

**HOUSE . . . . . No. 736**

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**The Commonwealth of Massachusetts**

PRESENTED BY:

*Denise C. Garlick*

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act promoting the betterment of resident health and safety in long term care facilities.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
<i>Denise C. Garlick</i>	<i>13th Norfolk</i>	<i>2/18/2021</i>
<i>Kip A. Diggs</i>	<i>2nd Barnstable</i>	<i>3/8/2021</i>
<i>Mathew J. Muratore</i>	<i>1st Plymouth</i>	<i>3/8/2021</i>
<i>Angelo J. Puppolo, Jr.</i>	<i>12th Hampden</i>	<i>3/8/2021</i>
<i>Lindsay N. Sabadosa</i>	<i>1st Hampshire</i>	<i>3/15/2021</i>
<i>Carmine Lawrence Gentile</i>	<i>13th Middlesex</i>	<i>3/15/2021</i>
<i>William C. Galvin</i>	<i>6th Norfolk</i>	<i>3/19/2021</i>
<i>Brian W. Murray</i>	<i>10th Worcester</i>	<i>3/23/2021</i>
<i>Bruce E. Tarr</i>	<i>First Essex and Middlesex</i>	<i>3/25/2021</i>

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By Ms. Garlick of Needham, a petition (accompanied by bill, House, No. 736) of Denise C. Garlick and others that the Division of Health Care Facility Licensure and Certification be authorized to establish and implement a prescribed process and program for providing training and education to certain licensed providers. Elder Affairs.

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**The Commonwealth of Massachusetts**

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**In the One Hundred and Ninety-Second General Court  
(2021-2022)**  
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An Act promoting the betterment of resident health and safety in long term care facilities.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1 SECTION 1. Chapter 111 of the General Laws is hereby amended by inserting the  
2 following new section after section 72BB:

3 Section 72CC. The department, through its division of health care facility licensure and  
4 certification, shall establish and implement a prescribed process and program for providing  
5 training and education to providers licensed by the department. The department shall consult  
6 with the industry trade associations, before requiring any new regulatory guidance, regulation,  
7 interpretation, program letter or memorandum, or any other materials used in surveyor training to  
8 survey licensed providers.

9 The process, training, and education shall include, but not be limited to, the following:

10 (1) annual training for long term care facilities on the licensure and certification process.

11 This training shall include, but not be limited to, the department’s interpretation of the general

12 laws, rules, regulations, procedures, and policies concerning the licensure and certification  
13 process for such long-term care facilities;

14 (2) biannual training of long-term care providers on the most frequently cited  
15 deficiencies, identified deficiency trends, both state and federal, and best practices to ensure  
16 resident quality of care; and

17 (3) training of long-term care providers and the department survey inspectors jointly on  
18 the department's new expectations; and

19 Trainings shall be interactive, with the sharing of information and recommendations  
20 between long term care facilities and the department on issues and topics.