



The Commonwealth of Massachusetts  
 Executive Office of Health and Human Services  
 Department of Public Health  
 Bureau of Environmental Health  
 Community Sanitation Program  
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April 22, 2022

David H. Tuttle, Superintendent  
 Worcester County House of Corrections and Jail  
 5 Paul X. Tivnan Drive  
 West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Worcester County House of Corrections and Jail on April 7 and 8, 2022 accompanied by Sergeant Devon Walker; and Captain Eric Locke. Violations noted during the inspection are listed below including 180 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Amy Medeiros  
 Environmental Health Inspector, CSP, BEH

- cc: Margret R. Cooke, Commissioner, DPH (electronic copy)
- Nalina Narain, Director, BEH (electronic copy)
- Steven Hughes, Director, CSP, BEH (electronic copy)
- Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
- Carol A. Mici, Commissioner, DOC (electronic copy)
- Terrence Reidy, Secretary, EOPSS (electronic copy)
- Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
- Terrance Ward, FSO (electronic copy)
- Diane M. Cook, WSCO Policy, Accreditation & Program Development Coordinator (electronic copy)
- Margaret Lee, Administrative Assistant, West Boylston Board of Health (electronic copy)
- Clerk, Massachusetts House of Representatives (electronic copy)
- Clerk, Massachusetts Senate (electronic copy)

## **HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

### **Entrance**

*Superintendent's Office*

Unable to Inspect – In Use

*Waiting Area*

No Violations Noted

*Fisher Conference Room*

Unable to Inspect – In Use

*Hallway*

No Violations Noted

*Assistant Deputy Superintendent's Office*

Unable to Inspect – In Use

*Communication Director's Office*

No Violations Noted

### **Male Staff Locker Room**

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water damaged

*Male Staff Bathroom*

105 CMR 451.123\*

Maintenance: Ceiling vents dusty

### **Female Changing Area**

No Violations Noted

### **Control Room**

No Violations Noted

*Control Bathroom*

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

105 CMR 451.123

Maintenance: Light shield not secured

*Key Room*

No Violations Noted

### **Herman Building**

#### **VISITING ROOM**

*Inmate Visiting Side*

105 CMR 451.353\*

Interior Maintenance: Countertop damaged in booth # 1, 10, 12, and 14

105 CMR 451.353\*

Interior Maintenance: Wall damaged near phone in booth # 19 and 20

*Non-Inmate Visiting Side*

No Violations Noted

*Female Handicapped Bathroom*

No Violations Noted

*Male Handicapped Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Female Bathroom*

No Violations Noted

*Male Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty  
105 CMR 451.123 Maintenance: Partition damaged between urinal and sink

**Father's Visiting Room**

Unable to Inspect – Not Used

**Old Receiving**

105 CMR 451.350 Structural Maintenance: Old receiving door not rodent and weathertight

*Old County Lockup*

Unable to Inspect – Not Used

*Property*

No Violations Noted

*Property Office*

No Violations Noted

*Property Storage*

No Violations Noted

*Parole Office*

105 CMR 451.350 Structural Maintenance: Window broken

*Breakroom & Bathroom*

105 CMR 451.123 Maintenance: Ceiling tiles water damaged in bathroom

*Offices*

No Violations Noted

*Utility Closet*

No Violations Noted

*Offices Corridor*

No Violations Noted

**Central Control**

No Violations Noted

*Control Bathroom*

105 CMR 451.123\* Maintenance: Light shield not secured to light  
105 CMR 451.126 Hot Water: Hot water temperature recorded at 142°F  
105 CMR 451.123 Maintenance: Ceiling tile missing

**A1 Block**

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

**Control Booth**

105 CMR 451.126

Hot Water: Hot water temperature recorded at 139<sup>0</sup>F at handwash sink

*Control Bathroom*

No Violations Noted

*Day Room*

No Violations Noted

*Room # 1*

No Violations Noted

*Room # 2*

No Violations Noted

*Room # 3*

No Violations Noted

*Storage # 4*

No Violations Noted

*Storage # 5*

No Violations Noted

*Strip Search Room # 6*

No Violations Noted

*Slop Sink (Upstairs)*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, drain cover missing

*Cells (Upstairs)*

105 CMR 451.123\*

Maintenance: Toilet damaged in cell # 16

*Showers (Upstairs)*

105 CMR 451.123

Maintenance: Door frame paint damaged in shower # 1

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123

Maintenance: Door paint damaged in shower # 1 and 2

*Slop Sink (Downstairs)*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, backflow preventor leaking

*Cells (Downstairs) – Unoccupied*

No Violations Noted

*Showers (Downstairs)*

105 CMR 451.123	Maintenance: Walls dirty in shower # 1
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1 and 2
105 CMR 451.123	Maintenance: Door frame paint damaged in shower # 1 and 2
105 CMR 451.123	Maintenance: Ceiling paint damaged in shower # 1 and 2
105 CMR 451.123*	Maintenance: Mold on walls in shower # 1 and 2
105 CMR 451.123*	Maintenance: Debris in floor drain in shower # 2

*Rec Area*

No Violations Noted

**A2 Block**

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.350	Structural Maintenance: Window in trap broken

**Control Booth**

No Violations Noted

*Control Bathroom*

105 CMR 451.126	Hot Water: Hot water temperature recorded at 140 <sup>0</sup> F at handwash sink
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*Day Room*

No Violations Noted

*Chemical Storage Room*

No Violations Noted

*Paper Goods Storage*

No Violations Noted

*Staff Room*

No Violations Noted

*Slop Sink Room (Upstairs)*

105 CMR 451.353	Interior Maintenance: Ceiling vent dusty
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*Cells (Upstairs)*

No Violations Noted

*Showers (Upstairs)*

105 CMR 451.123	Maintenance: Ceiling vent rusted in shower # 1
105 CMR 451.123	Maintenance: Debris on floor in shower # 1 and 2
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1 and 2
105 CMR 451.123	Maintenance: Door paint damaged in shower # 1 and 2
105 CMR 451.123	Maintenance: Door frame paint damaged in shower # 1 and 2
105 CMR 451.123	Maintenance: Ceiling dirty in shower # 1 and 2
105 CMR 451.123	Maintenance: Walls dirty in shower # 2
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

*Slop Sink (Downstairs)*

No Violations Noted

*Cells (Downstairs)*  
105 CMR 451.353\*

Interior Maintenance: Floor paint damaged in cell # 52

*Showers (Downstairs)*

105 CMR 451.123

Maintenance: Debris on floor in shower # 1

105 CMR 451.123

Maintenance: Door paint damaged in shower # 1 and 2

105 CMR 451.123

Maintenance: Door frame paint damaged in shower # 1 and 2

105 CMR 451.123

Maintenance: Ceiling vent rusted in shower # 1 and 2

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123

Maintenance: Walls dirty in shower # 1 and 2

105 CMR 451.123

Maintenance: Ceiling dirty in shower # 2

## **Hallway**

*Storage Closets*

No Violations Noted

## **MAXI B**

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

*Control*

105 CMR 451.353\*

Interior Maintenance: Mold on ceiling tiles in hallway outside Control

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, pipe leaking in ceiling outside Control

105 CMR 451.350

Structural Maintenance: Window broken

*Control Bathroom*

105 CMR 451.123\*

Maintenance: Wall board dirty near toilet

105 CMR 451.123\*

Maintenance: Soap dispenser damaged

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

## **Lower Right Tier**

*Day Room*

No Violations Noted

*Slop Sink*

105 CMR 451.353\*

Interior Maintenance: Caulking damaged around slop sink

*Showers*

105 CMR 451.123

Maintenance: Wall epoxy damaged in shower # 1

105 CMR 451.123

Maintenance: Wall paint damaged in shower # 1 and 2

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 2

105 CMR 451.123

Maintenance: Floor dirty in shower # 2

105 CMR 451.123\*

Maintenance: Wall epoxy damaged in shower # 2

105 CMR 451.123\*

Maintenance: Mold on walls in shower # 2

*Cells*

No Violations Noted

## Lower Left Tier

### *Day Room*

105 CMR 451.340\* Illumination: Insufficient lighting, light out

### *Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 137

### *Showers*

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 1

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Mold on walls in shower # 1

105 CMR 451.123 Maintenance: Wall damaged outside shower # 2

### *Slop Sink*

105 CMR 451.353\* Interior Maintenance: Caulking damaged around slop sink

### *Chemical Closet*

No Violations Noted

## Lower Disciplinary Unit

Unable to Inspect – Not Used

## Upper Left Tier

### *Day Room*

105 CMR 451.340 Illumination: Insufficient lighting, light out

### *Cells*

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # 313, 327, and 343

### *Slop Sink*

No Violations Noted

### *Showers*

105 CMR 451.123\* Maintenance: Mold on walls in shower # 1

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Floor dirty in shower # 1 and 2

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 2

105 CMR 451.123 Maintenance: Mold on walls in shower # 2

## Upper Disciplinary Unit

Unable to Inspect Cell # 3 and 4 – Not Used

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 1

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 1

## Upper Right Tier

### *Day Room*

105 CMR 451.340 Illumination: Insufficient lighting, light out

### *Cells*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 1  
105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1 and 2  
105 CMR 451.123\* Maintenance: Mold on walls in shower # 1  
105 CMR 451.123 Maintenance: Mold on walls in shower # 2

*Slop Sink*

105 CMR 451.353\* Interior Maintenance: Caulking damaged around slop sink  
105 CMR 451.353\* Interior Maintenance: Light switch damaged

**Chapel**

No Violations Noted

*Office (Right of Altar)*

Unable to Inspect – Not Used

**Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Staff Dining Room*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained outside Staff Dining Room in hallway

*Staff Serving Line & Prep Area*

No Violations Noted

*Pots & Pans Closet*

No Violations Noted

*Ovens*

No Violations Noted

*Food Prep Area & Kettles*

No Violations Noted

*Handwash Sink*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:  
Facility not in good repair, soap dispenser broken

*Milk Cooler*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained is a state  
of good repair, refrigerator gaskets damaged  
**FC 3-305.11(A)(2) Preventing Contamination from Premises: Food exposed to dust, refrigerator fan  
cover dusty**

*Produce Cooler*

No Violations Noted

*Prep Cooler*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

*Tool Storage Closet*

No Violations Noted

<i>Control</i>	No Violations Noted
<i>Control Bathroom</i>	No Violations Noted
<i>Freezer</i>	No Violations Noted
<i>Dry Goods</i>	No Violations Noted
<i>Entry 5 Area (Near Dry Goods)</i>	No Violations Noted
<i>Receiving Area</i>	No Violations Noted
<i>Chemical Closet</i>	No Violations Noted
<i>Dishwasher Area</i> FC 4-501.11(A)	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, warewash machine out-of-order
FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged above warewash machine
FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling leaking and water damaged around pipe
<b>FC 6-501.12(A)</b>	<b>Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, rodent droppings observed by mouse trap</b>
<i>3-Compartment Sink # 1 and 2</i>	No Violations Noted
<i>Culinary Storage Room</i>	No Violations Noted
<i>Exterior Door</i>	No Violations Noted
<i>Can Room</i>	No Violations Noted
<i>Inmate Serving Area</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<b><u>Gymnasium</u></b>	
<i>Slop Sink Closet (Hallway)</i>	No Violations Noted

*Basketball Court*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, lights out  
105 CMR 451.350\* Structural Maintenance: Floor damaged  
105 CMR 451.350\* Structural Maintenance: Wall damaged  
105 CMR 451.350\* Structural Maintenance: Ceiling damaged  
105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

*Inmate Toilets & Showers*

105 CMR 451.123\* Unable to Inspect Showers – Not Used  
105 CMR 451.123\* Maintenance: Light out above toilets  
105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Booth*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with  
105 CMR 590.000, refrigerator gaskets damaged

*Staff Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Bathroom without Showers*

Unable to Inspect – Closed

**MAXI C**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control Booth*

105 CMR 451.123 Maintenance: Floor dirty

*Booth Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty  
105 CMR 451.123\* Maintenance: Walls dirty

**Upper Tier**

*Left-Side Day Room*

No Violations Noted

*Right-Side Day Room*

No Violations Noted

*Cells*

105 CMR 451.350\* Unable to Inspect Cell # 426 and 445 – Under Construction  
105 CMR 451.353 Structural Maintenance: Windowpane cracked in cell # 403  
105 CMR 451.353\* Interior Maintenance: Wall damaged in cell # 411  
105 CMR 451.353\* Interior Maintenance: Wall damaged in cell # 435, 443, and 449  
105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 425

*Showers*

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1  
105 CMR 451.353 Interior Maintenance: Wall dirty in shower # 1, 2, and 3  
105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1, 2, and 3  
105 CMR 451.123\* Maintenance: Soap scum on curtain in shower # 3

*Slop Sink*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water leak near door frame and wall outside slop sink

105 CMR 451.353

Interior Maintenance: Wall and door frame water damaged outside slop sink

*Old Segregation*

Unable to Inspect – Not Used

**Lower Tier**

*Left-Side Day Room*

No Violations Noted

*Right-Side Day Room*

No Violations Noted

*Cells*

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 202

105 CMR 451.353\*

Interior Maintenance: Wall paint damaged in cell # 219

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 221, 230, and 231

105 CMR 451.103

Mattresses: Mattress damaged in cell # 250

*Slop Sink*

No Violations Noted

*Showers*

105 CMR 451.123\*

Maintenance: Wall epoxy damaged in shower # 1, 2, and 3

105 CMR 451.123\*

Maintenance: Mold on walls in shower # 1, 2, and 3

105 CMR 451.123\*

Maintenance: Soap scum on mat outside shower # 1, 2, and 3

105 CMR 451.123

Maintenance: Mold on floor in shower # 2

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 3

105 CMR 451.123

Maintenance: Soap scum on shower curtain in shower # 3

*Segregation*

Unable to Inspect – Not Used

*Chemical Area*

No Violations Noted

**Programs**

*Offices*

No Violations Noted

*Break Area in Hall*

No Violations Noted

*Male Staff Bathroom*

Unable to Inspect – In Use

*Classrooms*

No Violations Noted

*Female Staff Bathroom*

105 CMR 451.123

Maintenance: Wall dirty behind toilet

*Slop Sink Room*

Unable to Inspect – Locked

*Library*

No Violations Noted

**Maintenance Corridor**

*Staff Bathroom*

105 CMR 451.123\*

Maintenance: Ceiling tiles water stained

105 CMR 451.123\*

Maintenance: Handwash sink dirty

105 CMR 451.123

Maintenance: Floor dirty

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom inside Office*

No Violations Noted

*Laundry Area*

105 CMR 451.353

Interior Maintenance: Slop sink dirty

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover not secured in slop sink

*Tool Crib*

No Violations Noted

*Electrical Shop*

No Violations Noted

*Maintenance Break Room*

105 CMR 451.350

Structural Maintenance: Screen door not rodent and weathertight

*Welding Area*

105 CMR 451.350\*

Structural Maintenance: Back door not rodent and weathertight

*EHSO Office (Waste Log)*

No Violations Noted

**Captain/Lieutenant's Office Area (Old Health Services)**

*Old Cells/Biohazard Storage*

Unable to Inspect – Not Used

*Lieutenant's Cubicles*

No Violations Noted

*Lieutenant's Bathroom*

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

*Additional Offices*

No Violations Noted

*Bathrooms (2)*

No Violations Noted

*Break Area*

No Violations Noted

**Deignan Building**

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

*Control Booth*

105 CMR 451.353\*

Interior Maintenance: Floor damaged

105 CMR 451.353

Interior Maintenance: Wall paint damaged

*Control Booth Bathroom*

105 CMR 451.123

Maintenance: Floor dirty

*Common Area*

105 CMR 451.141\*

Screens: Screen missing

105 CMR 451.340

Illumination: Insufficient lighting, lights out

*Interview Room*

No Violations Noted

*Dry Storage*

No Violations Noted

*Chemical Closet*

No Violations Noted

**Upper West**

*Showers*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

105 CMR 451.123\*

Maintenance: Door frame rusted in shower # 2

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1 and 2

*Cells*

105 CMR 451.350

Structural Maintenance: Window broken in cell # 55

*Slop Sink Room*

105 CMR 451.353\*

Interior Maintenance: Wall paint damaged around sink

*Bathroom*

105 CMR 451.123\*

Maintenance: Paint damaged on toilet partitions

105 CMR 451.123\*

Maintenance: Floor paint damaged throughout

105 CMR 451.123\*

Maintenance: Heater rusted

105 CMR 451.123\*

Maintenance: Basin damaged at handwash sink # 1 and 2

**Lower West**

*Showers*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 2

*Bathroom*

105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.130\*

Maintenance: Heater rusted  
Maintenance: Basin rusted at handwash sink # 1  
Plumbing: Plumbing not maintained in good repair, hot water stopper broken at handwash sink # 4

105 CMR 451.123  
105 CMR 451.130

Maintenance: Ceiling vent dusty  
Plumbing: Plumbing not maintained in good repair, sink # 2 clogged

*Cells*

105 CMR 451.353

Interior Maintenance: Ceiling vent not secured in Hallway

**Lower East**

*Showers*

105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1 and 2  
Maintenance: Soap scum on floor in shower # 1 and 2  
Maintenance: Wall paint damaged in shower # 2

*Bathroom*

105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.130  
105 CMR 451.123

Maintenance: Floor paint damaged  
Maintenance: Ceiling vent dusty  
Plumbing: Plumbing not maintained in good repair, sink # 1 clogged  
Maintenance: Cobwebs above lights

*Cells*

105 CMR 451.350\*

Structural Maintenance: Windowpane cracked in cell # 14

*Slop Sink Room*

No Violations Noted

**Upper East**

105 CMR 451.353\*

Interior Maintenance: Wall dirty on staircase to Upper East

*Slop Sink Room*

105 CMR 451.353

Interior Maintenance: Standing water in bucket

*Cells*

105 CMR 451.350\*

Structural Maintenance: Windowpane cracked in cell # 23 and 32

*Showers*

105 CMR 451.123  
105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 1 and 2  
Maintenance: Ceiling access panel rusted in shower # 2

*Bathroom*

105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Floor paint damaged  
Maintenance: Ceiling paint damaged  
Maintenance: Heater rusted

**Mini 5 Building**

105 CMR 451.320

Cell Size: Inadequate floor space in cells, cells double bunked

*Booth*

105 CMR 451.353

Interior Maintenance: Floor damaged

*Booth Bathroom*  
105 CMR 451.123\*  
105 CMR 451.126

Maintenance: Hole in wall near toilet  
Hot Water: Hot water temperature recorded at 100<sup>0</sup>F

**Corridor 2 (Right Side)**

*Showers*  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Ceiling damaged outside showers  
Maintenance: Soap scum on floor in shower # 1

*Cells*

No Violations Noted

**Middle Corridor**

*Chow Area*

No Violations Noted

*Office in Chow Area*

No Violations Noted

*Storage Rooms (2)*

No Violations Noted

*Chemical Closet*

No Violations Noted

*Office/Interview Room*

No Violations Noted

**Corridor 1 (Left Side)**

*Office*

No Violations Noted

*Hallway*

No Violations Noted

*Shower*

No Violations Noted

*Office with Bathroom*

Unable to Inspect – Locked

*Cells*

No Violations Noted

**Modular Administration Building**

**Lobby**

*Waiting Area*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*  
105 CMR 451.123\*

Maintenance: Wall tiles damaged

*Mail Room*

No Violations Noted

**Control 3**

105 CMR 451.353\*  
105 CMR 451.353  
105 CMR 451.353

Interior Maintenance: Floor damaged  
Interior Maintenance: Floor damaged in break area  
Interior Maintenance: Ceiling vent dusty

*Control Bathroom*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123\*

Maintenance: Floor tiles missing and damaged  
Maintenance: Exposed plywood floor water damaged  
Maintenance: Wall tile damaged behind toilet

**Special Services Corridor**

*Armorer's Office*

Unable to Inspect – Locked

*Female Bathroom*

No Violations Noted

*Slop Sink Room*

Unable to Inspect – Locked

*Male Bathroom*

No Violations Noted

*D-Board Office*

No Violations Noted

*Dispatch*

No Violations Noted

*Evidence Closet*

Unable to Inspect – Locked

*3 Offices*

No Violations Noted

*Female Locker Room*

105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.124\*  
  
105 CMR 451.123

Maintenance: Wall damaged in handicapped shower  
Maintenance: Floor dirty in handicapped shower  
Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 2  
Maintenance: Ceiling leaking by toilets

*Male Locker Room & Bathroom*

105 CMR 451.123 Maintenance: Floor dirty in shower # 2  
105 CMR 451.353\* Interior Maintenance: Mold on ceiling near ceiling vents in changing area  
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink # 1  
105 CMR 451.123 Maintenance: Floor and bench dirty in handicapped shower

*Staff Training Room A & B*

Unable to Inspect Staff Training Room A – In Use  
No Violations Noted

*Special Services Office*

Unable to Inspect – Locked

**2<sup>nd</sup> Floor**

*Personnel Offices*

No Violations Noted

*Break Room*

No Violations Noted

*Copy Room*

No Violations Noted

*North Male Bathroom (near slop sink)*

No Violations Noted

*Slop Sink Room*

Unable to Inspect – Locked

*North Female Bathroom (near slop sink)*

No Violations Noted

*South Male Bathroom*

No Violations Noted

*South Female Bathroom*

No Violations Noted

*Internal Affairs*

No Violations Noted

**Trap**

*Pedestrian Trap*

No Violations Noted

*Bathroom in Pedestrian Trap*

105 CMR 451.123\* Maintenance: Ceiling damaged

*Visits Waiting Area*

No Violations Noted

## **Modular Gym**

### *Inmate Bathroom # 104*

105 CMR 451.124\*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123\*

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink  
Maintenance: Light out  
Maintenance: Floor tile missing  
Maintenance: Ceiling vent cover missing

### *Staff Bathroom # 105*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink clogged

### *Mop Closet/Electrical # 106*

No Violations Noted

### *Storage Room # 108*

No Violations Noted

### *Gym*

105 CMR 451.141\*  
105 CMR 451.350\*

Screens: Several screens damaged  
Structural Maintenance: Back door not rodent and weathertight

### *Control # 102*

No Violations Noted

## **Trailers # 1 and 2**

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator dirty and out-of-order in Trailer # 2

## **Modular Infirmary**

Unable to Inspect – Closed

## **Modular Visiting Area**

Unable to Inspect – Closed

## **VOC Laundry**

### **1<sup>st</sup> Floor**

#### *Inmate Bathroom*

105 CMR 451.130  
105 CMR 451.123

Plumbing: Plumbing not maintained in good repair, sink # 2 leaking  
Maintenance: Shower wall damaged

#### *Laundry*

105 CMR 451.353\*

Interior Maintenance: Ceiling damaged near Laundry Office

#### *Chemical Storage*

Unable to Inspect – Locked

#### *Clothing Storage Room*

Unable to Inspect – Locked

#### *Slop Sink Closet*

Unable to Inspect – Locked

*Staff Bathroom*

No Violations Noted

*Classrooms A-D*

105 CMR 451.340\*

Illumination: Insufficient lighting, light out in Classroom C

*IT Office*

105 CMR 451.200\*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven rusted at entrance to IT Offices

105 CMR 451.350\*

Structural Maintenance: Back door near entrance to IT Offices not rodent and weathertight

*IT Break Area*

No Violations Noted

*Hallway*

No Violations Noted

**2<sup>nd</sup> Floor**

*Room # 203*

105 CMR 451.353\*

Interior Maintenance: Wall vent missing grille/louwer

*Room # 210*

No Violations Noted

*Room # 202*

105 CMR 451.353

Interior Maintenance: Pooling water on floor

**H Building**

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

*Control Booth*

105 CMR 451.353\*

Interior Maintenance: Floor tiles missing and damaged

105 CMR 451.353\*

Interior Maintenance: Ceiling grille rusted

*Control Bathroom*

105 CMR 451.123\*

Maintenance: Floor tiles missing in bathroom

*Common Area*

No Violations Noted

*Showers*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 4, 5 and 6

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 9 and 10

*Office*

No Violations Noted

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows  
105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 137  
105 CMR 451.353\* Interior Maintenance: Wall damaged near anchor point of bed in cell # 119  
105 CMR 451.353\* Interior Maintenance: Uncovered junction box in cell # 131  
105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 131 and 132  
105 CMR 451.350 Structural Maintenance: Ceiling and windows leaking in cell # 131 and 132  
105 CMR 451.353 Interior Maintenance: Standing water on floor in cell # 131 and 132  
105 CMR 451.353 Interior Maintenance: Bed paint damaged in cell # 134  
105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 149  
105 CMR 451.350 Structural Maintenance: Window not weathertight in cell # 143

*Chemical Room*

No Violations Noted

**I Building**

*Control Booth*

105 CMR 451.350\* Structural Maintenance: Ceiling tiles damaged

*Control Bathroom*

105 CMR 451.123 Maintenance: Sink dirty  
105 CMR 451.123 Maintenance: Paper towel dispenser broken

*Common Area*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1-9  
105 CMR 451.123 Maintenance: Wall dirty in shower # 1  
105 CMR 451.123 Maintenance: Mold on walls in shower # 2, 3, 5, 6, and 8  
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 8

*Office*

No Violations Noted

*Cells*

105 CMR 451.350 Structural Maintenance: Unable to open or close cell windows  
105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 170 and 178  
105 CMR 451.353 Interior Maintenance: Light shield broken above sink in cell # 204

*Chemical Room*

No Violations Noted

**J Building**

*Common Area*

105 CMR 451.353\* Interior Maintenance: Two seat covers damaged

*Showers*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 and 10 leaking  
105 CMR 451.123\* Maintenance: Column outside shower damaged at shower # 3 and 7  
105 CMR 451.123 Maintenance: Mold on walls in shower # 5  
105 CMR 451.123 Maintenance: Wall paint damaged in shower # 5 and 8  
105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 6, 7, 8, 9, and 10  
105 CMR 451.123 Maintenance: Walls dirty in shower # 10  
105 CMR 451.123 Maintenance: Floor dirty in shower # 10

*Interview Room*

No Violations Noted

*Cells*

105 CMR 451.350 Structural Maintenance: Unable to open or close cell windows  
105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 245 and 271  
105 CMR 451.353\* Interior Maintenance: Uncovered junction box in cell # 235  
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 256  
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 247  
105 CMR 451.353 Interior Maintenance: Desk paint damaged in cell # 221  
105 CMR 451.353 Interior Maintenance: Floor and wall junction dirty in cell # 251, 252, 253, 259, 261, 263, and 264

*Chemical Room*

No Violations Noted

**K Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells  
105 CMR 451.350 Structural Maintenance: Window broken in Trap

*Control Booth*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles damaged  
105 CMR 451.350 Structural Maintenance: Window in door broken

*Control Bathroom*

105 CMR 451.123 Maintenance: Floor dirty

*Common Area*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Floor outside all showers dirty  
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1-10  
105 CMR 451.123 Maintenance: Debris on floor in shower # 1 and 3  
105 CMR 451.123 Maintenance: Floors dirty in shower # 5, 7, and 9  
105 CMR 451.123 Maintenance: Walls dirty in shower # 5, 6, 7, and 10  
105 CMR 451.123 Maintenance: Ceiling dirty in shower # 3 and 7  
105 CMR 451.123 Maintenance: Column outside shower damaged at shower # 3 and 7

*Cells*

105 CMR 451.350 Structural Maintenance: Unable to open or close cell windows  
105 CMR 451.353 Interior Maintenance: Desk paint damaged in cells # 322  
105 CMR 451.353 Interior Maintenance: Excessive rubbish in cell # 292  
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 315 and 316  
105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 281, 291, 293, 294, 295, 296, 303, 305, 312, 314, 327, and 332

*Chemical Room*

No Violations Noted

**L Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Common Area*

Unable to Inspect – Quarantine/Isolation Building

*Showers*

Unable to Inspect – Quarantine/Isolation Building

*Interview Room*

Unable to Inspect – Quarantine/Isolation Building

*Cells*

Unable to Inspect – Quarantine/Isolation Building

*Chemical Room*

Unable to Inspect – Quarantine/Isolation Building

**MIU**

**Receiving**

*Holding Cells*

105 CMR 451.353 Interior Maintenance: Walls dirty in Holding Cell # 7

*Staff Bathroom*

No Violations Noted

*Receiving Trap*

105 CMR 451.350 Structural Maintenance: Exterior door not rodent and weathertight

*Interview Room*

No Violations Noted

*Classification Hearings # 109*

No Violations Noted

*Medical Intake # 108*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 85<sup>0</sup>F at handwash sink

*Medical Exam Room # 107*

Unable to Inspect – Locked

<i>Search and Changing Rooms</i>	
105 CMR 451.346*	Safe Wiring: Inappropriate use of temporary wiring, internet cable strung through window from Property into shower area of shower # 104A
105 CMR 451.122*	Shower Floors: Shower floor not slopped towards floor drain in handicapped shower # 104B
<i>Medical Offices</i>	No Violations Noted
<i>Booking Station</i>	No Violations Noted
<i>Records</i>	No Violations Noted
<i>Property</i>	No Violations Noted
<i>Break Room # 130</i>	No Violations Noted
<i>Psychology &amp; Health Services Offices</i>	
105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty in Office # 143
<i>Bathrooms # 126 and 127</i>	Unable to Inspect Bathroom # 126 –In Used No Violations Noted
<i>Bathroom # 151 and 152</i>	No Violations Noted
<i>Medical Supply Storage Closet # 150</i>	Unable to Inspect – Locked
<i>Conference Room # 149</i>	Unable to Inspect – In Use
<i>Classification Offices</i>	No Violations Noted
<i>Janitor's Closet # 154</i>	Unable to Inspect – Locked
<i>Holding STO # 153</i>	No Violations Noted
<i>Janitors Closet # 146</i>	Unable to Inspect – Locked
<b><u>Medical Entrance</u></b>	No Violations Noted

**Right Wing**

*Inmate WC # 16*  
105 CMR 451.126

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink

*Dental # 165*

No Violations Noted

*Janitor's Closet # 164*

No Violations Noted

*Exam 1 # 166*

Unable to Inspect – Locked

*Exam 2 # 161*

No Violations Noted

*Exam 3 # 160*

No Violations Noted

*Waiting Area 1 # 152*

No Violations Noted

*Nurse's Station*

No Violations Noted

**Left Wing**

*Waiting Area 2 # 158*

No Violations Noted

*Interview Room # 178*

No Violations Noted

*Exam 4 # 177*

No Violations Noted

*Exam 5 # 176*

No Violations Noted

*Dialysis # 175*

No Violations Noted

*Exam 6 # 174*

No Violations Noted

*Minor Proc # 173*

Unable to Inspect – Locked

*Medical Storage # 172*  
105 CMR 451.126

Hot Water: Hot water temperature recorded at 67<sup>0</sup>F at handwash sink

*Clean Storage # 171*

No Violations Noted

*Soil Storage # 170 (Medical Waste)*

No Violations Noted

*Inmate WC # 169*

No Violations Noted

**2<sup>nd</sup> Floor**

*Staff WC*

No Violations Noted

*Storage Closets*

No Violations Noted

*Showers*

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1, 2, and 3

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 3

*Group Rooms*

No Violations Noted

*Single Cells*

No Violations Noted

**Work Release**

*Control Booth*

No Violations Noted

**Strip Search Room**

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water damaged

*Chemical Closet*

105 CMR 451.353

Interior Maintenance: Ceiling tiles damaged

*Office*

Unable to Inspect – Locked

**Day Room**

No Violations Noted

*Storage Room*

No Violations Noted

*Laundry*

No Violations Noted

**Right Corridor**

105 CMR 451.350\*

Structural Maintenance: Windowpanes cracked

*Cells*

105 CMR 451.350\*

Structural Maintenance: Window cracked in cell # 7

105 CMR 451.353\*

Interior Maintenance: Wall damaged near bed in cell # 8

*Showers*

105 CMR 451.123  
105 CMR 451.123

Maintenance: Floor tile damaged in shower # 1, 2, 3, and 4  
Maintenance: Wall tile damaged in shower # 1

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.130\*  
105 CMR 451.130  
105 CMR 451.123\*

Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 2  
Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 3  
Maintenance: Wall damaged in toilet stall # 1, 2, and 3

**Left Corridor**

105 CMR 451.350

Structural Maintenance: Windowpanes cracked

*Cells*

105 CMR 451.350\*

Structural Maintenance: Window cracked in cell # 3

*Slop Sink Room*

No Violations Noted

*Showers*

105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.130

Maintenance: Floor tiles missing in shower # 3 and 5  
Maintenance: Ceiling dirty throughout shower room  
Maintenance: Ceiling vent missing grille/louver  
Plumbing: Plumbing not maintained in good repair, shower # 3 leaking

*Inmate Bathroom*

105 CMR 451.126\*  
105 CMR 451.123  
105 CMR 451.123

Water Supply: No cold water supplied to handwash sink # 2  
Maintenance: Window broken  
Maintenance: Wall damaged behind toilet # 3

*Chow Hall and Gym Room*

No Violations Noted

*Storage Room*

No Violations Noted

**Tower**

*1<sup>st</sup> Floor*

105 CMR 451.353\*

Interior Maintenance: Floor dirty

*2<sup>nd</sup> Floor*

105 CMR 451.350\*  
105 CMR 451.353\*  
105 CMR 451.350\*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.126\*  
105 CMR 451.123\*

Structural Maintenance: Wall damaged  
Interior Maintenance: Wall paint damaged  
Structural Maintenance: Ceiling damaged  
Maintenance: Floor dirty  
Maintenance: Toilet dirty  
Hot Water: Hot water temperature recorded at 64<sup>0</sup>F  
Maintenance: Wall vent dusty

*3<sup>rd</sup> Floor*

105 CMR 451.350*	Structural Maintenance: Wall damaged
105 CMR 451.353*	Interior Maintenance: Wall board missing
105 CMR 451.344*	Illumination in Habitable Areas: Light not functioning properly, missing light bulbs in light fixture
105 CMR 451.350*	Structural Maintenance: Window cracked
105 CMR 451.353*	Interior Maintenance: Wall outlet with exposed wires not secured to wall
105 CMR 451.141*	Screens: Screen missing
105 CMR 451.350	Structural Maintenance: Air conditioner not rodent and weathertight, seal damaged and leaking
105 CMR 451.360	Protective Measures: Birds nest in air conditioner
105 CMR 451.360	Protective Measures: Flies observed

**Warehouse Building (outside)**

**Staff Gym**

*Weight Area*

No Violations Noted

*Female Bathroom/Locker Room*

No Violations Noted

*Male Bathroom /Locker Room*

No Violations Noted

*Chemical Room*

Unable to Inspect – Locked

*Office*

Unable to Inspect – Locked

**Warehouse**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Entrance*

FC 6-501.11	<b>Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:</b> Facility not in good repair, ceiling leaking
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*Office*

No Violations Noted

*Break Area*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123*	<b>Maintenance: Wall paint damaged</b>
105 CMR 451.123*	<b>Maintenance: Floor tile damaged</b>

*Staff Bathroom*

No Violations Noted

*Chemical Room*

No Violations Noted

*Walk-In Freezer*

No Violations Noted

*Dry Storage Closet*

No Violations Noted

*Exterior Cooler # 1*

No Violations Noted

*Exterior Cooler # 2*

**FC 4-501.11(B)**

**Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets dirty**

**Garage/Transport**

*Transportation Office*

105 CMR 451.353\*

Interior Maintenance: Window shade missing

*Kitchen Area*

No Violations Noted

*Bathroom*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink leaking

*Staff Bathroom*

105 CMR 451.123\*

105 CMR 451.353

Maintenance: Wall damaged

Interior Maintenance: Pipe leaking outside Staff Bathroom

*Tool Room*

No Violations Noted

*Wash Room*

No Violations Noted

*Garage Room*

No Violations Noted

*Key Control*

No Violations Noted

**Annex**

Unable to Inspect – Closed

**Observations and Recommendations**

1. The inmate population was 592 at the time of inspection.
2. During the kitchen inspection, the warewash machine was out-of-order. As an interim measure, Kitchen staff were using single-use trays and manually washing and sanitizing remaining food preparation items.
3. The L Building was in the process of being tested for COVID-19 at the time of inspection.
4. At the time of inspection, the Modular Infirmary, Modular Visiting Area, and Annex were closed and not in use.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros  
Environmental Health Inspector, CSP, BEH