

The Commonwealth of Massachusetts

PRESENTED BY:

Kimberly N. Ferguson

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to cognitive rehabilitation for individuals with an acquired brain injury.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
Kimberly N. Ferguson	1st Worcester	1/13/2023
Steven S. Howitt	4th Bristol	1/25/2023
Susan Williams Gifford	2nd Plymouth	1/26/2023
John Barrett, III	1st Berkshire	1/26/2023
Michael D. Brady	Second Plymouth and Norfolk	1/26/2023
Lindsay N. Sabadosa	1st Hampshire	1/26/2023
Hannah Kane	11th Worcester	1/26/2023
Donald H. Wong	9th Essex	1/26/2023
F. Jay Barrows	1st Bristol	1/26/2023
Brian W. Murray	10th Worcester	1/27/2023
Marcus S. Vaughn	9th Norfolk	1/27/2023
Angelo L. D'Emilia	8th Plymouth	1/27/2023
Susannah M. Whipps	2nd Franklin	1/27/2023
Joseph D. McKenna	18th Worcester	1/27/2023
Tackey Chan	2nd Norfolk	2/1/2023
David K. Muradian, Jr.	9th Worcester	2/6/2023
Thomas M. Stanley	9th Middlesex	2/6/2023
Paul McMurtry	11th Norfolk	2/8/2023

Jack Patrick Lewis	7th Middlesex	2/8/2023
Patrick M. O'Connor	First Plymouth and Norfolk	2/8/2023
Tricia Farley-Bouvier	2nd Berkshire	2/8/2023
Joanne M. Comerford	Hampshire, Franklin and Worcester	2/9/2023
Colleen M. Garry	36th Middlesex	2/9/2023
James B. Eldridge	Middlesex and Worcester	2/11/2023
Dylan A. Fernandes	Barnstable, Dukes and Nantucket	3/7/2023
Tommy Vitolo	15th Norfolk	3/20/2023
Michael J. Soter	8th Worcester	8/11/2023

By Representative Ferguson of Holden, a petition (accompanied by bill, House, No. 1004) of Kimberly N. Ferguson and others relative to healthcare insurance coverage for cognitive rehabilitation for individuals with an acquired brain injury. Financial Services.

The Commonwealth of Massachusetts

In the One Hundred and Ninety-Third General Court (2023-2024)

An Act relative to cognitive rehabilitation for individuals with an acquired brain injury.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1	SECTION 1. Chapter 32A of the General Laws, as appearing in the 2020 Official
2	Edition, is hereby amended by inserting after section 17R the following section:-
3	Section 17S. (a) For purposes of this section, the following terms shall have the following
4	meanings:-
5	"Acquired brain injury (ABI)" is any injury to the brain which occurs after birth and can
6	be caused by infectious diseases, metabolic disorders, endocrine disorders or diminished oxygen,
7	brain tumors, toxins, disease that affects the blood supply to the brain, stroke or a traumatic brain
8	injury.
9	"Cognitive communication therapy" treats problems with communication which have an

10 underlying cause in a cognitive deficit rather than a primary language or speech deficit.

"Cognitive rehabilitation therapy (CRT)" is a process of re-learning cognitive skills
essential for daily living through the coordinated specialized, integrated therapeutic treatments
which are provided in dynamic settings designed for efficient and effective re-learning following
damage to brain cells or brain chemistry due to brain injury.

15 "Community reintegration services" provide incremental guided real-world therapeutic 16 training to develop skills essential for an individual to participate in life: to re-enter employment; 17 to go to school and engage in other productive activity; to safely live independently; and to 18 participate in their community while avoiding re-hospitalization and long-term support needs.

"Functional rehabilitation therapy and remediation" is a structured approach to
rehabilitation for brain disorders which emphasizes learning by doing, and focuses re-learning a
specific task in a prescribed format, with maximum opportunity for repeated correct practice.
Compensatory strategies are developed for those skills which are persistently impaired and
individuals are trained on daily implementation. To ensure acquisition and use, focus is set on relearning those skills essential for safe daily living in the environment in which they will be used:
home and community settings.

26 "Medical necessity" or "medically necessary," health care services that are consistent
27 with generally accepted principles of professional medical practice.

28 "Neurobehavioral therapy" is a set of medical and therapeutic assessment and treatments 29 focused on behavioral impairments associated with brain disease or injury and the amelioration 30 of these impairments through the development of pro-social behavior. 31 "Neurocognitive therapy" is treatment of disorders in which the primary clinical deficit is
32 in cognitive function which has not been present since birth and is a decline from a previously
33 attained level of function.

34 "Neurofeedback therapy" is a direct training of brain function to enhance self-regulatory 35 capacity or an individual's ability to exert control over behavior, thoughts and feelings. It is a 36 form of biofeedback whereby a patient can learn to control brain activity that is measured and 37 recorded by an electroencephalogram.

38 "Neuropsychological testing" is a set of medical and therapeutic assessment and
39 treatments focused on amelioration of cognitive, emotional, psychosocial and behavioral deficits
40 caused by brain injury.

41 "Psychophysiological testing and treatment" is a set of medical and therapeutic
42 assessment and treatments focused on psychophysiological disorders or physical disorders with
43 psychological overlay.

44 "Post-acute residential treatment" includes integrated medical and therapeutic services, 45 treatment, education, and skills training within a 24/7 real-world environment of care- a home 46 and community setting. Maximum opportunity to for correct practice of skill in the context of 47 use develops new neural pathways which ensure ongoing skill use and avoidance of re-48 hospitalization and long-term care.

(b) Any coverage offered by the commission to an active or retired employee of the
commonwealth insured under the group insurance commission shall provide coverage for
medically necessary treatment related to or as a result of an acquired brain injury. Medically
necessary treatment shall include, but is not limited to, cognitive rehabilitation therapy; cognitive

53 communication therapy; neurocognitive therapy and rehabilitation; neurobehavioral, 54 neurophysiological, neuropsychological and psychophysiological testing and treatment; 55 neurofeedback therapy; functional rehabilitation therapy and remediation; community 56 reintegration services; post-acute residential treatment services; inpatient services; outpatient and 57 day treatment services; home and community based treatment. The benefits in this section shall 58 not include any lifetime limitation or unreasonable annual limitation of the number of days or 59 sessions of treatment services. Any limitations shall be separately stated by the commission. The 60 benefits in this section shall not be subject to any greater deductible, coinsurance, copayments, or 61 out-of-pocket limits than any other benefit provided by the commission. 62 (c) The commissioner of insurance shall require a health benefit plan issuer to provide 63 adequate training to personnel responsible for preauthorization of coverage or utilization review 64 for services under this section, in consultation with the Brain Injury Association of 65 Massachusetts. 66 (d) Individual practitioners and treatment facilities shall be qualified to provide acute care 67 and post-acute care rehabilitation services through possession of the appropriate licenses, 68 accreditation, training and experience deemed customary and routine in the trade practice. 69 SECTION 2. Chapter 175 of the General Laws, as appearing in the 2020 Official Edition, 70 is hereby amended by inserting after section 4700, the following section:-

Section 47RR. (a) For purposes of this section, the following terms shall have the
following meanings:-

73 "Acquired brain injury (ABI)" is any injury to the brain which occurs after birth and can
74 be caused by infectious diseases, metabolic disorders, endocrine disorders or diminished oxygen,

brain tumors, toxins, disease that affects the blood supply to the brain, stroke or a traumatic braininjury.

77 "Cognitive communication therapy" treats problems with communication which have an 78 underlying cause in a cognitive deficit rather than a primary language or speech deficit. 79 "Cognitive rehabilitation therapy (CRT)" is a process of relearning cognitive skills 80 essential for daily living through the coordinated specialized, integrated therapeutic treatments 81 which are provided in dynamic settings designed for efficient and effective re-learning following 82 damage to brain cells or brain chemistry due to brain injury. 83 "Community reintegration services" provide incremental guided real-world therapeutic 84 training to develop skills essential for an individual to participate in life: to re-enter employment; 85 to go to school and engage in other productive activity; to safely live independently; and to 86 participate in their community while avoiding re-hospitalization and long-term support needs. 87 "Functional rehabilitation therapy and remediation" is a structured approach to 88 rehabilitation for brain disorders which emphasizes learning by doing, and focuses relearning a 89 specific task in a prescribed format, with maximum opportunity for repeated correct practice. 90 Compensatory strategies are developed for those skills which are persistently impaired and 91 individuals are trained on daily implementation. To ensure acquisition and use, focus is set on re-92 learning those skills essential for safe daily living in the environment in which they will be used: 93 home and community settings.

94 "Medical necessity" or "medically necessary," health care services that are consistent
95 with generally accepted principles of professional medical practice.

96 "Neurobehavioral therapy" is a set of medical and therapeutic assessment and treatments
97 focused on behavioral impairments associated with brain disease or injury and the amelioration
98 of these impairments through the development of pro-social behavior.

99 "Neurocognitive therapy" is treatment of disorders in which the primary clinical deficit is
100 in cognitive function which has not been present since birth and is a decline from a previously
101 attained level of function.

102 "Neurofeedback therapy" is a direct training of brain function to enhance self-regulatory 103 capacity or an individual's ability to exert control over behavior, thoughts and feelings. It is a 104 form of biofeedback whereby a patient can learn to control brain activity that is measured and 105 recorded by an electroencephalogram.

106 "Neuropsychological testing" is a set of medical and therapeutic assessment and
107 treatments focused on amelioration of cognitive, emotional, psychosocial and behavioral deficits
108 caused by brain injury.

109 "Psychophysiological testing and treatment" is a set of medical and therapeutic
110 assessment and treatments focused on psychophysiological disorders or physical disorders with
111 psychological overlay.

"Post-acute residential treatment" includes integrated medical and therapeutic services, treatment, education, and skills training within a 24/7 real-world environment of care - a home and community setting. Maximum opportunity for correct practice of skill in the context of use develops new neural pathways which ensure ongoing skill use and avoidance of rehospitalization and long-term care.

117 (b) The following shall provide coverage for medically necessary treatment related to or 118 as a result of an acquired brain injury: (ii)any policy of accident and sickness insurance, as 119 described in section 108, which provides hospital expense and surgical expense insurance and 120 which is delivered, issued or subsequently renewed by agreement between the insurer and 121 policyholder in the commonwealth; (ii) any blanket or general policy of insurance described in 122 subdivision (A), (C) or (D) of section 110 which provides hospital expense and surgical expense 123 insurance and which is delivered, issued or subsequently renewed by agreement between the 124 insurer and the policyholder in or outside of the commonwealth; or (iii) any employees' health 125 and welfare fund which provides hospital expense and surgical expense benefits and which is 126 delivered, issued or renewed to any person or group of persons in the commonwealth. Medically 127 necessary treatment shall include, but is not limited to, cognitive rehabilitation therapy; cognitive 128 communication therapy; neurocognitive therapy and rehabilitation; neurobehavioral, 129 neurophysiological, neuropsychological and psychophysiological testing and treatment; 130 neurofeedback therapy; functional rehabilitation therapy and remediation; community 131 reintegration services; post-acute residential treatment services; inpatient services; outpatient and 132 day treatment services; home and community based treatment. The benefits in this section shall 133 not include any lifetime limitation or unreasonable annual limitation of the number of days or 134 sessions of treatment services. Any limitations shall be separately stated by the insurer. The 135 benefits in this section shall not be subject to any greater deductible, coinsurance, copayments, or 136 out-of-pocket limits than any other benefit provided by the insurer.

137 (c) The commissioner of insurance shall require a health benefit plan issuer to provide138 adequate training to personnel responsible for preauthorization of coverage or utilization review

139 for services under this section, in consultation with the Brain Injury Association of

140 Massachusetts.

141	(d) Individual practitioners and treatment facilities shall be qualified to provide acute care
142	and post-acute care rehabilitation services through possession of the appropriate licenses,
143	accreditation, training and experience deemed customary and routine in the trade practice.
144	SECTION 3. Chapter 176A of the General Law, as appearing in the 2020 Official
145	Edition, is hereby amended by inserting after section 8QQ the following section:-
146	Section 8RR. (a) For purposes of this section, the following terms shall have the
147	following meanings:-
148	"Acquired brain injury (ABI)" is any injury to the brain which occurs after birth and can
149	be caused by infectious diseases, metabolic disorders, endocrine disorders or diminished oxygen,
150	brain tumors, toxins, disease that affects the blood supply to the brain, stroke or a traumatic brain
151	injury.
152	"Cognitive communication therapy" treats problems with communication which have an
153	underlying cause in a cognitive deficit rather than a primary language or speech deficit.
154	"Cognitive rehabilitation therapy (CRT)" is a process of re-learning cognitive skills
155	essential for daily living through the coordinated specialized, integrated therapeutic treatments
156	which are provided in dynamic settings designed for efficient and effective re-learning following
157	damage to brain cells or brain chemistry due to brain injury.
158	"Community reintegration services" provide incremental guided real-world therapeutic
159	training to develop skills essential for an individual to participate in life: to re-enter employment;

to go to school and engage in other productive activity; to safely live independently; and to
 participate in their community while avoiding re-hospitalization and long-term support needs.

"Functional rehabilitation therapy and remediation" is a structured approach to
rehabilitation for brain disorders which emphasizes learning by doing, and focuses re-learning a
specific task in a prescribed format with maximum opportunity for repeated correct practice.
Compensatory strategies are developed for those skills which are persistently impaired and
individuals are trained on daily implementation. To ensure acquisition and use, focus is set on relearning those skills essential for safe daily living in the environment in which they will be used:
home and community settings.

- 169 "Medical necessity" or "medically necessary," health care services that are consistent170 with generally accepted principles of professional medical practice.
- 171 "Neurobehavioral therapy" is a set of medical and therapeutic assessment and treatments
 172 focused on behavioral impairments associated with brain disease or injury and the amelioration
 173 of these impairments through the development of pro-social behavior.
- 174 "Neurocognitive therapy" is treatment of disorders in which the primary clinical deficit is
 175 in cognitive function which has not been present since birth and is a decline from a previously
 176 attained level of function.
- 177 "Neurofeedback therapy" is a direct training of brain function to enhance self-regulatory 178 capacity or an individual's ability to exert control over behavior, thoughts and feelings. It is a 179 form of biofeedback whereby a patient can learn to control brain activity that is measured and 180 recorded by an electroencephalogram.

181 "Neuropsychological testing" is a set of medical and therapeutic assessment and
182 treatments focused on amelioration of cognitive, emotional, psychosocial and behavioral deficits
183 caused by brain injury.

184 "Psychophysiological testing and treatment" is a set of medical and therapeutic
185 assessment and treatments focused on psychophysiological disorders or physical disorders with
186 psychological overlay.

187 "Post-acute residential treatment" includes integrated medical and therapeutic services, 188 treatment, education, and skills training within a 24/7 real-world environment of care- a home 189 and community setting. Maximum opportunity for correct practice of skill in the context of use 190 develops new neural pathways which ensure ongoing skill use and avoidance of re-

191 hospitalization and long-term care.

192 (b) Any contract between a subscriber and the corporation under an individual or group 193 hospital service plan which is delivered, issued or renewed within the commonwealth shall 194 provide coverage for medically necessary treatment related to or as a result of an acquired brain 195 injury. Medically necessary treatment shall include, but is not limited to, cognitive rehabilitation 196 therapy; cognitive communication therapy; neurocognitive therapy and rehabilitation; 197 neurobehavioral, neurophysiological, neuropsychological and psychophysiological testing and 198 treatment; neurofeedback therapy; functional rehabilitation therapy and remediation; community 199 reintegration services; post-acute residential treatment services; inpatient services; outpatient and 200 day treatment services; home and community based treatment. The benefits in this section shall 201 not include any lifetime limitation or unreasonable annual limitation of the number of days or 202 sessions of treatment services. Any limitations shall be separately stated by the insurer. The

benefits in this section shall not be subject to any greater deductible, coinsurance, copayments, or
out-of-pocket limits than any other benefit provided by the insurer.

(c) The commissioner of insurance shall require a health benefit plan issuer to provide
 adequate training to personnel responsible for preauthorization of coverage or utilization review
 for services under this section, in consultation with the Brain Injury Association of
 Massachusetts.

209 (d) Individual practitioners and treatment facilities shall be qualified to provide acute care

210 and post-acute care rehabilitation services through possession of the appropriate licenses,

211 accreditation, training and experience deemed customary and routine in the trade practice.

SECTION 4. Chapter 176B of the General Laws, as appearing in the 2020 Official
Edition, is hereby amended by inserting after section 4QQ the following section:-

Section 4RR. (a) For purposes of this section, the following terms shall have thefollowing meanings:-

"Acquired brain injury (ABI)" is any injury to the brain which occurs after birth and can
be caused by infectious diseases, metabolic disorders, endocrine disorders or diminished oxygen,
brain tumors, toxins, disease that affects the blood supply to the brain, stroke or a traumatic brain
injury.

220 "Cognitive communication therapy" treats problems with communication which have an
221 underlying cause in a cognitive deficit rather than a primary language or speech deficit.

"Cognitive rehabilitation therapy (CRT)" is a process of relearning cognitive skills
 essential for daily living through the coordinated specialized, integrated therapeutic treatments

which are provided in dynamic settings designed for efficient and effective re-learning followingdamage to brain cells or brain chemistry due to brain injury.

226 "Community reintegration services" provide incremental guided real-world therapeutic 227 training to develop skills essential for an individual to participate in life: to re-enter employment; 228 to go to school and engage in other productive activity; to safely live independently; and to 229 participate in their community while avoiding re-hospitalization and long-term support needs.

"Functional rehabilitation therapy and remediation" is a structured approach to
rehabilitation for brain disorders which emphasizes learning by doing, and focuses re-learning a
specific task in a prescribed format, with maximum opportunity for repeated correct practice.
Compensatory strategies are developed for those skills which are persistently impaired and
individuals are trained on daily implementation. To ensure acquisition and use, focus is set on relearning those skills essential for safe on daily living in the environment in which they will be
used: home and community settings.

237 "Medical necessity" or "medically necessary," health care services that are consistent238 with generally accepted principles of professional medical practice.

239 "Neurobehavioral therapy" is a set of medical and therapeutic assessment and treatments
240 focused on behavioral impairments associated with brain disease or injury and the amelioration
241 of these impairments through the development of pro-social behavior.

242 "Neurocognitive therapy" is treatment of disorders in which the primary clinical deficit is
243 in cognitive function which has not been present since birth and is a decline from a previously
244 attained level of function.

245 "Neurofeedback therapy" is a direct training of brain function to enhance self-regulatory 246 capacity or an individual's ability to exert control over behavior, thoughts and feelings. It is a 247 form of biofeedback whereby a patient can learn to control brain activity that is measured and 248 recorded by an electroencephalogram.

249 "Neuropsychological testing" is a set of medical and therapeutic assessment and
250 treatments focused on amelioration of cognitive, emotional, psychosocial and behavioral deficits
251 caused by brain injury;

252 "Psychophysiological testing and treatment" is a set of medical and therapeutic
253 assessment and treatments focused on psychophysiological disorders or physical disorders with
254 psychological overlay.

255 "Post-acute residential treatment" includes integrated medical and therapeutic services,
256 treatment, education, and skills training within a 24/7 real-world environment of care, – a home
257 and community setting. Maximum opportunity for correct practice of skill in the context of use
258 develops new neural pathways which ensure ongoing skill use and avoidance of re259 hospitalization and long-term care.

(b) Any subscription certificate under an individual or group medical service agreement
delivered, issued or renewed within the commonwealth shall provide coverage for medically
necessary treatment related to or as a result of an acquired brain injury. Medically necessary
treatment shall include, but is not limited to, cognitive rehabilitation therapy; cognitive
communication therapy; neurocognitive therapy and rehabilitation; neurobehavioral,
neurophysiological, neuropsychological and psychophysiological testing and treatment;
neurofeedback therapy; functional rehabilitation therapy and remediation; community

reintegration services; post-acute residential treatment services; inpatient services; outpatient and day treatment services; home and community based treatment. The benefits in this section shall not include any lifetime limitation or unreasonable annual limitation of the number of days or sessions of treatment services. Any limitations shall be separately stated by the insurer. The benefits in this section shall not be subject to any greater deductible, coinsurance, copayments, or out-of-pocket limits than any other benefit provided by the insurer.

(c) The commissioner of insurance shall require a health benefit plan issuer to provide
adequate training to personnel responsible for preauthorization of coverage or utilization review
for services under this section, in consultation with the Brain Injury Association of

276 Massachusetts.

(d) Individual practitioners and treatment facilities shall be qualified to provide acute care
and post-acute care rehabilitation services through possession of the appropriate licenses,
accreditation, training and experience deemed customary and routine in the trade practice.

SECTION 5. Chapter 176G of the General Laws, as appearing in the 2020 Official
 Edition, is hereby amended by inserting after section 4GG the following section:-

282 Section 4II. (a) For purposes of this section, the following terms shall have the following
283 meanings:-

284 "Acquired brain injury (ABI)" is any injury to the brain which occurs after birth and can
285 be caused by infectious diseases, metabolic disorders, endocrine disorders or diminished oxygen,
286 brain tumors, toxins, disease that affects the blood supply to the brain, stroke or a traumatic brain
287 injury.

288 "Cognitive communication therapy" treats problems with communication which have an
289 underlying cause in a cognitive deficit rather than a primary language or speech deficit.

290 "Cognitive rehabilitation therapy (CRT)" is a process of relearning cognitive skills
291 essential for daily living through the coordinated specialized, integrated therapeutic treatments
292 which are provided in dynamic settings designed for efficient and effective re-learning following
293 damage to brain cells or brain chemistry due to brain injury.

294 "Community reintegration services" provide incremental guided real-world therapeutic 295 training to develop skills essential for an individual to participate in life: to re-enter employment; 296 to go to school or engage in other productive activity; to safely live independently; and to 297 participate in their community while avoiding re-hospitalization and long-term support needs.

"Functional rehabilitation therapy and remediation" is a structured approach to
rehabilitation for brain disorders which emphasizes learning by doing, and focuses re-learning a
specific task in a prescribed format, with maximum opportunity for repeated correct practice.
Compensatory strategies are developed for those skills which are persistently impaired and
individuals are trained on daily implementation. To ensure acquisition and use, focus is set on relearning those skills essential for safe daily living in the environment in which they will be used:
home and community settings.

305 "Medical necessity" or "medically necessary," health care services that are consistent306 with generally accepted principles of professional medical practice.

307 "Neurobehavioral therapy" is a set of medical and therapeutic assessment and treatments
308 focused on behavioral impairments associated with brain disease or injury and the amelioration
309 of these impairments through the development of pro-social behavior.

310 "Neurocognitive therapy" is treatment of disorders in which the primary clinical deficit is 311 in cognitive function which has not been present since birth and is a decline from a previously 312 attained level of function.

313 "Neurofeedback therapy" is a direct training of brain function to enhance self-regulatory 314 capacity or an individual's ability to exert control over behavior, thoughts and feelings. It is a 315 form of biofeedback whereby a patient can learn to control brain activity that is measured and 316 recorded by an electroencephalogram.

317 "Neuropsychological testing" is a set of medical and therapeutic assessment and
318 treatments focused on amelioration of cognitive, emotional, psychosocial and behavioral deficits
319 caused by brain injury.

320 "Psychophysiological testing and treatment" is a set of medical and therapeutic
 321 assessment and treatments focused on psychophysiological disorders or physical disorders with
 322 psychological overlay.

323 "Post-acute residential treatment" includes integrated medical and therapeutic services, 324 treatment, education, and skills training within a 24/7 real-world environment of care– a home 325 and community setting. Maximum opportunity for correct practice of skill in the context of use 326 develops new neural pathways which ensure ongoing skill use and avoidance of re-

327 hospitalization and long-term care.

(b) Any individual or group health maintenance contract shall provide coverage for
medically necessary treatment related to or as a result of an acquired brain injury. Medically
necessary treatment shall include, but is not limited to, cognitive rehabilitation therapy; cognitive
communication therapy; neurocognitive therapy and rehabilitation; neurobehavioral,

332 neurophysiological, neuropsychological and psychophysiological testing and treatment; 333 neurofeedback therapy; functional rehabilitation therapy and remediation; community 334 reintegration services; post-acute residential treatment services; inpatient services; outpatient and 335 day treatment services; home and community based treatment. The benefits in this section shall 336 not include any lifetime limitation or unreasonable annual limitation of the number of days or 337 sessions of treatment services. Any limitations shall be separately stated by the insurer. The 338 benefits in this section shall not be subject to any greater deductible, coinsurance, copayments, or 339 out-of-pocket limits than any other benefit provided by the insurer.

340 (c) The commissioner of insurance shall require a health benefit plan issuer to provide
341 adequate training to personnel responsible for preauthorization of coverage or utilization review
342 for services under this section, in consultation with the Brain Injury Association of
343 Massachusetts.

344 (d) Individual practitioners and treatment facilities shall be qualified to provide acute care
345 and post-acute care rehabilitation services through possession of the appropriate licenses,
346 accreditation, training and experience deemed customary and routine in the trade practice.