

**HOUSE . . . . . No. 3394**

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**The Commonwealth of Massachusetts**

PRESENTED BY:

*Steven Owens*

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act to protect motorists from excessive EZ-Pass fees and fines.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
<i>Steven Owens</i>	<i>29th Middlesex</i>	<i>1/10/2023</i>
<i>Vanna Howard</i>	<i>17th Middlesex</i>	<i>1/31/2023</i>
<i>Steven Ultrino</i>	<i>33rd Middlesex</i>	<i>2/1/2023</i>

**HOUSE . . . . . No. 3394**

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By Representative Owens of Watertown, a petition (accompanied by bill, House, No. 3394) of Steven Owens, Vanna Howard and Steven Ultrino relative to fees and fines assessed on EZ-Pass account holders. Transportation.

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**The Commonwealth of Massachusetts**

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**In the One Hundred and Ninety-Third General Court  
(2023-2024)**  
\_\_\_\_\_

An Act to protect motorists from excessive EZ-Pass fees and fines.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           SECTION 1. Section 13 of chapter 6C of the General Laws, as appearing in the 2018  
2 Official Edition, is hereby amended by inserting after subsection (c) the following subsection:-

3           (d) The department shall regularly review fees and fines assessed on EZ-Pass account  
4 holders. At least once a month the department shall identify accounts with more than \$100 in  
5 outstanding fees and fines that have been assessed on unpaid tolls. The department shall attempt  
6 to make contact with these account holders using all possible means to let them know their  
7 account status and to explain actions they can take to address their account balances. These  
8 efforts shall include, but are not limited to, comparing address information on file with the  
9 national change of address registry, communicating with the account holder by email, and calling  
10 the account holder by cell and home phone.