



CHARLES D. BAKER
Governor

KARYN E. POLITO
Lieutenant Governor

The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
67 Forest Street, Suite # 100
Marlborough, MA 01752
Phone: 617-753-8000

MARYLOU SUDDERS
Secretary

MARGRET R. COOKE
Commissioner

Tel: 617-624-6000
www.mass.gov/dph

May 19, 2022

Patrick McDermott, Sheriff
Norfolk County Correctional Center
200 West Street
P.O. Box 149
Dedham, MA 02027

(electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Norfolk County House of Correction and Alternative Center on May 13, 2022, accompanied by Sergeant David Munchbach, EHSO and Correctional Officer Joseph Lawson. Violations noted during the inspection are listed below including 56 repeat violations.

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Shanene Pierce
Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH
Nalina Narain, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Michael Harris, Superintendent (electronic copy)
Sergeant Dave Munchbach, EHSO (electronic copy)
Kylee Sullivan, Health Director, Dedham Health Department (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

NORFOLK COUNTY HOUSE OF CORRECTION

Visitor Waiting Area

<i>Visitor Lobby</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted

Administration Offices

<i>Male Staff Bathroom</i>	No Violations Noted
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Conference Room</i>	No Violations Noted
<i>Male Locker Room</i>	No Violations Noted
<i>Female Locker Room</i>	No Violations Noted
<i>Exercise Room</i>	No Violations Noted
<i>Kitchenette</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
<i>Arsenal</i>	No Violations Noted
<i>IT Office</i>	No Violations Noted
<i>Mail Room</i>	No Violations Noted

Central Control

No Violations Noted

Bathroom

No Violations Noted

Food Service

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Staff Dining

Main Area

No Violations Noted

Serving Line

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Kitchen

FC 6-501.111*

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of insects, drain flies observed on ceilings, walls, and floors throughout the kitchen

Handwash Sink

No Violations Noted

Warewash Machine Room

FC 4-302.13(B)

Numbers and Capacities, Utensils, Temperature Measuring Devices, and Testing Devices: No irreversible registering temperature measuring device readily accessible to measure the surface temperature of the utensil^{Pf}

FC 4-903.11(B)(1)

Protection of Clean Items, Storing: Lids to serving trays not stored in a self-draining position

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, food debris observed on walls and floors

Slop and Spray Area

No Violations Noted

Janitor's Closet

FC 6-501.11*

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, sink basin damaged on slop sink

FC 7-102.11

Labeling and Identification, Working Containers: Working container of poisonous/toxic materials missing common name of material^{Pf}

Inmate Bathroom

No Violations Noted

<i>Walk-In Refrigerator # 1</i>	No Violations Noted
<i>Ice Machine</i> FC 4-602.11(E)(4)(b)	Cleaning of Equipment and Utensils, Frequency: Accumulation of soil/mold observed on interior surfaces of ice machine
<i>Walk-In Refrigerator # 2</i>	No Violations Noted
<i>Walk-In Refrigerator # 3</i>	No Violations Noted
<i>Can Opener Table</i>	No Violations Noted
<i>Handwash Sink</i> FC 5-205.15(B)	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, faucet leaking
<i>2-Compartment Sink</i> FC 5-205.15(B)*	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, faucet leaking
<i>4-Compartment Sink</i>	No Violations Noted
<i>Prep Area</i>	No Violations Noted
<i>Walk-In Freezer</i>	No Violations Noted
<i>Large Storage</i>	No Violations Noted
<i>Small Storage</i>	No Violations Noted
<i>Feeding Prep Area</i>	No Violations Noted
Office 105 CMR 590.011(C)(3)	Additional Requirements: Food Allergy Awareness Training, food protection manager not certified in allergen awareness training
<i>Tool Closet</i>	No Violations Noted
<u>Receiving Dock</u>	No Violations Noted
<i>Can Room</i>	No Violations Noted

Dumpster Area

No Violations Noted

Central Storage Area

No Violations Noted

Laundry

No Violations Noted

Inmate Bathroom

No Violations Noted

Storage Room

No Violations Noted

Chemical Laundry Storage

Chemical Room

No Violations Noted

Bathroom

No Violations Noted

House 1A

Control

No Violations Noted

Case Worker's Office

Unable to Inspect – In Use

Control Bathroom

Unable to Inspect – In Use

Kitchenette Area

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Drain cover rusted in shower # 6 and 8

105 CMR 451.123

Maintenance: Drain cover rusted in shower # 1

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 3, 4, 5, and 7

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 5, 7, 8, 10, 12, 13, 15, 18, 19, 23, 41, and 47

Recreational Area

No Violations Noted

House 1B

Control

No Violations Noted

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged

Showers

105 CMR 451.123*

Maintenance: Water pooling on floor outside showers

105 CMR 451.123*

Maintenance: Light fixture rusted in shower # 3

105 CMR 451.123*

Maintenance: Ceiling dirty, possible mold/mildew observed in shower # 8

105 CMR 451.123

Maintenance: Ceiling dirty, possible mold/mildew observed in shower # 3

105 CMR 451.123*

Maintenance: Threshold damaged in shower # 4

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 5 and 6

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 7 and 11

Recreational Area

No Violations Noted

House 2A

Control

No Violations Noted

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Light fixture missing screws in shower # 8

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

<i>Laundry Storage</i> 105 CMR 451.353*	Interior Maintenance: Wall vent dusty
<i>Recreational Area</i>	No Violations Noted
<u>House 2B</u> 105 CMR 451.353*	Interior Maintenance: Floor tiles damaged in common hallway
<i>Control</i>	No Violations Noted
<i>Case Worker's Office</i>	No Violations Noted
<i>Control Bathroom</i>	No Violations Noted
<i>Kitchenette Area</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
<i>Showers</i> 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123	Maintenance: Floor dirty in shower # 1 Maintenance: Rust stains on threshold in shower # 1 and 2 Maintenance: Light fixture missing screws in shower # 8
<i>Janitor's Closet</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
<i>Cells</i> 105 CMR 451.321* 105 CMR 451.353 105 CMR 451.353 105 CMR 451.353	Cell Size: Inadequate floor space in all cells Interior Maintenance: Desk surface damaged in cell # 23 Interior Maintenance: Wall paint damaged in cell # 5 and 17 Interior Maintenance: Bed frame paint damaged in cell # 15
<i>Recreational Area</i>	No Violations Noted
<u>MAT Program (Formerly House 3)</u>	
<i>Common Area</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Slop Sink Closet</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
<i>Bathroom/showers</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 1R

Staff Bathroom
No Violations Noted

Classrooms
No Violations Noted

Program Area

West Wing

Kitchen Area
105 CMR 451.353 Interior Maintenance: Wall behind kitchen sink water damaged

Staff Bathroom
No Violations Noted

Offices
No Violations Noted

Program Administrative Area
No Violations Noted

Staff Bathroom at Entrance
No Violations Noted

Male Staff Bathroom
No Violations Noted

Female Staff Bathroom
No Violations Noted

Inmate Bathroom
No Violations Noted

Classrooms
No Violations Noted

Library
No Violations Noted

Religious Services
No Violations Noted

Chapel
No Violations Noted

Canteen
No Violations Noted

Video Conference Room
No Violations Noted

Assistant Superintendent's Office
No Violations Noted

Shift Commander's Office

No Violations Noted

Time and Attendance Office

No Violations Noted

Investigations Office

No Violations Noted

Operations Office

No Violations Noted

Visiting*Barber Shop*

No Violations Noted

Contact Visit

No Violations Noted

Bathroom

No Violations Noted

Non-Contact Visit

No Violations Noted

Attorney's Room

No Violations Noted

Special Management Housing**Control**

No Violations Noted

Control Bathroom

No Violations Noted

Special Management Unit (SMU)*Kitchenette Area*

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, basin of handwash sink rusted

Showers

No Violations Noted

Supply Closet

No Violations Noted

Cells

No Violations Noted

Recreational Area

No Violations Noted

Special Housing Unit (SHU)

105 CMR 451.353 Interior Maintenance: Floor tiles damaged at entrance

Kitchenette Area

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation area not in compliance with 105 CMR 590.000, dirty cloth rag stored on counter underneath hot water dispenser

105 CMR 451.353* Interior Maintenance: Soap dispenser loose

Showers

No Violations Noted

Laundry Room

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Slop Sink Closet

105 CMR 451.353 Interior Maintenance: Wet mop stored upside down

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing

Case Worker's Office

No Violations Noted

Cells

105 CMR 451.321* Cell Size: Inadequate floor space in all cells

Recreational Area

No Violations Noted

4 Units**Control**

No Violations Noted

Control Bathroom

No Violations Noted

Unit 4B*Kitchenette Area*

105 CMR 451.200* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.130* Plumbing: No backflow preventer on slop sink

Janitor's Closet

No Violations Noted

Showers

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, handicapped shower head missing

105 CMR 451.123 Maintenance: Water control shroud loose in shower # 1

105 CMR 451.123* Maintenance: Ceiling vent painted over in shower # 1, 2, 3, and 4

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123* Maintenance: Ceiling vent dusty in shower # 3, 4, and 5

<i>Cells</i>	
105 CMR 451.321*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353	Interior Maintenance: Bedframe paint damaged in cell # 5 and 7
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 13, 23, and 30
<i>Case Worker Office</i>	
	No Violations Noted
<i>Recreational Area</i>	
	No Violations Noted
Unit 4A	
<i>Kitchenette Area</i>	
105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
<i>Showers</i>	
105 CMR 451.123*	Maintenance: Ceiling vent painted over in shower # 2
<i>Cells</i>	
	No Violations Noted
<i>Case Worker's Office</i>	
	No Violations Noted
<i>Supply Closet</i>	
105 CMR 451.353	Interior Maintenance: Wall dirty, possible mold/mildew above sink
105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
105 CMR 451.353	Interior Maintenance: Door frame rusted
<i>Recreational Area</i>	
	No Violations Noted
<u>Medical</u>	
<i>Waiting Area</i>	
	No Violations Noted
<i>Medical Waste Storage</i>	
	No Violations Noted
<i>Female Staff Bathroom</i>	
	No Violations Noted
<i>Inmate Bathroom # 1</i>	
	No Violations Noted
<i>Male Staff Bathroom</i>	
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink
105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Cleaning Supply Closet

105 CMR 451.130

105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, faucet leaking at sink

Interior Maintenance: Floor paint damaged

Room # 9

No Violations Noted

Eyeball Room # 8

No Violations Noted

Medication Room

No Violations Noted

Nursing Office/Exam Room

Unable to Inspect – In Use

Room # 7

No Violations Noted

Room # 6

No Violations Noted

Room # 5

No Violations Noted

Room # 4

No Violations Noted

Room # 3

No Violations Noted

Room # 2

No Violations Noted

Room # 1

No Violations Noted

Linen Closet

No Violations Noted

Handicapped Shower

105 CMR 451.123

105 CMR 451.117

Maintenance: Floor dirty

Toilet Fixtures: Toilet fixture dirty

Offices

No Violations Noted

Dental

No Violations Noted

Medical Trailer

105 CMR 451.350

Structural Maintenance: Large gap between trailer and hallway, not rodent and weathertight

105 CMR 480.500(A)(5)

Procedures; Records; Record-Keeping Log: Generator had no written documentation for all on-site waste storage areas including the capacity and duration of waste storage, missing site-specific storage information

Intake

<i>Property Room</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Small Property Room</i>	No Violations Noted
<i>Inmate Records</i>	No Violations Noted
<i>Changing Room</i> 105 CMR 451.353	Interior Maintenance: Ceiling vent dusty
<i>Shower</i>	No Violations Noted
<i>Large Holding Cell</i>	No Violations Noted
<i>Booking Area</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Holding Cells</i>	No Violations Noted
<i>Offices</i>	No Violations Noted

Maintenance Department

<i>Bathroom</i>	No Violations Noted
<i>Break Room</i>	No Violations Noted
<i>Carpenter's Shop</i> 105 CMR 451.353	Interior Maintenance: Bottom of egress door rusted
<i>Boiler Room</i>	No Violations Noted

DEDHAM ALTERNATIVE CENTER

Second Floor

South Wing

Main Area

105 CMR 451.128 Ice: Unsanitary ice storage conditions, accumulation of soil/mold observed on interior surfaces of ice machine

Cells

105 CMR 451.321* Cell Size: Inadequate floor space in all cells

Bathroom

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Wall grout damaged in shower # 3

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123* Maintenance: Soap scum on floor in shower # 1-3

North Wing

Main Area

No Violations Noted

Offices

No Violations Noted

Bathroom

105 CMR 451.123 Maintenance: Ceiling access panel rusted

Break Room

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

First Floor

South Wing

Main Area

No Violations Noted

Cells

105 CMR 451.321* Cell Size: Inadequate floor space in all cells

Bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head missing in shower # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover rusted in shower # 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.353 Interior Maintenance: Ceiling dirty, possible mold/mildew in shower # 1

105 CMR 451.123* Maintenance: Handicapped shower bench damaged

105 CMR 451.123* Maintenance: Mold observed on wall tile grout in shower # 1-3

105 CMR 451.123* Maintenance: Shower head shroud loose in shower # 3

North Wing

Main Area

No Violations Noted

Offices

No Violations Noted

Bathroom/showers

105 CMR 451.123

Maintenance: Rust stains on wall tiles in shower # 2

MAIN AREA

105 CMR 451.128

Ice: Unsanitary ice storage conditions, accumulation of soil/mold observed on interior surfaces of ice machine

Offices

No Violations Noted

Bathroom

No Violations Noted

Laundry Room

No Violations Noted

Laundry Janitor's Closet

No Violations Noted

Gym Area

No Violations Noted

Classroom/Library

No Violations Noted

GARAGE

No Violations Noted

Garage Area Bathroom

No Violations Noted

Office Bathroom

Unable to Inspect – Locked

Observations and Recommendations

1. The inmate population was 308 at the time of inspection.
2. The CSP recommends keeping a copy of the list of individuals with blood borne pathogen training in the medical waste binder for increase ease of access.
3. During the inspection of the kitchen, the CSP observed drain flies throughout the facility with a concentration of insects in the warewashing areas. The CSP recommends increasing the frequency of cleaning in these areas, including the non-food contact surfaces, to diminish the conditions that are attracting and/or harboring insects.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Shanene Pierce

Environmental Health Inspector, CSP, BEH