

The Commonwealth of Massachusetts

PRESENTED BY:

Kate Lipper-Garabedian

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act protecting reproductive health access, LGBTQ lives, religious liberty, and freedom of movement by banning the sale of cell phone location information.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
Kate Lipper-Garabedian	32nd Middlesex	1/20/2023
Adam Scanlon	14th Bristol	1/31/2023
David Paul Linsky	5th Middlesex	1/31/2023
Steven Ultrino	33rd Middlesex	1/31/2023
Joanne M. Comerford	Hampshire, Franklin and Worcester	1/31/2023
Lindsay N. Sabadosa	1st Hampshire	1/31/2023
Jack Patrick Lewis	7th Middlesex	2/3/2023
Simon Cataldo	14th Middlesex	2/3/2023
Brian W. Murray	10th Worcester	2/3/2023
Vanna Howard	17th Middlesex	2/3/2023
Patricia A. Duffy	5th Hampden	2/3/2023
Jason M. Lewis	Fifth Middlesex	2/3/2023
Samantha Montaño	15th Suffolk	2/7/2023
Rebecca L. Rausch	Norfolk, Worcester and Middlesex	2/7/2023
Jon Santiago	9th Suffolk	2/7/2023
Carol A. Doherty	3rd Bristol	2/7/2023
Thomas M. Stanley	9th Middlesex	2/9/2023

Tricia Farley-Bouvier	2nd Berkshire	2/14/2023
Patrick M. O'Connor	First Plymouth and Norfolk	3/2/2023
Rob Consalvo	14th Suffolk	3/2/2023
James B. Eldridge	Middlesex and Worcester	3/2/2023
James J. O'Day	14th Worcester	3/2/2023
Erika Uyterhoeven	27th Middlesex	3/6/2023
Rodney M. Elliott	16th Middlesex	3/22/2023
Kevin G. Honan	17th Suffolk	3/22/2023
Natalie M. Higgins	4th Worcester	3/22/2023
Steven Owens	29th Middlesex	3/22/2023
Tommy Vitolo	15th Norfolk	3/22/2023
Adrianne Pusateri Ramos	14th Essex	4/6/2023
James C. Arena-DeRosa	8th Middlesex	6/6/2023
Mindy Domb	3rd Hampshire	6/6/2023
Jennifer Balinsky Armini	8th Essex	6/6/2023
Adrian C. Madaro	1st Suffolk	6/15/2023
William J. Driscoll, Jr.	7th Norfolk	6/15/2023
John J. Mahoney	13th Worcester	6/15/2023
James K. Hawkins	2nd Bristol	6/15/2023
John Francis Moran	9th Suffolk	6/15/2023
Patricia A. Haddad	5th Bristol	6/15/2023
Sean Garballey	23rd Middlesex	6/27/2023
Natalie M. Blais	1st Franklin	6/27/2023
Priscila S. Sousa	6th Middlesex	6/27/2023
Danielle W. Gregoire	4th Middlesex	6/27/2023
Mike Connolly	26th Middlesex	6/27/2023
Ruth B. Balser	12th Middlesex	6/27/2023
Edward R. Philips	8th Norfolk	6/27/2023
Margaret R. Scarsdale	1st Middlesex	6/27/2023
Kristin E. Kassner	2nd Essex	6/27/2023
Jay D. Livingstone	8th Suffolk	6/27/2023
Michelle L. Ciccolo	15th Middlesex	6/28/2023
Danillo A. Sena	37th Middlesex	6/30/2023
Dawne Shand	1st Essex	7/7/2023
William F. MacGregor	10th Suffolk	7/10/2023
Kay Khan	11th Middlesex	7/20/2023
Joan B. Lovely	Second Essex	9/20/2023
Carmine Lawrence Gentile	13th Middlesex	9/20/2023
David Henry Argosky LeBoeuf	17th Worcester	9/20/2023

Christine P. Barber	34th Middlesex	9/20/2023
Tram T. Nguyen	18th Essex	9/20/2023
Richard M. Haggerty	30th Middlesex	9/21/2023
Andres X. Vargas	3rd Essex	10/10/2023
William M. Straus	10th Bristol	10/11/2023
Denise C. Garlick	13th Norfolk	10/27/2023
Judith A. Garcia	11th Suffolk	10/27/2023
Estela A. Reyes	4th Essex	11/14/2023
Daniel Cahill	10th Essex	12/7/2023
Rita A. Mendes	11th Plymouth	12/7/2023
Marjorie C. Decker	25th Middlesex	12/7/2023
Manny Cruz	7th Essex	12/12/2023
Jessica Ann Giannino	16th Suffolk	12/12/2023
John H. Rogers	12th Norfolk	1/2/2024
John F. Keenan	Norfolk and Plymouth	1/5/2024
Aaron L. Saunders	7th Hampden	1/24/2024
Daniel R. Carey	2nd Hampshire	1/24/2024
Ryan M. Hamilton	15th Essex	1/24/2024
Kate Donaghue	19th Worcester	1/24/2024
John Barrett, III	1st Berkshire	1/25/2024
Dylan A. Fernandes	Barnstable, Dukes and Nantucket	1/29/2024
James Arciero	2nd Middlesex	2/1/2024
Bradley H. Jones, Jr.	20th Middlesex	2/1/2024
Kimberly N. Ferguson	1st Worcester	2/22/2024
Hannah Kane	11th Worcester	2/22/2024
Paul J. Donato	35th Middlesex	2/22/2024
Patrick Joseph Kearney	4th Plymouth	3/5/2024
Brian M. Ashe	2nd Hampden	5/30/2024

By Representative Lipper-Garabedian of Melrose, a petition (accompanied by bill, House, No. 357) of Kate Lipper-Garabedian and others relative to banning the sale of cell phone location information. Consumer Protection and Professional Licensure.

The Commonwealth of Massachusetts

In the One Hundred and Ninety-Third General Court (2023-2024)

An Act protecting reproductive health access, LGBTQ lives, religious liberty, and freedom of movement by banning the sale of cell phone location information.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 SECTION 1. The General Laws, as appearing in the 2018 Official Edition, are hereby

2 amended by inserting after chapter 93K the following chapter:

3 CHAPTER 93L. Privacy Protections for Location Information Derived from Electronic

4 Devices

5 Section 1. Definitions

6 As used in this chapter, the following words shall, unless the context clearly requires

8 "Application", a software program that runs on the operating system of a device.

9 "Collect", to obtain, infer, generate, create, receive, or access an individual's location
10 information.

11 "Consent", freely given, specific, informed, unambiguous, opt-in consent. This term does 12 not include either of the following: (i) agreement secured without first providing to the individual 13 a clear and conspicuous disclosure of all information material to the provision of consent, apart 14 from any privacy policy, terms of service, terms of use, general release, user agreement, or other 15 similar document; or (ii) agreement obtained through the use of a user interface designed or 16 manipulated with the substantial effect of subverting or impairing user autonomy, decision 17 making, or choice.

18 "Covered entity", any individual, partnership, corporation, limited liability company, 19 association, or other group, however organized. A covered entity does not include a state or local 20 government agency, or any court of Massachusetts, a clerk of the court, or a judge or justice 21 thereof. A covered entity does not include an individual acting in a non-commercial context. A 22 covered entity includes all agents of the entity.

23 "Device", a mobile telephone, as defined in section 1 of chapter 90 of the general laws, or
24 any other electronic device that is or may commonly be carried by or on an individual and is
25 capable of connecting to a cellular, bluetooth, or other wireless network.

26 "Disclose", to make location information available to a third party, including but not 27 limited to by sharing, publishing, releasing, transferring, disseminating, providing access to, or 28 otherwise communicating such location information orally, in writing, electronically, or by any 29 other means.

30 "Individual", a person located in the Commonwealth of Massachusetts.

31 "Location information", information derived from a device or from interactions between
 32 devices, with or without the knowledge of the user and regardless of the technological method

33	used, that pertains to or directly or indirectly reveals the present or past geographical location of
34	an individual or device within the Commonwealth of Massachusetts with sufficient precision to
35	identify street-level location information within a range of 1,850 feet or less. Location
36	information includes but is not limited to (i) an internet protocol address capable of revealing the
37	physical or geographical location of an individual; (ii) Global Positioning System (GPS)
38	coordinates; and (iii) cell-site location information. This term does not include location
39	information identifiable or derived solely from the visual content of a legally obtained image,
40	including the location of the device that captured such image, or publicly posted words.
41	"Location Privacy Policy", a description of the policies, practices, and procedures
42	controlling a covered entity's collection, processing, management, storage, retention, and
43	deletion of location information.
44	"Monetize", to collect, process, or disclose an individual's location information for profit
45	or in exchange for monetary or other consideration. This term includes but is not limited to
46	selling, renting, trading, or leasing location information.
47	"Person", any natural person.
48	"Permissible purpose", one of the following purposes: (i) provision of a product, service,
49	or service feature to the individual to whom the location information pertains when that
50	individual requested the provision of such product, service, or service feature by subscribing to,
51	creating an account, or otherwise contracting with a covered entity; (ii) initiation, management,
52	executution, or completion of a financial or commercial transaction or fulfill an order for specific
53	products or services requested by an individual, including any associated routine administrative,
54	operational, and account-servicing activity such as billing, shipping, delivery, storage, and

55	accounting; (iii) compliance with an obligation under federal or state law; or (iv) Response to an
56	emergency service agency, an emergency alert, a 911 communication, or any other
57	communication reporting an imminent threat to human life.
58	"Process", to perform any action or set of actions on or with location information,
59	including but not limited to collecting, accessing, using, storing, retaining, analyzing, creating,
60	generating, aggregating, altering, correlating, operating on, recording, modifying, organizing,
61	structuring, disposing of, destroying, de-identifying, or otherwise manipulating location
62	information. This term does not include disclosing location information.
63	"Reasonably understandable", of length and complexity such that an individual with an
64	eighth-grade reading level, as established by the department of elementary and secondary
65	education, can read and comprehend.
66	"Service feature", a discrete aspect of a service provided by a covered entity, including
66 67	"Service feature", a discrete aspect of a service provided by a covered entity, including but not limited to real-time directions, real-time weather, and identity authentication
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67 68	but not limited to real-time directions, real-time weather, and identity authentication "Service provider", an individual, partnership, corporation, limited liability company,
67 68 69	but not limited to real-time directions, real-time weather, and identity authentication "Service provider", an individual, partnership, corporation, limited liability company, association, or other group, however organized, that collects, processes, or transfers location
67 68 69 70	but not limited to real-time directions, real-time weather, and identity authentication "Service provider", an individual, partnership, corporation, limited liability company, association, or other group, however organized, that collects, processes, or transfers location information for the sole purpose of, and only to the extent that such service provider is,
67 68 69 70 71	but not limited to real-time directions, real-time weather, and identity authentication "Service provider", an individual, partnership, corporation, limited liability company, association, or other group, however organized, that collects, processes, or transfers location information for the sole purpose of, and only to the extent that such service provider is, conducting business activities on behalf of, for the benefit of, at the direction of, and under
 67 68 69 70 71 72 	but not limited to real-time directions, real-time weather, and identity authentication "Service provider", an individual, partnership, corporation, limited liability company, association, or other group, however organized, that collects, processes, or transfers location information for the sole purpose of, and only to the extent that such service provider is, conducting business activities on behalf of, for the benefit of, at the direction of, and under contractual agreement with a covered entity.
 67 68 69 70 71 72 73 	but not limited to real-time directions, real-time weather, and identity authentication "Service provider", an individual, partnership, corporation, limited liability company, association, or other group, however organized, that collects, processes, or transfers location information for the sole purpose of, and only to the extent that such service provider is, conducting business activities on behalf of, for the benefit of, at the direction of, and under contractual agreement with a covered entity. "Third party", any covered entity or person other than (i) a covered entity that collected

77 Section 2. Protection of location information

78 (a) It shall be unlawful for a covered entity to collect or process an individual's 79 location information except for a permissible purpose. Prior to collecting or processing an 80 individual's location information for one of those permissible purposes, a covered entity shall 81 provide the individual with a copy of the Location Privacy Policy and obtain consent from that 82 individual; provided, however, that this shall not be required when the collection and processing 83 is done in (1) compliance with an obligation under federal or state law or (2) in response to an 84 emergency service agency, an emergency alert, a 911 communication, or any other 85 communication reporting an imminent threat to human life. 86 If a covered entity collects location information for the provision of multiple (b) 87 permissible purposes, it should be mentioned in the Location Privacy Policy and individuals shall 88 provide discrete consent for each purpose; provided, however, that this shall not be required for 89 the purpose of collecting and processing location information to comply with an obligation under 90 federal or state law or to respond to an emergency service agency, an emergency alert, a 911 91 communication, or any other communication reporting an imminent threat to human life. 92 (c) A covered entity that directly delivers targeted advertisements as part of its 93 product or services shall provide individuals with a clear, conspicuous, and simple means to opt 94 out of the processing of their location information for purposes of selecting and delivering

95 targeted advertisements.

96 (d) Consent provided under this section shall expire (1) after one year, (2) when the 97 initial purpose for processing the information has been satisfied, or (3) when the individual 98 revokes consent, whichever occurs first, provided that consent may be renewed pursuant to the

same procedures. Upon expiration of consent, any location information possessed by a coveredentity must be permanently destroyed.

- 101 (e) It shall be unlawful for a covered entity or service provider that lawfully collects
 102 and processes location information to:—
- 103 (1) collect more precise location information than necessary to carry out the104 permissible purpose;
- 105 (2) retain location information longer than necessary to carry out the permissible106 purpose;

107 (3) sell, rent, trade, or lease location information to third parties; or

108 (4) derive or infer from location information any data that is not necessary to carry109 out a permissible purpose.

(5) disclose, cause to disclose, or assist with or facilitate the disclosure of an individual's location information to third parties, unless such disclosure is (i) necessary to carry out the permissible purpose for which the information was collected, or (ii) requested by the individual to whom the location data pertains.

(f) It shall be unlawful for a covered entity or service providers to disclose location information to any federal, state, or local government agency or official unless (1) the agency or official serves the covered entity or service provider with a valid warrant or establishes the existence of exigent circumstances that make it impracticable to obtain a warrant, (2) disclosure is mandated under federal or state law, or (3) the data subject requests such disclosure.

119	(g)	A covered entity shall maintain and make available to the data subject a Location
120	Privacy Polic	ey, which shall include, at a minimum, the following:—
121	(1)	the permissible purpose for which the covered entity is collecting, processing, or
122	disclosing an	y location information;
123	(2)	the type of location information collected, including the precision of the data;
124	(3)	the identities of service providers with which the covered entity contracts with
125	respect to loc	cation data;
126	(4)	any disclosures of location data necessary to carry out a permissible purpose and
127	the identities	of the third parties to whom the location information could be disclosed;
128	(5)	whether the covered entity's practices include the internal use of location
129	information f	for purposes of targeted advertisement
130	(6)	the data management and data security policies governing location information;
131	(7)	the retention schedule and guidelines for permanently deleting location
132	information.	
133	(h)	A covered entity in lawful possession of location information shall provide notice
134	to individuals	s to whom that information pertains of any change to its Location Privacy Policy at
135	least 20 business days before the change goes into effect, and shall request and obtain consent	
136	before collecting or processing location information in accordance with the new Location	
137	Privacy Polic	ey.
138	(i)	It shall be unlawful for a government entity to monetize location information.

139Section 3. Transparency

140	(a) A covered entity shall, on an annual basis, report to the attorney general aggregate
141	information pertaining to any warrants seeking location information collected and processed by
142	that covered entity that were received during the preceding calendar year by the entity and, if
143	known, by any service providers and third parties. The report shall disaggregate orders by
144	requesting agency, statutory offense under investigation, and source of authority.
145	(b) Covered entities that are required to regularly disclose location information as a
146	matter of law shall, on an annual basis, report to the attorney general aggregate information
147	related to such disclosures.
148	(c) The attorney general shall develop standardized reporting forms to comply with
149	this section and make the reports available to the general public online.
150	Section 4: Prohibition Against Retaliation
151	A covered entity shall not take adverse action against an individual because the
152	individual exercised or refused to waive any of such individual's rights under this chapter, unless
153	location data is essential to the provision of the good, service, or service feature that the
154	individual requests, and then only to the extent that such data is essential. This prohibition
155	includes but is not limited to:
156	(1) refusing to provide a good or service to the individual;
157	(2) charging different prices or rates for goods or services, including through the use
158	of discounts or other benefits or imposing penalties; or
159	(3) providing a different level or quality of goods or services to the individual.8 of 11

160 Section 5. Enforcement

161 (a) A violation of this chapter or a regulation promulgated under this chapter
162 regarding an individual's location information constitutes an injury to that individual.

(b) Any individual alleging a violation of this chapter by a covered entity or service
provider may bring a civil action in the superior court or any court of competent jurisdiction;
provided that, venue in the superior court shall be proper in the county in which the plaintiff
resides or was located at the time of any violation.

167 (c) An individual protected by this chapter shall not be required, as a condition of 168 service or otherwise, to file an administrative complaint with the attorney general or to accept 169 mandatory arbitration of a claim arising under this chapter.

170 (d) In a civil action in which the plaintiff prevails, the court may award (1) actual 171 damages, including damages for emotional distress, or \$5,000 per violation, whichever is greater, 172 (2) punitive damages; and (3) any other relief, including but not limited to an injunction or 173 declaratory judgment, that the court deems to be appropriate. The court shall consider each 174 instance in which a covered entity or service provider collects, processes, or discloses location 175 information in a manner prohibited by this chapter or a regulation promulgated under this chapter 176 as constituting a separate violation of this chapter or regulation promulgated under this chapter. 177 In addition to any relief awarded, the court shall award reasonable attorney's fees and costs to 178 any prevailing plaintiff.

(e) The attorney general may bring an action pursuant to section 4 of chapter 93A
against a covered entity or service provider to remedy violations of this chapter and for other
relief that may be appropriate.

(f) Any provision of a contract or agreement of any kind, including a covered entity's terms of service or policies, including but not limited to the Location Privacy Policy, that purports to waive or limit in any way an individual's rights under this chapter, including but not limited to any right to a remedy or means of enforcement, shall be deemed contrary to state law and shall be void and unenforceable.

- 187 (g) No private or government action brought pursuant to this chapter shall preclude188 any other action under this chapter.
- 189 Section 6. Non-applicability

This chapter shall not apply to location information collected from a patient by a health care provider or health care facility, or collected, processed, used, or stored exclusively for medical education or research, public health or epidemiological purposes, health care treatment, health insurance, payment, or operations, if the information is protected from disclosure under the federal Health Insurance Portability and Accountability Act of 1996 or other applicable federal and state laws and regulations.

- 196 Section 7. Regulations
- 197 The attorney general shall:—
- 198 (1) adopt, amend, or repeal regulations for the implementation, administration, and199 enforcement of this chapter;
- 200 (2) gather facts and information applicable to the attorney general's obligation to
 201 enforce this chapter and ensure its compliance;
- 202 (3) conduct investigations for possible violations of this chapter;

203 (4) refer cases for criminal prosecution to the appropriate federal, state, or local
204 authorities; and

- 205 (5) maintain an official internet website outlining the provisions of this chapter.
- 206 SECTION 2. Location Information Collected Before Effective Date
- 207 Within 6 months after the effective date of this Act, covered entities shall obtain consent
- 208 in accordance with the provisions of Section 2 of Chapter 93L for any location information
- 209 collected, processed, and stored before such effective date, and shall permanently destroy any
- 210 location information for which they have not obtained consent.
- 211 SECTION 3. Effective Date
- 212 This Act shall take effect 1 year after enactment.