

HOUSE No. 3394

The Commonwealth of Massachusetts

PRESENTED BY:

Steven Owens

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act to protect motorists from excessive EZ-Pass fees and fines.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
<i>Steven Owens</i>	<i>29th Middlesex</i>	<i>1/10/2023</i>
<i>Vanna Howard</i>	<i>17th Middlesex</i>	<i>1/31/2023</i>
<i>Steven Ultrino</i>	<i>33rd Middlesex</i>	<i>2/1/2023</i>

HOUSE No. 3394

By Representative Owens of Watertown, a petition (accompanied by bill, House, No. 3394) of Steven Owens, Vanna Howard and Steven Ultrino relative to fees and fines assessed on EZ-Pass account holders. Transportation.

The Commonwealth of Massachusetts

**In the One Hundred and Ninety-Third General Court
(2023-2024)**

An Act to protect motorists from excessive EZ-Pass fees and fines.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 SECTION 1. Section 13 of chapter 6C of the General Laws, as appearing in the 2018
2 Official Edition, is hereby amended by inserting after subsection (c) the following subsection:-
3 (d) The department shall regularly review fees and fines assessed on EZ-Pass account
4 holders. At least once a month the department shall identify accounts with more than \$100 in
5 outstanding fees and fines that have been assessed on unpaid tolls. The department shall attempt
6 to make contact with these account holders using all possible means to let them know their
7 account status and to explain actions they can take to address their account balances. These
8 efforts shall include, but are not limited to, comparing address information on file with the
9 national change of address registry, communicating with the account holder by email, and calling
10 the account holder by cell and home phone.