of the bonds using the effective interest method, if material.

<u>Deferred Outflows/Inflows of Resources</u> – In addition to assets, the statement of net position reports a separate section for deferred outflows of resources. This separate financial statement element, deferred outflows of resources, represents a consumption of net position that applies to a future period(s) and so will not be recognized as an outflow of resources (expense) until then. The Authority reports deferred outflows of resources relative to other postemployment benefits ("OPEB") and pension-related transactions. The Authority expects to recognize the reported

deferred outflows of resources relative to these personnel-related transactions over the next five years.

In addition to liabilities, the statement of net position reports a separate section for deferred inflows of resources. This separate financial statement element, deferred inflows of resources, represents an acquisition of net position that applies to a future period(s) and so will not be recognized as an inflow of resources (revenue) until that time. The Authority reports deferred inflows of resources relative to pension-related transactions and expects to recognize these amounts over the next five years against personnel-related transactions.

<u>Net Position</u> – Net position reported as net investment in capital assets includes capital assets, net of accumulated depreciation, less the principal balance of outstanding debt used to acquire capital assets. Unspent proceeds of capital related debt are not considered to be capital related debt.

Restricted net position is comprised of a reserve for extraordinary costs and expenses, which is permissible under Section 6 of Massachusetts General Law ("MGL") Chapter 161B. This reserve fund consists of annual payments made by the Authority in amounts not to exceed 3% of the prior year's member communities' assessments, provided that the total reserve fund cannot exceed 20% of the prior year's member communities' assessment. Expenditures from this fund are subject to the approval of the MassDOT.

Net position that does not meet the definitions above is reported as unrestricted.

#### **D.** Postemployment Benefits

Employees of the Authority are eligible to participate in a 457(b) deferred compensation plan.

Certain employees of Central Mass Transit Management, Inc. are eligible to participate in a defined benefit pension plan and a retiree health and life insurance plan. These plans are accounted for and presented in the Authority's financial statements as the Authority is responsible for funding these postemployment benefit plans. Each plan issues annual audited financial statements, which can be obtained by contacting the chief financial officer of Central Mass Transit Management, Inc., 42 Quinsigamond Avenue, Worcester, MA 01610.

#### E. Budgetary Data

An annual budget is adopted by the Authority on a basis that differs from GAAP. A budgetary comparison is included as required supplementary information to the Authority's financial statements. A reconciliation between the budgetary basis of accounting and GAAP is provided in the required supplementary information.

#### F. Use of Estimates

The preparation of basic financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure for contingent assets and liabilities at the date of the basic financial statements and the reported amounts of the revenues and expenses during the fiscal year. Actual results could vary from estimates that were used.

#### II. Detailed Notes to All Funds

#### A. Deposits

State laws and regulations require the Authority to invest funds only in preapproved investment instruments which include, but are not necessarily limited to, bank deposits, money markets, certificates of deposit, U.S. treasury bonds, repurchase agreements, and the State Treasurer's investment pool, which is administered by the Massachusetts Municipal Depository Trust, or MMDT. In addition, the statutes impose various limitations on the amount and length of investments and deposits.

<u>Custodial Credit Risk: Deposits</u> – In the case of deposits, this is the risk that in the event of a bank failure, the Authority's deposits may not be returned to it. The Authority relies on depository insurance coverage at each financial institution to address this risk. At June 30, 2020, \$2,586,833 in bank deposits were uninsured.

#### **B.** Receivables

Receivables as of June 30, 2020, net of applicable allowances for uncollectible accounts, were as follows:

	Gross Amount		Allow	ance for	Net
			Uncollectibles		Amount
Member communities' assessments Intergovernmental:	\$	7,588,392	\$	-	\$ 7,588,392
Commonwealth of Massachusetts Federal		165,751 2,103,516		-	165,751 2,103,516
Other		19,420			 19,420
	\$	9,877,079	\$		\$ 9,877,079

#### C. Capital Assets

Capital asset activity for the year ended June 30, 2020 was as follows:

	Beginning			Ending	
	Balance (a)	Increases	Decreases	Balance	
Capital assets not being depreciated: Land and land improvements	\$ 20,919,303	\$ -	\$ -	\$ 20,919,303	
Capital assets being depreciated:	00 210 262	24.756	(10.704)	90 224 224	
Buildings and improvements  Transportation equipment	80,319,262 43,504,974	24,756 293,122	(19,794) (1,588,803)	80,324,224 42,209,293	
Office equipment and other	1,963,849	349,086	(18,671)	2,294,264	
Total capital assets being depreciated	125,788,085	666,964	(1,627,268)	124,827,781	
Less accumulated depreciation for:					
Buildings and improvements	(7,821,894)	(2,314,487)	19,794	(10,116,587)	
Transportation equipment	(27,326,474)	(3,701,943)	1,588,803	(29,439,614)	
Office equipment and other	(1,113,173)	(333,625)	18,671	(1,428,127)	
Total accumulated depreciation	(36,261,541)	(6,350,055)	1,627,268	(40,984,328)	
Total capital assets being depreciated, net	89,526,544	(5,683,091)		83,843,453	
Total capital assets, net	\$ 110,445,847	\$ (5,683,091)	\$ -	\$ 104,762,756	

<sup>(</sup>a) Certain reclassifications were made to the beginning balances to conform to current year presentation.

During the fiscal year ended June 30, 2020, the Authority procured \$1,676,329 in capital assets on behalf of the Worcester Redevelopment Authority through federal awards. These capital assets are not reflected in the activity above as the capital assets are not owned or under the control of the Authority.

#### D. Temporary Debt

The Authority is authorized to borrow on a temporary or short-term basis. Temporary borrowing activity for the year ended June 30, 2020 was as follows:

	Interest	Maturity	Beginning			Ending
Туре	Rate	Date	Balance	Additions	Deductions	Balance
Revenue anticipation note Revenue anticipation note	2.0% 2.0%	matured 6/25/2021	\$ 8,000,000	\$ - 9,600,000	\$ (8,000,000) 	\$ - 9,600,000
			\$ 8,000,000	\$ 9,600,000	\$ (8,000,000)	\$ 9,600,000

#### E. Long-Term Obligations

The Authority issues general obligation bonds and notes payable to provide funds for the acquisition and construction of major capital facilities. Additionally, the Authority incurs various other long-term obligations relative to associated personnel costs. The following table reflects the activity in the Authority's long-term liability accounts:

	Beginning			Ending	Due Within
Description of Issue	Balance	Additions	Deductions	Balance	One Year
Notes from direct borrowings and placements	\$ 6,600,000	\$ -	\$ (3,300,000)	\$ 3,300,000	\$ 3,300,000
Net pension liability	12,531,909	3,546,101	(2,899,339)	13,178,671	-
Net other postemployment benefits liability	8,650,422	1,753,696	(1,151,729)	9,252,389	
Total Long-Term Obligations	\$ 8,650,422	\$ 1,753,696	<u>\$ (1,151,729)</u>	\$ 9,252,389	\$ -

<u>Debt Service</u> – The transportation facility note payable of \$3,300,000 and associated interest expense of \$41,745 are scheduled to mature on December 1, 2020.

<u>Authorized But Unissued Debt</u> – At June 30, 2020, there were no amounts authorized but unissued for long-term debt.

#### III. Other Information

#### A. Deferred Contribution Plan

The Authority established a 457(b) deferred contribution plan for eligible employees. Under this plan, the Authority contributes between 4% and 7% of individual eligible employees' compensation. The Authority recorded \$37,742 in pension expense relative to its contributions to this plan in fiscal year 2020.

#### **B.** Defined Benefit Pension Plan

The union employees of Central Mass Transit Management, Inc. participate in a defined benefit pension plan administer by Central Mass Transit Management, Inc. (the "Pension Plan") However, the financial responsibility and burden of the Pension Plan rests with the Authority and the employees' union. Accordingly, the Authority's proportionate share of the pension expense, net pension liability and associated deferred outflows and inflows of resources related to the Pension Plan are accounted and reported on the Authority's financial statements. Stand-alone financial statements are issued annually.

Current membership in the Pension Plan as of December 31, 2019 (the measurement and reporting date of the pension plan) was as follows:

Active plan members	141
Inactive vested plan members	37
Retirees and beneficiaries	141
Disabled	23
	342

In a January 2, 1996 letter, the Pension Benefit Guaranty Corporation ruled that the Pension Plan is a governmental pension plan within the meaning of Section 4021(b)(2) of the Employee Retirement Income Security Act of 1974, or ERISA. Accordingly, as a governmental pension plan, the Pension Plan is not subject to the minimum funding requirements of ERISA as contained in Internal Revenue Code Section 412.

<u>Pension Plan Benefits</u> – The Pension Plan provides for regular retirement benefits as well as accidental disability and preretirement death benefits. Participants are completely vested in the Pension Plan after five years' creditable service. Under the terms of the Pension Plan, the normal retirement age is 65. The Pension Plan permits early retirement at age 55 with a minimum of five year's credited service. Participants' retirement benefits vary depending on years of credited service, age at retirement and retirement option selected by participants at the time of their retirement. The minimum annual retirement benefit is \$1,440.

Participants are eligible for disability retirement benefits if after completing five years' creditable service a participant is determined to be totally and permanently disabled. Disability benefits vary depending on a disabled participants age at the time of disability. The minimum annual disability benefit is \$1,380.

Beneficiaries of participants who died and who have not yet vested in the Pension Plan will be paid the deceased participant's accumulated contributions plus interest. For vested participants, the surviving beneficiary may elect a variety of retirement benefit options, which are determined based on the age and creditable service of the deceased participant.

<u>Contributions</u> – Employee contribution rates vary based on when an employee commenced their creditable service. Active participants with less than five year's creditable service or while in a salary progression contribute 9.5% of their total compensation; all other participants contribute 11.5% of their total compensation. Central Mass Transit Management, Inc. matches all employee contributions dollar-for-dollar. Employer contributions for the year ended December 31, 2019 totaled \$1,104,955.

<u>Net Pension Liability</u> – At June 30, 2020, the Authority reported a net pension liability of \$13,178,671. The net pension liability was measured as of December 31, 2019 by an actuarial valuation as of that date. A number of changes were made to the actuarial assumptions in the December 31, 2018 valuation study versus the previous valuation study. The most significant assumption change included a decrease in the discount rate from 8.00% to 7.75%.

The Authority's proportion of the net pension liability is based on a projection of its long-term share of contributions to the Pension Plan. Through collective bargaining, the Authority and union equally share in the Pension Plan's future obligations.

<u>Fiduciary Net Position</u> – The elements of the Pension Plan's basic financial statements (that is, all information about the Pension Plan's assets, deferred outflows of resources, liabilities, deferred inflows of resources and fiduciary net position) can be found in the Pension Plan's full financial statements as of and for the year ended December 31, 2019, which can be obtained by contacting Central Mass Transit Management, Inc.

The Pension Plan's fiduciary net position was determined using the accrual basis of accounting. The Pension Plan's accounting records are maintained on a calendar-year basis. Contributions from employers and employees are recognized in the period in which they become due pursuant to formal commitments or contractual requirements. Benefit payments (including refunds of employee contributions) are recorded when incurred, regardless of the timing of payment.

Investments are reported at fair value; fair value is determined as the price one would receive in an orderly transaction between market participants at a measurement date.

<u>Pension Expense</u> – The Authority recognized \$1,519,353 in pension expense in fiscal year 2020.

<u>Deferred Outflows of Resources and Deferred Inflows of Resources</u> – At June 30, 2020, the Authority reported deferred outflows of resources and deferred inflows of resources related to pensions from the following sources:

		Deferred	]	Deferred
	O	utflows of	Ir	nflows of
	F	Resources	R	esources
Differences between expected and actual experience Changes of assumptions	\$	352,625 568,870	\$	188,930
Net difference between projected and actual earnings on pension plan investments		-		214,027
Changes in proportion share of contributions Contributions subsequent to the measurement date	_	616,867		2,287
	\$	1,538,362	\$	405,244

The deferred outflows and inflows of resources are expected to be recognized in the Authority's pension expense (benefit) as follows:

Year ended June 30,
---------------------

2021	\$ 751,195
2022	138,053
2023	144,905
2024	83,670
2025	 15,295
	\$ 1,133,118

<u>Actuarial Valuation</u> – The measurement of the Pension Plan's total pension liability is developed by an independent actuary. The latest actuarial valuation was performed as of December 31, 2019. The significant actuarial assumptions used in this actuarial valuation included:

Actuarial cost method	Entry age normal
Investment rate of return	7.75% per year, net of expenses (previously 8.0%)
Projected salary increases	3.00% per year
Cost of living adjustments	3% on first \$12,000 of benefits
Employee termination	6.6% at age 20 grading to 0.3% at age 55; based on Table T-3 of the Actuary's Pension Handbook (less rates of mortality from 1951 Group Annuity Mortality Table)
Retirement age - males	2.0% at age 55 grading to 100% at age 70
Retirement age - females	5.5% at age 55 grading to 100% at age 70
Annual rate of disability	0.02% at age 20 grading up to 0.62% at age 60
Mortality	RP-2000 Mortality Table with improvements through 2015 using Scale AA for both pre-retirement and post-retirement
Pre-death benefit	Calculated using the aforementioned mortality, interest and termination assumptions and on the assumption that 100% of the participants have spouses; male participants are assumed to have spouses three years younger and female participants are assumed to have spouses three years older

The long-term expected rate of return on Pension Plan investments was determined using a building-block method in which best-estimate ranges of expected future rates of return (expected returns, net of Pension Plan investment expense and inflation) are developed for each major asset class. These ranges are combined to produce the long-term expected rate of return by weighting the expected future rates of return by the target asset allocation percentage and by adding expected inflation. Target allocations by asset class to achieve the long-term expected rate of return on Pension Plan investments as of December 31, 2019 were:

	Target
Asset Class	Allocation
Fixed income mutual funds	35%
Domestic equity mutual funds	40%
International equity mutual funds	25%

<u>Discount Rate</u> – The discount rate used to measure the total pension liability in the December 31, 2019 actuarial valuation report was 7.75%, which was a reduction from the previous discount rate of 8.0%. The projection of cash flows used to determine the discount rate assumed plan member contributions were made at the current contribution rate and that employer contributions will be made at rates equal to the actuarially determined contribution rates and the member rate. Based on those assumptions, the Pension Plan's fiduciary net position was projected to be available to make all projected future benefit payments of current plan members. Therefore, the long-term expected rate of return on pension plan investments was applied to all periods of projected benefit payments to determine the total pension liability. A twenty-five-year funding schedule was developed by the Pension Plan's independent actuary for the year ended December 21, 2019 based on the funding goal as described in the collective bargaining agreement.

<u>Sensitivity Analysis</u> – The following presents the Authority's proportionate share of the net pension liability calculated using the discount rate of 7.75% as well as its proportionate share of the net pension liability using a discount rate that is one percentage point lower or higher than the current rate:

Current	Net	t Pension Liability	At
Discount Rate	1% Decrease	Current Rate	1% Increase
7.75%	\$ 14.935.694	\$ 13,178,671	\$ 11.672.651

#### C. Other Postemployment Benefits

The union employees of Central Mass Transit Management, Inc. participate in a postemployment medical and life insurance benefit plan administer by Central Mass Transit Management, Inc. (the "OPEB Plan"). However, the financial responsibility and burden of the OPEB Plan rests with the Authority. Accordingly, the Authority accounts for and reports the OPEB expense, net OPEB liability and associated deferred outflows and inflows of resources related to the OPEB Plan. Stand-alone financial statements are issued annually.

Current membership in the OPEB Plan was as follows:

154
177
331

<u>Contributions</u> – Retiree and survivor contributions to medical insurance vary depending on age, creditable service and retirement date and are collectively bargained. The monthly medical insurance benefit an individual retiree can receive cannot exceed their monthly pension benefit. The Company pays 100% of life insurance costs. The face values of the life insurance benefit range from \$2.000 to \$3,000 dependent on the retiree's years of creditable service. Central Mass Transit Management, Inc. is responsible for the cost of administering the OPEB Plan.

<u>Net OPEB Liability</u> – The Authority's net OPEB liability was determined using an actuarial valuation as of June 30, 2020. The components of the net OPEB liability of the Authority at June 30, 2020 were as follows:

Total OPEB liability	\$ 11,694,946
Plan fiduciary net position	2,442,557
Net OPEB liability	\$ 9,252,389
Plan fiduciary net position as a percentage	
of the total OPEB liability	20.9%

The total OPEB liability in the most recent actuarial valuation was determined using the following key actuarial assumptions applied to all periods included in the measurement, unless otherwise specified:

Actuarial cost method	Entry age normal
Asset valuation method	Market value on the reporting date
Investment rate of return	7.5% per year, net of expenses (formerly 8.0%)
Healthcare cost trend rates	4.5% per year
Participation	65% of future retirees are assumed to participate in the retiree medical insurance plan; 100% of future retirees are expected to participate in the life insurance plan
Marital status	50% of employees are assumed to have a covered spouse at retirement; wives are assumed to be three years younger than their husbands
Mortality	The 2008 IRS Static Mortality Table; for period after disability retirement, the RP-2000 Combined Healthy with improvements based on MP-2015

The long-term expected rate of return on OPEB Plan investments was determined using a building-block method in which best-estimate ranges of expected future real rates of return (expected returns, net of OPEB Plan investment expense and inflation) are developed for each major asset class. These ranges are combined to produce the long-term expected rate of return by weighting the expected future real rates of return by the target asset allocation percentage and by adding expected inflation. The target allocation and benchmark indices for each major asset class are summarized in the following table:

	Target	
Asset Class	Allocation	Benchmark Index
Fixed income mutual funds	40%	Barclays Aggregate
Domestic equity mutual funds	40%	Russell 3000
International equity mutual funds	20%	MSCI ACWI excluding USA

<u>Discount Rate</u> – The discount rate used to measure the total OPEB liability was 7.5%.

<u>Changes in the Net OPEB Liability</u> – The following table summarizes the changes in the net OPEB liability for the year ended June 30, 2020:

	Increase (Decrease)									
	Total OPEB	Plan Fiduciary	Net OPEB							
	Liability	Net Position	Liability							
	(a)	(b)	(a) - (b)							
Balances at June 30, 2019	\$ 10,793,554	\$ 2,143,132	\$ 8,650,422							
Changes for the year:										
Service cost	113,434	-	113,434							
Interest	789,892	-	789,892							
Experience differences	747,858	-	747,858							
Employer contributions	-	946,221	(946,221)							
Net investment income	-	102,996	(102,996)							
Benefit payments	(749,792)	(749,792)	<u> </u>							
Net changes	901,392	299,425	601,967							
Balances at June 30, 2020	\$ 11,694,946	\$ 2,442,557	\$ 9,252,389							

<u>Sensitivity Analyses</u> – The following presents the Authority's net OPEB liability calculated using the current discount rate of 7.5% as well as what the Authority's net OPEB liability using a discount rate that is 1% lower or higher than the current rate:

Current	Ne	Net OPEB Liability At							
Rate	1% Decrease	Current Rate	1% Increase						
7.50%	\$ 10,413,716	\$ 9,252,389	\$ 8,097,871						

The following presents the Authority's net OPEB liability calculated using the current healthcare trend rate assumption of 4.5% as well as what the Authority's net OPEB liability using a healthcare trend rate that is 1% lower or higher than the current rate:

Current		Net OPEB Liability At							
Rate	Rate 1% Decrease			urrent Rate	1% Increase				
4.50%	\$	8,038,368	\$	9,252,389	\$	10,396,813			

<u>OPEB Expense and Deferred Outflows/Inflows of Resources Related to OPEB</u> – For the year ended June 30, 2020, the Authority recognized OPEB expense of \$830,310. Deferred outflows of resources and deferred inflows of resources related to OPEB at June 30, 2020 were reported as follows:

	I	Deferred	I	Deferred
	Οι	ıtflows of	Ir	iflows of
	R	esources	R	esources
Differences between expected and actual experience Changes of assumptions	\$	629,992 97,383	\$	48,379
Net difference between projected and actual		,		
earnings on OPEB Plan investments		54,927		
	\$	782,302	\$	48,379

Amounts reported as deferred outflows of resources and deferred inflows of resources related to OPEB will be recognized in OPEB expense as follows:

#### Year Ended June 30:

2020	\$ 173,150
2021	169,446
2022	146,164
2023	143,467
2024	 101,696
	\$ 733,923

#### D. Risk Financing

The Authority is exposed to various risks of loss related to torts; theft, damage, and destruction of assets; errors and omissions; and natural disasters for which the Authority carries commercial insurance. The amount of claim settlements has not exceeded insurances coverage in any of the previous three years.

#### E. Commitments and Contingencies

<u>General</u> – The Authority may be party to certain legal terms that arise during the normal course of operations. These legal claims are subject to many uncertainties, the outcome of which is not always predictable. The Authority does not believe any such material claims currently exist.

<u>Environmental</u> – The former property owner of the land the Authority's maintenance and operations facility is located was required to complete certain environmental remediation at no cost to the Authority, which was completed in fiscal year 2019. The Authority is responsible for ongoing monitoring. No provision has been made in these financial statements for any environmental matters as the Authority does not believe that its ongoing monitoring costs and efforts are material at this time.

<u>Grants</u> – Other amounts received or receivable from grantor agencies are subject to audit and adjustment by grantor agencies, principally the federal and state governments. Any disallowed claims, including amounts already collected, may constitute a liability of the applicable funds. The amount, if any, of expenditures which may be disallowed by the grantor cannot be determined at this time although the Authority expects such amounts, if any, to be immaterial.

#### F. Economic Dependence

Operating assistance from the Commonwealth and federal government totaled approximately 47% and 25%, respectively, of total fiscal year 2020 operating and nonoperating revenues.

#### IV. Implementation of New GASB Pronouncements

#### A. Current Year Implementations

None.

#### **B.** Future Year Implementations

In January 2017, the GASB issued GASB Statement No. 84, *Fiduciary Activities*. The objective of the Statement is to improve guidance regarding the identification of fiduciary activities for accounting and financial reporting purposes and how these activities should be reported. As amended, the provisions of this Statement are effective for financial reporting periods beginning after December 15, 2019 (fiscal year 2021). The Authority is currently evaluating whether adoption will have a material impact on the financial statements.

In June 2017, the GASB issued GASB Statement No. 87, *Leases*. This Statement redefines the manner in which long-term leases are accounted and reported. As amended, the provisions of this Statement are effective for financial reporting periods beginning after June 15, 2021 (fiscal year 2022). The Authority is currently evaluating whether adoption will have a material impact on the financial statements.

In June 2018, the GASB issued GASB Statement No. 89, *Accounting for Interest Cost Incurred Before the End of a Construction Period*. This statement establishes accounting requirements for interest costs incurred before the end of a construction period. As amended, the provisions of this Statement are effective for financial reporting periods beginning after December 15, 2020 (fiscal year 2022). The Authority is currently evaluating whether adoption will have a material impact on the financial statements.

In August 2018, the GASB issued GASB Statement No. 90, *Majority Equity Interest – An Amendment of GASB Statements No. 14 and No. 61*. The objective of this Statement is to improve the consistency and comparability of reporting a government's majority equity interest in a legally separate organization and to improve the relevance of financial statement information for certain component units. As amended, the provisions of this Statement are effective for financial reporting periods beginning after December 15, 2019 (fiscal year 2021). The Authority is currently evaluating whether adoption will have a material impact on the financial statements.

In May 2019, the GASB issued GASB Statement No. 91, *Conduit Debt Obligations*. The objective of this Statement is to standardize the reporting of conduit debt obligations by issuers by clarifying the existing definition of conduit debt obligation, among other matters. As amended, the provisions of this Statement are effective for financial reporting periods beginning after December 15, 2021 (fiscal year 2023). The Authority is currently evaluating whether adoption will have a material impact on the financial statements.

In March 2020, the GASB issued GASB Statement No. 93, *Replacement of Interbank Offered Rates*. The objective of this Statement is to address accounting and financial reporting implications that result from the replacement of an interbank offered rate. As amended, the provisions of this Statement are effective for financial reporting periods beginning after June 15, 2021 (fiscal year 2023). The Authority is currently evaluating whether adoption will have a material impact on the financial statements.

In March 2020, the GASB issued GASB Statement No. 94, *Public-Private and Public-Public Partnerships and Availability Payment Arrangements*. The objective of this Statement is to improve financial reporting by addressing issued related to public-private and public-public partnership arrangements. The provisions of this Statement are effective for financial reporting periods beginning after June 15, 2022 (fiscal year 2024). The Authority is currently evaluating whether adoption will have a material impact on the financial statements.

In May 2020, the GASB issued GASB Statement No. 96, Subscription-Based Information Technology Arrangements. The objective of this Statement is to address accounting for subscription-based information technology arrangements to government end users based on the standards established in Statement No. 87, as amended. The provisions of this Statement are effective for financial reporting periods beginning after June 15, 2022 (fiscal year 2024). The Authority is currently evaluating whether adoption will have a material impact on the financial statements.

In June 2020, the GASB issued GASB Statement No. 97, Certain Component Unit Criteria, and Accounting and Financial Reporting for Internal Revenue Code Section 457 Deferred Compensation Plans – An Amendment of GASB Statements No. 14 and No. 84, and a Supersession of GASB Statement No. 32. The objective of this Statement is to (1) increase consistency and comparability related to the reporting of fiduciary component units in circumstances in which a potential component unit does not have a governing board and the primary government performs the duties that a governing board typically would perform; (2) mitigate costs associated with the reporting of certain defined contribution pension plans, defined contribution OPEB plans, and employee benefit plans other than pension plans or OPEB plans (other employee benefit plans) as fiduciary component units in fiduciary fund financial statements; and (3) enhance the relevance, consistency, and comparability of the accounting and financial reporting for Internal Revenue Code (IRC) Section 457 deferred compensation plans that meet the definition of a pension plan and for benefits provided through those plans. The provisions of this Statement are effective for financial reporting periods beginning after June 15, 2021 (fiscal year 2023). The Authority is currently evaluating whether adoption will have a material impact on the financial statements.

(A Component Unit of the Massachusetts Department of Transportation)

### REQUIRED SUPPLEMENTARY INFORMATION PENSION PLAN

### SCHEDULE OF THE AUTHORITY'S PROPORTIONATE SHARE OF THE NET PENSION LIABILITY

(dollar amounts are in thousands)

		2020	 2019	 2018	 2017
Proportion of the net pension liability		50.0%	50.0%	50.0%	50.0%
Proportionate share of the net pension liability	\$	13,179	\$ 12,532	\$ 12,138	\$ 11,979
Covered payroll	\$	10,191	\$ 9,784	\$ 9,006	\$ 9,419
Proportionate share of the net pension liability as a percentage of its covered payroll		129.3%	128.1%	134.8%	127.2%
Plan fiduciary net position as a percentage of the total net pension liability		23.8%	22.5%	25.5%	24.3%
		2016	 2015		
Proportion of the net pension liability		50.0%	50.0%		
Proportionate share of the net pension liability	\$	11,737	\$ 11,011		
Covered payroll	\$	9,125	\$ 8,239		
Proportionate share of the net pension liability as a percentage of its covered payroll		128.6%	133.6%		
Plan fiduciary net position as a percentage of the total net pension liability		24.5%	27.2%		

This schedule is presented to illustrate the requirement to show information for ten years. However, until a full ten-year trend is completed, information is presented for those years in which information is available.

(A Component Unit of the Massachusetts Department of Transportation)

### REQUIRED SUPPLEMENTARY INFORMATION PENSION PLAN

#### SCHEDULE OF THE DISTRICT'S CONTRIBUTIONS TO THE PENSION PLAN

(dollar amounts are in thousands)

	Year Ended 2020 2019			ed June 30, 2018			2017	
	-	2020		2017		2010		2017
Actuarially determined contribution Contributions in relation to the actuarially-	\$	989	\$	1,038	\$	891	\$	969
determined contribution		1,104		1,053		1,031		962
Contribution deficiency (excess)	\$	(115)	\$	(15)	\$	(140)	\$	7
Covered payroll	\$	10,191	\$	9,784	\$	9,006	\$	9,418
Contributions as a percentage of covered payroll		10.8%		10.8%		11.4%		10.2%
		2016		2015				
Actuarially determined contribution  Contributions in relation to the actuarially-	\$	937	\$	783				
determined contribution		877		809				
Contribution deficiency (excess)	\$	60	\$	(26)				
Covered payroll	\$	9,125	\$	8,239				
Contributions as a percentage of covered payroll		9.6%		9.8%				

This schedule is presented to illustrate the requirement to show information for ten years. However, until a full ten-year trend is completed, information is presented for those years in which information is available.

(A Component Unit of the Massachusetts Department of Transportation)

### REQUIRED SUPPLEMENTARY INFORMATION OTHER POSTEMPLOYMENT BENEFITS PLAN

#### SCHEDULE OF CHANGES IN NET OPEB LIABILITY AND RELATED RATIOS

(dollar amounts are in thousands)

	2020			Year Ende 2019		ed June 30, 2018		2017	
Total OPEB Liability: Service cost	\$	113	\$	108	\$	115	\$	110	
Interest		790		782		810		792	
Experience differences		747		_		(136)		-	
Changes in assumptions		-		-		274		-	
Benefit payments		(749)		(805)		(711)		(667)	
Net Change in Total OPEB Liability		901		85		352		235	
Total OPEB Liability:									
Beginning of year		10,794		10,709		10,357		10,122	
End of year (a)	\$	11,695	\$	10,794	\$	10,709	\$	10,357	
Plan Fiduciary Net Position:									
Contributions	\$	946	\$	950	\$	891	\$	842	
Net investment income		103		130		110		138	
Benefit payments		(749)		(770)		(711)		(661)	
Net Change in Plan Fiduciary Net Position		300		310		290		319	
Plan Fiduciary Net Position:									
Beginning of year		2,143		1,833		1,543		1,224	
End of year (b)	\$	2,443	\$	2,143	\$	1,833	\$	1,543	
Net OPEB Liability — End of Year (a) - (b)	\$	9,252	\$	8,651	\$	8,876	\$	8,814	
Plan Fiduciary Net Position as a Percentage of		• • • • •		40.05				4.4.05.1	
the Total OPEB Liability		20.9%		19.9%		17.1%		14.9%	
Covered payroll	\$	9,803	\$	9,072	\$	9,072	\$	7,715	
Net OPEB Liability as a Percentage of Covered Payroll		94.4%		95.4%		97.8%		114.2%	

This schedule is presented to illustrate the requirement to show information for ten years. However, until a full ten-year trend is completed, information is presented for those years in which information is available.

(A Component Unit of the Massachusetts Department of Transportation)

## REQUIRED SUPPLEMENTARY INFORMATION OTHER POSTEMPLOYMENT BENEFITS PLAN

#### SCHEDULE OF CONTRIBUTIONS

(dollar amounts are in thousands)

	Year Ended June 30,								
		2020		2019		2018	2017		
Actuarially determined contribution Contributions in relation to the actuarially-	\$	961	\$	1,251	\$	1,282	\$	1,247	
determined contribution		924		950		891		842	
Contribution deficiency (excess)	\$	37	\$	2,201	\$	391	\$	405	
Covered payroll	\$	9,803	\$	9,072	\$	9,072	\$	7,715	
Contribution as a percentage of covered payroll		9.4%		10.5%		9.8%		10.9%	
Notes to Schedule:									
Asset valuation method	Mark	et value o	n the	reporting d	late				
Actuarial cost method	•	age norm							
Investment rate of return			form	erly 8.0%)					
Healthcare cost trend rates		per year	, .		1.	,	1	.•	
Participation	65% of future retirees are assumed to participate in the retire medical plan; 100% of future retirees are expected to participate in the life insurance plan								
Mortality	The 2008 IRS Static Mortality Table; for the period aft disability retirement, the RP-2000 Combined Healthy improvements based on MP-2015								

#### SCHEDULE OF INVESTMENT RETURNS

	Year Ended June 30,								
	2020	2021	2019	2018					
Annual money-weighted rate of return, net of									
investment expenses	4.95%	6.77%	6.73%	10.60%					

This schedule is presented to illustrate the requirement to show information for ten years. However, until a full ten year trend is completed, information is presented for those years in which information is available.

(A Component Unit of the Massachusetts Department of Transportation)

# REQUIRED SUPPLEMENTARY INFORMATION SCHEDULE OF REVENUES, EXPENDITURES AND CHANGES IN FUND BALANCE BUDGET AND ACTUAL

#### FOR THE YEAR ENDED JUNE 30, 2020

	Budgeted	l Amounts	Actual Budgetary	Positive (Negative)
	Original	Final	Amounts	Variance
Revenues:				
Federal operating assistance	\$ 5,853,768	\$ 6,220,028	\$ 6,439,932	\$ 219,904
Commonwealth of Massachusetts:				
Contract assistance	12,323,497	12,183,457	12,183,457	-
Other operating assistance	72,500	268,151	233,018	(35,133)
Member communities' assessments	5,213,134	5,108,036	5,157,143	49,107
Passenger fares	3,278,600	3,270,484	2,223,204	(1,047,280)
Advertising and other	238,555	237,763	211,813	(25,950)
Total Revenues	26,980,054	27,287,919	26,448,567	(839,352)
Expenditures:				
Fixed route transit services	19,211,830	19,241,819	19,205,972	35,847
Demand response	4,215,505	4,238,249	3,990,267	247,982
Brokerage and customer service	1,576,808	1,709,673	1,364,213	345,460
Administration	1,398,887	1,470,212	1,378,428	91,784
Management fee	379,574	376,778	376,778	-
Interest	197,450	251,188	132,909	118,279
Total Expenditures	26,980,054	27,287,919	26,448,567	839,352
Net Budget	\$ -	\$ -	\$ -	<u>\$</u>

See notes to required supplementary information.

(A Component Unit of the Massachusetts Department of Transportation)

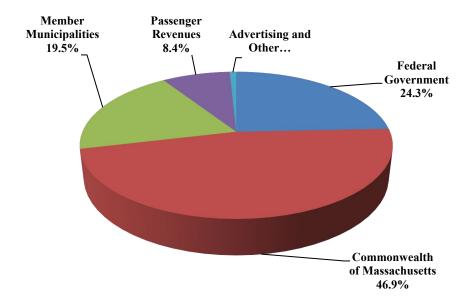
### NOTES TO REQUIRED SUPPLEMENTARY INFORMATION AS OF AND FOR THE YEAR ENDED JUNE 30, 2020

An annual budget is legally adopted by the Authority. The Authority's Administrator oversees the budgeting process, which is approved annually by the Advisory Board.

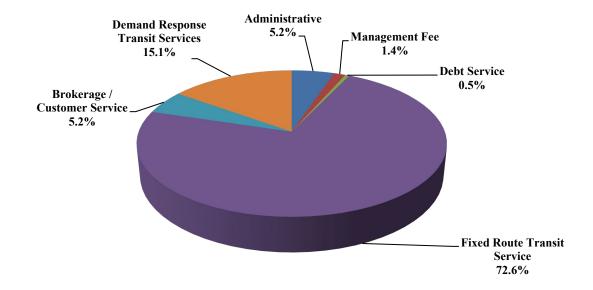
The Authority's annual budget is prepared on a basis of accounting other than GAAP. The actual budgetary amounts column of the Schedule of Revenues, Expenditures and Changes in Fund Balance – Budgetary Basis is presented on a budgetary basis to provide meaningful comparison to the adopted budget. A complete reconciliation is provided below:

	Basis of			Fund	
	Ac	Accounting		erspective	
	Dif	Differences		oifferences	 Total
Revenues — budgetary basis					\$ 26,448,567
Bond interest	\$	-	\$	118,278	118,278
Revenue recognition				(23,456)	 (23,456)
Revenues — GAAP basis	\$	_	\$	94,822	\$ 26,543,389
Expenditures — budgetary basis					\$ 26,448,567
Depreciation and amortization	\$	-	\$	6,350,055	6,350,055
Bond interest		-		118,278	118,278
Expense recognition		-		(23,456)	(23,456)
Accounting for pensions		334,828		-	334,828
Accounting for other postemployment benefits		(43,911)			 (43,911)
Expenditures — GAAP basis	\$	290,917	\$	6,444,877	\$ 33,184,361

## Actual Revenues - Budgetary Basis:



#### Actual Expenses - Budgetary Basis:



(A Component Unit of the Massachusetts Department of Transportation)

# OTHER INFORMATION SCHEDULE OF NET COST OF SERVICE

I.	_	erating Costs	φ	1 220 646	
	А. В.	RTA Administrative Costs (Excluding Depreciation) Purchased Services	\$	1,320,646	
	ъ.	Fixed Route		20,021,679	
		Demand Response		5,240,793	
		Brokerage		-	
	C.	Debt Service		251,187	
	D.	Less GASB Statement #68 and #75 Adjustment		(290,917)	
		Total Operating Costs			\$ 26,543,388
II.	Fed	eral Operating Assistance:			
	A.	FTA Operating		6,484,828	
	В.	Other Federal		118,277	
		Total Federal Assistance			6,603,105
III.	Rev	enues			
	A.	Operating:			
	D	1. Fare Box Revenue		2,223,205	
	В. С.	Brokerage Service Reimbursement Other State Assistance		188,122	
	D.	Other Revenues:		100,122	
	υ.	1. Advertising		157,622	
		2. Parking		-	
		3. Sale of Capital Assets		13,296	
		4. Interest Income		5,438	
		5. Miscellaneous		12,000	2,599,683
		Total Revenues			9,202,788
IV.	Net	Operating Deficit (I-II-III)			17,340,600
V.	Adj	ustments:			
	A.	Extraordinary Expenses (Not to Exceed 3% of Prior Year's Local Assessment)			_
VI.	Net	Operating Deficit After Adjustment			17,340,600
VII.	Net	Cost of Service Funding			
, 22,	A.	Local Assessments			5,157,143
	B.	State Contract Assistance			12,183,457
		1. Less: Adjustment For Exceeding 2 1/2%			
		Cap on Prior Year Net Operating Expenses		_	
	C.	State Contract Assistance to be Funded		12,183,457	
		<ol> <li>Less: Forward Funding Made by DOT Before July 1,</li> </ol>		12 183 457	
	D	•	•	12,183,457	
	D.	Balance Requested From (Due To) State	\$	-	
VIII.	Unr	reimbursed Deficit (Surplus) (IV-VLA-VIC)			\$ -

# WORCESTER REGIONAL TRANSIT AUTHORITY (A Component Unit of the Massachusetts Department of Transportation)

# OTHER INFORMATION SCHEDULE OF NET COST OF SERVICE BY MUNICIPALITY

	2020 Actua		Cherry Sheet Estimates	crease (Decrease) in Cherry Sheet Estimates	2019 Actual Assessments	rease (Decrease) in Actual Assessments
Auburn	\$ 190,2	98	\$ 195,948	\$ (5,650)	\$ 195,948	\$ (5,650)
Barre	5,9	31	6,792	(861)	6,792	(861)
Boylston	1,6	04	1,375	229	1,375	229
Brimfield	5,4	08	5,475	(67)	5,475	(67)
Brookfield	12,0	15	11,732	283	11,732	283
Charlton	102,7	80	64,815	37,965	64,815	37,965
Clinton	12,2	42	12,124	118	12,124	118
Douglas	5,4	08	6,024	(616)	6,024	(616)
Dudley	17,1	37	18,930	(1,793)	18,930	(1,793)
East Brookfield	16,6	00	16,501	99	16,501	99
Grafton	95,1	46	83,946	11,200	83,946	11,200
Holden	16,1	36	14,219	1,917	14,219	1,917
Holland	3,0	30	3,126	(96)	3,126	(96)
Leicester	144,8	22	128,919	15,903	128,919	15,903
Millbury	103,4	56	106,012	(2,556)	106,012	(2,556)
New Braintree		53	649	(96)	649	(96)
Northborough	20,5	52	23,374	(2,822)	23,374	(2,822)
Northbridge	139,7	07	122,548	17,159	122,548	17,159
North Brookfield	1,6	33	2,687	(1,054)	2,687	(1,054)
Oakham	1,3	08	2,286	(978)	2,286	(978)
Oxford	142,1	08	132,517	9,591	132,517	9,591
Paxton	5	43	1,017	(474)	1,017	(474)
Princeton	2,9	51	1,718	1,233	1,718	1,233
Rutland	16,7	97	14,620	2,177	14,620	2,177
Shrewsbury	82,4	70	86,313	(3,843)	86,313	(3,843)
Southbridge	97,0	61	74,504	22,557	74,504	22,557
Spencer	108,8	39	106,614	2,225	106,614	2,225
Sturbridge	34,4	77	38,734	(4,257)	38,734	(4,257)
Sutton	9,3	01	10,262	(961)	10,262	(961)
Wales	1	38	611	(473)	611	(473)
Warren	13,8	46	12,596	1,250	12,596	1,250
Webster	117,3	76	101,793	15,583	101,793	15,583
Westborough	81,0	13	93,379	(12,366)	93,379	(12,366)
West Boylston	63,2		64,805	(1,545)	64,805	(1,545)
West Brookfield	5,2		5,570	(305)	5,570	(305)
Worcester	3,485,9		 3,410,915	 74,997	 3,410,915	 74,997
	\$ 5,157,1	23	\$ 4,983,450	\$ 173,673	\$ 4,983,450	\$ 173,673

(A Component Unit of the Massachusetts Department of Transportation)

# OTHER INFORMATION ALLOCATION BASIS FOR NET COST OF SERVICE TO MUNICIPALITIES

FIXED ROUTE TRANSIT SERVICE (D) (A) (B) (C) Net Cost of Basis of Allocation Revenue From Operating Loss Route Demand Response Of Net Net Loss Ratio Of Revenue To Operating Costs 2020 2019 Operations Cost (Gain) Percentage Transit Service Cost of Service Allocation 7.5022% 12.0136% \$ 58.355 \$ 777,841 \$ 4.0018% \$ 160,047 \$ 879,533 3.8565% Auburn 719,486 27,406 27,406 0.1202% Barre **Boylston** 7,420 7,420 0.0325% Brimfield 25,003 25,003 0.1096% 10.6243% 34,018 0.1892% Brookfield 5.2027% 1,867 35,885 21,515 55,533 0.2435% Charlton 0.2563% 1.3679% 1,013 395,313 394,300 2.1931% 80,737 475,037 2.0829% 56,582 56,582 0.2481% Clinton Douglas 25,005 25,005 0.1096% Dudley 79,204 79,204 0.3473% 6,591 0.3931% East Brookfield 8.5293% 7.7205% 77,275 70,684 6,031 76,715 0.3364% Grafton 1.8456% 3.3796% 2,186 118,443 116,257 0.6466% 24,289 140,546 0.6163% Holden 74,586 74,586 0.3270% Holland 14,011 14,011 0.0614% Leicester 3.9998% 6.9509% 25,364 634,138 608,774 3.3860% 60,566 669,340 2.9349% 478,150 Millbury 6.1122% 9.3691% 26,421 432,267 405,846 2.2573% 72,304 2.0966% New Braintree 2,560 2,560 0.0112% Northborough 94,979 94,979 0.4165% Northbridge 1.7391% 3.2325% 3,198 183,884 180,686 1.0050% 180,686 0.7923% 7,560 7,560 0.0331% North Brookfield Oakham 6,039 6,039 0.0265% Oxford 3.3005% 4.4707% 21,072 638,454 617,382 3.4339% 656,788 2.8799% 39,406 Paxton 2,516 2,516 0.0110% Princeton 13,644 13,644 0.0598% Rutland 77,643 77,643 0.3404% Shrewsbury 9.7930% 13.0853% 32,996 336,933 303,937 1.6905% 77,222 381,159 1.6713% 18,809 0.8087% 303,191 448,589 Southbridge 11.4544% 33.9731% 164,207 145,398 1.9670% 2.0732% 7.9050% 11.5575% 31,995 404,742 372,747 130,294 503,041 2.2057% Spencer Sturbridge 159,357 159,357 0.6987% Sutton 42,998 42,998 0.1885% Wales 647 647 0.0028% Warren 63,986 63,986 0.2806% 10.6554% 44,385 2.0700% 170,322 542,485 Webster 14.3661% 416,548 372,163 2.3787% Westborough 1.9087% 2.9603% 2,003 104,938 102,935 0.5725% 6,589 109,524 0.4802% West Boylston 20.6519% 29.0504% 59,631 288,744 229,113 1.2743% 63,256 292,369 1.2820% West Brookfield 24,330 24,330 0.1067% Worcester 13,305,497 11.3680% 16.1138% 1,706,570 15,012,067 74.0048% 2,805,781 16,111,278 70.6442%

See accompanying independent auditors' report.

10.2012%

14.8678%

2,042,456

17,979,223

100.0000%

4,827,026

22,806,249

100.0000%

20,021,679

(A Component Unit of the Massachusetts Department of Transportation)

# OTHER INFORMATION REVENUE AND COST OF TRANSIT SERVICE BY BUS ROUTE

			For The Years	Ended June 30,			20	)19	
Route Number	Description	Revenue From Operations	Operating Cost	Loss (Gain) Per Route	Ratio of Revenue To Operating Cost	Revenue From Operations	Operating Cost	Loss (Gain) Per Route	Ratio of Revenue To Operating Cost
	Auburn								
25	Auburn Ind. Park-Canterbury StSouthbridge St.	\$ -	\$ -	\$ -	- 0.7010/	\$ 7,156			7.520%
27 29	Auburn Mall - Main Street Southbridge - Charlton	46,869 11,486	483,130 294,711	436,261 283,225	9.701% 3.897%	72,918 17,359	458,692 257,172	385,774 239,813	15.897% 6.750%
29									
	Total Auburn	58,355	777,841	719,486	7.502%	97,433	811,023	713,590	12.014%
	Brookfield								
33	Brookfield - East Brookfield - Spencer - Leicester	1,867	35,885	34,018	5.203%	3,378	31,795	28,417	10.624%
	Charlton								
29	Southbridge - Charlton	1,013	395,313	394,300	0.256%	2,726	199,279	196,553	1.368%
	East Brookfield								
33	Brookfield - East Brookfield - Spencer - Leceister	6,591	77,275	70,684	8.529%	5,301	68,661	63,360	7.721%
	Grafton								
A	Northbridge Walmart- Blackstone Valley Shoppes	740	18,497	17,757	4.001%	670	15,761	14,097	4.251%
В	New Village - Rockdale - Grafton MBTA Station	1,446	99,946	98,500	1.447%	2,741	85,167	82,426	3.218%
	Total Grafton	2,186	118,443	116,257	1.846%	3,411	100,928	97,517	3.380%
	Leicester								
19	Webster Square - Clark University - Main St.	5,119	147,155	142,036		7,930	138,257	130,327	5.736%
33	Brookfield - East Brookfield - Spencer - Leicester	20,245	486,983	466,738	4.157%	31,927	435,153	403,226	7.337%
	Total Leicester	25,364	634,138	608,774	4.000%	39,857	573,410	533,553	6.951%
	Millbury								
4	Shoppes at Blackstone Valley-Millbury StMillbury Ctr	26,421	432,267	405,846	6.112%	39,990	426,829	386,839	9.369%
	Northbridge								
A	Northbridge Walmart -Blackstone Valley Shoppes	1,224	64,841	63,617	1.888%	1,999	55,252	53,253	3.618%
В	New Village - Rockdale - Grafton MBTA Station	1,974	119,043	117,069	1.658%	3,066	101,439	98,373	3.023%
	Total Northbridge	3,198	183,884	180,686	1.739%	5,065	156,691	151,626	3.232%

(A Component Unit of the Massachusetts Department of Transportation)

# OTHER INFORMATION REVENUE AND COST OF TRANSIT SERVICE BY BUS ROUTE

			For The Years 20	Ended June 30, 020	_		20	019	
Route Number	Description	Revenue From Operations	Operating Cost	Loss (Gain) Per Route	Ratio of Revenue To Operating Cost	Revenue From Operations	Operating Cost	Loss (Gain) Per Route	Ratio of Revenue To Operating Cost
42	Oxford Auburn - Oxford - Webster	\$ 21,072	\$ 638,454	\$ 617,382	3.300%	\$ 24,918	\$ 557,367	\$ 532,449	4.471%
	Shrewsbury								
15	Shrewsbury Center - Shrewsbury St Route 9	32,996	336,933	303,937	9.793%	41,939	320,504	278,565	13.085%
	Southbridge								
29	Southbridge - Charlton	18,809	164,207	145,398	11.454%	34,288	100,927	66,639	33.973%
	Spencer								
19	Webster Square - Clark University - Main St.	3,399	53,639	50,240	6.337%	5,193	59,963	54,770	8.660%
33	Brookfield - East Brookfield - Spencer - Leicester	28,596	351,103	322,507	8.145%	38,039	314,098	276,059	12.111%
	Total Spencer		404,742	372,747		43,232	374,061	330,829	
	Webster								
42	Auburn - Oxford - Webster	44,385	416,548	372,163	10.655%	52,257	363,753	311,496	14.366%
	Westborough								
West	Westborough Shuttle	2,003	104,938	102,935	1.909%	3,465	117,047	113,582	2.960%
	West Boylston								
30	West Boylston - Grove St West Boylston St.	59,631	288,744	229,113	20.652%	92,541	318,553	226,012	29.050%
	Worcester								
1	Providence Street - Dillon St.	54,926	524,491	469,565	10.472%	67,646	538,164	470,518	
2	Tatnuck Square - Pleasant St.	44,446	634,100	589,654		68,704	624,816	556,112	
3	Worcester State - Highland StEcoTarium-North HS	32,284	383,388	351,104		45,846	354,116	308,270	
4	Shoppes at Blackstone Valley-Millbury StMillbury Ctr.	27,926	468,039	440,113	5.967%	39,192	400,976	361,784	9.774%
5	Grafton St South Plaza - Blithewood	58,927	495,707	436,780		92,763	542,194	449,431	
6	West Tatnuck - Chandler St.	53,260	407,710	354,450		66,664	384,766	318,102	
7	Washington Heights	124,843	1,019,249	894,406		177,914	954,232	776,318	
8	Park Avenue Connector	7,994	307,743	299,749		155	7,091	6,936	
11	Fair Plaza - Vernon Hill - Greenwood St.	178,010	1,360,871	1,182,861		246,407	1,243,292	996,885	19.819%
12	Grafton St Southwest Commons	3,479	30,813	27,334	11.291%				-

(A Component Unit of the Massachusetts Department of Transportation)

# OTHER INFORMATION REVENUE AND COST OF TRANSIT SERVICE BY BUS ROUTE

For The Years Ended June 30,

2020 2019

		Revenue			Ratio of	Revenue			Ratio of
Route		From	Operating	Loss (Gain)	Revenue To	From	Operating	Loss (Gain)	Revenue To
Number	Description	Operations	Cost	Per Route	Operating Cost	Operations	Cost	Per Route	Operating Cost
14	Showcase Cinemas - QCC - Burncoat St.	\$ 52,417	\$ 587,919	535,502	8.916%	\$ 92,039	\$ 770,859	\$ 678,820	11.940%
15	Shrewsbury Center - Shrewsbury St Route 9	15,753	280,078	264,325	5.625%	24,741	279,837	255,096	8.841%
16	Lincoln Plaza - Hamilton Street - Lake Ave.	64,730	816,361	751,631	7.929%	90,412	819,551	729,139	11.032%
19	Webster Square - Clark University - Main St.	161,952	898,383	736,431	18.027%	225,505	864,033	638,528	26.099%
23	East Mountain St Lincoln St.	128,715	1,008,531	879,816	12.763%	173,330	962,054	788,724	18.017%
24	UMass Medical Center - Belmont St.	111,862	731,987	620,125	15.282%	165,844	695,837	529,993	23.834%
25	Auburn Industrial Park-Canterbury StSouthbridge St.	18,085	263,224	245,139	6.871%	36,755	499,434	462,679	7.359%
26	Great Brook Valley - Lincoln St.	191,969	1,104,069	912,100	17.387%	249,516	912,523	663,007	27.344%
27	Auburn Mall - Main St.	119,534	769,066	649,532	15.543%	154,118	721,246	567,128	21.368%
29	Southbridge - Charlton	13,977	140,387	126,410	9.956%	12,198	122,505	110,307	9.957%
30	West Boylston - Grove St West Boylston St.	92,643	1,324,484	1,231,841	6.995%	116,420	1,311,035	1,194,615	8.880%
31	Lincoln Plaza - Park Ave West Boylston St.	100,991	1,083,087	982,096	9.324%	140,463	1,090,258	949,795	12.883%
33	Brookfield - East Brookfield - Spencer - Leicester	46,682	353,755	307,073	13.196%	51,310	316,105	264,795	16.232%
ESS	Elder Shopper Speical	1,165	18,625	17,460	6.255%	1,645	21,158	19,513	7.775%
40	Downtown Hub Loop		<u> </u>		-	18,450	197,551	179,101	9.339%
	Total Worcester	1,706,570	15,012,067	13,305,497	11.368%	2,358,037	14,633,633	12,275,596	16.114%
	Grand Total All Routes	\$ 2,042,456	\$ 20,021,679	\$ 17,979,223	10.201%	\$ 2,847,838	\$ 19,154,461	\$ 16,306,623	14.868%

(A Component Unit of the Massachusetts Department of Transportation)

#### OTHER INFORMATION

	Fo	r The Years	End	ed June 30, 2	2020	and 2019				
				2020				2019		
				Passenger	N	let Cost of		Passenger	Ne	et Cost of
		Costs		Fares		Service	 Costs	 Fares		Service
Auburn:										
Council on Aging	\$	46,865	\$	6,272	\$	40,593	\$ 52,244	\$ 4,828	\$	47,416
Leicester Council on Aging		971		100		871	1,927	172		1,755
Oxford Council on Aging		3,074		374		2,700	1,742	163		1,579
Northborough Council on Aging		298		21		277	31	2		29
PBSI - Brokerage		27,529		1,714		25,815	30,742			30,742
CMTM - Van Division		93,463		3,668		89,795	65,100	2,591		62,509
		172,200		12,149		160,051	151,786	7,756		144,030
Barre:										
South Central Massachusetts Elderbus, Inc.		30,068		2,663		27,405	31,371	1,639		29,732
Boylston:										
Northborough Council on Aging		1,531		108		1,423	4,160	228		3,932
Auburn Council on Aging						-	15	1		14
PBSI - Brokerage		2,301		143		2,158	1,386			1,386
CMTM - Van Division		3,997		157		3,840	717	29		688
		7,829		408		7,421	6,278	258		6,020
Brimfield:										
South Central Massachusetts Elderbus, Inc.		26,570		1,567		25,003	24,911	956		23,955

(A Component Unit of the Massachusetts Department of Transportation)

#### **OTHER INFORMATION**

	For	The Years	Ende	ed June 30, 2 2020	020	and 2019			2	019		
			J	Passenger	N	let Cost of	_			senger	Ne	t Cost of
		Costs		Fares		Service		Costs	F	ares	5	Service
Brookfield:												
South Central Massachusetts Elderbus, Inc.	\$	16,688	\$	1,793	\$	14,895	\$	20,215	\$	1,092	\$	19,123
PBSI - Brokerage		4,381		273		4,108		3,014				3,014
CMTM - Van Division		2,613		103		2,510		827		33		794
		23,682		2,169		21,513		24,056		1,125		22,931
Charlton:												
South Central Massachusetts Elderbus, Inc.		83,091		9,143		73,948		92,029		6,393		85,636
PBSI - Brokerage		2,201		137		2,064		1,074				1,074
CMTM - Van Division		4,919		193		4,726		441		18		423
		90,211		9,473		80,738		93,544		6,411		87,133
Clinton:												
Council on Aging		62,344		5,761		56,583		58,659		5,597		53,062
Douglas:												
South Central Massachusetts Elderbus, Inc.		26,716		1,711		25,005		27,694		1,332		26,362
<b>Dudley:</b>												
South Central Massachusetts Elderbus, Inc.		89,125		10,372		78,753		90,149		7,354		82,795
PBSI - Brokerage		480		30		450						-
CMTM - Van Division						-		55		2		53
		89,605		10,402		79,203		90,204		7,356		82,848

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#### **OTHER INFORMATION**

	For	The Years	End	ed June 30, 2 2020	2020	and 2019			2019		
			1	Passenger	N	let Cost of		]	Passenger	Ne	t Cost of
		Costs		Fares		Service	Costs		Fares		Service
East Brookfield:											
South Central Massachusetts Elderbus, Inc.	\$	6,551	\$	521	\$	6,030	\$ 8,530	\$	340	\$	8,190
PBSI - Brokerage						-	675				675
		6,551		521		6,030	9,205		340		8,865
Grafton:											
Council on Aging		26,281		2,938		23,343	25,808		3,527		22,281
Leicester Council on Aging						-	42		4		38
PBSI - Brokerage		300		19		281	35				35
CMTM - Van Division		692		27		665	110		4		106
		27,273		2,984		24,289	25,995		3,535		22,460
Holden:											
Council on Aging		46,382		2,319		44,063	46,756		3,490		43,266
Auburn Council on Aging						_	15		1		14
Leicester Council on Aging						_	42		4		38
Northborough Council on Aging						-					-
Oxford Council on Aging		24		3		21	84		8		76
PBSI - Brokerage		25,899		6,231		19,668	20,764		6,058		14,706
CMTM - Van Division		11,576		743		10,833	4,406		269		4,137
		83,881		9,296		74,585	72,067		9,830		62,237

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#### **OTHER INFORMATION**

	For	The Years	Ende	d June 30, 2 2020	020 a	and 2019				2019		
			Pa	assenger	Ne	t Cost of	_		P	assenger	Ne	t Cost of
		Costs		Fares	5	Service		Costs		Fares	5	Service
Holland:												
South Central Massachusetts Elderbus, Inc.	\$	14,815	\$	804	\$	14,011	\$	14,320	\$	643	\$	13,677
Leicester:												
Council on Aging		25,003		2,577		22,426		15,483		1,388		14,095
Auburn Council on Aging		20		3		17		60		6		54
Oxford Council on Aging		95		12		83						-
West Boylston Council on Aging		26		3		23						-
PBSI - Brokerage		15,265		950		14,315		9,387				9,387
CMTM - Van Division		24,672		968		23,704		7,442		296		7,146
		65,081		4,513		60,568		32,372		1,690		30,682
Millbury:												
Council on Aging		85,582		16,219		69,363		96,211		23,693		72,518
Auburn Council on Aging						_		15		1		14
Leicester Council on Aging						_		63		6		57
PBSI - Brokerage		1,641		102		1,539		1,593				1,593
CMTM - Van Division		1,460		57		1,403		3,087		123		2,964
		88,683		16,378		72,305		100,969		23,823		77,146
New Braintree:												
South Central Massachusetts Elderbus, Inc.		2,763		203		2,560		2,949		107		2,842

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#### **OTHER INFORMATION**

	For	The Years	Ende	ed June 30, 2	2020	and 2019					
				2020					2019		
			I	Passenger	N	let Cost of		I	Passenger	Ne	et Cost of
		Costs		Fares		Service	 Costs		Fares		Service
Northborough:											
Council on Aging	\$	101,620	\$	7,192	\$	94,428	\$ 106,711	\$	5,860	\$	100,851
Leicester Council on Aging		86	\$	9		77					-
West Boylston Council on Aging		26		3		23	284		24		260
CMTM - Van Division		77		3		74					-
PBSI - Brokerage		400		25		375	1,195				1,195
		102,209		7,232		94,977	108,190		5,884		102,306
North Brookfield:											
South Central Massachusetts Elderbus, Inc.		8,588		1,027		7,561	12,425		669		11,756
Oakham:											
South Central Massachusetts Elderbus, Inc.		6,651		611		6,040	10,560		563		9,997
Oxford:											
Council on Aging		24,016		2,920		21,096	20,130		1,881		18,249
Auburn Council on Aging		20		3		17	194		18		176
Leicester Council on Aging		171		18		153	293		26		267
Northborough Council on Aging		43		3		40	31		2		29
South Central Massachusetts Elderbus, Inc.						-					-
PBSI - Brokerage		10,403		648		9,755	20,472				20,472
CMTM - Van Division		8,685		341		8,344	8,709		347		8,362
		43,338		3,933		39,405	49,829		2,274		47,555

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#### **OTHER INFORMATION**

	For	r The Years	End	led June 30, 2 2020	020	and 2019			2019		
				Passenger	N	let Cost of	_		Passenger	Ne	t Cost of
		Costs		Fares		Service		Costs	Fares		Service
Paxton:											
Auburn Council on Aging	\$	-	\$	-	\$	-	\$	45	\$ 4	\$	41
Leicester Council on Aging		-		-		-		42	4		38
Oxford Council on Aging		-		-		-		33	3		30
Northborough Council on Aging		43		3		40					-
West Boylston Council on Aging		26		3		23					_
CMTM - Van Division		307		12		295		2,205	88		2,117
PBSI - Brokerage		2,300		143		2,157		2,234			2,234
		2,676		161		2,515		4,559	99		4,460
Princeton:											
South Central Massachusetts Elderbus, Inc.		15,128		1,484		13,644		8,674	1,156		7,518
Rutland:											
South Central Massachusetts Elderbus, Inc.		87,114		9,471		77,643		69,050	5,051		63,999

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#### **OTHER INFORMATION**

	Foi	The Years	Ende	ed June 30, 2 2020	020	and 2019			2019		
	-		F	Passenger	Ne	et Cost of		P	assenger	Ne	et Cost of
		Costs		Fares		Service	Costs		Fares	:	Service
Shrewsbury:											
Council on Aging	\$	67,929	\$	8,757	\$	59,172	\$ 96,495	\$	17,752	\$	78,743
Auburn Council on Aging						-					-
Leicester Council on Aging		171		18		153	63		6		57
Northborough Council on Aging		85		6		79	373		20		353
Oxford Council on Aging		71		9		62	17		2		15
West Boylston Council on Aging						-	53		5		48
CMTM - Van Division		10,453		410		10,043	12,293		489		11,804
PBSI - Brokerage		8,223		512		7,711	8,192				8,192
		86,932		9,712		77,220	117,486		18,274		99,212
Southbridge:											
South Central Massachusetts Elderbus, Inc.		355,451		56,589		298,862	306,177		48,713		257,464
Leicester Council on Aging		57		6		51	42		4		38
Oxford Council on Aging						-	17		2		15
CMTM - Van Division		3,612		142		3,470	496		20		476
PBSI - Brokerage		860		54		806	1,455				1,455
		359,980		56,791		303,189	308,187		48,739		259,448

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#### **OTHER INFORMATION**

	Fo	r The Years	End	ed June 30, 2	2020	and 2019							
	2020							2019					
				Passenger		Net Cost of				Passenger		Net Cost of	
		Costs		Fares		Service		Costs		Fares		Service	
Spencer:													
PBSI - Brokerage	\$	11,604	\$	722	\$	10,882	\$	15,449	\$	-	\$	15,449	
Leicester Council on Aging		714		74		640		482		43		439	
Oxford Council on Aging						-		33		3		30	
West Boylston Council on Aging		26		3		23						-	
CMTM - Van Division		10,453		410		10,043		8,213		327		7,886	
South Central Massachusetts Elderbus, Inc.		128,858		20,152		108,706		128,245		16,255		111,990	
		151,655		21,361		130,294		152,422		16,628		135,794	
Sturbridge:													
South Central Massachusetts Elderbus, Inc.		187,233		27,876		159,357		184,831		15,303		169,528	
Sutton:													
South Central Massachusetts Elderbus, Inc.		46,236		3,238		42,998		47,296		2,376		44,920	
Wales:													
South Central Massachusetts Elderbus, Inc.		696		48		648		2,762		97		2,665	
Warren:													
South Central Massachusetts Elderbus, Inc.		71,888		7,903		63,985		60,131		4,993		55,138	

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### OTHER INFORMATION

	For The Years Ended June 30, 2020 and 2019 2020									2019		
		Costs		Passenger Fares		Net Cost of Service			Passenger Fares		Net Cost of Service	
								Costs				
Webster:												
PBSI - Brokerage	\$	3,841	\$	239	\$	3,602	\$	5,785	\$	-	\$	5,785
Auburn Council on Aging		20		3		17		75		7		68
Leicester Council on Aging		57		6		51		105		9		96
Oxford Council on Aging		381		46		335		368		34		334
CMTM - Van Division		5,073		199		4,874		2,425		97		2,328
South Central Massachusetts Elderbus, Inc.		193,904		32,460		161,444		143,165		17,752		125,413
		203,276		32,953		170,323		151,923		17,899		134,024
Westborough:												
Northborough Council on Aging		6,931		491		6,440		7,172		394		6,778
CMTM - Van Division		77		3		74						-
PBSI - Brokerage		80		5		75		139				139
		7,088		499		6,589		7,311		394		6,917
West Boylston												
Council on Aging		37,543		4,175		33,368		36,253		3,101		33,152
Auburn Council on Aging		20		3		17						-
Leicester Council on Aging		57		6		51		63		6		57
Northborough Council on Aging		298		21		277		124		7		117
Oxford Council on Aging		71		9		62						-
PBSI - Brokerage		7,182		447		6,735		3,966				3,966
CMTM - Van Division		23,673		929		22,744		21,167		842		20,325
		68,844		5,590		63,254		61,573		3,956		57,617

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#### **OTHER INFORMATION**

#### DETAILS OF REGULAR DEMAND RESPONSE TRANSIT SERVICES BY COMMUNITY

				2020			2019						
	Costs		Passenger Fares		Net Cost of Service				Passenger		Net Cost of		
							Costs		Fares		Service		
Vest Brookfield:													
South Central Massachusetts Elderbus, Inc.	\$	26,648	\$	2,318	\$	24,330	\$	25,720	\$	1,342	\$	24,378	
Vorcester:													
CMTM - Van Division		2,169,975		85,493		2,084,482		1,952,693		77,803		1,874,890	
Auburn Council on Aging		4,463		598		3,865		9,610		888		8,722	
Leicester Council on Aging		21,316		2,198		19,118		22,921		2,055		20,866	
Northborough Council on Aging		30,189		2,137		28,052		22,541		1,238		21,303	
Oxford Council on Aging		15,774		1,919		13,855		11,288		1,054		10,234	
West Boylston Council on Aging		8,874		987		7,887		10,741		919		9,822	
PBSI - Brokerage		695,750		47,225		648,525		712,830		5,601		707,229	
		2,946,341		140,557		2,805,784		2,742,624		89,558		2,653,066	
<b>Grand Total All Routes</b>	\$	5,240,793	\$	413,767	\$	4,827,026	\$	4,891,933	\$	307,653	\$	4,584,280	

Note - The costs for the Auburn, Leicester, Northborough, Oxford (2020), and West Boylston Councils on Aging include \$97,802 for 2020 and \$87,080 for 2019 of costs from PBSI - Brokerage for scheduling and dispatching services. Revenues include funds from Federal and State Grants in 2020 of \$233,018 and 2019 of \$57,768 for eligible communities.