## **HOUSE . . . . . . . . . . . . . . . . No. 1935**

### The Commonwealth of Massachusetts

PRESENTED BY:

#### Christine P. Barber

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act to require policies and training to prevent unlawful harassment, including sexual harassment.

#### PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
Christine P. Barber	34th Middlesex	1/29/2021
Harriette L. Chandler	First Worcester	2/24/2021
Christopher Hendricks	11th Bristol	2/26/2021
Michelle M. DuBois	10th Plymouth	2/26/2021
Ruth B. Balser	12th Middlesex	3/16/2021
Dylan A. Fernandes	Barnstable, Dukes and Nantucket	3/16/2021
Patricia D. Jehlen	Second Middlesex	3/18/2021
Daniel J. Ryan	2nd Suffolk	3/18/2021
Jason M. Lewis	Fifth Middlesex	3/18/2021
Jack Patrick Lewis	7th Middlesex	3/18/2021
Nika C. Elugardo	15th Suffolk	3/25/2021
Michelle L. Ciccolo	15th Middlesex	4/1/2021
Mary S. Keefe	15th Worcester	4/8/2021
Tram T. Nguyen	18th Essex	4/8/2021
Mathew J. Muratore	1st Plymouth	5/6/2021
Christina A. Minicucci	14th Essex	5/6/2021
Natalie M. Higgins	4th Worcester	5/11/2021

Paul J. Donato	35th Middlesex	6/3/2021
Rebecca L. Rausch	Norfolk, Bristol and Middlesex	6/21/2021

# HOUSE . . . . . . . . . . . . . . No. 1935

By Ms. Barber of Somerville, a petition (accompanied by bill, House, No. 1935) of Christine P. Barber and others for legislation to require employer policies and training to prevent unlawful harassment, including sexual harassment. Labor and Workforce Development.

### The Commonwealth of Alassachusetts

In the One Hundred and Ninety-Second General Court (2021-2022)

An Act to require policies and training to prevent unlawful harassment, including sexual harassment.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

- SECTION 1. Chapter 151B, Section 3A of the General Laws, as appearing in the 2016
- 2 Official Edition, is hereby amended by substituting the following section:
- 3 Section 3A: Employers' policies against harassment; preparation of model policy;
- 4 education and training programs
- 5 (a) All employers, employment agencies and labor organizations shall promote a
- 6 workplace free of all forms of unlawful harassment including sexual harassment.
- 7 (b) Every employer shall:
- 8 (1) adopt a policy against unlawful harassment including sexual harassment which shall
- 9 include:

(i) a statement that all forms of unlawful harassment including sexual harassment in the workplace is unlawful and will not be tolerated, that explains that it is unlawful for a person to be subject to harassment because of the person's sex or any other characteristic protected by section 4 of this chapter;

- (ii) a statement that it is unlawful to retaliate against an employee for filing a complaint of unlawful harassment, including sexual harassment, or for cooperating in an investigation of a complaint for harassment;
  - (iii) a description and examples of unlawful harassment, including sexual harassment;
- (iv) a statement of the range of consequences for employees who are found to have committed unlawful harassment or sexual harassment;
- (v) a description of the process for filing internal complaints about harassment and the work addresses and telephone numbers of the person or persons to whom complaints should be made; and
- (vi) the identity of the appropriate state and federal employment discrimination enforcement agencies, and directions as to how to contact such agencies.
- (2) provide annually to all employees an individual written copy of the employer's policy against unlawful harassment; provided, however, that a new employee shall be provided such a copy at the time of hire.
- (c) The commission shall prepare and provide to employers subject to this section a model policy and poster consistent with federal and state statutes and regulations, which may be used by employers for the purposes of this section.

- (d) An employer's failure to provide the information required to be provided by this section shall not, in and of itself, result in the liability of said employer to any current or former employee or applicant in any action alleging unlawful harassment. An employer's compliance with the notice requirements of this section shall not, in and of itself, protect the employer from liability for unlawful harassment of any current or former employee or applicant.
- (e) Employers and labor organizations are required to provide employees with training to prevent unlawful harassment including sexual harassment within six months after the employee is hired, and on an annual basis thereafter. An employer that does not use the model training developed by the Massachusetts commission against discrimination must ensure that the training that they use meets or exceeds the following minimum standards.

The training must:(1) be focused on compliance with the legal requirements of employment non-discrimination law and on preventing unlawful harassment, including sexual harassment in the workplace;

- (2) be interactive meaning that it must be participatory though participation can be remote; for employers with 50 or more employees it must be conducted by qualified, live, interactive trainers, where participants can ask questions, and for employers with less than 50 employees, it can be on-line, video-based as long as it has an interactive component;
- (3) for employers with 50 or more employees, it must be tailored to the specific type of workplace, using examples and scenarios related to that workplace;
  - (4) be a minimum of two hours;

- (5) include an explanation of unlawful harassment consistent with guidance issued by the
  Massachusetts commission against discrimination;
  - (6) include examples of conduct that would constitute unlawful harassment, including sexual harassment as well as conduct that, if left unchecked, might rise to the level of unlawful harassment;

- (7) include examples of conduct that would constitute unlawful retaliation;
- (8) include the consequences of engaging in conduct that is unacceptable in the workplace, including that corrective action will be proportionate to the severity of the conduct;
- (9) include information concerning the federal and state statutory provisions concerning unlawful harassment, including sexual harassment, and remedies available to victims of harassment;
- (10) include bystander intervention training to enable bystanders to recognize potentially problematic behaviors, to provide bystanders with skills to intervene as appropriate, and to explain how an employee who witnesses potentially harassing behavior can report that information;
- (11) include training that is geared toward preventing unlawful harassment, including sexual harassment before it happens, such as training that promotes a respectful workplace;
- (12) include information concerning employees' rights of redress internally and externally and all available forums for adjudicating complaints;
- (13) include the specific responsibilities of supervisory and managerial employees regarding prohibitions of harassment and the methods that such employees should take to ensure

immediate and appropriate corrective action in addressing harassment complaints and in ending any ongoing unlawful harassment including sexual harassment;

(14) include the specific responsibilities of supervisory and managerial employees regarding prohibitions against retaliation and addressing complaints of retaliation; and

(15) include a climate survey (in a form provided by the commission or consistent with the commission's model form) for employers with 50 or more employees, which must be completed every five years to identify risk factors and ongoing problems, and gauge the effectiveness of the employer's anti-harassment and sexual harassment prevention training.

Each employee must receive training on an annual basis, starting January 1, 2023. An employer's or labor organization's compliance with the training requirements of this section shall not, in and of itself, protect the employer or labor organization from liability for unlawful harassment of any current or former employee or applicant. All employers shall keep a record of their employees' completion of all trainings required by this subsection (e). Such records may be electronic. Employers shall maintain such records for at least 3 years and must be made available to the Attorney General or the Massachusetts Commission Against Discrimination.

(f) Employers and labor organizations are required annually to file a certification statement with the Attorney General and signed by the chief executive, president, general counsel or other senior executive certifying that all employees have received anti-harassment training, including sexual harassment prevention training during the previous year. The Attorney General shall conduct audits of employers' and labor organizations' certification statements to ensure compliance with the training requirements of this statute.