



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
67 Forest Street Suite # 100
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October 5, 2022

Matthew Divris, Superintendent
NCCI Gardner
500 Old Colony Road
Gardner, MA 01440 (electronic copy)

Re: Plan of Correction – NCCI Gardner

Dear Superintendent Divris:

The Massachusetts Department of Public Health, Community Sanitation Program (CSP) has received your Plan of Correction in response to my inspection on September 6, 7, and 8, 2022. After review, the CSP finds the plan appropriately addresses all of the violations noted in the report with the following exception(s):

1. The CSP requests the corrective actions taken and estimated dates of completion for each of the following unaddressed violations:
 - a. Floor surface damaged in Exam Room # 3 in H.S.U.;
 - b. Soap scum on floor in shower in H.S.U.;
 - c. Faucet leaking at sink in Slop Sink Closet # 2-14 on 2nd floor in Thompson Hall;
 - d. Wall paint damaged in cell # 211 on 2nd floor North Wing in Thompson Hall;
 - e. Floor tiles damaged in cell # 362, 363, and 365 on 2nd floor East Wing in Thompson Hall;
 - f. Floor tiles damaged outside of shower # 4 on 2nd floor East Wing in Thompson Hall;
 - g. Ceiling vent dusty in inmate bathroom on 3rd floor in Thompson Hall;
 - h. Floor tiles damaged in cell # 319 on 3rd floor in Thompson Hall;
 - i. Drain cover not secured in shower # 1-5 on 3rd floor in Thompson Hall;
 - j. Window fan dusty in shower room on 3rd floor in Thompson Hall;
 - k. Mold observed on ceiling in Auxiliary Bathroom # 204 on 2nd floor in F Building;
 - l. Walls dirty in Auxiliary Bathroom # 204 on 2nd floor of F Building;
 - m. Floor paint damaged in Auxiliary Bathroom # 204 on 2nd floor in F Building;
 - n. Toilet out-of-order in Bathroom/Mop Room # 210 on 2nd floor in A Building;
 - o. Floor damaged near drain outside of showers on West Side in I Building;
 - p. Mold observed throughout area in "Pig" Cooler;
 - q. Baseboard heater damaged in Tower # 1; and
 - r. Chair surface damaged in Tower # 5.
2. While the CSP appreciates your corrective actions taken, please also provide an estimated date of completion for:
 - a. Interior of toilet bowl rusted in Boss Chair Room on 1st floor in Thompson Hall;
 - b. Exam chair surface damaged in Exam Room # 1 in H.S.U.;
 - c. Floor tiles damaged throughout Laurel Building; and
 - d. Handicapped showerhead attachment damaged in Female Shower on 2nd floor in Carpenter Shop.
3. In all instances where you indicate the following, "*Maintenance to repair ASAP*," "*Damage to be repaired by maintenance ASAP*," and "*Maintenance to address all issues ASAP*," please provide estimated dates of completion for each violation noted.

4. Your Plan of Correction (POC) does not provide a date of completion for work which requires DRM funding. While the CSP understands you do not have control over DRM's allotment of funds, we cannot approve any item that does not identify a reasonable time frame for repair for the following items. In addition, we ask to be kept apprised of the DRM funding progress.
 - a. Walls not smooth and easily cleanable in the "Pig" Cooler; and
 - b. Ceiling water damaged throughout Laundry Area in Laundry Building.
5. In regards to the issue of overcrowding, the CSP appreciates the limitations of correctional facilities and the need to accommodate the ever-increasing population; however we remain concerned with the overcrowded conditions.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,



Kelli Poulin
Environmental Health Inspector, CSP, BEH

cc: Margret R Cooke, Commissioner, DPH
Nalina Narain, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
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