## HOUSE . . . . . . . . . . . . . No. 4202

## The Commonwealth of Massachusetts

PRESENTED BY:

Joan Meschino

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to waivers for non-fault overpayments.

## PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
Joan Meschino	3rd Plymouth	9/14/2021
Tami L. Gouveia	14th Middlesex	9/15/2021
Tram T. Nguyen	18th Essex	9/15/2021
Cindy F. Friedman	Fourth Middlesex	9/15/2021
Natalie M. Higgins	4th Worcester	9/16/2021
Marcos A. Devers	16th Essex	9/17/2021
Edward R. Philips	8th Norfolk	9/20/2021
Colleen M. Garry	36th Middlesex	9/20/2021
Susannah M. Whipps	2nd Franklin	9/21/2021
David F. DeCoste	5th Plymouth	9/21/2021
Jason M. Lewis	Fifth Middlesex	9/21/2021
Lindsay N. Sabadosa	1st Hampshire	9/21/2021
Patricia D. Jehlen	Second Middlesex	9/21/2021
Christina A. Minicucci	14th Essex	9/21/2021
Steven Ultrino	33rd Middlesex	9/21/2021
Joseph D. McKenna	18th Worcester	9/21/2021
Michelle M. DuBois	10th Plymouth	9/21/2021
Harriette L. Chandler	First Worcester	9/22/2021

Angelo L. D'Emilia	8th Plymouth	9/23/2021
Liz Miranda	5th Suffolk	9/23/2021
Joanne M. Comerford	Hampshire, Franklin and Worcester	9/23/2021
Rebecca L. Rausch	Norfolk, Bristol and Middlesex	9/24/2021
Kay Khan	11th Middlesex	10/5/2021
Tricia Farley-Bouvier	3rd Berkshire	10/21/2021
Carol A. Doherty	3rd Bristol	10/21/2021
Antonio F. D. Cabral	13th Bristol	10/21/2021
Elizabeth A. Malia	11th Suffolk	10/21/2021
Patrick Joseph Kearney	4th Plymouth	10/21/2021
John F. Keenan	Norfolk and Plymouth	10/21/2021
Carmine Lawrence Gentile	13th Middlesex	10/21/2021
Peter Capano	11th Essex	10/28/2021
Danillo A. Sena	37th Middlesex	10/29/2021
Bud L. Williams	11th Hampden	11/9/2021
Mary S. Keefe	15th Worcester	11/23/2021
David Allen Robertson	19th Middlesex	1/6/2022
James K. Hawkins	2nd Bristol	1/6/2022
Mindy Domb	3rd Hampshire	1/18/2022
Vanna Howard	17th Middlesex	1/18/2022
Mike Connolly	26th Middlesex	1/18/2022

**HOUSE . . . . . . . . . . . . . . . . No. 4202** 

By Ms. Meschino of Hull, a petition (subject to Joint Rule 12) of Joan Meschino and others relative to waivers for non-fault overpayments of certain unemployment insurance benefits. Labor and Workforce Development.

## The Commonwealth of Alassachusetts

In the One Hundred and Ninety-Second General Court (2021-2022)

An Act relative to waivers for non-fault overpayments.

Whereas, The deferred operation of this act would tend to defeat its purpose, which is to protect workers during a public health emergency, therefore it is hereby declared to be an emergency law, necessary for the immediate preservation of the public convenience.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

- SECTION 1. (a) Notwithstanding section 69 (c) of chapter 151A of the General Laws or
- 2 any other general or special law to the contrary, with respect to individuals receiving any
- 3 unemployment insurance benefits that were accrued in 2020 and 2021, including but not limited
- 4 to Pandemic Unemployment Assistance, Pandemic Emergency Unemployment Compensation,
- 5 Federal Extended Benefits, Federal Pandemic Unemployment Compensation, and Mixed Earner
- 6 Unemployment Compensation, the department of unemployment assistance shall:
- 7 (1) provide notice of the availability of the overpayment waiver process under the
- 8 standards described in subsection (b) on all notices concerning unemployment insurance benefits
- 9 overpayments including but not limited to statements of accounts to all individuals described in
- subsection (a) who were overpaid for any week or weeks in 2020 or 2021 and who have not

previously been granted a full waiver of the overpaid weeks, regardless of whether an application for a waiver of overpayment was filed, determined, appealed, or is otherwise final; and

- (2) provide individuals telephone assistance or in-person assistance where available to apply for waivers of overpayment including but not limited to individuals who are limited English proficient or who lack familiarity with or access to technology or other resources needed to complete the waiver request or provide supporting documentation.
- (b) The department shall grant a waiver of overpayment to individuals who meet the requirements of section 69 (c) chapter 151A of the General Laws, or to any individuals described in subsection (a) of this act who apply for a waiver, if, in the judgment of the director, based on the facts and circumstances of the individual's claim for a waiver, the individual is without fault. Under these circumstances, it shall be against equity and good conscience for the director to recover an overpayment, and the department shall grant a waiver:
- (1) where the individual meets the indigency standards set out in section 27A of chapter 261 of the General Laws; or
- (2) where the individual used the unemployment benefits to meet their ordinary living expenses; or
- (3) where the department made programming, technological or automated system errors or where individuals relied upon the department's publicized information later determined to be erroneous; or
- (4) where the department failed to determine a nonmonetary issue within 21 days after the department detected the issue; or

- 32 (5) where the department initially awarded unemployment benefits but reversed the 33 award after an appeal that occurred more than 30 days after the initial award; or
  - (6) where the department failed to send questionnaires to interested parties prior to awarding unemployment benefits; or

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- (7) where a decision on a hearing that resulted in an overpayment being assessed was issued more than 30 days after the first unemployment benefit payment; or
- 38 (8) where the overpayment is based on unemployment claims that were opened while the 39 department suppressed lack of work notifications; or
  - (9) where there is any other reason for which recovery of the overpayment would be against equity and good conscience under the circumstances; or
  - (10) where the denial of a waiver would fail to further the mandate contained in section 74 of said chapter 151A to lighten the burden which now falls on the unemployed worker and the worker's family.
  - (c) The department shall review all waiver applications including waiver denials for individuals described in subsection (a) and shall grant waivers of overpayments in accordance with subsection (b), making all reasonable efforts to review said applications within 90 days of the effective date of this act. Any funds recouped or repaid prior to the granting of these waivers shall be returned to the individual within 30 days of the waiver being granted.
  - (d) The department shall ensure that no overpayments are or have been established based on a redetermination more than 1 year after the first date for which benefits are paid on the

- 52 unemployment claim at issue where there is no fault on the part of the individual as prohibited
- under section 71 of chapter 151A.
- (e) All notices required under this Act shall be in plain language and provided to
- 55 individuals in their preferred language and preferred method of communication.