

HOUSE No. 267

The Commonwealth of Massachusetts

PRESENTED BY:

Jon Santiago

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act improving front-line service coordinators quality of care.

PETITION OF:

| NAME: | DISTRICT/ADDRESS: | DATE ADDED: |
|-----------------------------|-----------------------|-------------------|
| <i>Jon Santiago</i> | <i>9th Suffolk</i> | <i>2/19/2021</i> |
| <i>James J. O'Day</i> | <i>14th Worcester</i> | <i>2/26/2021</i> |
| <i>Paul McMurtry</i> | <i>11th Norfolk</i> | <i>2/26/2021</i> |
| <i>Vanna Howard</i> | <i>17th Middlesex</i> | <i>3/19/2021</i> |
| <i>Michelle M. DuBois</i> | <i>10th Plymouth</i> | <i>4/1/2021</i> |
| <i>Patricia A. Duffy</i> | <i>5th Hampden</i> | <i>11/23/2021</i> |
| <i>Michael P. Kushmerek</i> | <i>3rd Worcester</i> | <i>11/23/2021</i> |
| <i>Natalie M. Higgins</i> | <i>4th Worcester</i> | <i>11/26/2021</i> |
| <i>Bud L. Williams</i> | <i>11th Hampden</i> | <i>12/30/2021</i> |
| <i>Danillo A. Sena</i> | <i>37th Middlesex</i> | <i>1/6/2022</i> |

HOUSE No. 267

By Mr. Santiago of Boston, a petition (accompanied by bill, House, No. 267) of Jon Santiago and others relative to human service coordinator caseload ratios established by the Department of Developmental Services. Children, Families and Persons with Disabilities.

The Commonwealth of Massachusetts

**In the One Hundred and Ninety-Second General Court
(2021-2022)**

An Act improving front-line service coordinators quality of care.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 Chapter 123B of the General Laws as appearing in the 2016 Official Edition is hereby
2 amended by adding the following

3 Section 1A: Caseload Ratio for DDS Human Service Coordinators.

4 The Department of Developmental Services shall establish a caseload ratio 55:1 for
5 Human Service Coordinators A/B, D and 6:1 for Human Service Coordinator C no later than
6 January 1, 2021.