



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
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December 1, 2022

David H. Tuttle, Superintendent
Worcester County House of Corrections and Jail
5 Paul X. Tivnan Drive
West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Worcester County House of Corrections and Jail on November 9 and 10, 2022 accompanied by Sergeant Devon Walker; Diane M. Cook, Policy, Accreditation & Program Development Coordinator; Noe Bard, Environmental Health and Safety Officer; Terrance Ward, Fire Safety Officer; and Captain Eric Locke. Violations noted during the inspection are listed below including 224 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Amy Medeiros
Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH
Nalina Narain, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Noe Bard, Environmental Health and Safety Officer (electronic copy)
Terrance Ward, Fire Safety Officer (electronic copy)
Diane M. Cook, WSCO Policy, Accreditation & Program Development Coordinator (electronic copy)
Margaret Lee, Administrative Assistant, West Boylston Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

Entrance

Superintendent's Office

No Violations Noted

Waiting Area

No Violations Noted

Fisher Conference Room

No Violations Noted

Operations Office

No Violations Noted

Communication Director's Office

No Violations Noted

Male Staff Locker Room

105 CMR 451.353*

Interior Maintenance: Ceiling tiles water damaged

Male Staff Bathroom

105 CMR 451.123*

Maintenance: Ceiling vents dusty

105 CMR 451.123

Maintenance: Exhaust fan out-of-order

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, urinal not flushing properly

105 CMR 451.123

Maintenance: Heater damaged

Female Changing Area

105 CMR 451.353

Interior Maintenance: Exposed wiring on wall

Control Room

No Violations Noted

Control Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

105 CMR 451.123*

Maintenance: Light shield not secured

105 CMR 451.123

Maintenance: Handwash sink dirty

105 CMR 451.123

Maintenance: Wet mop stored in bucket

Key Room

No Violations Noted

Herman Building

VISITING ROOM

Inmate Visiting Side

105 CMR 451.353*

Interior Maintenance: Countertop damaged in booth # 1, 10, 12, and 14

105 CMR 451.353

Interior Maintenance: Paint damaged near phones in all phone booths

Non-Inmate Visiting Side

105 CMR 451.353

Interior Maintenance: Wall board damaged in booth # 9

105 CMR 451.353

Interior Maintenance: Countertop damaged in booth # 6 and 20

Female Handicapped Bathroom

No Violations Noted

Male Handicapped Bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink out-of-order

Female Bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty

Male Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty

Father's Visiting Room

No Violations Noted

Old Receiving

Old County Lockup

Unable to Inspect – Not Used

Property

No Violations Noted

Property Office

No Violations Noted

Property Storage

No Violations Noted

Parole Office

105 CMR 451.350* Structural Maintenance: Window broken

Breakroom & Bathroom

105 CMR 451.353 Unable to Inspect Bathroom – In Use
Interior Maintenance: Ceiling tiles missing in breakroom

Offices

No Violations Noted

Utility Closet

105 CMR 451.353 Interior Maintenance: Light shield damaged

Offices Corridor

No Violations Noted

Central Control

No Violations Noted

Control Bathroom

105 CMR 451.123* Maintenance: Light shield not secured to light
105 CMR 451.123* Maintenance: Ceiling tile missing

A1 Block

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Control Booth

105 CMR 451.126* Hot Water: Hot water temperature recorded at 136°F at handwash sink

<i>Control Bathroom</i> 105 CMR 451.123	Maintenance: Floor dirty
<i>Day Room</i>	No Violations Noted
<i>Room # 1</i>	No Violations Noted
<i>Room # 2</i>	No Violations Noted
<i>Room # 3</i>	No Violations Noted
<i>Storage # 4</i>	No Violations Noted
<i>Storage # 5</i>	No Violations Noted
<i>Shakedown Room # 6</i> 105 CMR 451.353	Interior Maintenance: Wall paint damaged near door
<i>Slop Sink (Upstairs)</i> 105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, drain cover missing
<i>Cells (Upstairs)</i> 105 CMR 451.117 105 CMR 451.353 105 CMR 451.353 105 CMR 451.123*	Toilet Fixtures: Toilet fixture dirty in cell # 8 and 10 Interior Maintenance: Bed paint damaged in cell # 12 Interior Maintenance: Excrement on surfaces throughout cell # 4 Maintenance: Toilet damaged in cell # 16
<i>Showers (Upstairs)</i> 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Door frame paint damaged in shower # 1 Maintenance: Door frame paint damaged in shower # 2 Maintenance: Soap scum on walls in shower # 1 and 2 Maintenance: Door paint damaged in shower # 1 and 2
<i>Slop Sink (Downstairs)</i>	Unable to Inspect – In Use
<i>Cells (Downstairs)</i> 105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 18 and 28
<i>Showers (Downstairs)</i> 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1 and 2 Maintenance: Door frame paint damaged in shower # 1 and 2 Maintenance: Ceiling paint damaged in shower # 1 and 2 Maintenance: Door frame rusted in shower # 1 and 2
<i>Rec Area</i>	No Violations Noted

A2 Block

105 CMR 451.320*
105 CMR 451.350*

Cell Size: Inadequate floor space in all cells
Structural Maintenance: Window in trap broken

Control Booth

No Violations Noted

Control Bathroom

105 CMR 451.123

Maintenance: Handwash sink dirty

Day Room

No Violations Noted

Chemical Storage Room

No Violations Noted

Paper Goods Storage

No Violations Noted

Staff Room

No Violations Noted

Slop Sink Room (Upstairs)

105 CMR 451.353*
105 CMR 451.353

Interior Maintenance: Ceiling vent dusty
Interior Maintenance: Debris in sink

Cells (Upstairs)

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 36 and 45

Showers (Upstairs)

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*

Maintenance: Ceiling vent rusted in shower # 1
Maintenance: Soap scum on walls in shower # 1 and 2
Maintenance: Soap scum on floor in shower # 2
Maintenance: Door paint damaged in shower # 1 and 2
Maintenance: Door frame rusted in shower # 1 and 2
Maintenance: Door frame paint damaged in shower # 1 and 2
Maintenance: Ceiling dirty in shower # 1 and 2
Maintenance: Walls dirty in shower # 2

Slop Sink (Downstairs)

No Violations Noted

Cells (Downstairs)

105 CMR 451.353*
105 CMR 451.353
105 CMR 451.330

Interior Maintenance: Floor paint damaged in cell # 52
Interior Maintenance: Floor paint damaged in cell # 55 and 59
Room Temperature: Room temperature 55°F in cell # 55

Showers (Downstairs)

105 CMR 451.123*	Maintenance: Door paint damaged in shower # 1 and 2
105 CMR 451.123*	Maintenance: Door frame paint damaged in shower # 1 and 2
105 CMR 451.123	Maintenance: Door frame rusted in shower # 1 and 2
105 CMR 451.123*	Maintenance: Ceiling vent rusted in shower # 1 and 2
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1 and 2
105 CMR 451.123*	Maintenance: Walls dirty in shower # 1 and 2
105 CMR 451.123*	Maintenance: Ceiling dirty in shower # 2
105 CMR 451.123	Maintenance: Shower curtain damaged in shower # 2

Hallway

Storage Closets

Unable to Inspect – Locked

MAXI B

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
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Control

105 CMR 451.353*	Interior Maintenance: Mold on ceiling tiles in hallway outside Control
105 CMR 451.350*	Structural Maintenance: Window broken

Control Bathroom

105 CMR 451.123	Maintenance: Floor dirty
105 CMR 451.126	Hot Water: Hot water temperature recorded at 138 ⁰ F

Lower Right Tier

Day Room

105 CMR 451.344	Illumination in Habitable Areas: Light not functioning properly, light out
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Slop Sink

105 CMR 451.353*	Interior Maintenance: Caulking damaged around slop sink
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Showers

105 CMR 451.123*	Maintenance: Wall epoxy damaged in shower # 1 and 2
105 CMR 451.123*	Maintenance: Wall paint damaged in shower # 1 and 2
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123	Maintenance: Wall damaged outside shower # 2

Cells

105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 107
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 113
105 CMR 451.353	Interior Maintenance: Wall damaged above bed in cell # 117

Lower Left Tier

Day Room

105 CMR 451.340*	Illumination: Insufficient lighting, light out
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Cells

105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 118, 122, 134, and 142
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Showers

105 CMR 451.123*	Maintenance: Wall paint damaged in shower # 1
105 CMR 451.123*	Maintenance: Mold on walls in shower # 1
105 CMR 451.123*	Maintenance: Wall epoxy damaged in shower # 1 and 2
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123*	Maintenance: Wall damaged outside shower # 2
105 CMR 451.123	Maintenance: Wall paint damaged in shower # 2
105 CMR 451.123	Maintenance: Mold on walls in shower # 2

Slop Sink

105 CMR 451.353*	Interior Maintenance: Caulking damaged around slop sink
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Chemical Closet

No Violations Noted

Lower Disciplinary Unit

Unable to Inspect – Not Used

Upper Left Tier

Day Room

105 CMR 451.344*	Illumination in Habitable Areas: Lights not functioning properly, 3 lights out
105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
105 CMR 451.346	Safe Wiring: Inappropriate use of temporary wiring, industrial fan cord extended through doorway from cell block

Cells

No Violations Noted

Slop Sink

105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water handle leaking
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Showers

105 CMR 451.123	Maintenance: Wall paint damaged in shower # 1
105 CMR 451.123	Maintenance: Door paint damaged in shower # 1
105 CMR 451.123	Maintenance: Soap scum on curtain in shower # 1
105 CMR 451.123*	Maintenance: Mold on walls in shower # 1 and 2
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 2
105 CMR 451.123*	Maintenance: Wall epoxy damaged in shower # 1 and 2
105 CMR 451.123*	Maintenance: Wall paint damaged in shower # 2

Upper Disciplinary Unit

105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # 1
105 CMR 451.353*	Interior Maintenance: Wall paint damaged in cell # 1
105 CMR 451.353	Interior Maintenance: Rotten apple on floor in cell # 1
105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty in cell # 1 and 2
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, toilet push button leaking in cell # 3
105 CMR 451.353	Interior Maintenance: Sink dirty in cell # 3
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 3 and 4
105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 2, 3, and 4

Upper Right Tier

Day Room

105 CMR 451.340*
105 CMR 451.200

Illumination: Insufficient lighting, light out
Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Cells

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 308 and 310

Showers

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123

Maintenance: Floor paint damaged in shower # 1
Maintenance: Floor dirty in shower # 1
Maintenance: Wall epoxy damaged in shower # 1 and 2
Maintenance: Mold on walls in shower # 1 and 2
Maintenance: Soap scum on walls in shower # 1 and 2
Maintenance: Soap scum on curtain in shower # 1 and 2

Slop Sink

105 CMR 451.353*

Interior Maintenance: Caulking damaged around slop sink

Chapel

No Violations Noted

Office (Right of Altar)

Unable to Inspect – Not Used

Food Service

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Staff Dining

Staff Dining Room

105 CMR 451.353*

Interior Maintenance: Ceiling tiles water stained outside Staff Dining Room in hallway

Staff Serving Line & Prep Area

No Violations Noted

Pots & Pans Closet

FC 3-302.11(A)(1)(b)

Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Raw animal food not stored separate from ready-to-eat food^p, eggs stored over broccoli

Handwash Sink

No Violations Noted

Ovens & Hood

FC 6-501.114(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Non-functional equipment not repaired or removed from premises, one oven out-of-order

Main Kitchen

Handwash Sink

No Violations Noted

<i>Food Prep Area</i>	No Violations Noted
<i>Kettles & Hood</i>	No Violations Noted
<i>Handwash Sink</i>	No Violations Noted
<i>Milk Cooler</i> FC 4-501.11(B)*	Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged
<i>Produce Cooler</i>	No Violations Noted
<i>Prep Cooler</i> FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged
<i>Freezer</i>	No Violations Noted
<i>Dry Goods</i> FC 6-501.12(A) FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, rodent droppings observed Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor drain not secured to floor
<i>Tool Storage Closet</i>	No Violations Noted
<i>Control</i>	No Violations Noted
<i>Control Bathroom</i> 105 CMR 451.123	Maintenance: Light out
<i>Entry 5 Area (Near Dry Goods)</i>	No Violations Noted
<i>Receiving Area</i>	No Violations Noted
<i>Chemical Closet</i> FC 5-205.15(B)	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, backflow preventor leaking
<i>Dishwasher Area</i> FC 6-501.11* FC 4-501.15	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged above warewash machine Maintenance and Operation; Equipment: Warewashing machine not operating in accordance with manufacturer's instructions, auxiliary rinse cycle not operating in accordance with manufacture's data plate
<i>3-Compartment Sink # 1 and 2</i>	No Violations Noted

Culinary Storage Room

No Violations Noted

Exterior Door

No Violations Noted

Can Room

No Violations Noted

Inmate Serving Area

FC 4-901.11(A)

Protection of Clean Items; Drying: Cleaned, sanitized equipment and utensils not allowed to fully air dry, inmate serving trays not dry before use

Inmate Bathroom

No Violations Noted

Gymnasium

Slop Sink Closet (Hallway)

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing

Basketball Court

105 CMR 451.350*

Structural Maintenance: Floor damaged

105 CMR 451.350*

Structural Maintenance: Wall damaged

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged

Inmate Toilets & Showers

105 CMR 451.123*

Unable to Inspect Showers – Not Used

105 CMR 451.123*

Maintenance: Light out above toilets

105 CMR 451.130

Maintenance: Ceiling vent dusty

Plumbing: Plumbing not maintained in good repair, handwash sink # 1 leaking

Booth

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged

105 CMR 451.353

Interior Maintenance: Floor tile damaged

Staff Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Bathroom without Showers

Unable to Inspect – Closed

MAXI C

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Control Booth

No Violations Noted

Booth Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Upper Tier

Left-Side Day Room

Unable to Inspect – Under Construction

Right-Side Day Room

Unable to Inspect – Under Construction

Cells

Unable to Inspect – Under Construction

Showers

Unable to Inspect – Under Construction

Slop Sink

Unable to Inspect – Under Construction

Old Segregation

Unable to Inspect – Under Construction

Lower Tier

Left-Side Day Room

No Violations Noted

Right-Side Day Room

No Violations Noted

Cells

105 CMR 451.141

Unable to Inspect Cell # 238 – Not Used

105 CMR 451.353

Screens: Screen damaged in cell # 208

105 CMR 451.353*

Interior Maintenance: Wall paint and wall damaged in cell # 227

105 CMR 451.117

Interior Maintenance: Wall paint damaged in cell # 230

Toilet Fixtures: Toilet fixture dirty in cell # 242

Slop Sink

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Ceiling paint damaged outside showers

105 CMR 451.123

Maintenance: Wall paint damaged in shower # 1 and 2

105 CMR 451.123

Maintenance: Soap scum on shower curtain in shower # 2

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123*

Maintenance: Wall epoxy damaged in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Mold on walls in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123*

Maintenance: Soap scum on shower curtain in shower # 3

Segregation

Unable to Inspect – Not Used

Chemical Area

No Violations Noted

Programs

Offices

No Violations Noted

Break Area in Hall

No Violations Noted

Male Staff Bathroom

No Violations Noted

Classrooms

No Violations Noted

Female Staff Bathroom

No Violations Noted

Slop Sink Room

105 CMR 451.344

105 CMR 451.130

Illumination in Habitable Areas: Light not functioning properly, light out
Plumbing: Plumbing not maintained in good repair, drain cover not secured

Library

No Violations Noted

Maintenance Corridor

Staff Bathroom

105 CMR 451.123*

105 CMR 451.123*

Maintenance: Handwash sink dirty

Maintenance: Floor dirty

Inmate Bathroom

No Violations Noted

Staff Bathroom inside Office

No Violations Noted

Laundry Area

105 CMR 451.353*

105 CMR 451.130

105 CMR 451.200

Interior Maintenance: Slop sink dirty

Plumbing: Plumbing not maintained in good repair, hot water handle leaking at slop sink

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, gaskets damaged on refrigerator

Tool Crib

No Violations Noted

Electrical Shop

No Violations Noted

Maintenance Break Room

105 CMR 451.350*

Structural Maintenance: Screen door not rodent and weathertight

Welding Area

No Violations Noted

EHSO Office (Waste Log)

No Violations Noted

Captain/Lieutenant's Office Area (Old Health Services)

Old Cells/Biohazard Storage

Unable to Inspect – Not Used

Lieutenant's Cubicles

No Violations Noted

Lieutenant's Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Additional Offices

No Violations Noted

Bathrooms (2)

105 CMR 451.123

Maintenance: Wall damaged under sink in bathroom # 1

Break Area

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Deignan Building

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Control Booth

105 CMR 451.353

Interior Maintenance: Floor paint damaged

105 CMR 451.353*

Interior Maintenance: Wall paint damaged

Control Booth Bathroom

105 CMR 451.123*

Maintenance: Floor dirty

Common Area

105 CMR 451.141*

Screens: Screen missing

105 CMR 451.340*

Illumination: Insufficient lighting, lights out

Interview Room

Unable to Inspect – Locked

Dry Storage

Unable to Inspect – Locked

Chemical Closet

No Violations Noted

Upper West

Showers

105 CMR 451.123

Maintenance: Light out in shower # 1

105 CMR 451.123

Maintenance: Floor dirty in shower # 1

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 1

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

105 CMR 451.123*

Maintenance: Door frame rusted in shower # 2

105 CMR 451.123

Maintenance: Door frame paint damaged in shower # 2

Cells

No Violations Noted

Slop Sink Room

105 CMR 451.353*

Interior Maintenance: Wall paint damaged around sink

Bathroom

Unable to Inspect – In Use

Lower West

Showers

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123

Maintenance: Walls dirty in shower # 2

105 CMR 451.130

Hot Water: Shower water temperature recorded at 122°F in shower # 2

Bathroom

105 CMR 451.123*

Maintenance: Heater rusted

105 CMR 451.123*

Maintenance: Basin rusted at handwash sink # 1

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, hot water stopper broken at handwash sink # 4

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Cells

No Violations Noted

Lower East

Showers

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123

Maintenance: Wall paint damaged in shower # 1

Bathroom

105 CMR 451.123*

Maintenance: Floor paint damaged

Cells

105 CMR 451.350*

Structural Maintenance: Windowpane cracked in cell # 14

Slop Sink Room

No Violations Noted

Upper East

Slop Sink Room

No Violations Noted

Cells

105 CMR 451.350*

Structural Maintenance: Windowpane cracked in cell # 23 and 32

Showers

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123*

Maintenance: Ceiling access panel rusted in shower # 2

Bathroom

105 CMR 451.123*

Maintenance: Floor paint damaged

105 CMR 451.123*

Maintenance: Heater rusted

105 CMR 451.123

Maintenance: Ceiling vent dusty

Mini 5 Building

105 CMR 451.320

Cell Size: Inadequate floor space in cells, cells double bunked

Booth

105 CMR 451.353

Interior Maintenance: Floor paint damaged

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator dirty

Booth Bathroom

105 CMR 451.123*

Maintenance: Hole in wall near toilet

Corridor 2 (Right Side)*Showers*

105 CMR 451.123*

Maintenance: Ceiling damaged outside showers

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 2

Cells

No Violations Noted

Middle Corridor*Chow Area*

Unable to Inspect – In Use

Office in Chow Area

Unable to Inspect – In Use

Storage Rooms (2)

No Violations Noted

Chemical Closet

No Violations Noted

Office/Interview Room

Unable to Inspect – Locked

Corridor 1 (Left Side)*Office*

No Violations Noted

Hallway

No Violations Noted

Shower

105 CMR 451.130

Hot Water: Shower water temperature recorded at 124°F

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1

Office with Bathroom

Unable to Inspect – Locked

Cells

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 13

Modular Administration Building

Lobby

Waiting Area

No Violations Noted

Male Bathroom

105 CMR 451.123

Maintenance: Floor damaged

Female Bathroom

105 CMR 451.123*

Maintenance: Wall tiles damaged

Mail Room

No Violations Noted

Control 3

105 CMR 451.353*

Interior Maintenance: Floor damaged throughout Control 3

Control Bathroom

105 CMR 451.123*

Maintenance: Floor tiles missing and damaged

105 CMR 451.123*

Maintenance: Exposed plywood floor water damaged

105 CMR 451.123*

Maintenance: Wall tile damaged behind toilet

Special Services Corridor

Armorer's Office

Unable to Inspect – Locked

Female Bathroom

No Violations Noted

Slop Sink Room

Unable to Inspect – Locked

Male Bathroom

No Violations Noted

D-Board Office

No Violations Noted

Dispatch

No Violations Noted

Evidence Closet

Unable to Inspect – Locked

Offices

No Violations Noted

Female Locker Room

105 CMR 451.123

Maintenance: Floor dirty in shower # 2

105 CMR 451.123*

Maintenance: Wall damaged in handicapped shower

105 CMR 451.123*

Maintenance: Floor dirty in handicapped shower

105 CMR 451.123

Maintenance: Walls dirty in handicapped shower

105 CMR 451.123*

Maintenance: Ceiling leaking by toilets

Male Locker Room & Bathroom

105 CMR 451.123*	Maintenance: Mold on ceiling near ceiling vents in changing area
105 CMR 451.123*	Maintenance: Floor and bench dirty in handicapped shower
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, floor drain not secured in shower # 1

Staff Training Room A & B

No Violations Noted

Special Services Office

Unable to Inspect – Locked

2nd Floor

Personnel Offices

No Violations Noted

Break Room

No Violations Noted

Copy Room

Unable to Inspect – Locked

North Male Bathroom (near slop sink)

105 CMR 451.123	Maintenance: Floor tile damaged
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Slop Sink Room

105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, drain cover not secured on slop sink
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North Female Bathroom (near slop sink)

No Violations Noted

South Male Bathroom

No Violations Noted

South Female Bathroom

No Violations Noted

Internal Affairs

No Violations Noted

Trap

Pedestrian Trap

No Violations Noted

Bathroom in Pedestrian Trap

105 CMR 451.123*	Maintenance: Ceiling damaged
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Visits Waiting Area

105 CMR 451.353	Interior Maintenance: Floor tile damaged
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Modular Gym

Inmate Bathroom # 104

105 CMR 451.124*

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

105 CMR 451.123*

Maintenance: Light out

105 CMR 451.123*

Maintenance: Floor tile missing

105 CMR 451.123*

Maintenance: Ceiling vent cover missing

Staff Bathroom # 105

No Violations Noted

Mop Closet/Electrical # 106

No Violations Noted

Storage Room # 108

No Violations Noted

Gym

105 CMR 451.141*

Screens: Several screens damaged

105 CMR 451.350*

Structural Maintenance: Back door not rodent and weathertight

105 CMR 451.344

Illumination in Habitable Areas: Light not functioning properly, light out

Control # 102

No Violations Noted

Trailers # 1 and 2

No Violations Noted

Modular Infirmary

Unable to Inspect – Closed

Modular Visiting Area

Unable to Inspect – Closed

VOC Laundry

1st Floor

Inmate Bathroom

105 CMR 451.123

Maintenance: Handwash sink # 2 out-of-order

105 CMR 451.123

Maintenance: Urinal out-of-order

105 CMR 451.123*

Maintenance: Shower wall damaged

Laundry

105 CMR 451.353*

Interior Maintenance: Ceiling damaged near Laundry Office

Chemical Storage

No Violations Noted

Clothing Storage Room

No Violations Noted

Slop Sink Closet

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Staff Bathroom

No Violations Noted

Classrooms A-D

105 CMR 451.340*

Illumination: Insufficient lighting, light out in Classroom C

IT Office

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven rusted at entrance to IT Offices

105 CMR 451.350*

Structural Maintenance: Back door near entrance to IT Offices not rodent and weathertight

IT Break Area

Unable to Inspect – Locked

2nd Floor

Room # 203

105 CMR 451.353*

Interior Maintenance: Wall vent missing grille/louver

Room # 210

No Violations Noted

Room # 202

105 CMR 451.360

Protective Measures: Dead bird observed

H Building

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Control Booth

105 CMR 451.353*

Interior Maintenance: Floor tiles missing and damaged

105 CMR 451.353*

Interior Maintenance: Ceiling grille rusted

105 CMR 451.353

Interior Maintenance: Ceiling grille cover missing

Control Bathroom

No Violations Noted

Common Area

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Floor dirty in shower # 1

105 CMR 451.123

Maintenance: Curtain missing in shower # 1

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure in shower # 1

105 CMR 451.123

Maintenance: Drain flies observed in shower # 4, 5, 7, and 8

Office

No Violations Noted

Cells

105 CMR 451.350*

Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353*

Interior Maintenance: Wall damaged near anchor point of bed in cell # 119

105 CMR 451.353*

Interior Maintenance: Uncovered junction box in cell # 131

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged in cell # 131

Chemical Room

Unable to Inspect – Locked

I Building

Control Booth

105 CMR 451.350*

Structural Maintenance: Ceiling tiles damaged

Control Bathroom

105 CMR 451.344

Illumination in Habitable Areas: Light not functioning properly, light out

Common Area

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Column damaged outside shower # 3 and 8

105 CMR 451.123

Maintenance: Drain flies observed in shower # 7

Office

No Violations Noted

Cells

105 CMR 451.350*

Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353

Interior Maintenance: Bed paint damaged in cell # 173

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 186

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 200, 206, 208, 216, and 217

Chemical Room

No Violations Noted

J Building

Common Area

105 CMR 451.353*

Interior Maintenance: One seat cover damaged

Showers

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower # 1 leaking

105 CMR 451.123

Maintenance: Walls dirty in shower # 5

105 CMR 451.123

Maintenance: Column damaged outside shower # 8

105 CMR 451.123*

Maintenance: Wall paint damaged in shower # 8

105 CMR 451.123

Maintenance: Floor paint damaged in shower # 8 and 10

Interview Room

No Violations Noted

Cells

105 CMR 451.350*

Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 226 and 234

105 CMR 451.350

Structural Maintenance: Windows not weathertight, plastic on window in cell # 247 and 280

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 221

105 CMR 451.353

Interior Maintenance: Bed paint damaged in cell # 227 and 228

105 CMR 451.353

Interior Maintenance: Floor and wall junction worn in cell # 251, 252, 253, 254, 259, 260, 261, 263, and 264

Chemical Room

Unable to Inspect – Locked

K Building

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Control Booth

105 CMR 451.353*

Interior Maintenance: Ceiling tiles damaged

105 CMR 451.350*

Structural Maintenance: Window in door broken

Control Bathroom

No Violations Noted

Common Area

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 3, 4, 5, 6, 8, and 10

105 CMR 451.123*

Maintenance: Floors dirty in shower # 7

105 CMR 451.123

Maintenance: Shower # 8 out-of-order

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 4 and 6

Cells

105 CMR 451.350*

Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353*

Interior Maintenance: Wall vent blocked in cell # 281

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 297 and 321

105 CMR 451.350

Structural Maintenance: Window not weathertight, plastic on window in cell # 288, 289, 296, 297, 300, 302, 304, 307, 310, and 318

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged outside cell # 326 and 339

105 CMR 451.353

Interior Maintenance: Seat missing at desk in cell # 336

Chemical Room

No Violations Noted

L Building

105 CMR 451.350

Structural Maintenance: Black substance on exterior of building

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Common Area

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Column damaged outside shower # 3 and 8

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2, 6, and 8

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 5 and 9

105 CMR 451.123

Maintenance: Floor dirty in shower # 6 and 7

105 CMR 451.123

Maintenance: Wall dirty in shower # 7

105 CMR 451.123

Maintenance: Wall paint damaged in shower # 3, 4, 5, 6, 7, and 8

Interview Room

No Violations Noted

Cells

105 CMR 451.350	Structural Maintenance: Unable to open or close cell windows
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 342, 349, and 375
105 CMR 451.103	Mattresses: Mattress damaged in cell # 384
105 CMR 451.353	Interior Maintenance: Ceiling damaged outside cell # 382
105 CMR 451.350	Structural Maintenance: Windows not weathertight, plastic on window in cell # 348, 349, 358, 359, 362, 363, 364, 365, 372, 379, 380, and 385
105 CMR 451.353	Interior Maintenance: Ceiling paint damaged in cell # 380
105 CMR 451.353	Interior Maintenance: Vent not working on sink unit in cell # 394

Chemical Room

No Violations Noted

MIU

Receiving

Holding Cells

Unable to Inspect Cell # 113 and 115 – Not Used
No Violations Noted

Staff Bathroom

No Violations Noted

Receiving Trap

105 CMR 451.350*	Structural Maintenance: Exterior door not rodent and weathertight
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Interview Room

No Violations Noted

Classification Hearings # 109

No Violations Noted

Medical Intake # 108

No Violations Noted

Medical Exam Room # 107

Unable to Inspect – Locked

Search and Changing Rooms

105 CMR 451.124	Water Supply: Insufficient water supply in quantity and pressure in shower # 104A
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Medical Offices

No Violations Noted

Booking Station

No Violations Noted

Records

No Violations Noted

Property

No Violations Noted

Break Room # 130

No Violations Noted

Psychology & Health Services Offices

No Violations Noted

Bathrooms # 126 and 127

No Violations Noted

Bathrooms # 151 and 152

No Violations Noted

Medical Supply Storage Closet # 150

Unable to Inspect – Locked

Conference Room # 149

Unable to Inspect – In Use

Classification Offices

No Violations Noted

Janitor's Closet # 154

Unable to Inspect – Locked

Holding STO # 153

No Violations Noted

Janitors Closet # 146

Unable to Inspect – Locked

Medical Entrance

No Violations Noted

Right Wing

Inmate WC # 16

No Violations Noted

Dental # 165

Unable to Inspect – Locked

Janitor's Closet # 164

Unable to Inspect – Locked

Exam 1 # 166

No Violations Noted

Exam 2 # 161

No Violations Noted

Exam 3 # 160

No Violations Noted

Waiting Area 1 # 152

No Violations Noted

Nurse's Station

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at one water fountain

Left Wing

Waiting Area 2 # 158

No Violations Noted

Interview Room # 178

No Violations Noted

Exam 4 # 177

No Violations Noted

Exam 5 # 176

No Violations Noted

Dialysis # 175

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gasket damaged on refrigerator

Exam 6 # 174

No Violations Noted

Minor Proc # 173

Unable to Inspect – In Use

Medical Storage # 172

No Violations Noted

Clean Storage # 171

No Violations Noted

Soil Storage # 170 (Medical Waste)

No Violations Noted

Inmate WC # 169

105 CMR 451.117

Toilet Fixtures: Toilet fixture rusted

2nd Floor

Staff WC

No Violations Noted

Storage Closets

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 1 and 3

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 3

105 CMR 451.123

Maintenance: Ceiling dirty in shower # 2

Group Rooms

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 3 in Med Watch A

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure in shower in Med Watch A

105 CMR 451.130

Hot Water: Shower water temperature recorded at 70°F in Med Watch A

Single Cells

No Violations Noted

Work Release

Control Booth

No Violations Noted

Strip Search Room

105 CMR 451.353*

Interior Maintenance: Ceiling tiles water damaged

Chemical Closet

No Violations Noted

Office

Unable to Inspect – Locked

Day Room

No Violations Noted

Storage Room

No Violations Noted

Laundry

No Violations Noted

Right Corridor

105 CMR 451.350*

Structural Maintenance: Windowpanes cracked

Cells

105 CMR 451.350*

Structural Maintenance: Window cracked in cell # 7

105 CMR 451.353*

Interior Maintenance: Wall damaged near bed in cell # 8

Showers

105 CMR 451.123*

Maintenance: Floor tile damaged in shower # 2 and 3

105 CMR 451.123*

Maintenance: Wall tile damaged in shower # 1

105 CMR 451.123

Maintenance: Soap scum on partitions in shower # 2, 3, and 4

105 CMR 451.123

Maintenance: Walls dirty in shower # 2, 3, 4, and 5

105 CMR 451.123

Maintenance: Ceiling dirty in shower # 2, 3, 4, and 5

Staff Bathroom

105 CMR 451.123

Maintenance: Wall paint damaged

Inmate Bathroom

105 CMR 451.123*

Maintenance: Wall damaged in toilet stall # 1, 2, and 3

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water handle missing at handwash sink # 2

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 3

Left Corridor

105 CMR 451.350*

Structural Maintenance: Windowpanes cracked

Cells

105 CMR 451.350*

Structural Maintenance: Window cracked in cell # 3

Slop Sink Room

No Violations Noted

Showers

105 CMR 451.123	Maintenance: Floor tiles missing in shower # 1 and 4
105 CMR 451.123*	Maintenance: Floor tiles missing in shower # 3 and 5
105 CMR 451.123*	Maintenance: Ceiling dirty throughout shower room
105 CMR 451.123*	Maintenance: Ceiling vent missing grille/louver
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower # 3 leaking

Inmate Bathroom

105 CMR 451.126*	Water Supply: No cold water supplied to handwash sink # 2
105 CMR 451.123*	Maintenance: Window broken
105 CMR 451.123*	Maintenance: Wall damaged behind toilet # 3

Chow Hall and Gym Room

No Violations Noted

Storage Room

No Violations Noted

Tower

Unable to Inspect – Closed

Warehouse Building (outside)

Staff Gym

Weight Area

No Violations Noted

Female Bathroom/Locker Room

105 CMR 451.353	Interior Maintenance: Floor tiles not secured by toilet
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Male Bathroom /Locker Room

No Violations Noted

Chemical Room

Unable to Inspect – Locked

Office

Unable to Inspect – Locked

Warehouse

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Entrance

No Violations Noted

Office

No Violations Noted

Break Area

No Violations Noted

<i>Inmate Bathroom</i>	
105 CMR 451.123*	Maintenance: Wall paint damaged
105 CMR 451.123*	Maintenance: Floor tile damaged
<i>Staff Bathroom</i>	
	No Violations Noted
<i>Chemical Room</i>	
105 CMR 451.353	Interior Maintenance: Ceiling damaged
<i>Walk-In Freezer</i>	
	No Violations Noted
<i>Dry Storage Closet</i>	
	No Violations Noted
<i>Exterior Cooler # 1</i>	
FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling braced by wood supports
<i>Exterior Cooler # 2</i>	
	No Violations Noted
<u>Garage/Transport</u>	
<i>Transportation Office</i>	
	No Violations Noted
<i>Kitchen Area</i>	
	No Violations Noted
<i>Bathroom</i>	
	No Violations Noted
<i>Staff Bathroom</i>	
105 CMR 451.123*	Maintenance: Wall damaged
105 CMR 451.353*	Interior Maintenance: Pipe leaking outside Staff Bathroom
<i>Tool Room</i>	
	No Violations Noted
<i>Wash Room</i>	
	No Violations Noted
<i>Garage Room</i>	
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, sink leaking
<i>Key Control</i>	
	No Violations Noted
<u>Annex</u>	
	Unable to Inspect – Closed

Observations and Recommendations

1. The inmate population was 589 at the time of inspection.
2. At the time of inspection, the Modular Visiting Area, Tower, and Annex were closed and not in use.
3. Throughout Maxi B and Maxi C the shower areas have begun to deteriorate. The CSP recommends developing a plan to repair violations noted within the showers with smooth and easily cleanable surfaces as well as developing a higher frequency shower cleaning policy.
4. The windows in the cells in of H, I, J, K, and L Building have deteriorated and are no longer able to be opened or closed from the window controls. The windows have also deteriorated in many cells requiring plastic coverings to make them weathertight. The CSP recommends initiating a plan to replace or repair the windows to ensure they are operable and weathertight.
5. At the time of inspection, the boiler for the A2 Block was undergoing repairs resulting in low room temperature. The CSP requests to be updated on the progress of the repairs.
6. During the inspection of A1 Block, it was stated that cell # 4 was currently offline and would remain offline until it could be properly cleaned and disinfected.
7. The kitchen exhaust system was not in compliance with the provisions for inspection, cleaning and labeling required by 527 CMR 1.00, Chapter 50 Commercial Cooking Operations. The CSP recommends you contact the Department of Fire Services for further information.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros
Environmental Health Inspector, CSP, BEH