Re: Facility Inspection - Franklin County Jail and House of Correction, Greenfield

Dear Sheriff Donelan:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the Franklin County Jail and House of Correction on January 15, 2021 accompanied by Captain Christopher Pelletier, Standards and Compliance Officer and Officer Michael Aiken. Violations noted during the inspection are listed below including 30 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Scott Koczela
Environmental Analyst, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH
Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Carol A. Mici, Commissioner, DOC
Thomas Turco, Secretary, EOPSS
Timothy Gotovich, Director, Policy Development and Compliance Unit
Lori Streeter, Superintendent
Captain Christopher Pelletier, Standards and Compliance Officer
Jennifer Hoffman, Interim Health Director, Greenfield Health Department
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
HEALTH AND SAFETY VIOLATIONS
(* indicates conditions documented on previous inspection reports)

ENTRANCE

Lobby
No Violations Noted

Female Bathroom
No Violations Noted

Male Bathroom
No Violations Noted

HUMAN SERVICES

Teacher's Office
No Violations Noted

Staff Bathroom
No Violations Noted

PROGRAMS

Maintenance Closet
No Violations Noted

Classrooms (A-B-C)
No Violations Noted

Staff Bathroom
No Violations Noted

Maintenance Closet
No Violations Noted

Offices
No Violations Noted

Library
No Violations Noted

MEDICAL

Staff Bathroom
105 CMR 451.123* Maintenance: Ceiling vent dusty

Utility Closet
No Violations Noted

Offices
No Violations Noted

Pharmacy
No Violations Noted

Break Room and Records
105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils not stored in the inverted position
Medical Waste Storage
105 CMR 480.500(H) Procedures; Records; Record-Keeping Log: Generator did not maintain copies of shipping papers and tracking forms with record keeping log for at least 375 days, incomplete shipping paperwork

Storage Closet
No Violations Noted

Dental Office
No Violations Noted

Dental Handwashing Sink
No Violations Noted

Optometry Office
No Violations Noted

Exam Room # 1
No Violations Noted

Exam Room # 2
No Violations Noted

Inmate Bathroom
No Violations Noted

HOUSING

Office Between A and B Pod
No Violations Noted

B Pod

Staff Office
No Violations Noted

Storage Room
No Violations Noted

Staff Bathroom
No Violations Noted

Multi-Purpose Room
105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

Cells
105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # B31

Day Room
105 CMR 451.353 Interior Maintenance: Padding damaged on leg lift machine

Lower Showers
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2

Lower Janitor’s Closet
No Violations Noted

Juice Bar
No Violations Noted
Recreation Area

No Violations Noted

Interview Room

No Violations Noted

Upper Showers

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2 and 3
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, and 3
105 CMR 451.123* Maintenance: Floor paint damaged outside shower # 1, 2, and 3
105 CMR 451.123* Maintenance: Caulking dirty outside shower # 1, 2, and 3
105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1 and 2
105 CMR 451.123* Maintenance: Ceiling vent dusty in shower # 3

Upper Janitor’s Closet

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Sub Day Room

No Violations Noted

Cells

No Violations Noted

Shower

105 CMR 451.130* Hot Water: Shower water temperature recorded at 93°F
105 CMR 451.123* Maintenance: Caulking dirty outside shower
105 CMR 451.123* Maintenance: Floor paint damaged outside shower

C Pod

Storage Closet

No Violations Noted

Staff Bathroom

No Violations Noted

Multi-Purpose Room

No Violations Noted

Day Room

105 CMR 451.353 Interior Maintenance: Padding damaged on leg lift machine

Cells

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # C7, C15, and C16

Lower Showers

Unable to Inspect Shower # 2 – In Use

105 CMR 451.123* Maintenance: Floor paint damaged outside of shower # 1
105 CMR 451.123* Maintenance: Caulking dirty outside of shower # 1

Lower Janitor’s Closet

No Violations Noted

Recreation Area

No Violations Noted

Juice Bar

No Violations Noted
Upper Showers
105 CMR 451.123
Unable to Inspect Shower # 3 - In Use
105 CMR 451.123
Maintenance: Caulking dirty outside of shower # 3
105 CMR 451.123*
Maintenance: Caulking dirty outside of shower # 1
105 CMR 451.123
Maintenance: Floor paint damaged outside shower # 3
105 CMR 451.123*
Maintenance: Floor paint damaged outside shower # 2
105 CMR 451.123
Maintenance: Soap scum on walls in shower # 1 and 3

Upper Janitor’s Closet
105 CMR 451.353
Interior Maintenance: Wet mop stored in bucket

Sub Day Room
No Violations Noted

Cells
No Violations Noted

Shower
105 CMR 451.123*
Maintenance: Floor damaged outside of shower

Office Between C and D Pod
No Violations Noted

D Pod

Day Room
No Violations Noted

Storage Closet
No Violations Noted

Office
No Violations Noted

Staff Bathroom
105 CMR 451.123*
Maintenance: Ceiling vent dusty

Multi-Purpose Room
No Violations Noted

Cells
105 CMR 451.353
Interior Maintenance: Wall vent blocked in cell # D24

Lower Showers
105 CMR 451.123*
Maintenance: Caulking dirty outside of shower # 1 and 2
105 CMR 451.123*
Maintenance: Floor paint damaged outside shower # 1 and 2

Interview Room
No Violations Noted

Lower Janitor’s Closet
105 CMR 451.353
Interior Maintenance: Wet mop stored in bucket

Juice Bar
No Violations Noted

Recreation Area
No Violations Noted
Upper Showers
105 CMR 451.123* Maintenance: Caulking dirty outside shower # 2 and 3
105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 2
105 CMR 451.123* Maintenance: Ceiling vent dusty in shower # 1 and 3
105 CMR 451.123* Maintenance: Floor paint damaged outside shower # 1 and 2
105 CMR 451.130 Hot Water: Shower water temperature recorded at 82°F in shower # 1

Upper Janitor’s Closet
105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Sub Day Room
No Violations Noted

Cells
105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # D7

Shower
105 CMR 451.123* Maintenance: Caulking dirty outside of shower

PRINT SHOP
No Violations Noted

Inmate Bathroom
No Violations Noted

KITCHEN
The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Dishwashing Area**
No Violations Noted

**3-Compartment Sink**
No Violations Noted

**2-Door Refrigerator**
No Violations Noted

**3-Door Warmers**
No Violations Noted

**Handwash Sink**
No Violations Noted

**Baking Area**
No Violations Noted

**Prep Tables**
No Violations Noted

**Refrigerator # 1**
No Violations Noted

**Refrigerator # 2/Produce Prep**
No Violations Noted

**Freezer**
**FC 6-501.12(A)**  
*Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor dirty under food storage racks*

**Ice Machine**
No Violations Noted
Dry Storage  
No Violations Noted

Kitchen Office  
No Violations Noted

Maintenance Closet  
No Violations Noted

Inmate Bathroom  
No Violations Noted

Inmate Changing Room  
No Violations Noted

Staff Dining Area  
No Violations Noted

Handwash Sink  
No Violations Noted

Serving Line  
No Violations Noted

Reach in Cooler  
No Violations Noted

Compactor Room  
No Violations Noted

MAINTENANCE SHOP  
No Violations Noted

Maintenance Shop Bathroom (hallway outside Maintenance Shop)  
No Violations Noted

LAUNDRY ROOM  
No Violations Noted

Bathroom  
105 CMR 451.123  
Maintenance: Ceiling vent rusted

Male Staff Bathroom (hallway outside Laundry Room)  
No Violations Noted

Female Staff Bathroom (hallway outside Laundry Room)  
No Violations Noted

WAREHOUSE  
No Violations Noted

Office  
No Violations Noted

Freezer # 1  
No Violations Noted

Freezer # 2/Canteen  
No Violations Noted
<table>
<thead>
<tr>
<th>Location</th>
<th>Violations Noted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bathroom</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Dumpster Area</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>ADMINISTRATION - INNER</strong></td>
<td></td>
</tr>
<tr>
<td>Break Area</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>EHSO Office</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Conference Room</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Storage Closet</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Female Bathroom</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Male Bathroom</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Maintenance Closet</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Offices</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>ADMINISTRATION – OUTER</strong></td>
<td></td>
</tr>
<tr>
<td>Break Room</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Executive Conference Room</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Offices</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Maintenance Closet</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Female Bathroom</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Male Bathroom</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Male Locker Room</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Female Locker Room</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Weight Room</td>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>
*Maintenance Closet (near central control)*
No Violations Noted

**Central Control**
No Violations Noted

**Bathroom**
No Violations Noted

**Kimble House**

**1st Floor**

**Triad Office**
No Violations Noted

**Bathroom**
No Violations Noted

**Break Area**
No Violations Noted

**Offices**
No Violations Noted

**2nd Floor**

**Office**
Unable to Inspect – Locked

**Kitchen/Laundry**
105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, multiuse sponges in use
105 CMR 451.200* Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils not stored in the inverted position
105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

**Bathroom**
No Violations Noted

**Rooms**
No Violations Noted

**3rd Floor**

**Hallway**
105 CMR 451.353 Interior Maintenance: Carpet torn outside room # 3

**Rooms**
105 CMR 451.103 Mattresses: Mattress damaged in room # 4

**Bathroom**
No Violations Noted

**Vehicle Maintenance**

No Violations Noted

**Inmate Bathroom**
No Violations Noted
Staff Bathroom

No Violations Noted

Community Service Office

No Violations Noted

Observations and Recommendations

1. The inmate population was 132 at the time of inspection.
2. At the time of inspection, female inmates were being housed in the Minimum Security Area.
3. The Department recommends numbering all showers throughout the institution. This will assist CSP and Department of Correction employees to better recognize where issues exist.
4. During the COVID-19 pandemic there have been several changes made to the conduct of inspections for the CSP, one of those changes made include reducing the amount of time CSP inspectors spend at one facility during an inspection. During the most recent inspection of your facility the CSP conducted an abbreviated inspection of your facility focusing on those areas that have historically shown up on past reports as well as areas of high concern for health and safety. The focused inspection was conducted in an effort to reduce COVID-19 exposure to facility staff, inmates and CSP inspectors, because of this, the inspection report is significantly shortened. We hope to return to standard inspectional procedures soon.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

[Signature]

Environmental Analyst, CSP, BEH