

**SENATE . . . . . No. 398**

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**The Commonwealth of Massachusetts**

PRESENTED BY:

*Harriette L. Chandler*

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to intensive case management for clinically complex older adults.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	
<i>Harriette L. Chandler</i>	<i>First Worcester</i>	
<i>Elizabeth A. Malia</i>	<i>11th Suffolk</i>	<i>2/25/2021</i>
<i>Bradley H. Jones, Jr.</i>	<i>20th Middlesex</i>	<i>3/13/2021</i>
<i>Hannah Kane</i>	<i>11th Worcester</i>	<i>3/15/2021</i>
<i>Mike Connolly</i>	<i>26th Middlesex</i>	<i>3/22/2021</i>
<i>Joan B. Lovely</i>	<i>Second Essex</i>	<i>4/2/2021</i>
<i>Bruce E. Tarr</i>	<i>First Essex and Middlesex</i>	<i>4/20/2021</i>

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By Ms. Chandler, a petition (accompanied by bill, Senate, No. 398) of Harriette L. Chandler, Elizabeth A. Malia, Bradley H. Jones, Jr., Hannah Kane and other members of the General Court for legislation relative to intensive case management for clinically complex older adults. Elder Affairs.

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**The Commonwealth of Massachusetts**

**In the One Hundred and Ninety-Second General Court  
(2021-2022)**

An Act relative to intensive case management for clinically complex older adults.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1 Chapter 19A of the General Laws, as appearing in the 2018 Official Edition, is hereby  
2 amended by inserting, after section 4, the following section:-

3 Section 4 1/2.

4 (a) For the purposes of this section, the following words shall have the following  
5 meanings: “Clinically Complex”. A summarized status of an individual’s clinical eligibility for  
6 receiving intensive case management.

7 (b) There is hereby established the intensive case management program for the purposes  
8 of supporting individuals who are current or prospective participants of the home care program  
9 established in section 4, but who are determined to be clinically complex and therefore require  
10 sustained, in-depth case management exceeding the level provided under the program. Intensive  
11 case management shall be provided to transition an individual into receiving home care program

12 services, or to retain an active enrollee who is experiencing program participation challenges due  
13 to 1) serious mental illness or behavioral disturbances; 2) complex dynamics involving the  
14 family and informal support networks that impact the acceptance or delivery of critical home  
15 care services; or 3) multiple medical and/or functional needs that put at risk the ability of the  
16 ASAP to appropriately serve the enrollee.

17 (c) The department shall establish intensive case management reimbursement rates that  
18 reasonably reflect the level of expertise and commitment of time required to successfully support  
19 a qualifying individual's enrollment and ongoing participation in the State Home Care program.